Dear Applicant:

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act [Our File #: HCS/111/2018]

On September 12, 2018, the Department of Health and Community Services (the Department) received your request for access to the following records:

“All communications from Wayne Young and Cameron Campbell related to ground ambulance from June 1, 2018 - present.”

I am pleased to inform you that a decision has been made by the Department to provide access to some of the requested information. Access to the remaining information contained within the records has been refused in accordance with the following exceptions to disclosure as specified in the Access to Information and Protection of Privacy Act (the Act):

Cabinet Confidences
27 (2)(b) Information in a record other than a cabinet record that would reveal the substance of deliberations of Cabinet.

Policy advice or recommendations
29. (1)(a) The head of a public body may refuse to disclose to an applicant information that would reveal advice, proposals, recommendations, analyses or policy options developed by or for a public body or minister.

Legal advice
30. (1)(a) The head of a public body may refuse to disclose to an applicant information that is subject to solicitor and client privilege or litigation privilege of a public body.

Disclosure harmful to intergovernmental relations or negotiations
34. (1)(a)(i)(b) The head of a public body may refuse to disclose information to an applicant if the disclosure could reasonably be expected to harm the conduct by the government of the province of relations between that government and the following or their agencies: the government of Canada or a province, or reveal information received in confidence from a government, council or organization listed in paragraph (a) or their agencies.

Disclosure harmful to the financial or economic interests of a public body
35. (1)(g) The head of a public body may refuse to disclose to an applicant information which could reasonably be expected to disclose information, the disclosure of which could reasonably be expected to prejudice the financial or economic interest of the government of the province or a public body.
Disclosure harmful to personal privacy
40. (1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

The following pages have been removed:
Pages 5 – s. 29(1)(a), s. 30(1)(a)
Page 42-45, Page 47-50– s. 35(1)(g)
Page 54-56, Page 97-99 – s.40(1)
Page 77-78 – s.34(1)(a)(i), s.34(1)(b)

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act (the Act). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:
Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John’s, NL. A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Completed Access to Information Requests website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

If you have any further questions, please contact the undersigned by telephone at 709-729-7010 or by email at MichaelCook@gov.nl.ca.
Sincerely,

Michael Cook
ATIPP Manager
Access or correction complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21 ;

(b) a decision respecting an extension of time under section 23 ;

(c) a variation of a procedure under section 24 ; or

(d) an estimate of costs or a decision not to waive a cost under section 26 .

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.
Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner’s refusal under subsection 45 (2).
HCS/111/2018
Part One
<table>
<thead>
<tr>
<th>From:</th>
<th>Young, Wayne</th>
</tr>
</thead>
<tbody>
<tr>
<td>To:</td>
<td></td>
</tr>
<tr>
<td>Subject:</td>
<td>BN-2018-00280 Public Procurement Act Impact on Ambulance Procurement Options(2).DOCX</td>
</tr>
<tr>
<td>Date:</td>
<td>Wednesday, August 22, 2018 9:53:01 AM</td>
</tr>
<tr>
<td>Attachments:</td>
<td>BN-2018-00280 Public Procurement Act Impact on Ambulance Procurement Options(2).DOCX</td>
</tr>
</tbody>
</table>

As requested.
Decision Note
Department of Health and Community Services

Title: Ambulance Operator Service Agreement Short-term Procurement Options

Decision Required:
- To select an option for the continued procurement of private and community ambulance services beyond September 22, 2018.

Background and Current Status:
- The current Service Agreements with the 48 private and community ambulance operators expire on September 22, 2018.
- For prior Service Agreements, Government negotiated sole source contracts with ambulance operators under the assumption that each operator's Public Utilities Board awarded license to operate an ambulance service negated the opportunity for public procurement.
- The new PPA mandates that ambulance operator Service Agreements should be obtained through a public procurement process. The historical sole source process is in contravention of the PPA.

Analysis:
- Health and Community Services (HCS) has to contract the operators prior to September 22, 2018 however, there are four initiatives/issues that should be resolved prior to HCS committing to long term Service Agreements obtained through a public process:
3) Central Medical Dispatch Centre;
   - The way Forward document committed to the development of a Central Medical Dispatch Centre (CMDC).
   - HCS is investigating options for the CMDC’s development.
   - CMDC operations will significantly change the delivery of ambulance services within the province.
   - New long term Service Agreements need to account for CMDC implementation and facilitate its role in developing an effective and efficient ambulance program within the province.

4) Public Procurement Act;
   - Prior to 2018, Government and the three ambulance operator associations negotiated Service Agreements for the provision of ambulance services. A fundamental principle of these negotiations was a recognition that the ambulance operators maintained their exclusive service zones from agreement to agreement.
   - The new Public Procurement Act (PPA) has an impact on the procurement of ambulance services beyond September 22, 2018. On review of the PPA framework and other applicable legislation,
HCS/111/2018

Part Two
From: Young, Wayne
Sent: Monday, June 4, 2018 1:29 PM
To: [REDACTED], [REDACTED]
Cc: [REDACTED], [REDACTED]
Subject: RE: AVL installation

Approved

Murray and/or Dean. Please work with [REDACTED] on this.

Thanks
Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

From: [REDACTED]
Sent: Monday, June 4, 2018 12:25 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: [REDACTED]
Subject: AVL installation

Hi Wayne,

Good day sir, I am looking for approval to get the AVL installed from the EAD-282 into our newest rig the EAB-154.
We will look after taking the AVL out of the EAD-282 as previously discussed with prior replacements in recent months.
After we receive your approval email back we will notify hitech before sending the EAB-154 to st. johns on a cath. for the installation.

thanks.

Regards,
Hi Wayne,

I wanted to run this by you before I send it to [redacted]. Freakes are calling CNRHC for standby anytime one of their unit are used for an urgent/critical transfer. Point Leamington is closer to Botwood by about 8kms than CNRHC.

I just had discussions with both [redacted] about this. They are both ok with changing the process to what I’ve outlined below. However, [redacted] says that her contract states she must always have written approval any time she does a “routine” transfer with one of the Botwood Units. Again, it’s the terminology. I explained that these are emergency transfers but she sees it as black and white: its either a 911 type call (chest pain, MVC, etc) or a routine (which includes anything interfacility.)

I'm not certain that I would get them to sign an MOU- even though both are agreeable to the changes. [redacted] says its all in the contract). Would an email suffice- outlining the process below:

Please be advised of the following process change for CNRHC ambulance transfers:

If an urgent/critical transfer (routine transfers must wait until the next morning) occurs outside of normal operating hours of MCC- and Freakes only have Botwood units available:

1. Freakes determine availability of units from Lewisporte to cover. If none available:

2. Freakes contact Point Leamington Ambulance Service to alert them of standby- if their second unit gets called out, Point Leamington becomes primary ambulance for Botwood area.

3. If Botwood’s second unit is called out, Freakes call Point Leamington for standby as well as CNRHC as back up to Point Leamington

4. If Point Leamington is called out while covering- Point Leamington Ambulance calls CNRHC to place them on standby. CNRHC will call back a second team and relocate to Bishops Falls.

5. CNRHC will remain at Bishops Falls until either one of Freakes Ambulances or Point Leamington returns to the base area- or if called for another emergency.
Morgan Henstridge
Regional Program Manager
Paramedicine and Medical Transport & Health Emergency Management
50 Union St, Grand Falls- Windsor  A2A 2E1
Office- (709) 292-0115
Cell- (709) 293- 4298
Fax- (709) 292-0119
Morgan.Henstridge@centralhealth.nl.ca

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
Good Morning Wayne,

On behalf of the membership of the NL Private Ambulance Operators Association by way of this e-mail, may we please have clarification on the status of returning to discussions concerning the future operation of the Road Ambulance Program in this province. Second to that, there has been concern expressed to me as to the continuance of the contract between each operator, the province and RHA in light of the 180 day cancellation notice given operators should we not get back to discussions within the 180 day timeframe. What is the go forward plan should this occur? To conclude, the ambulance operator audit is well past its mandated timeframe for completion and release. What or when is the expected completion and release date of the results.

I thank you for your continued cooperation and support and await a timely reply.

Regards,
From: Young, Wayne
Sent: Friday, June 29, 2018 9:20 AM
To: Foss, Traci, Hentridge, Morgan, Pelley, Joanne
Subject: RE: Private and Community Ambulance Operators Staffing and Payroll Review

I will respond.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

-----Original Message-----
From: Foss, Traci <Traci.Foss@centralhealth.nl.ca>
Sent: Friday, June 29, 2018 9:20 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>; Hentridge, Morgan <Morgan.Hentridge@centralhealth.nl.ca>; Pelley, Joanne <Joanne.Pelley@centralhealth.nl.ca>
Subject: FW: Private and Community Ambulance Operators Staffing and Payroll Review
Importance: High

Hi Wayne,

Will someone at the department be responding to email?

Traci Foss
Traci Foss RN, BN, MHS
Regional Program Director – Emergency, ICU & Medicine Services/Paramedicine & Medical Transport/ Health
Emergency Management West Block CNRHC Central Health
(W) 709-292-2614 (C) 709-572-0054

-----Original Message-----
From: [redacted]
Sent: June 28, 2018 12:20 PM
To: Young, Wayne; Foss, Traci; Hentridge, Morgan
Subject: Private and Community Ambulance Operators Staffing and Payroll Review

Good afternoon,

I am not sure who this email should be directed towards but on page 4 of the review it states "At the conclusion of our analysis, each operator was requested to verify a summary of reported hours worked, wages paid for hours worked, employee qualifications, retro payments and overtime claims to determine whether the information upon which this report is based matched their internal records and calculations, and adjustments were made for any differences, where required"

No one at Freakes Ambulance service was contacted or given the opportunity to verify the information released in the review and I am requesting that someone provide me with the calculations of the shortfalls for my service as I believe that it is not accurate.

I look forward and would appreciate some feedback on my request.
Regards,

s. 40(1)
From: Young, Wayne
Sent: Wednesday, July 18, 2018 10:28 AM
To: Mica Wickramasekara
Subject: HPRM: RE: Ambulance Inspection

Mica

100% of NL ambulances are inspected every six months as required by the Motor Carrier Act. For reference I have attached the required regulation.

Mechanical inspection

49. Every motor carrier who operates an ambulance service shall at least once every 6 months, at intervals of not less than 150 days apart, cause each ambulance used in his or her ambulance service to be inspected by an authorized mechanic appointed under the Highway Traffic Act and immediately forward a copy of the inspection certificate to the registrar.

Hope this helps.

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

From: Mica Wickramasekara <mica.wickramasekara@gov.ab.ca>
Sent: Wednesday, July 11, 2018 3:54 PM
To: HealthInfo, <healthinfo@gov.nl.ca>
Cc: Mica Wickramasekara <mica.wickramasekara@gov.ab.ca>
Subject: Ambulance Inspection

Hi,

I am the senior research specialist with Alberta Dept. of Health and would like to know whether you are able to provide me with the following information?

For research purposes, I would like to know what percentage/number of licensed ambulances are inspected every year in your province. If you do not have the exact information, any statistics on ambulance inspection would do.

Thank you in advance.

Mica

-----------------------------------------------
Mica Wickramasekara  BA, BLS, MLIS
Senior Research Specialist/Team Lead
Research Services Unit
Corporate Services – Alberta Health
1012, 10th Floor. ATB Place North, 10025 – Jasper Ave.
This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the system manager. This message contains confidential information and is intended only for the individual named. If you are not the named addressee you should not disseminate, distribute or copy this e-mail.
Yes please, I have to consult with them as well.

