July 14, 2015

Dear [redacted]

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act [CYFS/012/2015]

On June 15, 2015, the Department of Child, Youth and Family Services received your request for access to the following records/information:

"Any and all records containing information regarding the occupancy rate of the Glovertown foster home over the past five years (2010-2015). Is the home still operating or has it closed? If it has not closed, is the intention to continue operating? Any and all documents relating to operating contracts for the Glovertown foster home. Have any operating contracts for the home been terminated? If there are terminated contracts, were there any costs resulting from this termination? Any and all documents relating to the closure of the Glovertown foster home."

In a follow up conversation on June 16, you confirmed that you were looking for information pertaining to the Glovertown Individualized Living Arrangement (ILA) and not a foster home.

I am pleased to inform you that your request for this information and the associated records has been granted.

With regard to your request for the occupancy rate for the home since 2010, please note that the Service Agreement with Bluesky for a 2-bed ILA in Glovertown began on March 21, 2014. Since the Service Agreement has begun, with the exception of brief periods of transition, the home has been at full capacity (has had two children/youth residing in the home). However, prior to the contract with Bluesky the home was utilized by the department as an alternative living arrangement on an as needed basis primarily for the Central Region. Specifically, while there may have been physical space for a second or third child/youth, the home was not intended for a specific number of people and the decisions to place children/youth in the home were based on a clinical assessment of their needs. Therefore, it is difficult to provide an “occupancy rate” for the home for the period prior to the Service Agreement with Bluesky. As such, the table below provides the number of children/youth that were present in the Glovertown home, by month, from 2010 to February 2014. The numbers are rounded up or down as appropriate, if for example a child was only in the home for a portion of the month.
<table>
<thead>
<tr>
<th>Month/Year</th>
<th>Number of Occupants</th>
<th>Month/Year</th>
<th>Number of Occupants</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2010</td>
<td>2</td>
<td>February 2012</td>
<td>2</td>
</tr>
<tr>
<td>February 2010</td>
<td>2</td>
<td>March 2012</td>
<td>Not Available</td>
</tr>
<tr>
<td>March 2010</td>
<td>2</td>
<td>April 2012</td>
<td>2</td>
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<tr>
<td>April 2010</td>
<td>1</td>
<td>May 2012</td>
<td>2</td>
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<td>May 2010</td>
<td>1</td>
<td>June 2012</td>
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<tr>
<td>January 2012</td>
<td>1</td>
<td>February 2014</td>
<td>2</td>
</tr>
</tbody>
</table>

When your request for this information was received, the Glovertown ILA was still in operation, but subsequently closed on June 30, 2015. The Glovertown ILA portion of the Service Agreement was terminated in accordance with the provisions of the contract and did not result in any additional costs to the Department. Please be advised that the service agreement was posted on the department’s website upon completion and can be accessed via: http://www.gov.nl.ca/cyfs/childprotection.html.

All decisions relating to children and youth are based on the clinical assessment of their needs. The Glovertown ILA was closed as the youth living there were both moving in June and no other children or youth were in need of this type of service in the Glovertown area.

The records responsive to your request are attached. However, as required by Section 8(2) of the Access to Information and Protection of Privacy Act, we have severed information that is unable to be disclosed and have provided you with as much information as possible. Specifically, access to information contained within the records has been refused in accordance with the following exceptions to disclosure, as specified in the ATIPP Act, and/or the Children and Youth Care and Protection (CYCP) Act:

ATIPP Act Section 30: Legal advice:
(1) The head of a public body may refuse to disclose to an applicant information
   (a) That is subject to solicitor client privilege or litigation privilege of a public body; or
   (b) That would disclose legal opinions provided to a public body by a law officer of the Crown.
Information on pages 38, 41, 51, 87 and 88 of the package is withheld due to the above-noted section of the ATIPP Act.

ATIPP Act Section 39: Disclosure harmful to business interests of a third party:

(1) The head of a public body shall refuse to disclose to an applicant information
(a) That would reveal
   i. Trade secrets of a third party, or
   ii. Commercial, financial, labour relations, scientific, or technical information of a third party;
(b) That is supplied, implicitly or explicitly, in confidence; and
(c) The disclosure of which could reasonably be expected to
   i. Harm significantly the competitive position or interfere significantly with the negotiating position of the third party,
   ii. Result in similar information no longer being supplied to the public body when it is in the public interest that similar information continue to be supplied,
   iii. Result in undue financial loss or gain to any person, or
   iv. Reveal information supplied to, or the report of, an arbitrator, mediator, labour relations officer or other person or body appointed to resolve or inquire into a labour relations dispute.

Information on pages 46-50, 55-60, 96 and 97 of the package is withheld due to the above-noted section of the ATIPP Act.

ATIPP Act Section 40: Disclosure harmful to personal privacy:

(1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

Information on pages 1-7, 9, 14, 19, 36, 39, 42, 45, 52, 64, 68, 69, 71, 74, 78, 83, 89, 90, 93, 95, 96, 98, 101, 106, 107, 109, 110, 113-115, 118-124 and 126-145 of the package is withheld due to the above-noted section of the ATIPP Act.

The ATIPP Act does not apply where,

CYCP Act Section 69:
Notwithstanding the Access to Information and Protection of Privacy Act, the use of, disclosure of and access to information in records pertaining to the care and protection of children and youth obtained under the Act, regardless of where the information or records are located, shall be governed by this Act.

Definition Section 70:
In this Part, “information” means personal information obtained under this Act or a predecessor Act which is held in government records by, or is in the custody of or under the control of, the department, and includes information that is written, photographed, recorded or stored in any manner.

Information on pages 1-7, 9, 14, 64, 71, 89, 90, 93, 96, 101, 110, 114, 115, 121, 127, 131, 133, 134, 136-138, 140 and 143 of the package is withheld due to the above-noted section of the CYCP Act

The ten day advisory response on June 26, 2015 advised that a third party notification may be required. It was subsequently determined that a third party notification would not be required as the third party information in question clearly met the three part test under Section 39(1) of the ATIPP
Act and was severed accordingly as noted above.

Please be advised that you may appeal this decision and ask the Information and Privacy Commissioner to review the decision to provide partial access to the requested information, as set out in section 42 of the ATIPP Act. A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner. Your appeal should identify your concerns with the request and why you are submitting the appeal.

The appeal may be addressed to the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner  
2 Canada Drive  
P. O. Box 13004, Stn. A  
St. John’s, NL A1B 3V8

Telephone: (709) 729-6309  
Toll-Free: 1-877-729-6309  
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the ATIPP Act.

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Office of Public Engagement’s website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online, and general access requests which include the personal information of the applicant will be severed in accordance with Section 40(1) of the ATIPP Act prior to being posted online.

If you have any further questions, please feel free to contact me by telephone at 729-7529 or by e-mail at saradow@gov.nl.ca

Sincerely,

[Signature]

Sara Dow  
ATIPP Coordinator
Hodder, Robert

From: O'Brien, Donna
Sent: Friday, February 20, 2015 12:29 PM
To: Mullett, Chris
Cc: Hoddinott, Susan
Subject: Re: ILA Glovertown

Thank you. I will be passing this information along to Rick.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Mullett, Chris
Sent: Friday, February 20, 2015 11:21 AM
To: O'Brien, Donna
Cc: Hoddinott, Susan
Subject: RE: ILA Glovertown

Hi Donna

I have reviewed the recent incident reports, the CRMS notes and e-mail from Greg Taylor (Program Manager Blue Sky) via Michelle Hawco in response to specific dates in question regarding supervision provided to ___ by Blue Sky.

