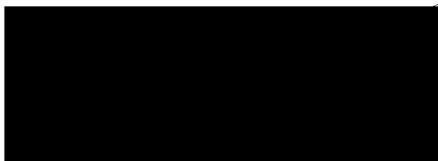


April 17, 2019



**Re: Your request for access to information under Part II of the *Access to Information and Protection of Privacy Act, 2015* [Our File #: AESL/026/2019]**

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On April 15, 2019 the Department of Advanced Education, Skills and Labour received your request for access to the following records/information:

**“I am seeking the number of medical transportation claims made to AESL per year for the entire province broken down by nearest AESL office to the individual. I am seeking these numbers for each year from Jan. 2015 until May 2018.”**

Please be advised that there is no responsive record as this information is contained in individual Income Support case files. As this information is not tracked, the only way to ascertain these amounts would be to implement a manual search of all active Income Support case files during the period (in excess of 22,500). The department is not resourced to undertake this type of search.

The *Access to Information and Protection of Privacy Act, 2015* requires us to provide an advisory response within 10 days of receiving the request. As this request has been completed prior to day 10, this letter also serves as our Advisory Response.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the act. A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner  
2 Canada Drive  
P. O. Box 13004, Stn. A  
St. John's, NL. A1B 3V8

Telephone: (709) 729-6309  
Toll-Free: 1-877-729-6309  
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the act.

Please be advised that this letter will be published following a 72 hour period after it is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the letter posted to the Completed Access to Information Requests website within one business day following the applicable period of time.

For further details about how an access to information request is processed, please refer to the Access to Information Policy and Procedures Manual at: [www.atipp.gov.nl.ca/info/index.html](http://www.atipp.gov.nl.ca/info/index.html).

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If you have any further questions, please feel free to contact the undersigned at (709) 729-4276 or [SharonSeaward@gov.nl.ca](mailto:SharonSeaward@gov.nl.ca).

Sincerely,



**SHARON SEAWARD**  
ATIPP Coordinator