Wayne

From: Antionette Cabot <antionette.cabot@lghealth.ca>
Sent: Friday, July 20, 2018 10:23 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: ambulance consultations

Wayne is there any way you could connect with Labrador Affairs office to see if they have any facilitators or note takers
I possibly could get two in goose
Other than that I would have to fly people in from other sites which would possibly only be a couple and significant cost associated with it

Antionette Cabot RN, BN, NP (FAA), MN
Regional Director of Population Health, Ambulatory Care & Emergency Services
Labrador Grenfell Health
Forteau, NL A0K 2P0

Tele: 709 931 2528
Fax: 709 931 2896

Email: antionette.cabot@lghealth.ca

Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential, and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copy, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, and delete this message and any attachments from your system. Thank you.

Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential, and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copying, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, and delete this message and any attachments from your system. Thank you.
From: Young, Wayne
Sent: Tuesday, July 24, 2018 10:42 AM
To: Barnes, Pam, Hanrahan, Heather D, Campbell, Cameron, Bridgeman, Annette
Cc: Williams, Tina (HCS)
Subject: RE: Request from PO - need by 11:30 a.m.

Here are some additional notes on the ambulance program transport of low income individuals.
* All individuals using ambulance services in the province pay a $115 patient fee for ambulance response.
* The Regional Health Authorities (RHA’s) have $2.9 million budget to pay the patient fee on behalf of qualified low-income individuals.
* Qualified individuals are issued an Ambulance Card, which is presented to the ambulance operator on transport. The operator then invoices the transport’s patient fee to the RHA versus the patient.
* Low income individuals qualify for an Ambulance Card in one of three ways:
  o Advance Education Skills Income Support Program recipients;
  o Means test through the RHA Community Supports program; or
  o NL Prescription Drug Program Recipients.

Wayne

From: Barnes, Pam
Sent: Tuesday, July 24, 2018 10:38 AM
To: Hanrahan, Heather D <HeatherHanrahan@gov.nl.ca>; Campbell, Cameron
<CameroonCampbell@gov.nl.ca>; Bridgeman, Annette <AnnetteBridgeman@gov.nl.ca>; Young, Wayne
<WayneYoung@gov.nl.ca>
Cc: Williams, Tina (HCS) <TinaWilliams@gov.nl.ca>
Subject: RE: Request from PO - need by 11:30 a.m.

Ambulance
Subsidized clients of the LTC CSS system who are within allowable liquid assets ($3,000 for a single and $5,500 for a couple) will be provided an ambulance card which is to be used for emergency purposes only. The card states: Emergency Ambulance Use Only. To be used if the person’s condition is unstable, may become unstable or requires a stretcher or medical treatment by paramedics and/or medical/nursing staff during transport.

WH and CH have contracted with a private operator “Caring Hands” for the provision of transportation to individuals who require a stretcher, but do not require medical treatment during transport. This transportation is covered for holders of the “ambulance card”.

Wayne will be sending along a few more points to for the ambulance coverage.

Community
Adults with disabilities under the age of 65, may also be approved for transportation for community access activities.

If you need anything more, let me know.

Pam

From: Hanrahan, Heather D
Sent: Tuesday, July 24, 2018 9:14 AM
To: Barnes, Pam <pbarnes@gov.nl.ca>; Campbell, Cameron <CameronCampbell@gov.nl.ca>; Bridgeman, Annette <AnnetteBridgeman@gov.nl.ca>; Young, Wayne <WayneYoung@gov.nl.ca>
Cc: Williams, Tina (HCS) <TinaWilliams@gov.nl.ca>
Subject: Fw: Request from PO - need by 11:30 a.m.

Pam/Wayne

Can you do up something on ambulance access low income?

Is there anything else to include?

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Williams, Tina (HCS) <TinaWilliams@gov.nl.ca>
Sent: Tuesday, July 24, 2018 9:10 AM
To: Harvey, Michael; Hanrahan, Heather D; Bridgeman, Annette
Cc: Abbott, John; Timmins, Emily; Anderson, Alicia
Subject: Request from PO - need by 11:30 a.m.

HCS has been asked to pull together any programs/initiatives that support transportation/accessibility for low income people. Please note that CSSD are also preparing their own list. This is needed in preparation for a news conference by Gerry Rogers at the Gathering Place this afternoon (see below). I will include the Medical Transportation Assistance Program. Are there any others I should be aware of? Are there any other avenues through home support or the RHAs that should be included?

Tina Williams
Director of Communications
Department of Health and Community Services
Government of Newfoundland and Labrador
709-729-1377
TinaWilliams@gov.nl.ca

Media Advisory: News conference to address crucial issue of barriers to transportation for people receiving income support

July 23, 2018
The NDP Caucus and frontline workers who support those living in poverty are calling on government to address the prohibitive barriers to affordable transportation and to provide people on income support with bus passes.

Gerry Rogers, MHA for St. John’s Centre, and advocates for a low-income bus pass will hold a news conference tomorrow, Tuesday, July 24 at 2:30 p.m. at the Gathering Place, 172 Military Road in St. John’s.

Speakers will include: Dr. Darrell Wade, Chiropractor, New Hope Community Centre; representatives from the Pottle Centre and the Gathering Place; and Sabrina Somerton, mother of four-year-old Matthew, who is in need of a bus pass. The media are invited to attend to hear their stories.
“I’ve heard directly from doctors, mental health workers, those who work with seniors – they all have grave concerns about the isolation and impacts on mental health resulting from a lack of affordable transportation,” Rogers said. “People are isolated, they can’t get to food banks, grocery stores, their church, their support groups.”

Earlier this year, 60 frontline workers, including physicians, nurses, social workers, and community support workers, wrote an open letter to the Minister of Finance calling on government to re-examine how low-income people access transportation.

Currently, people on income assistance must have at least eight medically necessary appointments per month, all covered by MCP, in order to qualify for a government funded bus pass. The experts agree that this requirement is a prohibitive barrier for many.

Rogers says government should provide everyone on income support with a bus pass, free of charge, in order to access appointments, travel freely, and participate more fully in their community.

“Other provinces are making transportation accessible for low-income people, we need to do this too,” Rogers said.
I acknowledge your email.

Wayne

---

Wayne

When will there be discussion between the Department and Operators on a new Ambulance Service Provider Agreement? The numbers used by Grant Thornton did not show a complete history of why there were so many differences. Many of these can be explained within the language of the current service agreement and we also know the new National exam played a major factor with trained Paramedic’s having to write and pass the EMR exam to work unit they wrote the NEW national exam, that took several Month’s and then another 3 weeks to get the marks. When this happened money had to be secured from the difference in the EMR wage verses the PCP wage to cover the cost of having a PCP when they completed their registration. The retro pay had two errors, one the fact an Operator had already paid over the amount indicated meaning this was then recouped by the Operator, then we had the staff turn over who we said we would not track down, especially the Ontario medics who left no forwarding address or contact information. There appears to be a disconnect between the Contract and what the Audit shows that is not fair to Operators who were just following the Service.
From: Young, Wayne
Sent: Wednesday, July 25, 2018 9:19 AM
To: Kelly, Ryan B (HCS)
Cc: Young, Wayne
Subject: FW: Service NL - Ambulance Equipment Inspections

Let's have a chat when you get back.  

Wayne

From: Johnson, Darryl
Sent: Monday, July 23, 2018 8:12 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: Service NL - Ambulance Equipment Inspections

Hi Wayne:

Hope you enjoyed the weekend.

Thanks again for meeting with us on Friday.

Further to the meeting, here's the contact information for Ms. Krista Cull, Manager Transportation Regulation Enforcement with the Motor Vehicle Registration Division of Service NL.

Email: kristacull@gov.nl.ca
Phone: 729-3454

Ms. Cull would be the appropriate person for Ryan Kelly to talk to/work with on ambulance equipment inspections and standards.

As well, I will reach out to Gerrie Smith at HCS to ensure Service NL, in particular Mr. Alan Doody, Registrar of Motor Vehicles, is involved as soon as possible in your process to draft new EMS legislation, given potential issues related to the licensing and approval of new types of emergency medical vehicles, etc.

Have a great day.

Darryl
From: Antionette Cabot <antionette.cabot@lghealth.ca>
Sent: Thursday, August 2, 2018 10:40 AM
To: Roland Hewitt <roland.hewitt@lghealth.ca>; Heather Rowbottom <heather.rowbottom@lghealth.ca>; Cam Barney <cam.barney@lghealth.ca>
Cc: Donnie Sampson <donnie.sampson@lghealth.ca>; Young, Wayne <WayneYoung@gov.nl.ca>
Subject: community consultations
Importance: High

Hi everyone,
The DHCS is beginning provincial consultations for road ambulance legislation. They will be in Goose Bay on Aug 8th 1-4.
Further details on location and etc will be coming soon.

Given your areas of responsibility regarding ambulances we are asking that you attend as well as myself.

Please mark your calendars for the date and time.
Thank you.

Antionette Cabot RN, BN, NP (FAA), MN
Regional Director of Population Health, Ambulatory Care & Emergency Services
Labrador Grenfell Health
Forteau, NL A0K 2P0

Tele: 709 931 2528
Fax: 709 931 2896

Email: antionette.cabot@lghealth.ca
Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential, and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copy, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, and delete this message and any attachments from your system. Thank you.

Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential, and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copying, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, and delete this message and any attachments from your system. Thank you.
709.693.2012. Anytime tomorrow morning I am free.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

Morning Wayne, can you provide me the phone number to reach you at. Also if there is a specific time that works best for you.

Good for me.

Wayne
From: [REDACTED]
Sent: Friday, July 27, 2018 2:38 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: [REDACTED]
Subject: RE: EPCR

Hi Wayne
I return on Aug 7th but I've cc'd [REDACTED] on this email as she will be able to call you on Tuesday and discuss the project further. Does this work? I can circle back with her and you upon my return.

Thank you

www.zoll.com

---

An Asahi Kasei Group Company

This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized use or disclosure is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

---

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Friday, July 27, 2018 1:00 PM
To: [REDACTED]
Subject: RE: EPCR

I am in meeting for the rest of the day. When you return?
From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Friday, July 27, 2018 12:44 PM
To: [Redacted]
Subject: RE: EPCR

Could we set up a time to have a quick chat. Tuesday morning?

Hope your summer is going well as well.
From: [Redacted]
Sent: Thursday, July 26, 2018 11:56 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: EPCR

Hello Wayne
I hope you've been able to enjoy what the summer has offered thus far?

Just wanted to touch base with you to see if there has been any update on the ePCR front? Anything we can do to help with the process?

As for the defibrillators I just wanted to give you the heads up that we are in the process of planning out when we can deliver the 134 x series (should be Mid OCT) as well as when the training etc will be able to commence. Our deployment team will be in touch to start this process with the RHA contacts very soon.

Look forward to hearing from you

Regards

www.zoll.com

An Asahi Kasei Group Company
This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized use or disclosure is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.
copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
I will follow up.

Wayne

From: [Redacted]
Sent: Tuesday, July 31, 2018 11:33 AM
To: [Redacted]; 'Michelle Breen' <Michelle.Breen@easternhealth.ca>
Subject: Claim: [Redacted]

Good morning,

Please see attached for a rejection form received from Eastern Health Financial Services for claim: [Redacted]. This is the second time that payment for this claim has been rejected for a invalid MCP number. In speaking to Claudine Russell at EH Financial Services she advises that this claim can not be paid without a valid MCP number.