I have also consulted with the Social worker Rhonda Troke and CPS Vanessa Edison regarding the Quality of Care at the ILA in Glovertown.

Quality of Care will continue to be monitored through review of: incident reports, Monthly Planning Summary from Blue Sky and IPR’s completed.

If you have any specific questions please let me know.

Chris Mullett, M.S.W., R.S.W.
Manager, Zone F
Dept of Child Youth and Family Services
Government of Newfoundland and Labrador
10-12 Harris Drive Business Park,
Marystown, NL

Phone: (709) 279-7906
Fax: (709) 279-7915
E-mail chrismullett@gov.nl.ca
From: O'Brien, Donna
Sent: Wednesday, February 18, 2015 5:29 PM
To: Mullett, Chris; Hoddinott, Susan
Subject: ILA Glovertown

ATIPP Act S.40(1), CYCP Act S.69
Hi Donna,

I have reviewed the recent incident reports, the CRMS notes and e-mail from Greg Taylor (Program Manager Blue Sky) via Michelle Hawco in response to specific dates in question regarding supervision provided to [redacted] by Blue Sky.

I have also consulted with the Social worker Rhonda Troke and CPS Vanessa Edison regarding the Quality of Care at the ILA in Glovertown.

Quality of Care will continue to be monitored through review of: incident reports, Monthly Planning Summary from Blue Sky and IPR’s completed.

If you have any specific questions please let me know.

Chris Mullett, M.S.W., R.S.W.
Manager, Zone F
Dept of Child Youth and Family Services
Government of Newfoundland and Labrador
10-12 Harris Drive Business Park,
Marystown, NL

Phone: (709) 279-7906
Fax: (709) 279-7915
E-mail chrismullett@gov.nl.ca
Hodder, Robert

From: Healey, Rick M.
Sent: Wednesday, March 25, 2015 4:51 PM
To: O'Brien, Donna
Cc: Cochrane, Rachelle
Subject: Re: Glovertown need

Yes. Specifically glovertown as I assume all good for rest?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna
Sent: Wednesday, March 25, 2015 4:34 PM
To: Healey, Rick M.
Cc: Cochrane, Rachelle
Subject: RE: Glovertown need

So I am clear, is this in relation to all ILAs which would include the month to month approvals and those under the rfp awarding process last spring?

From: Healey, Rick M.
Sent: Wednesday, March 25, 2015 4:32 PM
To: O'Brien, Donna
Cc: Cochrane, Rachelle
Subject: Glovertown need

Donna would you check with region to let me know whether ILA will be required beyond June 30 in glovertown. If one individual and the other individual will be If so, do we need this home beyond June 30. We could not renew and provide 90 day notice of closure.

Also are there any other ILAs that you expect may not be needed within 3 moths.

If you could let me know asap as we need letters signed and returned by Friday
Thanks
Rick
Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: O'Brien, Donna  
Sent: Wednesday, March 25, 2015 4:35 PM  
To: Hoddinott, Susan  
Subject: FW: Glovertown need

Please respond to me on first one. and what about the one in Mystn? Do you anticipate that need as I am aware that

From: Healey, Rick M.  
Sent: Wednesday, March 25, 2015 4:32 PM  
To: O'Brien, Donna  
Cc: Cochrane, Rachelle  
Subject: Glovertown need

Donna would you check with region to let me know whether ILA will be required beyond June 30 in glovertown. If one individual apples and the other individual will be oranges. If so, do we need this home beyond June 30. We could not renew and provide 90 day notice of closure.

Also are there any other ILAs that you expect may not be needed within 3 months.

If you could let me know asap as we need letters signed and returned by Friday.

Thanks

Rick

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: O'Brien, Donna
Sent: Thursday, March 26, 2015 8:43 AM
To: Healey, Rick M.
Cc: Cochrane, Rachelle
Subject: Re: ILA glovertown

The assessments are being completed. I will advise as soon as I review with the region once they make their submission. It will not be needed in Glovertown that's certain.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M.
Sent: Thursday, March 26, 2015 8:38 AM
To: O'Brien, Donna
Cc: Cochrane, Rachelle
Subject: Re: ILA glovertown

When will it be required? Is there someone identified now.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna
Sent: Thursday, March 26, 2015 8:19 AM
To: Healey, Rick M.
Subject: Fw: ILA glovertown

Confirmation from region ILA Glovertown not required past June 30. However you can expect an alternate location identified need for this level resource in central east which will require a new rfp.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Thursday, March 26, 2015 8:02 AM
To: O'Brien, Donna
Subject: ILA glovertown

I have spoken with ZM for area and he does not feel the need for an ILA in Glovertown after this materializes. However, it is my belief based on my knowledge of current resource needs that such a resource may still be required just at a location in Zone G. I will be speaking with the ZM for that zone this am re: need/location.

Susan

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: Dow, Sara
Sent: Monday, June 29, 2015 11:13 AM
To: Hodder, Robert
Subject: Fw: ILA 2015-16

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Monday, June 29, 2015 11:12 AM
To: Dow, Sara
Subject: FW: ILA 2015-16

From: Hoddinott, Susan
Sent: Thursday, March 26, 2015 1:28 PM
To: O'Brien, Donna
Subject: RE: ILA 2015-16

Yes that's how I understand it from my conversation with Wally this am.

From: O'Brien, Donna
Sent: Thursday, March 26, 2015 1:26 PM
To: Hoddinott, Susan
Subject: RE: ILA 2015-16

Looks good. I would suggest be specific there is at least one and potentially two children who are in need of that service level need in your area: so you are requesting maintain a two bed ILA but not in that area, rather in the GFW Lew area. Good?

From: Hoddinott, Susan
Sent: Thursday, March 26, 2015 1:24 PM
To: O'Brien, Donna
Subject: ILA 2015-16

Hi Donna,

Please see attached. Let me know if you have any questions.

Susan
<table>
<thead>
<tr>
<th>Location</th>
<th>Type</th>
<th>Current plan for children</th>
<th>Needed in 2015-16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Placentia</td>
<td>2 bed ILA</td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>CBS</td>
<td>1 bed ILA (outside RFP)</td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>CBS</td>
<td>1 bed ILA (outside RFP – approved but not set up yet)</td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>Marystown</td>
<td>2 bed ILA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Glovertown</td>
<td>2 bed ILA</td>
<td></td>
<td>YES ILA resource needed in GFW-Lewisporte area as plan was to move another youth there who is from the GFW area Can exit Glovertown as youth requiring ILA at this current time is not from Glovertown area, we need the resource but it could be located in the more western portion of region</td>
</tr>
<tr>
<td>Northern Arm</td>
<td>1 bed ILA</td>
<td></td>
<td>YESes</td>
</tr>
</tbody>
</table>
**Hodder, Robert**

**From:** Shallow, Michelle  
**Sent:** Thursday, March 26, 2015 11:08 AM  
**To:** Healey, Rick M.  
**Subject:** RE: Extension letters attached

---

ok

---

**From:** Healey, Rick M.  
**Sent:** Thursday, March 26, 2015 11:07 AM  
**To:** Shallow, Michelle; Fitzgerald, Peter  
**Cc:** Anderson, Mabel W  
**Subject:** Re: Extension letters attached

Please drop down all letters

Sent from my BlackBerry 10 smartphone on the Bell network.

