

**Response to Applicant - Full Disclosure
Form 4A**

March 12, 2019

S.40(1)



S.40(1)

Dear [REDACTED]:

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act File #: CSSD/10/2019

On February 18, 2019, the Department of Children, Seniors and Social Development (CSSD) received your request for access to the following records/information:

"Year 2018 Towns or communities St. George's Stephenville Crossing Robinsons Heatherton \$ amount of tax fares for each Town or Community Also by breakdown by addiction, medical appointment, etc"

I am pleased to inform you that a decision has been made by the Deputy Minister for the Department of Children, Seniors and Social Development to provide access to some of the requested information. In accordance with your request, the information has been provided in the attached enclosure.

There were several attempts to contact you by email and phone to clarify the request, however no response or direction was received from you. The Department proceeded with the processing of your request as per attached record indicates. Please note the following adjustments to your request, based on availability of records:

- Responsive records cover the timeframe April 1, 2018 to December 31, 2018. CSSD implemented a new data management system as of April 1, 2018. Previous to this date, CSSD's information management system did not have the capacity to retrieve the information as requested and therefore there is no responsive information for Robinsons or St. George's.
- Information pertaining to the reason for transportation; such as addiction or medical appointment, is not recorded in a format that can be aggregated for reporting purposes and therefore the department has no responsive records to this part of the request.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the *Access to Information and Protection of Privacy Act* ("the Act"). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

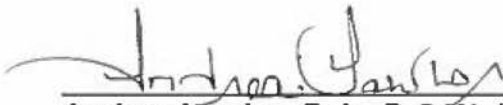
The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the *Act*.

If you have any further questions, please feel free to contact me by telephone at (709) 729-5084 or by e-mail at andrealawlor@gov.nl.ca.

Sincerely,



Andrea Lawlor, B.A., B.S.W. (Hons), R.S.W.
Policy, Planning and Information Management Division
Department of Children, Seniors and Social Development
6th Floor, West Block, Confederation Building
P.O. Box 8700, St. John's, NL A1B 4J6

Enclosure (1)

Access to Information and Protection of Privacy Act

Access or correction complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21 ;

(b) a decision respecting an extension of time under section 23 ;

(c) a variation of a procedure under section 24 ; or

(d) an estimate of costs or a decision not to waive a cost under section 26 .

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

2015 cA-1.2 s42

Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45 (2).

2015 cA-1.2 s52

**DEPARTMENT OF CHILDREN, SENIORS AND SOCIAL DEVELOPMENT
ATIPP REQUEST
FILE NUMBER CSSD/10/2019**

TABLE 1:

Total Payment for Taxi Fares from April 1, 2018 to December 31, 2018

*“Year 2018 Towns or communities St. George's Stephenville Crossing
Robinsons Heatherton \$ amount of tax fares for each Town or Community
Also by breakdown by addiction, medical appointment, etc”*

COMMUNITY NAME	PAYMENT AMOUNT (April 2018 to December 2018)
Heatherton	\$931.00
Robinsons	\$0
Stephenville Crossing	\$3688.00
St. George's	\$0
TOTAL	\$4619.00

- Responsive records are subsequent to the date of implementation of the Integrated Service Management (ISM) System (2018-Mar-19).
- Data covers the timeframe April 1, 2018 to December 31, 2018.
- Information pertaining to the reason for transportation; such as medical appointment is not recorded in a form that can be aggregated for reporting purposes.