My service was requested to carry out this transfer from the [Redacted] Road ambulance number 20260 was provided to indicate authorization. The patient information, including the MCP number provided on the claim, was obtained from the patient information provided at the Health Sciences Centre. I believe payment for service is justified based on this information.

By way of this e-mail I am requesting that direction be provided to EH Financial Services to process payment for service and the associated patient fee.

Thank you in advance,
Hi Wayne,

Please see thread below.

Should we bill this patient for 125 fee + the mileage?

Thanks

---

Not in this case - as EH asked the service to move the pt for us. They do the work and bill us. If it was the pt calling 911, then yes, the bill goes to the pt. -unless I got it wrong....

---

William checked. Patient will be getting bill from us soon for 347.64 (125.00 fee + 222.64 mileage).
Normally we bill out of province patients 125.00 (+ another 115 if our ambulance was used) + mileage.

Wouldn’t the operator bill the patient for 115.00?

From: Michelle Breen
Sent: Thursday, August 02, 2018 1:58 PM
To: Blair Bradbury <blair.bradbury@easternhealth.ca>; Rob Harris <rob.harris@easternhealth.ca>
Subject: RE: Claim

Ok great. Can we pay the ambulance and then I guess the bill is paid by EH as we requested the movement or does it go to the pt?

From: Blair Bradbury
Sent: Thursday, August 2, 2018 1:32 PM
To: Rob Harris <rob.harris@easternhealth.ca>
Cc: Michelle Breen <Michelle.Breen@easternhealth.ca>
Subject: RE: Claim

Hi, this appears to be an [redacted] patient. The number on the EHS form was actually his unit or chart number.

I checked the client registry database and he does not have MCP.

From: Rob Harris
Sent: Thursday, August 02, 2018 1:23 PM
To: Blair Bradbury <blair.bradbury@easternhealth.ca>
Cc: Michelle Breen <Michelle.Breen@easternhealth.ca>
Subject: RE: Claim

Forgot the attachment.

From: Rob Harris
Sent: Thursday, August 02, 2018 1:22 PM
To: Blair Bradbury <blair.bradbury@easternhealth.ca>
Cc: Michelle Breen <Michelle.Breen@easternhealth.ca>
Subject: FW: Claim

Hi Blair,

Any ideas on how to correct the MCP number error?

Thanks,
From: Michelle Breen  
Sent: Wednesday, August 01, 2018 8:21 AM  
To: Rob Harris <rob.harris@easternhealth.ca>; Young, Wayne <wayneyoung@gov.nl.ca>  
Subject: Re: Claim [redacted] 

Hi Rob,  
I have no issue approving this- but we need to correct the error of the MCP number. Any idea where or how I do that internally?  

Get Outlook for Android

From: Young, Wayne <WayneYoung@gov.nl.ca>  
Sent: Tuesday, July 31, 2018 11:45:55 AM  
To: Rob Harris; Michelle Breen  
Subject: FW: Claim [redacted] 

Rob/Michelle  

is stating that Eastern Health provided him with an incorrect MCP number on the transport request form 20260. If he is correct then the fault is with EH. He completed the transport in good faith and to me should not be penalized for a EH error. I would ask you to review the 20260 transport request to determine the validity of the MCP number provided and if it is invalid then work with Power’s Ambulance facilitate payment.

Thanks  
Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca

From: [redacted]  
Sent: Tuesday, July 31, 2018 11:33 AM  
To: Young, Wayne <WayneYoung@gov.nl.ca>; ‘Michelle Breen’ <Michelle.Breen@easternhealth.ca>  
Subject: Claim [redacted] 

Good morning,  

Please see attached for a rejection form received from Eastern Health Financial Services for claim [redacted]. This is the second time that payment for this claim has been rejected for an invalid MCP number. In speaking to Claudine Russell at EH Financial Services she advises that this claim can not be paid without a valid MCP number.

My service was requested to carry out this transfer from the Health Sciences Centre, St. John’s to Carbonar General Hospital, Carbonar by Eastern Health Medical Communications Centre. Road ambulance number 20260 was provided to indicate authorization. The patient information, including the MCP number provided on the claim, was obtained from the patient information provided at the Health Sciences Centre. I believe payment for service is justified based on this information.
By way of this e-mail I am requesting that direction be provided to EH Financial Services to process payment for service and the associated patient fee.

Thank you in advance,  

[Redacted]  
s. 40(1)  

Power's Ambulance Service

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

*** This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated.***
From: Young, Wayne
Sent: Friday, August 3, 2018 11:02 AM
To: Breen, Michelle, Cabot, Antionette
Cc: 
Subject: EH Dispatch of LGH Ambulances

Michelle/Antionette

Working on EH 911 Dispatch of LGH Hospital Ambulance Services. I had a discussion with [REDACTED] of Bell on the communication requirements to add Lab City/Wabush, HV-GB/NMR, St. Anthony, Flowers Cove and Roddickton. We would like to set up a call to discuss communication flow to determine radio requirements. What is your availability all day Monday or Tuesday afternoon for a quick conference call. Antionette you may also want to invite Cam.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca
From: Young, Wayne  
Sent: Monday, August 6, 2018 10:01 AM  
To: Power, Tara, Norman, Katie, Newhook, Tina  
Cc: Campbell, Cameron, Mitchelmore, Nina, Combden, Leanne  
Subject: RE: EMS Consultations  

Yes we had planned for an afternoon consultation.

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca  

From: Power, Tara  
Sent: Monday, August 6, 2018 10:01 AM  
To: Norman, Katie <KatieNorman@gov.nl.ca>; Newhook, Tina <TinaNewhook@gov.nl.ca>  
Cc: Campbell, Cameron <CameronCampbell@gov.nl.ca>; Young, Wayne <WayneYoung@gov.nl.ca>; Mitchelmore, Nina <ninamitchelmore@gov.nl.ca>; Combden, Leanne <LeanneCombden@gov.nl.ca>  
Subject: RE: EMS Consultations  

It will likely be afternoon.

From: Norman, Katie  
Sent: Monday, August 6, 2018 9:45 AM  
To: Newhook, Tina <TinaNewhook@gov.nl.ca>; Power, Tara <TaraPower@gov.nl.ca>  
Cc: Campbell, Cameron <CameronCampbell@gov.nl.ca>; Young, Wayne <WayneYoung@gov.nl.ca>; Mitchelmore, Nina <ninamitchelmore@gov.nl.ca>; Combden, Leanne <LeanneCombden@gov.nl.ca>  
Subject: RE: EMS Consultations  

Hi Tina,  

Thanks. Is the engagement next Monday planned for the morning, afternoon or evening?  

Katie  

From: Newhook, Tina  
Sent: Monday, August 6, 2018 9:18 AM  
To: Norman, Katie <KatieNorman@gov.nl.ca>; Power, Tara <TaraPower@gov.nl.ca>  
Cc: Campbell, Cameron <CameronCampbell@gov.nl.ca>; Young, Wayne <WayneYoung@gov.nl.ca>; Mitchelmore, Nina <ninamitchelmore@gov.nl.ca>; Combden, Leanne <LeanneCombden@gov.nl.ca>  
Subject: RE: EMS Consultations  

Plan is with PO for approval.  

Here are the suggested dates:  

**Starting the Week of August 13:**  
Closed individual meetings will be held with the following:  
- RHA Executive and Paramedicine Directors  
- PUB
• Service NL
• NL 911
• Ambulance Operator Association Presidents
• Paramedic Association of Newfoundland and Labrador

Please note that the department will consider any/all requests for other individual closed meetings.

Starting the Week of August 13:
Six (6) public consultation sessions will be held in a number of communities. These locations were selected because they were identified as key emergency medical service hubs from each of the four health regions. Venues will be accessible. A translator will be available if needed at any of the sessions.

• St. John's – Monday, August 13
• Gander – Wednesday, August 15
• Grand Falls-Windsor – Thursday, August 16
• Corner Brook – Friday, August 17
• Clarenville – Thursday, August 23
• Happy Valley-Goose Bay – Tuesday, August 28

During the Week of August 27:
One (1) virtual consultation session will be held using Adobe Connected. This is for individuals who are unable to attend a public session in-person.

Starting the Week of August 13:
Written submissions will start to be accepted Monday, August 13 through EngageNL. Submissions will be accepted until end of day Friday, September 7.

Tina Newhook
Director of Communications
Department of Health and Community Services
Government of Newfoundland and Labrador
709-729-1377
TinaNewhook@gov.nl.ca

From: Norman, Katie
Sent: Monday, August 06, 2018 9:12 AM
To: Power, Tara; Newhook, Tina
Cc: Campbell, Cameron; Young, Wayne; Mitchelmore, Nina; Combden, Leanne
Subject: EMS Consultations
Importance: High

Hi Tara and Tina,

Further to our call last week, I am wondering if you have confirmed your ideal dates for the engagement sessions, which you will propose to Comms and PO?

Specifically, if you plan to proceed with a session next Monday, could you please let me know if this is planned for am or pm as I have to schedule a meeting for that day and want to work around it if I can.

Thanks,
Katie
Katie Norman
Assistant Deputy Minister
Public Engagement Division, Communications and Public Engagement Branch
And Planning and Coordination Office, Office of the Executive Council
Government of Newfoundland and Labrador
4th Floor Confederation Building, West Block
P.O. Box 8700
St. John’s, NL A1B 4J6
709.729.2233 **please note new phone number**
From: Young, Wayne
Sent: Wednesday, August 8, 2018 3:15 PM
To: Baird, Kenneth, Pelley, Joanne, dennisrashleigh@westernhealth.nl.ca
Cc: Breen, Michelle, Foss, Traci, David Buckle, Campbell, Cameron
Subject: Emergency Medical Service Legislation - Public Consultation Process

Everyone

HCS is moving forward with the EMS legislation public consultation in the locations and dates as outlined below.
August 23 - Clarenville
August 27 - Comer Brook
August 28 - GFW
August 29 - Gander

As previously discussed we are planning for 40 people per session (5 tables of 8 participates). HCS is asking the RHAs to supply 10 RHA staff per site. (5 table facilitators and 5 note takers). The sessions will be in the afternoon during working hours and HCS will supply a briefing on facilitation and note taking to staff prior to the session.

HCS will look after the room arrangements and AV requirements.

Please call me if you have any questions.

Thanks
Wayne
WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca
I have a Triton Ambulance MCC from 1992 listing Beaumont in their service area. 26 years ago.

I have a Roberts Arm MCC from 1989 that does not have Beaumont listed. 29 years ago.

Why are you asking for a change now?

Wayne

Hi Wayne,

Thank you for getting back to me.

Prior to Triton having an Ambulance Service, Beaumont was on our 'Licence'. I guess we should have tried to get this corrected then.

Thank you.

On Wed, Aug 8, 2018 at 2:41 PM, Young, Wayne <WayneYoung@gov.nl.ca> wrote:

The Public Utilities Board Motor Carrier Certificates going back to the early 1990's has Beaumont serviced by the Triton Ambulance Service. I cannot arbitrarily change the current certificates. Triton would have to agree.

Wayne

WAYNE YOUNG

Ambulance Programs

Health and Community Services
From: Robert's Arm Ambulance <robertsarmambulance@gmail.com>
Sent: Wednesday, August 8, 2018 1:37 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: Operator's Profile

Good Afternoon Wayne,

We would like to submit a request to have the community of Long Island/Beaumont added to our Operator's Profile, please. We are currently able to service all of Green Bay South, with the exception of this community.

Years ago Long Island/Beaumont was part of our service area, but for some unknown reason it was removed.