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**From:** Shallow, Michelle  
**Sent:** Thursday, March 26, 2015 10:37 AM  
**To:** Fitzgerald, Peter  
**Cc:** Anderson, Mabel W; Healey, Rick M.  
**Subject:** FW: Extension letters attached

Peter

As per our discussion attached are three letters for your review.

The first 2 are in relation to the Letters of Agreement that we have signed with Blue Sky and Key Assets in 14/15 and are being extended until end of July 2015 and all thing will remain equal on these letters (including financials).

The third letter is an alternate letter to Blue Sky on a renewal of the 8 ILA beds outside metro. (to address the glovertown facility). We have referenced a 90 day notice period to terminate all or part of the services.

I am in my office and available to discuss at your convenience.

Thanks  
Michelle

---

**From:** Singleton, Debbie  
**Sent:** Thursday, March 26, 2015 10:21 AM  
**To:** Shallow, Michelle  
**Subject:** Extension letters attached

Here you go...

D.

**Debbie Singleton**
Secretary to Rick Healey, ADM
Policies and Programs Branch
Department of Child, Youth and Family Services
Government of Newfoundland and Labrador
tel: 709-729-0016; fax: 709-729-6382
March 25, 2015

Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Attention: Anne Whelan

Dear Ms. Whelan:

Re: Extension of Letters of Agreement for Staffed Residential Placement Resources in Metro (for the 2014/15 fiscal year)

By Letters of Agreement between the Department of Child, Youth and Family Services ("CYFS") and Care Givers Inc. o/a Blue sky Family Care ("Blue sky"), Blue sky was contracted in the 2014/15 fiscal year to provide the following two (2) Staffed Residential Placement Resources for a total of five (5) placement beds:

- A four (4) bed Emergency Placement Home (EPH) established by January 7, 2015 – March 31, 2015
- A one (1) bed Individualized Living Arrangement (ILA) established by January 31, 2015 – March 31, 2015

CYFS agrees to extend the existing Letters of Agreement (including terms and conditions and the payment amounts) in relation to the aforementioned Staffed Residential Placement Resources effective 1 April 2015 to 31 July 2015 unless one or both of these arrangements are terminated earlier, upon 30 days’ notice by either CYFS or Blue sky.

The extension of the Letters of Agreement will not be taken to constitute a waiver of any prior or ongoing service issues or concerns.

Please indicate your acceptance of this extension on the above terms by signing the acknowledgement below and returning an original to the undersigned, no later than March 27, 2015.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
Re: Extension of Letters of Agreement for Staffed Residential Placement Resources in Metro (for the 2014/15 fiscal year)

On behalf of Caregivers Inc., o/a Blue sky Family Care, I accept the terms of this renewal.

Anne Whalen  
Signing Officer  

Date
March 25, 2015

Care Givers Inc. o/a Blue sky Family Care  
Suite 105, 35 Blackmarsh Road  
St. John’s, NL A1E 1S4

Attention: Anne Whelan

Dear Ms. Whelan:

Re: Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements-Outside Metro)

By a Service Agreement dated 21 March 2014 between the Department of Child, Youth and Family Services ("CYFS") and Caregivers Inc. o/a Blue sky Family Care ("Blue sky"), and for an effective term of 1 April 2014 until 31 March 2015 ("Service Agreement"), Blue sky was contracted to provide four (4) Staffed Residential Placement Resources outside Metro for a total of eight (8) beds as follows:

a) 2-bed staffed ILA in Dunville (total of 2 beds);
b) 2-bed staffed ILA in Glovertown (total of 2 beds);
c) 2-bed staffed ILA in Burin/Marystown (total of 2 beds); and
d) 2-bed staffed ILA in Corner Brook (total of 2 beds).

CYFS agrees to renew the Service Agreement for these four (4) Staffed Residential Placement Resources for a total of eight (8) beds for an additional one (1) year term effective 1 April 2015 to 31 March 2016.

All terms and conditions of the Service Agreement, including all Schedules attached thereto will apply to the Services except as provided herein and the Service Agreement shall remain in full force and effect, with adjustments to the monthly funding amount (outlined in Table 1) based on the attached budget submitted by Blue sky and that all or part of the Services can be terminated by either party within a 90 day written notice period. This renewal shall be in the total contracted amount of $2,494,238.

The renewal of contracts will not be taken to constitute a waiver of any prior or ongoing service issues or concerns.

Please indicate your agreement with the above renewal by signing the acknowledgement below and returning an original to the undersigned, no later than March 27, 2015.

Sincerely,

SANDY COLLINS, MHA  
Terra Nova  
Minister

Ref. #: EXE-044281
Re: Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements-Outside Metro)

On behalf of Caregivers Inc., o/a Blue sky Family Care, I accept the terms of this renewal.

Anne Whalen
Signing Officer

Date
Thanks being what you got

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Shallow, Michelle
Sent: Thursday, March 26, 2015 10:41 AM
To: Healey, Rick M.
Subject: letters

Update...

All renewal letters from existing contracts are done and ready for signature.

The alternate letter for Glovertown is drafted and gone to Peter as well as the 2 new letters we drafted on the Letters of Agreement for Blue Sky and Key Assets.

I just thought we really need to do a check in with Peter on these three before I give to you.

Michelle
Anderson, Mabel W

From: O'Brien, Donna
Sent: Wednesday, March 26, 2014 4:45 PM
To: Anderson, Mabel W; Patey, Denise
Subject: RE: Glov Botw

I asked stay tuned

---

From: Anderson, Mabel W
Sent: Wednesday, March 26, 2014 4:05 PM
To: O'Brien, Donna; Patey, Denise
Subject: RE: Glov Botw

We would need to ask the region, this was done years ago under under central health..

---

From: O'Brien, Donna
Sent: Wednesday, March 26, 2014 3:21 PM
To: Anderson, Mabel W; Patey, Denise
Subject: FW: Glov Botw

When these were set up who is listed as tenant in both these situations?

Who should notice be given to?

---

From: Hoddinott, Susan
Sent: Wednesday, March 26, 2014 3:14 PM
To: O'Brien, Donna
Subject: RE: Glov Botw

ATIPP Act S.40(1)

own Glovertown, NL Housing owns Botwood.

