February 25, 2019

Dear [Redacted],

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act File #: CSSD/13/2019

On February 18, 2019, the Department of Children, Seniors and Social Development (CSSD) received your request for access to the following records/information:

“The number of PIP files which have been reviewed by the Child Youth Advocate due to complaints by PIP clients by year since April 2009."

Please be advised that the Deputy Minister for CSSD has reviewed this request and CSSD has no records responsive specific to your request. CSSD provides files for review when requested by the Office of the Child and Youth Advocate (OCYA); however, the OCYA does not inform CSSD as to the specific nature of their review. CSSD does maintain a record of the overall number of files provided to the OCYA.

For inquiries regarding information/records maintained by the OCYA, their ATIPPA coordinator is Wilma MacInnis and she can be contacted by telephone at (709) 753-3888 or by email at wilmamacinnis@ocyad.nl.ca.

The Access to Information and Protection of Privacy Act requires us to provide an advisory response within 10 days of receiving the request. As this request has been completed prior to day 10, this letter also serves as our Advisory Response.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act (the Act). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

If you have any further questions, please feel free to contact me by telephone at (709) 729-5084 or by email at andrealawlor@gov.nl.ca.

Sincerely,

[Signature]

Andrea Lawlor, B.A., B.S.W. (Hons), R.S.W.
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