Sincerely,

[Redacted]

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
Can you set up with a HiTech username and password. He needs access to the following services Fewer's, Mercers, Hoyles, Fogo Island, Gambo, Reliable, and Young's.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca
From: Young, Wayne
Sent: Thursday, August 9, 2018 2:33 PM
To: Buckle, David
Subject: Re: Paramedic Photos

Thanks Dave

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Buckle, David
Sent: Thursday, August 9, 2018 2:24 PM
To: Young, Wayne
Subject: RE: Paramedic Photos

FYI

David Buckle, P, BSc HCA
Regional Director Paramedicine & Medical Transport
Emergency Preparedness
Chief of EMS
Western Health
P.O. Box 2005
Corner Brook, NL
A2H 6J7
Office: 709 637-5000, ext: 5121
FAX: 709-637-5097
"The single biggest problem to communication is the illusion that it has actually taken place" GBS

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Thursday, August 09, 2018 11:41 AM
To: Breen, Michelle; Foss, Traci; Buckle, David; Cabot, Antionette
Subject: Paramedic Photos

Paramedic's in action photos would be great a well.

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
All information in this communication, including attachments, is strictly confidential and intended solely for delivery to and authorized use by the addressee(s) identified above, and may contain privileged, confidential, and/or proprietary information entitled to protection and/or exemption from disclosure under applicable law. If you are not the intended recipient, please take notice that any
disclosure, copying, distribution, and/or any action taken or omitted to be taken in reliance upon it, is unauthorized and may be unlawful. If you have received this communication in error, please notify the sender immediately and delete the message and any attachments from your system.
From: Young, Wayne
Sent: Thursday, August 9, 2018 9:08 AM
To: [Redacted]
Subject: RE: LGH Communications

Your notes represent my understanding of the 911 response in LGH. I will push LGH to get the info you need.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

From: [Redacted]
Sent: Thursday, August 9, 2018 9:00 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: RE: LGH Communications

Hi Wayne,

I did get a call from [Redacted] and he updated some of the information. My updated notes from his conversation are attached. He was also reaching back to others in LGH to get further details such as radio models in each area but I am not sure how soon he will be able to get that as he is on vacation this week.

Best regards,

To manage your communication preferences: http://www.bell.ca/commpreferences

Corporate Secretary's Office of Bell Canada, Bell Satellite (Bell ExpressVu), Bell Mobility, Bell Media and Bell Aliant / 1 carrefour Alexander-Graham-Bell, Building A-7, Verdun, Quebec, H3E 3B3 / bell.ca

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Thursday, August 9, 2018 7:43 AM
To: [Redacted]
Subject: LGH Communications

[Redacted]

Just wanted to confirm that [Redacted] called you?

Wayne
WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
From: Young, Wayne  
Sent: Friday, August 10, 2018 9:46 AM  
To: Ivany, Peter  
Subject: RE: ZOLL Training Materials

Excellent. We are going to connect you with the Zoll training manager. It would be great if we can use their materials.

Wayne

From: Ivany, Peter  
Sent: Friday, August 10, 2018 9:38 AM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: RE: ZOLL Training Materials

Wayne,

That is fine as long as we can access their system through ours so that we have a record of completion. We have done this with other vendors.

Peter

Peter Ivany  
Manager of Corporate Organizational Development  
Centre for Learning and Development  
Human Resource Secretariat, Executive Council  
Government of Newfoundland and Labrador  
Email pivany@gov.nl.ca  
Phone (709) 729-3032

From: Young, Wayne  
Sent: Friday, August 10, 2018 8:52 AM  
To: Ivany, Peter <pivany@gov.nl.ca>  
Subject: RE: ZOLL Training Materials

The Zoll Marketing Manager is going to check with his Training counterpart and get back to me today. He did not see an issue but is a little more complex than I thought.

He told me that the actual training materials Zoll uses make paramedics register for Zoll training (username and password), their system logs the paramedic review of the materials, records test scores and provides a completion certificate when the paramedic passes the training.

Wayne

From: Ivany, Peter  
Sent: Friday, August 10, 2018 8:47 AM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: RE: ZOLL Training Materials

Any luck yesterday with Zoll?

Peter

Peter Ivany  
Manager of Corporate Organizational Development  
Centre for Learning and Development  
Human Resource Secretariat, Executive Council  
Government of Newfoundland and Labrador
From: Young, Wayne  
Sent: Thursday, August 9, 2018 9:18 AM  
To: Ivany, Peter <pivany@gov.nl.ca>  
Subject: RE: ZOLL Training Materials

Peter

I have a conference call with Zoll this afternoon. I will get the contact info sent to you.

Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca

From: Ivany, Peter  
Sent: Thursday, August 9, 2018 9:16 AM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: ZOLL Training Materials

Hey Wayne,

Do you have a contact at ZOLL to see if I can get the training materials for the Ambulance Operators in our Learning Management System?

Thanks
Peter

Peter Ivany  
Manager of Corporate Organizational Development  
Centre for Learning and Development  
Human Resource Secretariat, Executive Council  
Government of Newfoundland and Labrador  
Email pivany@gov.nl.ca  
Phone (709) 729-3032

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or
copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
I realized once we hung up the Set Operator Responsibilities is already covered in Medical Vehicle Standards as written. See the Consultation discussion document below the sub section on Operational Expectations (see yellow). The Minister has the ability to change standards. If we plan to identify and write a new section called Set Operator Responsibilities then we need to remove this sub-section from Medical Vehicle Standards.

W

Medical Vehicle Standards (Should change the tile to Standards)

HCS is proposing to legislate medical vehicle standards, operational expectations and inspections, which would include the following:

- Standards:
  - Age and mileage maximums for ambulance
  - Ambulance Design
  - Technology outfitting (Lights, sirens, radios, AVL)
  - Visibility and reflective striping
  - Medical equipment requirements (oxygen system, suction, AED/monitor)
  - Supplies inventory

- Operational expectations:
  - response times
  - speed limits
  - minimum staffing requirements for ambulances

- Inspections:
  - vehicle
  - medical equipment
  - inventory
  - frequency of inspections
  - designation of who is authorized to carry out inspections.

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca
I have your request and will discuss with the appropriate HCS expertise.

W

Sent from my BlackBerry 10 smartphone on the Bell network.

Good Afternoon Mr. Young,

Thank you for taking the time out of your busy schedule today to take my call.

As the SNC Lavilin - Dragados - Pennecon (SDC) [redacted] for the West White Rose Project in Argentia, my role will be one of oversight for all aspects of the health centre, including provision of health service delivery to all individuals working the industrial site.

The project will employ four Primary Care Paramedics (PCP). The site provides a conveyance mobile unit for treatment and triage. The PCPs main objective is to ensure that injured/ill workers are provided with immediate onsite emergency care, triage and to assist the local ambulance service provider, Power’s Ambulance, package up and prepare patient transport offsite to the local Placentia Hospital 7km away. 

As a [redacted] I am requesting permission to provide the PCPs, on this industrial sight, medical oversight for the course of the project.

Mr. Young, I appreciate your intercepting on my behalf to bring this forward to the appropriate government officials within the Department of Health & Community Services.

Kindest Regards,

[redacted]
Please make this change.

W

From: [Redacted]
Sent: Monday, August 13, 2018 10:05 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: reliable

I just completed a review of Reliable units and I only see one error.

EAD 227 just went out of service and was replaced with EAC 059. Manager there advises that Hi Tech was took the AVL out of EAD 227 and put it in EAC 059. The only issue is the AVL is in the right vehicle but is still showing EAD 227 when it should show EAC 059.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.
HiTech invoice covered the changes documented below. Can you check on why they are not showing up in the system.

Thanks
Wayne

Maybe I’m missing something but back in May I sent the following email to have the following completed after our annual rollover of units. See comments in Red below:

Hey Wayne

RE: Government AVLs

Noted below are units that recently went out of service and units that went in service within our group.

13910 --- Govt AVL needs to be removed from EAD 066 (out of service) and installed in EAD 145 (Don’t see it on the system)

Collins --- Govt AVL needs to be removed from EAD 065 (out of service) and installed in EAD 270 (Don’t see it on the system)

Mercers --- Govt AVL needs to be removed from EAD 069 (out of service) and installed in EAD 269 (Don’t see it on the system)

--- Govt AVL needs to be removed from EAD 071 (out of service) Fewers EAD 259 (Don’t see it on the system) permanently transferred to Mercers. (AVL for Fewers on the unit)
Young's --- Govt AVL needs to be removed from EAD 129 (out of service) and installed in EAD 280 (Don’t see it on the system)

Fewers --- Govt AVL needs to be removed from EAD 064 (out of service) and installed in EAD 272 (Is on the system)
Govt AVL needs to be installed on EAD 271 (Don’t see it on the system)
Govt AVL needs to be installed on EAA 592 (Don’t see it on the system)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: August 13-18 11:13 AM
To: [redacted]
Subject: RE: reliable

Can you send me the list of units you have found. Thanks

From: [redacted]
Sent: Monday, August 13, 2018 11:11 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: RE: reliable

I just completed the full audit and there are quite a few units within our group that never did have your AVLs on them. Not sure how that would happen as if a unit had it and it stopped working you would see the last movement. There are a few that have them and stopped working randomly on the road. Others are not working at all.
Anyway the best is to deal with a few at a time and work through it. Your thoughts?

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: August-13-18 10:15 AM
To: [redacted]
Subject: RE: reliable

Thanks.

My analyst who looks after the system is out of the office till Thursday. She will make the change when she returns.

Wayne

From: [redacted]
Sent: Monday, August 13, 2018 10:05 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: reliable

I just completed a review of Reliable units and I only see one error.

EAD 227 just went out of service and was replaced with EAC 059. Manager there advises that Hi Tech was took the AVL out of EAD 227 and put it in EAC 059. The only issue is the AVL is in the right vehicle but is still showing EAD 227 when it should show EAC 059.
This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
No I have been trying to contact him for a briefing.

Thanks. Is he aware of this initiative, so that I can give him call for a quote?

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca
Emily

For additional information on the proposed EHSACP Acts consultation opportunities please log in to https://www.engagenl.ca/ for details on:

- Viewing and/or downloading the EHSACP Act Consultation Discussion Guide
- Public Consultation Sessions
- Virtual Consultation Session
- Written Submission Process – Deadline September 28, 2018

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca
From: Young, Wayne
Sent: Tuesday, August 14, 2018 3:59 PM
To: Campbell, Cameron
Subject: Consultation Process

There are several outstanding issues:
1) Who provides AV Equipment? Called and left messages with PED.
2) Have we approved the EngageNL page referenced in the NR?
3) Is the Virtual Session proceeding? Is there a date?
4) Have we confirmed we are using the EngageNL page to register participants to public sessions?

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca
Hi – thank you all for volunteering to help facilitate this public consultation session to be held in Clarenville on the afternoon of Aug 23rd. Michelle Breen will be in touch with you in the days leading up to the event with more information to confirm time, location, etc.

**Background**

Stakeholder and public consultation on proposed legislation is an important element in the legislative development process. HCS is planning to hold a series of public consultation sessions to introduce the proposed EMS Legislation and to obtain feedback that may inform the legislation’s content and language. HCS is in the process of planning the public consultations in the locations and dates identified below. HCS has asked us to have RHA staff available as table facilitators and note takers in all the sessions. The sessions are planned for the afternoon (1-4) so they are within working hours.