---

From: O'Brien, Donna
Sent: Wednesday, March 26, 2014 3:12 PM
To: Hoddinott, Susan
Subject: Glov Botw

Who owns the homes these children are living in?
Hodder, Robert

From: Shallow, Michelle
Sent: Friday, March 27, 2015 9:49 AM
To: Healey, Rick M.
Subject: Letter of Termination of Service by Blue Sky (Glovertown).doc
Attachments: Letter of Termination of Service by Blue Sky (Glovertown).doc

fyi
March 27, 2015

Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Attention: Anne Whelan

Dear Ms. Whelan:

Re: Notice of Termination of Services for the 2-bed ILA in Glovertown

Please be advised that in accordance with Section 15.1 of the Service Agreement between the Department of Child, Youth and Family Services (“CYFS”) and Care Givers Inc. o/a Blue sky Family Care (“Blue sky”), for Individualized Living Arrangements (ILA) outside Metro, dated 21-March 2014 and renewed 1 April 2015, CYFS is providing Blue sky with a ninety (90) day written notice that the Services in Glovertown are no longer required and will be terminated effective June 30, 2015.

Payment to the Service Provider will be on a quantum merit basis to June 30, 2015. Adjustments to the monthly funding amount effective July 1, 2015 is attached in Table 1.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
From: Healey, Rick M.
Sent: Friday, March 27, 2015 9:51 AM
To: Fitzgerald, Peter
Subject: Letter of Termination of Service by Blue Sky (Glovertown)
Attachments: Letter of Termination of Service by Blue Sky (Glovertown).doc
Importance: High

Peter
This is the letter we were going to send this morning.

Thanks – much appreciate having a look at this on such short notice.

Rick
March 27, 2015

Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Attention: Anne Whelan

Dear Ms. Whelan:

Re: Notice of Termination of Services for the 2-bed ILA in Glovertown

Please be advised that in accordance with Section 15.1 of the Service Agreement between the Department of Child, Youth and Family Services (“CYFS”) and Care Givers Inc. o/a Blue sky Family Care (“Blue sky”), for Individualized Living Arrangements (ILA) outside Metro, dated 21-March 2014 and renewed 1 April 2015, CYFS is providing Blue sky with a ninety (90) day written notice that the Services in Glovertown are no longer required and will be terminated effective June 30, 2015.

Payment to the Service Provider will be on a quantum merit basis to June 30, 2015. Adjustments to the monthly funding amount effective July 1, 2015 is attached in Table 1.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
Sent from my iPad

Begin forwarded message:

From: "Fitzgerald, Peter" <fitzgeraldp@gov.nl.ca>
Date: March 27, 2015 at 11:23:01 AM NDT
To: "Healey, Rick M." <rhealey@gov.nl.ca>
Subject: RE: Letter of Termination of Service by Blue Sky (Glovertown)

Rick, edits.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 9:51 AM
To: Fitzgerald, Peter
Subject: Letter of Termination of Service by Blue Sky (Glovertown)
Importance: High

Peter
This is the letter we were going to send this morning.

Thanks – much appreciate having a look at this on such short notice.

Rick
March 27, 2015

Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Attention: Anne Whelan

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Re: Notice of Termination of Services for the 2-bed ILA in Glovertown

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This notification applies only in respect of the Glovertown location. The Agreement, as regards all remaining locations, remains in full force and effect.

Payment to the Service Provider will be on a quantum merit basis to June 30, 2015. Adjustments to the monthly funding amount effective July 1, 2015 is attached in Table 1.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
Hodder, Robert

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:29 AM
To: Fitzgerald, Peter
Subject: Re: Letter of Termination of Service by Blue Sky (Glovertown)

Thanks Peter - much appreciate turn around on this. Two cookies in the bank!

Rick

Sent from my iPad

On Mar 27, 2015, at 11:23 AM, Fitzgerald, Peter <fitzgeraldp@gov.nl.ca> wrote:

Rick, edits.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 9:51 AM
To: Fitzgerald, Peter
Subject: Letter of Termination of Service by Blue Sky (Glovertown)
Importance: High

Peter
This is the letter we were going to send this morning.

Thanks - much appreciate having a look at this on such short notice.

Rick

<27 March 2015 (Termination Glovertown).doc>
Hodder, Robert

From: Healey, Rick M.
Sent: Friday, March 27, 2015 2:58 PM
To: Shallow, Michelle; Anderson, Mabel W
Subject: Fw: Letter of Termination of Service by Blue Sky (Glovertown)
Attachments: 27 March 2015 (Termination Glovertown).doc

To print

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Fitzgerald, Peter <fitzgeraldp@gov.nl.ca>
Sent: Friday, March 27, 2015 11:23 AM
To: Healey, Rick M.
Subject: RE: Letter of Termination of Service by Blue Sky (Glovertown)

Rick, edits.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 9:51 AM
To: Fitzgerald, Peter
Subject: Letter of Termination of Service by Blue Sky (Glovertown)
Importance: High

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March 27, 2015

Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John's, NL A1E 1S4

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This notification applies only in respect of the Glovertown location. The Agreement, as regards all remaining locations, remains in full force and effect.

Payment to the Service Provider will be on a quantum merit basis to June 30, 2015. Adjustments to the monthly funding amount effective July 1, 2015 is attached in Table 1.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
Peter - in exec meeting now; do you feel we can change ALL letters until just end of May 30, 2015. Gov would now prefer only to extend until May 30 for all contracts.

Any issue that they were notified we intended to renew for a year?

Sent from my iPad

Begin forwarded message:

From: "Shallow, Michelle" <mshallow@gov.nl.ca>
Date: March 27, 2015 at 11:30:14 AM NDT
To: "Healey, Rick M." <rhealey@gov.nl.ca>
Subject: RE: Re do contracts for up to may 30

One issue that needs discussion is that the service providers have already been advised that the contracts will be renewed for a one year period. Just flagging this.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:27 AM
To: Shallow, Michelle
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re: Re do contracts for up to may 30

Change dates on ALL letters and adjust ALL budgets.

Sent from my iPad

On Mar 27, 2015, at 11:24 AM, Shallow, Michelle <mshallow@gov.nl.ca> wrote:

Debbie just told us the contracts didn't do out. Did you want the dates changed on all letters or just the glovertown letter.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 10:41 AM
To: Shallow, Michelle; Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re do contracts for up to may 30

Change to renew contract just until end of may

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:50 AM
To: Grandy, Paul J.
Subject: Re: Re do contracts for up to may 30

letters should extend until May 30 only

Sent from my iPad

On Mar 27, 2015, at 11:45 AM, Grandy, Paul J. <PaulGrandy@gov.nl.ca> wrote:

Hi

You should use a March Date

Paul

From: Anderson, Mabel W
Sent: Friday, March 27, 2015 11:44 AM
To: Shallow, Michelle; Healey, Rick M.
Cc: Grandy, Paul J.; Singleton, Debbie
Subject: RE: Re do contracts for up to may 30

Hi

What date do you want us to use for the letterhead and the return response date? Today’s date and Mondays?

From: Shallow, Michelle
Sent: Friday, March 27, 2015 11:27 AM
To: Healey, Rick M.
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: RE: Re do contracts for up to may 30

Ok will do.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:27 AM
To: Shallow, Michelle
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re: Re do contracts for up to may 30

Change dates on ALL letters and adjust ALL budgets.

Sent from my iPad

On Mar 27, 2015, at 11:24 AM, Shallow, Michelle <mshallow@gov.nl.ca> wrote:
Debbie just told us the contracts didn’t do out. Did you want the dates changed on all letters or just the glovertown letter.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 10:41 AM
To: Shallow, Michelle; Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re do contracts for up to may 30

Change to renew contract just until end of may

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: Anderson, Mabel W
Sent: Friday, March 27, 2015 11:54 AM
To: Healey, Rick M.
Subject: RE: Re do contracts for up to may 30

thanks

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:53 AM
To: Anderson, Mabel W
Subject: Re: Re do contracts for up to may 30

wed

Sent from my iPad

On Mar 27, 2015, at 11:51 AM, Anderson, Mabel W <mabelanderson@gov.nl.ca> wrote:

I will date the letters for Tuesday ..what return date do you want me to use ?

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:50 AM
To: Anderson, Mabel W
Cc: Shallow, Michelle; Grandy, Paul J.; Singleton, Debbie
Subject: Re: Re do contracts for up to may 30

ministr - tuesday

Sent from my iPad

On Mar 27, 2015, at 11:43 AM, Anderson, Mabel W <mabelanderson@gov.nl.ca> wrote:

Hi

What date do you want us to use for the letterhead and the return response date?
Today’s date and Mondays?

From: Shallow, Michelle
Sent: Friday, March 27, 2015 11:27 AM
To: Healey, Rick M.
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: RE: Re do contracts for up to may 30

Ok will do.
To: Shallow, Michelle  
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie  
Subject: Re: Re do contracts for up to may 30

Change dates on ALL letters and adjust ALL budgets.

Sent from my iPad

On Mar 27, 2015, at 11:24 AM, Shallow, Michelle <mshallow@gov.nl.ca> wrote:

Debbie just told us the contracts didn’t do out. Did you want the dates changed on all letters or just the glovertown letter.

From: Healey, Rick M.  
Sent: Friday, March 27, 2015 10:41 AM  
To: Shallow, Michelle; Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie  
Subject: Re do contracts for up to may 30

Change to renew contract just until end of may

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: Singleton, Debbie
Sent: Friday, March 27, 2015 11:53 AM
To: Healey, Rick M.; Anderson, Mabel W
Cc: Shallow, Michelle; Grandy, Paul J.
Subject: RE: Re do contracts for up to may 30

I just spoke with Ryan who said Minister is here today and for a function tonight. Still wait till Tuesday?

Debbie

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:50 AM
To: Anderson, Mabel W
Cc: Shallow, Michelle; Grandy, Paul J.; Singleton, Debbie
Subject: Re: Re do contracts for up to may 30

ministr - tuesday

Sent from my iPad

On Mar 27, 2015, at 11:43 AM, Anderson, Mabel W <mabelanderson@gov.nl.ca> wrote:

Hi

What date do you want us to use for the letterhead and the return response date? Today's date and Mondays?

From: Shallow, Michelle
Sent: Friday, March 27, 2015 11:27 AM
To: Healey, Rick M.
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: RE: Re do contracts for up to may 30

Ok will do.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:27 AM
To: Shallow, Michelle
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re: Re do contracts for up to may 30

Change dates on ALL letters and adjust ALL budgets.

Sent from my iPad

On Mar 27, 2015, at 11:24 AM, Shallow, Michelle <mshallow@gov.nl.ca> wrote:
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Sent: Friday, March 27, 2015 10:41 AM
To: Shallow, Michelle; Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re do contracts for up to may 30

Change to renew contract just until end of may

Sent from my BlackBerry 10 smartphone on the Bell network.
I'm back

thanks - I will follow up with Mabel and Joanne as things arise

Sent from my iPad

On Mar 27, 2015, at 11:35 AM, Shallow, Michelle <mshallow@gov.nl.ca> wrote:

I have a [REDACTED] but shouldn't be too long. Leaving in about 15 minutes.

Mabel is updating the letters with Debbie and I spoke to Paul about the budgets.

understand thanks

Sent from my iPad

On Mar 27, 2015, at 11:33 AM, Shallow, Michelle <mshallow@gov.nl.ca> wrote:

One issue that needs discussion is that the service providers have already been advised that the contracts will be renewed for a one year period. Just flagging this.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 11:27 AM
To: Shallow, Michelle
Cc: Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re: Re do contracts for up to may 30
Change dates on ALL letters and adjust ALL budgets.

Sent from my iPad

On Mar 27, 2015, at 11:24 AM, Shallow, Michelle <mshallow@gov.nl.ca> wrote:

Debbie just told us the contracts didn't do out. Did you want the dates changed on all letters or just the glovertown letter.

From: Healey, Rick M.
Sent: Friday, March 27, 2015 10:41 AM
To: Shallow, Michelle; Anderson, Mabel W; Grandy, Paul J.; Singleton, Debbie
Subject: Re do contracts for up to may 30

Change to renew contract just until end of may

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: Dow, Sara
Sent: Monday, June 29, 2015 11:13 AM
To: Hodder, Robert
Subject: Fw: FYI Blue Sky Glovertown

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Monday, June 29, 2015 11:11 AM
To: Dow, Sara
Subject: FW: FYI Blue Sky Glovertown

Chris has been advised – told confidential.

From: O'Brien, Donna
Sent: Wednesday, April 01, 2015 11:10 AM
To: Hoddinott, Susan
Subject: RE: FYI Blue Sky Glovertown

Fyi. Share with Chris but not to go further to this point.
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M. <rhealey@gov.nl.ca>
Sent: Wednesday, April 1, 2015 10:22 AM
To: O'Brien, Donna; Cochrane, Rachelle
Subject: FYI Blue Sky Glovertown

Blue Sky received their discontinuation letter. Discussed with Justice option of
[REDACTED] Discussed with Ryan and will discuss with Minister when
meet with him later this morning.
John Whalen was here for L4 Policy Briefing and asked to speak with me. We briefly discussed letter and he said Anne
has asked for a meeting with Minister.
Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0688
From: Singleton, Debbie
Sent: Tuesday, March 31, 2015 4:55 PM
To: Healey, Rick M.
Subject: FW: Status for Order#: 188332

Confirmation of Delivery.

Debbie

From: Millennium Express Ltd. [mailto:accounts@digitalwaybill.com] On Behalf Of Millennium Express Ltd.
Sent: Tuesday, March 31, 2015 4:47 PM
To: Singleton, Debbie
Subject: Status for Order#: 188332

Pickup at:
CYFS-Executive Office
95 Elizabeth Avenue, St. John's, NL, A1B 4J6

Deliver to:
Blue Sky Child Youth Family Care
35 Blackmarsh Road Suite Suite 105, St. John's, NL, A1E 1S4

Order Details:
Service Type: Rush
Ready: 3/31/15 2:05 PM
Deliver by: 3/31/15 3:35 PM
Pieces: 1
Weight: 1
Reference:
Signature: Sharon Puddicombe
Order Received at: 3/31/15 2:05 PM
Order Dispatched at: 3/31/15 2:09 PM
Order Confirmed at: 3/31/15 2:09 PM
Order Picked Up at: 3/31/15 2:18 PM
Order Delivered at: 3/31/15 3:02 PM

Place your next order online (Windows):
http://www.dwaybill.com/millenniumexpress/Waybill.exe
Hodder, Robert

From: Dow, Sara
Sent: Monday, June 29, 2015 11:12 AM
To: Hodder, Robert
Subject: Fw: FYI Blue Sky Glovertown

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <Susan.Hoddinott@gov.nl.ca>
Sent: Monday, June 29, 2015 10:56 AM
To: Dow, Sara
Subject: FW: FYI Blue Sky Glovertown

From: Mullett, Chris
Sent: Wednesday, April 01, 2015 11:06 AM
To: Hoddinott, Susan
Subject: RE: FYI Blue Sky Glovertown

Ok Thanks

Chris Mullett, M.S.W.,R.S.W.
Manager, Zone F
Dept of Child Youth and Family Services
Government of Newfoundland and Labrador
10-12 Harris Drive Business Park,
Marystown, NL

Phone: (709) 279-7906
Fax: (709) 279-7915
E-mail chrismullett@gov.nl.ca

From: Hoddinott, Susan
Sent: Wednesday, April 01, 2015 11:04 AM
To: Mullett, Chris
Subject: FW: FYI Blue Sky Glovertown
Importance: High

FYI – Confidential with you only.