Consultation sessions for ambulance operators, paramedics, communities as well as organizations and individuals potentially impacted by EMS legislation are planned for:
- August 23 - Clarenville
- August 27 - Corner Brook
- August 28 - GFW
- August 29 - Gander
- For interested participants who cannot attend a scheduled session HCS is also planning a series of virtual consultation sessions. (RHA staff not required)

Each session is divided into six presentation/discussion sections; A introduction to the legislation then a presentation on each of the five proposed legislative elements. After an outline of a proposed legislative element the participants will be asked to discuss the element and provide feedback in facilitated small table discussion groups. We are planning for 40 participants in each location. That would see five tables of eight participants plus a facilitator and note taker. We will need to plan for 10 RHA staff per session. Participants will need to register on the Engage NL site so we will have some idea of the number of registrants prior to the session. The number of RHA staff required may change up or down depending on registration numbers.

Your support is truly appreciated. Please don’t hesitate to get in touch with me if you have any questions or concerns.

Thank you again,

Ken B.
This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated.

*** This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated. ***
All redactions on this page made under s. 40(1)

From: Young, Wayne
Sent: Wednesday, August 15, 2018 12:25 PM
To: [Redacted]
Cc: Ivany, Peter
Subject: RE: X Series eLearning

Thanks

From: [Redacted]
Sent: Wednesday, August 15, 2018 11:19 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: Ivany, Peter <pivany@gov.nl.ca>
Subject: RE: X Series eLearning

Good morning team,

To echo what [Redacted] mentioned, please let me know when time permits, if Dropbox can be used or if you prefer a different file transfer method.

Have a wonderful day,

[ZOLL]

An Asahi Kasei Group Company

This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized use or disclosure is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: [Redacted]
Sent: Tuesday, August 14, 2018 9:52 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: Ivany, Peter <pivany@gov.nl.ca>
Subject: Re: X Series eLearning

Good evening Wayne and Peter,

Thanks for getting to me quickly. I added [Redacted] from our eLearning to synchronize the transfer of the files with Peter. Peter, [Redacted] told me she uses Dropbox with customer to share the files. Is it good with you? [Redacted] ajd Peter, you can talk together and make it happen.

If you have any questions, feel free to let me know.

Have a nice day!!!
-------- Original message --------
From: "Young, Wayne" <WayneYoung@gov.nl.ca>
Date: 2018-08-14 07:05 (GMT-05:00)
To: [Redacted]
Cc: "Ivany, Peter" <pivany@gov.nl.ca>
Subject: RE: X Series eLearning

Peter Ivany is the Manager of our eLearning system called PSAcess. He is copied on this e-mail and his number is 709.729.3032.

He would be the best one to talk to.

Thanks
Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

-------- Follow-up message --------
From: [Redacted]
Sent: Monday, August 13, 2018 10:41 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: X Series eLearning

Hello Wayne,

I talked to our eLearning coordinator. She would like to know what transfer method you prefer. She usually use Dropbox, but she's open to other options. Are you the one who manages this or I need to talk with Ryan on this?

Thanks.
"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
I have a meeting with PMO on Monday I will get an update.

W

Will do, I am up to my ... for the next few days but will reach out. How are we progressing with the next steps for the Ambulance Operators?

Peter

Peter Ivany
Manager of Corporate Organizational Development
Centre for Learning and Development
Human Resource Secretariat, Executive Council
Government of Newfoundland and Labrador
Email pivany@gov.nl.ca
Phone (709) 729-3032

I assume you will be in contact with [REDACTED] when you have the opportunity.

Wayne

Good morning team,

To echo what [REDACTED] mentioned, please let me know when time permits, if Dropbox can be used or if you prefer a different file transfer method.

Have a wonderful day,
From: [Name]
Sent: Tuesday, August 14, 2018 9:52 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: Ivany, Peter <pivany@gov.nl.ca>
Subject: Re: X Series eLearning

Good evening Wayne and Peter,

Thanks for getting to me quickly. I added [Redacted] from our eLearning to synchronize the transfer of the files with Peter. Peter, [Redacted] told me she uses Dropbox with customer to share the files. Is it good with you? [Redacted] Ijd Peter, you can talk together and make it happen.

If you have any questions, feel free to let me know.

Have a nice day!!!
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

From: [Redacted]
Sent: Monday, August 13, 2018 10:41 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: X Series eLearning

Hello Wayne,

I talked to our eLearning coordinator. She would like to know what transfer method you prefer. She usually use Dropbox, but she's open to other options. Are you the one who manages this or I need to talk with Ryan on this?

Thanks.

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
You are authorized to do the installs remaining on the list. Please work with [redacted] to schedule the installs. Equally important is the programming to make sure the units are visible to [redacted] and Nadine here at HCS.

If there are any new/other units such as operational spares without HiTech AVL please inform [redacted] and arrange their installation. Consider this email approval to do this work as well.

Can you send Nadine copied here your unit identification system so we HCS reprogram identifications to match your identification. Then we can discuss the same unit without having to translate from your identification to HCS.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

On the bottom is the list of the units lift to do. Is it ok to make a trip and get the last of this work completed.

-------- Forwarded Message --------
Subject: Re: Fwd: FW: reliable
Date: Tue, 14 Aug 2018 10:30:14 -0230
From: [redacted]
To: [redacted]

Hi [redacted]
Here's the low down on these units and a list of work that was completed for this w/o:

### DEINSTALLS
- **EAD 129**: Deinstalled by [redacted], Pics taken.
- **EAD 064**: AVL was already removed when we got to site. Pics taken.
- **EAD 065**: AVL was already removed when we got to site. Pics taken.
- **EAD 066**: Deinstalled by [redacted], Pics taken.
- **EAD 071**: Deinstalled by [redacted], Pics taken.
- **EAD 147**: Deinstalled by [redacted], Pics taken.
- **EAD 069**: Deinstalled by [redacted], Pics taken.

### INSTALLS
- **EAD 272**: Installed by [redacted], Pics taken.
- **EAD 273**: Installed by [redacted], Pics taken.
- **EAD 280**: Unit was already installed but faulty inputs. Replaced with 4661331746.
- **EAD 145**: Installed by [redacted], Pics taken.

### CHANGES
- **EAD 256**: Updated by [redacted].
- **EAD 061**: Updated by [redacted].

### LEFT TO DO
- **EAD 271**: Was on the road and not made available for the 2 days we were in Clarenville.
- **EAD 270**: St. Lawrence.
- **EAD 269**: Boyd's Cove.
- **EAD 592**: Burin.

**EAD 145** - In the system under the Fewer's site as 'CBS EAD 145'.
**EAD 270** - Not installed as it was in St. Lawrence and Dean was going to schedule it along with another job in the area.
**EAD 269** - Not installed as it was in Boyd's Cove and [redacted] was going to schedule it along with another job in the area.
**EAD 259** - Moved to Mercer's site listed as 'Unit 08 - EAD 259'.
**EAD 280** - In the system under the Fewer's site as 'FEW - Unit 03'.
**EAD 272** - In the system under the Fewer's site as 'FEW - Unit 02'.
**EAD 271** - Vehicle was on the road the whole time we were on site and was not made available to us. [redacted] said he would let us know the next time this one came to St. John's.
**EAD 273** - In the system under the Fewer's site as 'FEW - Unit 08'.
**EAD 592** - Not installed as it was in Burin and [redacted] was going to schedule it along with another job in the area.

Thanks,

---

On 8/14/2018 7:55 AM, [redacted] wrote:

See below can you let me know what is up here.
Forwarded Message

Subject: FW: reliable
Date: Mon, 13 Aug 2018 17:41:07 +0000
From: Young, Wayne <WayneYoung@gov.nl.ca>
To: [Redacted]

HiTech invoice [Redacted] covered the changes documented below. Can you check on why they are not showing up in the system.

Thanks
Wayne

From: [Redacted]
Sent: Monday, August 13, 2018 2:36 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: [Redacted]
Subject: RE: reliable

Maybe I'm missing something but back in May I sent the following email to have the following completed after our annual rollover of units. See comments in Red below:

From [Redacted]
Sent: Wednesday, May 23, 2018 11:51 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: [Redacted]
Subject: AVLs

Hey Wayne

RE: Government AVLs

Noted below are units that recently went out of service and units that went in service within our group.

13910 --- Govt AVL needs to be removed from EAD 066 (out of service) and installed in EAD 145 (Don't see it on the system)

Collins --- Govt AVL needs to be removed from EAD 065 (out of service) and installed in EAD 270 (Don't see it on the system)
Mercers --- Govt AVL needs to be removed from EAD 069 (out of service) and installed in EAD 269 (Don’t see it on the system)
--- Govt AVL needs to be removed from EAD 071 (out of service) Fewers EAD 259 (Don’t see it on the system) permanently transferred to Mercers. (AVL for Fewers on the unit)

Young’s --- Govt AVL needs to be removed from EAD 129 (out of service) and installed in EAD 280 (Don’t see it on the system)

Fewers --- Govt AVL needs to be removed from EAD 064 (out of service) and installed in EAD 272 (Is on the system)
Govt AVL needs to be installed on EAD 271 (Don’t see it on the system)
Govt AVL needs to be installed on EAD 273 (Is on the system)
Govt AVL needs to be installed on EAA 592 (Don’t see it on the system)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: August-13-18 11:13 AM
To: 
Subject: RE: reliable

Can you send me the list of units you have found. Thanks
Wayne

From: 
Sent: Monday, August 13, 2018 11:11 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: RE: reliable

I just completed the full audit and there are quite a few units within our group that never did have your AVLs on them. Not sure how that would happen as if a unit had it and it stopped working you would see the last movement. There are a few that have them and stopped working randomly on the road. Others are not working at all.

Anyway the best is to deal with a few at a time and work through it.

Your thoughts?

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

Thanks

My analyst who looks after the system is out of the office till Thursday. She will make the change when she returns.

Wayne

From: Young, Wayne <WayneYoung@gov.nl.ca>
Sent: Monday, August 13, 2018 10:05 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: reliable

I just completed a review of Reliable units and I only see one error.
EAD 227 just went out of service and was replaced with EAC 059. Manager there advises that Hi Tech was took the AVL out of EAD 227 and put it in EAC 059. The only issue is the AVL is in the right vehicle but is still showing EAD 227 when it should show EAC 059.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
From: Young, Wayne  
Sent: Wednesday, August 15, 2018 10:06 AM  
To: Hanrahan, Heather D, Campbell, Cameron  
Subject: RE: RHA ambulance operators

There are 61 licenses
26 Private Licenses down from 27 with the loss of Labrador Ambulance Services
22 Community
13 RHA
Here are the PUB Licenses for RHAs
Eastern
- St. John’s Metro and Carbonar
- Carbonar
Central
- Gander
- Grand Falls/Buchans
- Twillingate
- Springdale
- Baie Verte
Western
- Corner Brook
- Port Saunders
Labrador Groffville and Vonskag
- St. Anthony/Flowers Cove/Rodrickton
- Happy Valley Goose Bay
- North West River
- Lab City/Wabush

Wayne

From: Hanrahan, Heather D  
Sent: Wednesday, August 15, 2018 9:17 AM  
To: Campbell, Cameron <CameronCampbell@gov.nl.ca>; Young, Wayne <WayneYoung@gov.nl.ca>  
Cc: Newhook, Tina <TinaNewhook@gov.nl.ca>  
Subject: RHA ambulance operators

Hi

Are there now 14 RHA services with HVGB in the mix? Reviewing consultation doc.