From: O'Brien, Donna
Sent: Wednesday, April 01, 2015 10:57 AM
To: Hoddinott, Susan
Subject: Fw: FYI Blue Sky Glovertown
Importance: High
Fyi. Share with Chris but not to go further to this point.
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M. <rhealey@gov.nl.ca>  
Sent: Wednesday, April 1, 2015 10:22 AM  
To: O'Brien, Donna; Cochrane, Rachelle  
Subject: Fyi Blue Sky Glovertown

Blue Sky received their discontinuation letter. Discussed with Justice option of...  
Discussed with Ryan and will discuss with Minister when meet with him later this morning.  
John Whalen was here for L4 Policy Briefing and asked to speak with me. We briefly discussed letter and he said Anne has asked for a meeting with Minister.  
Rick  

Rick M. Healey BSc (Hons) MSc  
Assistant Deputy Minister  
Policy and Programs  
Department of Child Youth and Family Services  
Government of Newfoundland and Labrador  
Office (709) 729-0088

From: Singleton, Debbie  
Sent: Tuesday, March 31, 2015 4:55 PM  
To: Healey, Rick M.  
Subject: FW: Status for Order#: 188332

Confirmation of Delivery.

Debbie  

From: Millennium Express Ltd. [mailto:accounts@digitalwaybill.com] On Behalf Of Millennium Express Ltd.  
Sent: Tuesday, March 31, 2015 4:47 PM  
To: Singleton, Debbie  
Subject: Status for Order#: 188332

Pickup at:  
CYFS-Executive Office  
95 Elizabeth Avenue, St. John's, NL, A1B 4J6

Deliver to:  
Blue Sky Child Youth Family Care  
35 Blackmarsh Road Suite Suite 105, St. John's, NL, A1E 1S4

Order Details:  
Service Type: Rush  
Ready: 3/31/15 2:05 PM  
Deliver by: 3/31/15 3:35 PM  
Pieces: 1  
Weight: 1  
Reference:
Signature: Sharon Puddicombe
Order Received at: 3/31/15 2:05 PM
Order Dispatched at: 3/31/15 2:09 PM
Order Confirmed at: 3/31/15 2:09 PM
Order Picked Up at: 3/31/15 2:18 PM
Order Delivered at: 3/31/15 3:02 PM

ATIPP Act S.40(1)

Place your next order online (Windows):
http://www.dwaybill.com/millenniumexpress/Waybill.exe
Hodder, Robert

From: O'Brien, Donna
Sent: Wednesday, April 01, 2015 3:10 PM
To: Healey, Rick M.
Subject: FW: Renewal of Service Agreements

This was signed Mar 30. Was a letter delivered subsequent to give notice to end in Glovertown.? I am confused.

From: Anderson, Mabel W
Sent: Wednesday, April 01, 2015 2:46 PM
To: Cull, Barbara L.; Hoddinott, Susan; Fry, Wally; Elmore Higdon, Juanita; Mullett, Chris; Rice, Barry; Park, Brian; Jewer, Rhonda J
Cc: O'Brien, Donna; Healey, Rick M.; Shallow, Michelle; Patey, Denise
Subject: Renewal of Service Agreements

Hi everyone

Please see attached for your records a copy of the renewal letter in relation to the Service Agreement (signed March 2014) for ILAs outside Metro that expired March 31, 2015 and was renewed for another year.

Regards
Mabel

Mabel Anderson
Program Consultant
Dept. of Child, Youth & Family Services
P.O. Box 8700
St. John's, NL
A1B 4J6
† 709.729-7185
f 709.729-6382
e mabelanderson@gov.nl.ca
March 25, 2015

Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Attention: Anne Whelan

Dear Ms. Whelan:

Re: Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements-Outside Metro)

By a Service Agreement dated 21 March 2014 between the Department of Child, Youth and Family Services (“CYFS”) and Caregivers Inc. o/a Blue sky Family Care (“Blue sky”), and for an effective term of 1 April 2014 until 31 March 2015 (“Service Agreement”), Blue sky was contracted to provide four (4) Staffed Residential Placement Resources outside Metro for a total of eight (8) beds as follows:

a) 2-bed staffed ILA in Dunville (total of 2 beds);
b) 2-bed staffed ILA in Glovertown (total of 2 beds);
c) 2-bed staffed ILA in Burin/Marystown (total of 2 beds); and
d) 2-bed staffed ILA in Corner Brook (total of 2 beds).

CYFS agrees to renew the Service Agreement for these four (4) Staffed Residential Placement Resources for a total of eight (8) beds for an additional one (1) year term effective 1 April 2015 to 31 March 2016.

All terms and conditions of the Service Agreement, including all Schedules attached thereto will apply to the Services except as provided herein and the Service Agreement shall remain in full force and effect, with adjustments to the monthly funding amount (outlined in Table 1) based on the attached budget submitted by Blue sky. This renewal shall be in the total contracted amount of $2,494,238.

The renewal of contracts will not be taken to constitute a waiver of any prior or ongoing service issues or concerns.

Please indicate your agreement with the above renewal by signing the acknowledgement below and returning an original to the undersigned, no later than March 27, 2015.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
Re: Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements—Outside Metro)

ATIPP Act S.40(1)

On behalf of Caregivers Inc., o/a Blue sky Family Care, I accept the terms of this renewal.

[Redacted]
Anne Whalen
Signing Officer

[Handwritten] March 30, 2015
Date
Table I – Monthly Payment Schedule
BS – ILAs OS Metro

<table>
<thead>
<tr>
<th>Payment Date</th>
<th>Period</th>
<th>Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>$2,494,238</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>$2,494,238</td>
</tr>
</tbody>
</table>
Budget
Marystown ILA
April 2015 - Mar 2016

ATIPP Act S.39(1)
Budget
Glovertown ILA
April 2015 - Mar 2016
ATIPP Act S.39(1)
Budget
Corner Brook ILA
April 2015 - Mar 2016

ATIPP Act S.39(1)
Dow, Sara

From: Cochrane, Rachelle
Sent: Wednesday, April 01, 2015 11:19 AM
To: Collins, Sandy
Subject: Re: FYI Blue Sky Glovertown

Perfect. Will call

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Collins, Sandy
Sent: Wednesday, April 1, 2015 9:45 AM
To: Cochrane, Rachelle
Subject: Re: FYI Blue Sky Glovertown

K. Chat later this evening perhaps

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Cochrane, Rachelle
Sent: Wednesday, April 1, 2015 11:14 AM
To: Collins, Sandy
Subject: Fw: FYI Blue Sky Glovertown

Minister see below
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M. <rhealey@gov.nl.ca>
Sent: Wednesday, April 1, 2015 8:52 AM
To: O'Brien, Donna; Cochrane, Rachelle
Subject: FYI Blue Sky Glovertown

Blue Sky received their discontinuation letter. Discussed with Justice option of [REDACTED] Discussed with Ryan and will discuss with Minister when meet with him later this morning.
John Whalen was here for L4 Policy Briefing and asked to speak with me. We briefly discussed letter and he said Anne has asked for a meeting with Minister.

Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088

From: Singleton, Debbie
Sent: Tuesday, March 31, 2015 4:55 PM
To: Healey, Rick M.
Subject: FW: Status for Order#: 188332
Confirmation of Delivery.

Debbie

From: Millennium Express Ltd. [mailto:accounts@digitalwaybill.com] On Behalf Of Millennium Express Ltd.
Sent: Tuesday, March 31, 2015 4:47 PM
To: Singleton, Debbie
Subject: Status for Order#: 188332

Pickup at:
CYFS-Executive Office
95 Elizabeth Avenue, St. John's, NL, A1B 4J6

Deliver to:
Blue Sky Child Youth Family Care
35 Blackmarsh Road Suite Suite 105, St. John's, NL, A1E 1S4

Order Details:
Service Type: Rush
Ready: 3/31/15 2:05 PM
Deliver by: 3/31/15 3:35 PM
Pieces: 1
Weight: 1
Reference:
Signature: Sharon Puddicombe
Order Received at: 3/31/15 2:05 PM
Order Dispatched at: 3/31/15 2:09 PM
Order Confirmed at: 3/31/15 2:09 PM
Order Picked Up at: 3/31/15 2:18 PM
Order Delivered at: 3/31/15 3:02 PM

ATIPP Act S.40(1)

Place your next order online (Windows):
http://www.dwaybill.com/millenniumexpress/waybill.exe
Barnes, Joanne

From: Hunt, Deanne
Sent: Wednesday, April 01, 2015 1:23 PM
To: Barnes, Joanne
Subject: FW: Your letter dated March 31

From: Collins, Sandy
Sent: Wednesday, April 01, 2015 12:35 PM
To: Cochrane, Rachelle; O'Neil, Melony; Healey, Rick M.
Subject: Fw: Your letter dated March 31

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Anne Whelan <anne.whelan@seafaircapital.com>
Sent: Wednesday, April 1, 2015 12:26 PM
To: Collins, Sandy
Subject: Re: Your letter dated March 31

Dear Minister Collins
I would really like to speak with you today regarding your letter of yesterday advising us of the cancellation of the Glovertown ILA. We were quite surprised to receive this notice given that we renewed our Outside Metro ILA contract on the previous business day.

As you are aware, I had requested to meet with you last week following a conversation between John Whelan of Blue sky and Rock Healey of CYFS when the issue of potentially closing the Glovertown ILA was first raised. Before we adopt an official position on this issue, I am requesting that you and I have a discussion to see if we can work out a more mutually agreeable solution.

Regards
Anne Whelan (709)757-3519
MAR 3 1 2015

Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Attention: Anne Whelan

Dear Ms. Whelan:

Re: Notice of Termination of Services for the 2-bed ILA in Glovertown

Please be advised that in accordance with Section 15.1 of the Service Agreement between the Department of Child, Youth and Family Services ("CYFS") and Care Givers Inc. o/a Blue sky Family Care ("Blue sky"), for Individualized Living Arrangements (ILA) outside Metro, dated 21-March 2014 and renewed 1 April 2015, CYFS is providing Blue sky with the requisite ninety (90) days written notice that the Services in Glovertown are no longer required and will be terminated effective June 30, 2015.

This notification applies only in respect of the Glovertown location. The Agreement, as regards all remaining locations, remains in full force and effect.

Payment to the Service Provider will be on a quantum merit basis to June 30, 2015. Adjustments to the monthly funding amount effective July 1, 2015 is attached in Table 1.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
<table>
<thead>
<tr>
<th>Payment Date</th>
<th>Period</th>
<th>Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>$2,021,758</td>
</tr>
</tbody>
</table>

Total
Perfect thanks

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Fitzgerald, Peter  
Sent: Wednesday, April 1, 2015 4:05 PM  
To: Healey, Rick M.  
Subject: Re: Set up meeting

Revised dates have me back in office 14th so I should be able to yes

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M.  
Sent: Wednesday, April 1, 2015 3:58 PM  
To: Fitzgerald, Peter  
Subject: Set up meeting

Peter
I know you are still in NL!

Your email syas you are back April 12.

Minister would like to meet blue sky around April 16 with you in attendance. You ok with this? He has to call today.

Rick

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Fitzgerald, Peter  
Sent: Wednesday, April 1, 2015 1:57 PM  
To: Healey, Rick M.  
Subject: Re: Your letter dated March 31 Non-Responsive
To: Cochrane, Rachelle; O’Neill, Melony; Healey, Rick M.
Subject: Fw: Your letter dated March 31

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Anne Whelan <anne.welhan@seafaircapital.com>
Sent: Wednesday, April 1, 2015 12:26 PM
To: Collins, Sandy
Subject: Re: Your letter dated March 31

Dear Minister Collins

I would really like to speak with you today regarding your letter of yesterday advising us of the cancellation of the Glovertown ILA. We were quite surprised to receive this notice given that we renewed our Outside Metro ILA contract on the previous business day.

As you are aware, I had requested to meet with you last week following a conversation between John Whelan of Blue sky and Rock Healey of CYFS when the issue of potentially closing the Glovertown ILA was first raised. Before we adopt an official position on this issue, I am requesting that you and I have a discussion to see if we can work out a more mutually agreeable solution.

Regards
Anne Whelan (709)757-3519
Here's some background info my adm sent me.

MHA Terra Nova District
Minister of Child, Youth & Family Services

From: Healey, Rick M. <rhealey@gov.nl.ca>
Sent: Thursday, April 2, 2015 7:52 PM
To: Osborne, Ryan; Collins, Sandy
Cc: O’Neill, Melony; Cochrane, Rachelle
Subject: Re: HP TRIM INCOMING CORRESPONDENCE : ICOR2015/0329

Ryan
I had not seen this.

Couple comments worth noting
Ms. Whalen neglected to mention in the letter that I had spoken to John Whalen two days before to see if we could agree on a process to moving forward as need in glovertown likely would not be required based on clinical reasons, one child requires [redacted] and other child [redacted]

Also the reason it was renewed, based on legal advice, was that the contract ended March 31, 2015 and that if not renewed would have expired March 31, 2015 and children would have to move immediately. Therefore we needed the ILA to continue beyond March 31. We gave 90 days notice as per contract with a verbal discussion beforehand. Group homes require 120 days notice but because of the very nature of ILA for only specific child, it is only 90 days to ensure we do not pay for a service where child had to move and pay for empty house, as in this case.