H
A couple of weeks ago Transportation and Works was seeking a retired RHA ambulance they could convert into an Emergency Response Unit in Gander. At that time the RHAs did not have a retired unit available. The only possibility is Eastern Health is hoping to receive delivery of two new ambulances in October. At that time they will review their fleet and two ambulances may become available. Please note the RHA’s retired vehicles may be spoken for by Volunteer Fire Departments. I would suggest CBN call [redacted] to check on their ambulance request status.

When TW was asking I was told that Fewer’s Ambulance [redacted] has retired ambulances for sale. I am not sure if TW contacted them, may be CBN could try as well.

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

Wayne

From: Anderson, Alicia
Sent: Thursday, August 16, 2018 10:44 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: Ambulance

Hi Wayne,

I was speaking to Cameron about this awhile back. A town in CBN needs to replace their rescue vehicle and is wondering if any of the RHA’s have an old ambulance available for purchase?

Can you check to see if they have anything on hand they would be willing to sell?

Thanks,

Alicia Anderson, MBA | Executive Assistant

To the Hon. John Haggie
Minister of Health and Community Services
MHA District of Gander
Government of Newfoundland & Labrador
Main Floor, West Block, Confederation Building
P.O. Box 8700, St. John’s NL A1B 4J6
709-729-2074 | AliciaAnderson@gov.nl.ca
Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential, and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copying, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, and delete this message and any attachments from your system. Thank you.
From: Young, Wayne
Sent: Thursday, August 16, 2018 2:45 PM
To: Herritt, Jeannine
Subject: FW: Paramedic Medical Oversight

As discussed.

Thanks for looking into this for me.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

From: [REDACTED]
Sent: Thursday, August 9, 2018 3:28 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Cc: [REDACTED]
Subject: FW: Paramedic Medical Oversight

Good Afternoon Mr. Young,

Thank you for taking the time out of your busy schedule today to take my call.

As the SNC Lavlin - Dragados - Pennecon (SDC) [REDACTED] for the West White Rose Project in Argentia, my roll will be one of oversight for all aspects of the health centre, including provision of health service delivery to all individuals working the industrial site.

The project will employ four Primary Care Paramedics (PCP). The site provides a conveyance mobile unit for treatment and triage. The PCPs main objective is to ensure that injured/ill workers are provided with immediate onsite emergency care, triage and to assist the local ambulance service provider, Power's Ambulance, package up and prepare patient transport offsite to the local Placentia Hospital 7km away. .

As a [REDACTED] I am requesting permission to provide the PCPs, on this industrial sight, medical oversight for the course of the project.

Mr. Young, I appreciate your intercepting on my behalf to bring this forward to the appropriate government officials within the Department of Health & Community Services.

Kindest Regards,
A follow up email.

W

From: [redacted]  
Sent: Wednesday, August 15, 2018 4:16 PM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: RE: Argentia Project

Thank you Mr. Young, I appreciate your time and attention to this...

From: Young, Wayne <WayneYoung@gov.nl.ca>  
Sent: Wednesday, August 15, 2018 2:11 PM  
To: [redacted]  
Cc: [redacted]  
Subject: RE: Argentia Project

I have sent your request to all the advisors I need decisions from. However several are on vacation and several said they have to do some research before responding. I will be able to give you a response but it will take some time.

Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca

From: [redacted]  
Sent: Wednesday, August 15, 2018 1:56 PM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Cc: [redacted]  
Subject: Argentia Project

Good Afternoon Mr. Young,

Sorry to take this time from you busy schedule today. I am wondering if you have any update to provide to me with reference to the PCP's on site here in Argentia and their medical oversite. I want to reiterate, that they will not be operating an ambulance service on site, we will be utilizing the local service provider in circumstances that require such treatment.

Mr. Young, for this project to contract out this service to a physician, we are looking at $15,000-$20,000/month to provide oversight, basically for advanced first aiders who would require permission from that physician to
administer over the counter medication. As the [REDACTED], my scope of practice permits me to provide a higher level of care and ability to order medication, in particular those that the PCP would be requesting from a physician.

I thank you again for your time and consideration.

Respectfully,

SDP

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
The public consultations are delayed as well.

Hello Wayne,

No problem. Will we be meeting before the public consultations cause they see they are starting next Tuesday?

On Wed, Aug 15, 2018 at 12:23 PM Young, Wayne <WayneYoung@gov.nl.ca> wrote:

We will have to reschedule our legislation briefing to a date later next week. I will contact you early in the week to reschedule.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
From: Young, Wayne
Sent: Thursday, August 16, 2018 11:50 AM
To: Kenneth Baird
Subject: RE: Ambulance Legislation Public Consultation Delay

Again my apologies and thanks for sending out the notice.

W

From: Kenneth Baird <Kenneth.Baird@easternhealth.ca>
Sent: Thursday, August 16, 2018 11:49 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: RE: Ambulance Legislation Public Consultation Delay

OK – thanks for the heads up.

From: Young, Wayne <WayneYoung@gov.nl.ca>
Sent: Thursday, August 16, 2018 11:34 AM
To: Kenneth Baird <Kenneth.Baird@easternhealth.ca>; Michelle Breen <Michelle.Breen@easternhealth.ca>; Foss, Traci <Traci.Foss@centralhealth.nl.ca>; ’dennis rashleigh@westernhealth.nl.ca’ <dennisrashleigh@westernhealth.nl.ca>; Pelley, Joanne <Joanne.Pelley@centralhealth.nl.ca>; David Buckle <davidbuckle@westernhealth.nl.ca>
Cc: Campbell, Cameron <CameronCampbell@gov.nl.ca>
Subject: Ambulance Legislation Public Consultation Delay

Everyone

The Ambulance Legislation’s public consultation announcement and public consultations sessions have been delayed. My apologies for any inconvenience.

My best estimate is they will now go ahead the second week of September. I will let you all know.

Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”

*** This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated.”
Yes that is correct. why does the invoice discuss one install from an old ambulance to a new ambulance as approved yet I am invoiced for two installs. (2 TIMES $225)

See email thread below.

Wayne

Could you please have your staff drop off the removed AVL from (EAD 233) at the HiTech base in Corner Brook.

— Please arrange to install the AVL installed in Mackenzie’s new unit,

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

Dear Sir,
Mackenzie Ambulance Service has acquired a new unit and will require an AVL. The AVL in the old unit (EAD 233) has been removed and available for pickup at the Ambulance Base in Port-aux-Basques. Please remove EAD 233 from your system. Please contact: . Thank you.

Mackenzie - Tryco Ambulance Services
mackenzieambulance@hotmail.com

The original contract was 225 per install. When doing new installs we shpul charge 225 per install plus travel expenses.
Sent from my Samsung Galaxy smartphone.

------- Original message -------
From: "Young, Wayne" <WayneYoung@gov.nl.ca>
Date: 2018-08-16 3:45 PM (GMT-03:30)
To: [REDACTED]
Subject: FW: Invoice

Just got this invoice. Why has site labour gone from $75 per hour to $225/hr?

Wayne

From: [REDACTED]
Sent: Thursday, August 16, 2018 3:36 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: Invoice

---

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
From: Young, Wayne
Sent: Friday, August 17, 2018 9:25 AM
To: Hicks, Jackie
Subject: RE: Ambulance Cards

I will call Darryl. He is the only contract I have at the Queen's Printer

W

From: Hicks, Jackie <jackiehicks@westernhealth.nl.ca>
Sent: Friday, August 17, 2018 8:59 AM
To: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: Ambulance Cards

Hi Wayne
I email Darryl twice around having ambulance cards sent out for Western Health and he has not responded nor did I receive any. I am very low and not sure who else I can contact. Do you know if there are any other contact I can reach out too. Thanks

Jackie Hicks
Community Supports
Manager Client Financial Services/SAP
Hammond Building
169 West Valley Road
Corner Brook, NL
A2H 2Y3
Telephone: (709)634-0498
Email: jackiehicks@westernhealth.nl.ca

All information in this communication, including attachments, is strictly confidential and intended solely for delivery to and authorized use by the addressee(s) identified above, and may contain privileged, confidential, and/or proprietary information entitled to protection and/or exemption from disclosure under applicable law. If you are not the intended recipient, please take notice that any disclosure, copying, distribution, and/or any action taken or omitted to be taken in reliance upon it, is unauthorized and may be unlawful. If you have received this communication in error, please notify the sender immediately and delete the message and any attachments from your system.
From: Young, Wayne  
Sent: Friday, August 17, 2018 10:08 AM  
To: Abbott, John, Campbell, Cameron  
Subject: Fewer's Ambulance Land Issue

John

I spoke to Crown Lands re the Fewer’s Holyrood land issue. They are familiar with Fewer’s from prior applications around the province however there are no applications on file for crown land in and around Holyrood. Searches for land applications in Holyrood by subsidiary ambulance companies were negative as well.

Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca
Traci

I appreciate the information. When you hear something like this could you give me a heads up.

Thanks
Wayne

WAYNE YOUNG
Ambulance Programs
Health and Community Services
Government of NL
709.693.2012
wayneyoung@gov.nl.ca

Hi Wayne,

Steve has mentioned this a couple of times we didn’t really get into much discussion with him about it

Traci Foss
Traci Foss RN, BN, MHS
Regional Program Director – Emergency, ICU & Medicine Services/Paramedicine & Medical Transport/
Health Emergency Management
West Block CNRHC
Central Health
(W) 709-292-2614 (C) 709-572-0054

Traci/Morgan

Not sure if you are aware of the MacKenzie PUB applications. See below.

Any ideas on why would make these applications.
Good Morning Wayne

Not sure if you look at the NL Gazette but MASI Holdings Limited (Mackenzie Ambulance Service Limited) has been given provisional approval for a Motor Carrier Certificate for Gander, Grand Falls, Springdale and Baie Verte, not sure why but the PUB needs to stop issuing Ambulance Certificates to everyone who placed an application. This does nothing to benefit the people of the Province when it comes to Ambulance Service coverage, we were told Government would not support these new applications but if they are issued who is to stop the Company who has the Licence to go to Court for the right to Operate? Thanks

Smith’s Ambulance

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
Working on it. I will let you know.

Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca

Hello Wayne,

I was wondering if you have any update on the funding we had requested for the Road to Mental readiness course?

I realize you are very busy but I am just trying to make plans for the fall and was hoping to get to Labrador this fall, to offer the course to EMR and Paramedics up there.

Thanks in advance!
From: Young, Wayne  
Sent: Saturday, August 25, 2018 2:00 PM  
To: Edmonds, Tina  
Subject: RE: EMS Legislation Public Consultation

Tina

Right now it looks like we will be in Corner Brook on September 18th.

Wayne

From: Edmonds, Tina <tinaedmonds@westernhealth.nl.ca>  
Sent: Thursday, August 23, 2018 4:23 PM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: RE: EMS Legislation Public Consultation

Thanks Wayne,
Do you know the date of the facilitation? We are preparing for Accreditation in October and both staff are heavily involved in preparations which include meetings many are occurring around mid-September. If we had a date it would be helpful in planning.
Thanks again.
Tina

From: Young, Wayne <mailto:WayneYoung@gov.nl.ca>  
Sent: Thursday, August 23, 2018 4:00 PM  
To: Edmonds, Tina  
Subject: RE: EMS Legislation Public Consultation

Tina

My apologies but the consultation has been delayed till the third week of September. I sent notice to Dennis and I thought I had included you but did not. Again my apologies.

Wayne

From: Edmonds, Tina <tinaedmonds@westernhealth.nl.ca>  
Sent: Thursday, August 23, 2018 3:29 PM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: FW: EMS Legislation Public Consultation

Hi Wayne,

I am reaching out on behalf of two of my staff who will be assisting with facilitating the above session on Aug 27th.
They have not received any further information on venue or start time (they know they have to be there for the briefing on facilitation and note taking). Will they need to bring any materials?

Would you have any further information?

Tina

Tina Edmonds BN. RN  
Western Health  
Regional Director  
Planning and Performance Improvement
From: MacLean, Alison  
Sent: Thursday, August 23, 2018 9:12 AM  
To: Edmonds, Tina  
Subject: RE: EMS Legislation Public Consultation

Hi Tina,

I have heard nothing since July. If you have questions you could contact Wayne below.

Alison

From: Edmonds, Tina  
Sent: Wednesday, August 22, 2018 4:39 PM  
To: MacLean, Alison  
Subject: RE: EMS Legislation Public Consultation

Hi Alison,

Do you have any more information on the EMS Legislation Public Consultation scheduled for 27th? Nicholas O’Brien and Mariel Parcon are facilitating and were wondering if any further information is available.

Thanks

Tina

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]  
Sent: Wednesday, July 18, 2018 9:36 AM  
To: Baird, Kenneth; Pelley, Joanne; Rashleigh, Dennis; Donnie Sampson  
Cc: MacLean, Alison  
Subject: EMS Legislation Public Consultation

Everyone

Thank you for your ongoing work in identifying table facilitators and note takers for our Emergency Medical Services Legislation public consultations. HCS has been asked by Government to delay our consultations till later in August to coordinate with other public engagements. I do not have a revised set of dates yet and will let you know as soon as I know.

Please note we will still need the staff you have identified.

Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
All information in this communication, including attachments, is strictly confidential and intended solely for delivery to and authorized use by the addressee(s) identified above, and may contain privileged, confidential, and/or proprietary information entitled to protection and/or exemption from disclosure under applicable law. If you are not the intended recipient, please take notice that any disclosure, copying, distribution, and/or any action taken or omitted to be taken in reliance upon it, is unauthorized and may be unlawful. If you have received this communication in error, please notify the sender immediately and delete the message and any attachments from your system.

This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.
I will follow up with HiTech

Hey Wayne

I did not hear back from anyone regarding the audit that I did on the Government owned AVLs on our fleet. To date I have not heard from Hi Tech and I am out of the office after today until Sept 4th.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

See attached as did not attach it ...
This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply to sender and delete or destroy all copies of this email and contents.

From: [Redacted]
Sent: August-16-18 11:20 AM
To: [Redacted] 'Young, Wayne'
Subject: RE: Wayne Young

Here is the report that we have completed for your AVL,
The Corner Brook ones are perfect do to Hi Tech is on the door stop of the service.
Let me know how we can help to get you to where you want to be. There are some corrections to be done, plus some installations in the units. I thought we had a lot missing that did not have your AVL on the units
Awaiting your response.

From: [Redacted]
Sent: August-15-18 4:27 PM
To: [Redacted]
Subject: Wayne Young

See final report that I will send along to Wayne Young per his request. Let me know if its ok to go.

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please reply
to sender and delete or destroy all copies of this email and contents.
From: Young, Wayne  
Sent: Monday, August 27, 2018 9:40 AM  
To: [redacted]  
Subject: RE: LGH Dispatch Communications  

Thanks  

From: [redacted]  
Sent: Monday, August 27, 2018 9:39 AM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: RE: LGH Dispatch Communications  

Hi Wayne,  

We have preliminary costing to expand the existing CTI solution that eastern Health has in place today.  

We are also talking to Motorola about potentially providing the P25 compatible console solution at a significant discount so that the stranded investment in the commercial solution might be avoided.  

I am just back from vacation and will be following up today.  

Best regards,  

To manage your communication preferences: http://www.bell.ca/commpreferences  

Corporate Secretary’s Office of Bell Canada, Bell Satellite (Bell ExpressVu), Bell Mobility, Bell Media and Bell Aliant / 1 carrefour Alexander-Graham-Bell, Building A-7, Verdun, Quebec, H3E 3B3 / bell.ca  

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]  
Sent: Tuesday, August 21, 2018 11:42 AM  
To: [redacted]  
Subject: LGH Dispatch Communications  

Just wondering how you are making out with the costing for LGH.  

Thanks  
Wayne  

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca
“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
From: Tanya Vokey <tanyavokey@NL911.ca>
Sent: Wednesday, July 4, 2018 2:53 PM
To: Michelle Breen <Michelle.Breen@easternhealth.ca>; Kerry Power <kerrypower@NL911.ca>
Cc: Young, Wayne <WayneYoung@gov.nl.ca>
Subject: RE: Ambulance Maps - East Region

Michelle,

We have our own internal GIS. From this GIS, layers are created that make up the map for FDM in the PSAPs, I update these layers as request to do so is made by municipalities or agencies. The updated layers are then sent to each PSAP to update the FDM software. As mentioned below, we do not have a connection into the PSAPs so when updates are completed in the GIS here at NL911 the changes are sent to the PSAPs to be added to the software – the PSAPs have a process and timelines to follow.

Thanks,
Tanya

---

From: Michelle Breen [mailto:Michelle.Breen@easternhealth.ca]
Sent: Wednesday, July 04, 2018 2:37 PM
To: Tanya Vokey <tanyavokey@NL911.ca>; Kerry Power <kerrypower@NL911.ca>
Cc: WayneYoung@gov.nl.ca
Subject: RE: Ambulance Maps - East Region

Hi Tanya,

Like you, we will need to be hooked into maps that are current, up to date and continuously updated. Wayne from the DH has linked us into NL Stats Agency for mapping, but I'm wondering where do you get your maps from- who and how do you ensure they are updated instantly?

---

From: Tanya Vokey [mailto:tanyavokey@NL911.ca]
Sent: Wednesday, July 4, 2018 2:04 PM
To: Michelle Breen <Michelle.Breen@easternhealth.ca>; Kerry Power <kerrypower@NL911.ca>
Subject: RE: Ambulance Maps - East Region

Hi Michelle,

As our system is a standalone network with no access outside the PSAP I can’t grant you access to the actual dataset. What I can do is provide you a copy. I'm just wondering how you plan to keep the dataset up to date in
INET as this dataset do receive changes periodically so from our perspective the data may become outdated fairly quickly.

What format do you need and what kind of attributes are you looking for?

Thanks,
Tanya

Tanya Vokey
Technology Analyst – GIS

From: Michelle Breen [mailto:Michelle.Breen@easternhealth.ca]
Sent: Wednesday, July 04, 2018 1:46 PM
To: Tanya Vokey <tanyavokey@NL911.ca>; Kerry Power <kerrypower@NL911.ca>
Subject: Re: Ambulance Maps - East Region

Appreciate that Kerry. Tks

Get Outlook for Android

From: Kerry Power <kerrypower@NL911.ca>
Sent: Wednesday, July 4, 2018 1:14:41 PM
To: Michelle Breen; Tanya Vokey
Subject: RE: Ambulance Maps - East Region

Hi Michelle,

I have copied Tanya on this reply as she can advise what we have. Thanks!

Kerry Power
Executive Director

Office: (709) 758-0061
Fax: (709)758-0192

From: Michelle Breen [mailto:Michelle.Breen@easternhealth.ca]
Sent: July-04-18 1:12 PM
To: Kerry Power <kerrypower@NL911.ca>
Subject: Fwd: Ambulance Maps - East Region

Hi kerry
With the iNet CAD looming, they need access to maps. Wayne suggested that you guys may have something that is up to date a readily available. Anything that you can share access to?
From: Young, Wayne <WayneYoung@gov.nl.ca>  
Sent: Wednesday, July 4, 2018 11:45:51 AM  
To: Michelle Breen  
Cc: Kelly, Ryan B (HCS)  
Subject: FW: Ambulance Maps - East Region

Michelle

I have gone back to the NL Stats Agency to get the GIS data related to these maps.

There may be another option that could be quicker. NL 911 has done a lot of response zone work on GIS. They may have the data you are looking for INet.

Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca

---

From: Piccott, Robert  
Sent: Tuesday, June 26, 2018 3:50 PM  
To: Young, Wayne <WayneYoung@gov.nl.ca>  
Subject: FW: Ambulance Maps - East Region

Maps “en route” to being Updated……..

Robert Piccott  
Dept. of Advanced Education, Skills and Labour  
(p) 709-729-6209

---

From: Forsey, Brett  
Sent: Tuesday, May 23, 2017 2:16 PM  
To: Piccott, Robert <RobertPiccott@gov.nl.ca>  
Subject: FW: Ambulance Maps - East Region

Hey Robert,

Attached are the draft maps that [REDACTED] is working on showing the Ambulance Regions provided by NL-911. He has also attempted to add the ambulance bases as well that is from the operator Excel table; unfortunately I think we are missing the hospital bases?

As I said these are draft versions of the maps, so if you could review and get back to us with any changes in providers and confirm to the locations of the ambulances bases inside the hospital catchments (we didn’t want to assume they were always at the hospital ?), then we can finalize these for your use.
Any questions, give me a call.

Brett
0688

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”

*** This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated. ***

*** This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated. ***

*** This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated. ***
From: Young, Wayne  
Sent: Wednesday, August 29, 2018 11:23 AM  
To:  
Subject: FW: Primary Care Paramedic Program

FYI

From: Young, Wayne  
Sent: Wednesday, August 29, 2018 11:22 AM  
To: Mavin, Walt <waltmavin@gov.nl.ca>; Hanrahan, Sean <SeanHanrahan@gov.nl.ca>  
Cc: Campbell, Cameron <CameronCampbell@gov.nl.ca>  
Subject: Primary Care Paramedic Program

Walt/Sean

It is my understanding that you will be receiving a proposal to train Emergency Medical Responders to Primary Care Paramedics (PCPs) via distance education. Today the Provincial Ambulance Program has a need for 300 more Primary Care Paramedics. Our existing training resources CONA and Key In College cannot meet our demand and I have been tasked as part of my position to find solutions to address the PCP shortage. HCS has been very supportive of this initiative's development from its inception and would like to see it go ahead.

Unfortunately [REDACTED] if it help I would like to set up a meeting on my return to discuss. If you need further information please contact Cameron Campbell cc'd on this note.

Wayne

WAYNE YOUNG  
Ambulance Programs  
Health and Community Services  
Government of NL  
709.693.2012  
wayneyoung@gov.nl.ca
Tina,

Wanted to flag this with you and happy to discuss.

Given the volume of emails and the Minister’s clear (and repeated) response that no one off additions to services will be considered prior to a larger review, we have not been responding to the last few messages from:

CC

Cameron Campbell | Director of Primary Health Care
Department of Health and Community Services
Government of Newfoundland & Labrador
709.729.3790 (t) | cameroncampbell@gov.nl.ca

From: [Redacted]
Sent: August 30, 2018 5:29 PM
To: Campbell, Cameron <CameronCampbell@gov.nl.ca>; Hutchings, Keith <keithhutchings@gov.nl.ca>
Subject: Fwd: Ambulance for Bay Bulls Area

-------- Forwarded message --------
From: [Redacted]
Date: Thu, Aug 30, 2018, 17:28
Subject: Ambulance for Bay Bulls Area
To: Minister, HCS <hcs@gov.nl.ca>

Good day Minister Haggie, I am beyond belief that your govt could a company close to 2 million dollars to set up a call center in St. Johns and you cannot cone up with three hundred thousand to put an ambulance service in place for an area that is dire need of and t HST your dept has identified that need. I ask you minister Is this the way to govern, I don't think so. This is an issue that is not going away and going to get more media attention in next few days and with by election on the go do you want this, I think not. In my last email of a few days ago I asked kindly for a response but I have not received one. This is normal you have response to any of my emails of last few months. I ask you to please respond. Thanks [Redacted]
Hi guys,

I have a request from the iNet/CAD team for Eastern Health, asking to see if we can setup a second stream from our AVLs to their CAD software. They currently want to test this with one Ambulance but if it works well, they would like to expand it to all of the AVLs for Eastern Health in Metro. Basically, what this means is the AVL will send information to be displayed on Fleetsphere as well as their CAD software at the same time. The downside to this is it will **double the data usage on those SIM cards**.

Is this something you guys would be interested in approving?

Thanks,
From: Young, Wayne  
Sent: Saturday, September 1, 2018 3:28 AM  
To: Campbell, Cameron  
Subject: Fw: Ambulance Operator Service Agreements - 180 Day Notice  

FYI

Sent from my BlackBerry 10 smartphone on the Bell network.

From: [Redacted]  
Sent: Thursday, August 30, 2018 10:51 PM  
To: Haggie, John; Minister, HCS  
Cc: Young, Wayne; GambinWalsh, Sherry  
Subject: Ambulance Operator Service Agreements - 180 Day Notice

Dr. Haggie:

On March 23, 2018 I received a letter from you in relation to the 2014-2017 Tripartite Service Agreement between the Department of Health and Community Services, Eastern Health and my ambulance service. It is my understanding that all ambulance operators with membership in the Newfoundland and Labrador Private Ambulance Operators Association received a similar letter. In the letter you advised that you were giving one hundred and eighty days notice of termination of the current service agreement and that there would be no further contract extensions to the current agreement, which will terminate on September 22, 2018.

In the letter you indicated that officials from the Human Resource Secretariat and the Department of Health and Community Services would be contacting me, [Redacted], to discuss commencing negotiation of a new Agreement in Principal. Furthermore, you indicated that questions in relation to this could be directed to Wayne Young.

To date there has been no invitation or discussion to commence these negotiations. I understand from Mr. Young that he continues to await the necessary direction from his superiors to move forward.

With less than thirty days remaining until the indicated termination date of September 22, 2018 I would like to request an update on the status of commencement of negotiations. I also wish to be advised of what will happen if an Agreement in Principal is not achieved by the timeframe indicated in the Notice of Termination.

Your immediate attention to this correspondence is requested. I would welcome the opportunity to discuss this further and am available at your convenience. I can be reached at [Redacted].

I look forward to your response.

Sincerely,

[Redacted]  
Newfoundland and Labrador Private Ambulance Operators Association
Tara is out of the office today – back tomorrow am.

I’m happy to make the changes now, but wasn’t copied on earlier email thread so will need to have sent to me.

PPiA form was completed last week, but requires some minor changes before submission tomorrow.

CC

Cameron Campbell  |  Director of Primary Health Care  
Department of Health and Community Services  
Government of Newfoundland & Labrador  
709.729.3790 (t) | cameroncampbell@gov.nl.ca

From: Hanrahah, Heather D  
Sent: September 4, 2018 3:36 PM  
To: Newhook, Tina <TinaNewhook@gov.nl.ca>; Timmins, Emily <EmilyTimmins@gov.nl.ca>; Power, Tara <TaraPower@gov.nl.ca>  
Cc: Campbell, Cameron <CameronCampbell@gov.nl.ca>  
Subject: Re: News release for EMS consults

I saw no issue.

Tara are you tidying up?

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Newhook, Tina  
Sent: Tuesday, September 4, 2018 3:07 PM  
To: Hanrahah, Heather D; Timmins, Emily; Power, Tara  
Subject: RE: News release for EMS consults

Keeping in view. Are we good to move this forward?

Tina Newhook  
Director of Communications  
Department of Health and Community Services  
Government of Newfoundland and Labrador  
709-729-1377  
TinaNewhook@gov.nl.ca

From: Newhook, Tina  
Sent: Tuesday, September 04, 2018 11:06 AM  
To: Hanrahah, Heather D; Timmins, Emily; Power, Tara  
Subject: RE: News release for EMS consults

Tara, see minor tweaks from the CPEB in track. Can you incorporate these into the document in TRIM? Once done, I will share document with the PO for approval.
From: Newhook, Tina  
Sent: Tuesday, September 04, 2018 10:32 AM  
To: Hanrahan, Heather D; Timmins, Emily; Power, Tara  
Subject: RE: News release for EMS consults  

The CPEB advises they will be reviewing the discussion guide this morning. Tara, I'll send along their comments to be incorporated by your division as soon as I receive it.

Tina Newhook  
Director of Communications  
Department of Health and Community Services  
Government of Newfoundland and Labrador  
709-729-1377  
TinaNewhook@gov.nl.ca

From: Hanrahan, Heather D  
Sent: Tuesday, September 04, 2018 9:07 AM  
To: Timmins, Emily; Power, Tara  
Cc: Newhook, Tina  
Subject: Re: News release for EMS consults  

Good thanks.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Timmins, Emily  
Sent: Tuesday, September 4, 2018 8:56 AM  
To: Hanrahan, Heather D; Power, Tara  
Cc: Newhook, Tina  
Subject: RE: News release for EMS consults  

No problem, I removed it.

"Maintaining the integrity of ambulance services in our province is paramount. I am pleased to begin this consultation process so that we may hear from the public about what is important to them. As recommended by Fitch and Associates, this new legislation will help us achieve a modern and reliable road ambulance system, and help ensure the system establishes consistent standards and oversight."

From: Hanrahan, Heather D  
Sent: Tuesday, September 4, 2018 8:51 AM  
To: Timmins, Emily <EmilyTimmins@gov.nl.ca>; Power, Tara <TaraPower@gov.nl.ca>  
Cc: Newhook, Tina <TinaNewhook@gov.nl.ca>  
Subject: Re: News release for EMS consults
Hi

In Minister's quote can we change "have a right to a service they can rely on...." makes current system seem unreliable.

Also Tara did PPIA question get sorted?

Hi

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Timmins, Emily
Sent: Tuesday, September 4, 2018 8:30 AM
To: Power, Tara; Hanrahan, Heather D
Cc: Newhook, Tina
Subject: News release for EMS consults

Hi Folks,
Would you be able to please have a fresh look at the news release given it is scheduled to be issued this week? I note no venue or time yet for HVGB.
Thanks so much,
Emily

Health and Community Services
September 6, 2018

Consultations to Begin on Emergency Health Services and Community Paramedicine Legislation

The Provincial Government will hold public consultations to help inform the drafting of new Emergency Health Services and Community Paramedicine Legislation. New, dedicated emergency medical services legislation will bring Newfoundland and Labrador in line with other jurisdictions, and increase accountability and establish provincial ambulance performance standards. Through the consultation process, the department will seek input on how to ensure the new legislation consolidates existing legislation and policies, allows for the adoption of national guidelines, improves system transparency and accountability, reduces regulatory confusion, and implements program standards.

In-person sessions will be held in five locations across the province:

<table>
<thead>
<tr>
<th>Date</th>
<th>Community</th>
<th>Venue</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday, September 17</td>
<td>St. Johns</td>
<td>Fluvarium 5 Nagles Place</td>
<td>2:00 p.m. 4:00 p.m.</td>
</tr>
<tr>
<td>Tuesday, September 18</td>
<td>Corner Brook</td>
<td>Greenwood Inn 48 West Street</td>
<td>2:00 p.m. – 4:00 p.m.</td>
</tr>
<tr>
<td>Wednesday, September 19</td>
<td>Grand Falls-Windsor</td>
<td>Mount Peyton Hotel 214 Lincoln Road</td>
<td>2:00 p.m. – 4:00 p.m.</td>
</tr>
<tr>
<td>Thursday, September 20</td>
<td>Gander</td>
<td>Comfort Inn 112 Trans-Canada Highway</td>
<td>2:00 p.m. – 4:00 p.m.</td>
</tr>
</tbody>
</table>
| Friday, September 21 | Happy Valley-Goose Bay | Clarenville Inn  
134 Trans-Canada Highway | 2:00 p.m. – 4:00 p.m. |

To register for a session or view the discussion guide, visit [www.engagenl.ca](http://www.engagenl.ca).

Written submissions will also be accepted through [www.engagenl.ca](http://www.engagenl.ca) or may be sent through regular mail to the address below:

Emergency Health Services and Community Paramedicine Legislation  
c/o Department of Health and Community Services  
P.O.Box 8700  
1st Floor, West Block  
Confederation Building  
St. John’s, NL  
A1B 4J6

The deadline for submissions is Friday, September 28.

Through The Way Forward, the Provincial Government is working to strengthen the province’s economic foundation and deliver better services and outcomes for residents. The Way Forward outlines all actions the Provincial Government is taking to achieve a strong, diversified province with a high standard of living, and can be viewed at [thewayforward.gov.nl.ca](http://thewayforward.gov.nl.ca).

Quotes

"Maintaining the integrity of ambulance services in our province is paramount. I am pleased to begin this consultation process so that we may hear from the public about what is important to them. New legislation will help ensure the road ambulance system establishes consistent standards and oversight. Newfoundlanders and Labradorians have a right to a service they can rely on in case of an emergency, and legislation, as recommended by Fitch and Associates, will help us achieve a modern and reliable road ambulance system."  
The Honourable John Haggie  
Minister of Health and Community Services

"The Paramedic Association of Newfoundland and Labrador is looking forward to the consultation with Government pertaining to the new EMS and Community Paramedicine legislation. This new legislation will hopefully help pave the way for advancing the profession in the province and ultimately improving our patients overall health and outcome."  
-President of the Paramedic Association of Newfoundland and Labrador

-30-

Learn More

The Way Forward - [www.gov.nl.ca/thewayforward/](http://www.gov.nl.ca/thewayforward/)

EngageNL - [www.engagenl.ca](http://www.engagenl.ca)

Follow us on Twitter: @HCS_GovNL

Media contacts

Emily Timmins  
Health and Community Services
709-729-6986, 693-1292
EmilyTimmins@gov.nl.ca

Paramedic Association of Newfoundland and Labrador
1-855-561-3698
contactus@panl.ca

Emily Timmins
Media Relations Manager
Health and Community Services
Office: (709)729-6986
Cell: (709) 693-1292
From: Young, Wayne
Sent: Thursday, September 6, 2018 4:57 AM
To: 
Cc: 
Subject: Re: Lourdes Amb

Please Approved

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: 
Sent: Tuesday, September 4, 2018 5:55 PM
To: Young, Wayne
Cc: 
Subject: Lourdes Amb

We have Lords ambulance in our shop today having a radio replaced, do we have permission to install the AVI as requested ??
We are in the middle of EHS consultations. Not sure where we are scheduled to be that day, but I guess I could stay back. We really almost need to meet before the 19th though as contract expire on the 22nd.

CC

From: Keith, Nadine
Sent: September 6, 2018 3:40 PM
To: Campbell, Cameron <CameronCampbell@gov.nl.ca>
Subject: Important
Importance: High

Hey –
So I spoke to Colleen regarding those letters that you requested to have sent out regarding the ambulance meetings with Wayne Young, etc.
She is trying to set up a meeting according to the dates that were given in the letter, and the date that works for everyone is Sept 19, however, are you going to be out of town all that week?
Can you pls confirm asap so she knows how to proceed?
Thank you!!