It should be noted that we also did not renew a ILA contract with KA after it expired March 31, 2015. Very similarly in this case for clinical reasons the child required a different arrangement and cyfs did not need the ila beyond March 31, 2015 and cyfs optioned its contract obligation of not to renew. There has been no issues raised with KA and furthermore they have been quite supportive of child requiring a different service as current arrangement was not in his best interest.

I’m available on BlackBerry to discuss if need 6998318

Rick
FYI. Letter from Ann Whalen. Not sure if either of you have seen this.

Ryan

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: Premier, <premier@gov.nl.ca>
Sent: Thursday, April 2, 2015 4:46 PM
To: Barnes, Joanne
Cc: Osborne, Ryan
Subject: HP TRIM INCOMING CORRESPONDENCE : ICOR2015/0329

Hi Joanne,

Please see the attached e-mail and have a response prepared for your Minister's signature and forward a copy to premier@gov.nl.ca.

Veronica Hayden has notified Minister Collins that this e-mail is being forwarded to the department to be actioned.

Thanks,

Wavey

-----< HP TRIM Record Information >-----

Record Number : ICOR2015/0329
Title : E-Mail from Anne Whelan from Blue Sky to Premier Davis regarding Contract Cancellation for one ILA location (Glovertown) one day after the Renewal Letter was signed
Dear Premier Davis

RE: Service Agreement Termination - Glovertown

I'm writing to you this afternoon to ask for your help in resolving an urgent matter with the Department of Child, Youth and Family Services. My efforts to speak with the Minister have been unsuccessful, despite advising him of the urgent nature of my request. As of late this afternoon we have a meeting scheduled for April 16th, but the attendees list at that meeting will preclude the type of frank conversation I would hope to have.

As you are aware, last year you and I were signatories to a number of agreements to provide group home, emergency placement home and ILA's outside the Metro region. As you know, the ILA agreements were for one year. On March 27, CYFS transmitted to BSFC EXE-044281, Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements - Outside Metro): ("the Renewal Letter") wherein CYFS offered to extend the Service Agreement that includes ILA resources in Glovertown. The letter states:

... Blue sky was contracted to provide four (4) Staffed Residential Placement Resources outside Metro for a total of eight (8) beds as follows:

a. 2-bed staffed ILA in Dunville (total of 2 beds);
b. 2-bed staffed ILA in Glovertown (total of 2 beds);
c. 2-bed staffed ILA in Burin/Haristown (total of 2 beds); and
d. 2-bed staffed ILA in Corner Brook (total of 2 beds).

CYFS agrees to renew the Service Agreement for these four (4) Staffed Residential Placement Resources for a total of eight (8) beds for an additional one (1) year term effective 1 April 2015 to 31 March 2016.

The Renewal Letter also included a provision requiring return by March 27, 2015 however we were advised by Mabel Anderson that we could sign and return within a
day, given the transmission by the Department. I signed the renewal letter and returned it to CYFS on March 30, 2015.

On March 31, 2015 our office received a letter from the Minister of CYFS stating the following:

Please be advised that in accordance with Section 15.1 of the Service Agreement between [CYFS] and [BSFC] for [ILAs] dated 21 March 2014 and renewed 1 April 2015, CYFS is providing Blue sky with the requisite ninety (90) days written notice that the Services in Glovertown are no longer required and will be terminated effective June 20, 2015.

This notification applies only in respect of the Glovertown location. The Agreement, as regards all remaining locations, remains in full force and effect.

(For your reference, Section 15.1 of the Service Agreement stipulates that: This Agreement may be terminated for any reason without just cause by either Party upon providing 90 days written notice. Payment to the Service Provider will be on a quantum meruit basis to the date of termination.)

In the months prior to the Renewal Letter, both our director of operations, John Whelan and Glenn Grandy, CFO discussed the issue of renewal with Assistant Deputy Minister Rick Healey and with various other officials within CYFS. As you are aware, ADM Healey has responsibility for contract tendering and renewal within the Department. A month or so prior to the renewal letter, ADM Healey advised both the undersigned and Mr. Grandy that the ILA agreements would be renewed for a 12 month period. Blue sky naturally made business decisions based on that representation, and signed the contract for all "Outside Metro ILA beds" with the understanding that this was the mutual intention of the Department and our organization.

Consequently, it is surprising to us that a day later, the Department has come to the conclusion that the resource in Glovertown is no longer required. Further, the timeframe between the verbal representations of senior departmental officials, the Renewal Letter, and the Termination letter, lead us to question whether the decision regarding the Glovertown resource was made in good faith or with the best interests of children in mind.

Our legal advice is that that a Section 15.1 provides for the authority to cancel the entire Agreement for any reason, but not an individual resource. The reason offered in the letter from Minister Collins was that our services were no longer required.

Given that the contract had been approved the day before, we find this confusing.
It is worth noting that Blue sky staff met with the Minister of CYFS and representatives of the Town of Glovertown in February to discuss neighbours' concerns about the residents of the home in Glovertown. We agreed that if there were any concerns raised to either party, they would be shared with Blue sky. We have not received any such complaints from any resident, the Town of Glovertown, or the Minister or any representative of CYFS.

I would prefer to resolve this dispute through discussion rather than through a legal process. However, as a service provider who has worked hard to develop a respectful and responsive relationship with the Department, I cannot tolerate the lack of respect and apparent absence of good faith that certainly seemed to be present when you and I signed the initial agreement last year. When I sign my name to the bottom of a contract, I intend to execute on it, not to send a cancellation of it the next day. I would expect the same behaviour from our business partners and especially our government.

Premier, this decision has immediate consequences for our business and our employees. We would prefer not to issue layoffs and announce a home is closing given the high level of media attention to Level 4 residential services. But, if this decision stands we will have no choice but to do this.

I would appreciate any help you can provide in facilitating a resolution to this problem. Please feel free to call or email me. I can be reached at my office at 757-3519 or over the weekend at ATIPP Act S.40(1)

Regards,

Anne Whelan
Hodder, Robert

From: Shallow, Michelle  
Sent: Thursday, April 03, 2014 1:20 PM  
To: O’Brien, Donna; Anderson, Mabel W; Healey, Rick M.  
Cc: Patey, Denise  
Subject: RE: A list

Thanks, Important on 2 counts....central health is wondering when they can end their lease and, Anne may just take it over which would mean one less move outside metro.

From: O’Brien, Donna  
Sent: Thursday, April 03, 2014 1:17 PM  
To: Shallow, Michelle; Anderson, Mabel W; Healey, Rick M.  
Cc: Patey, Denise  
Subject: RE: A list

Susan is getting clarification on status. If available, I will connect with Anne.

From: Shallow, Michelle  
Sent: Thursday, April 03, 2014 11:34 AM  
To: O’Brien, Donna; Anderson, Mabel W; Healey, Rick M.  
Cc: Patey, Denise  
Subject: Re: A list

So Donna you will contact Anne Whalen on the contact name for the unit in glovertown?  
Michelle  
Department of Child, Youth and Family Services  
Government of Newfoundland and Labrador  
P.O.Box 8700  
St.John's, NL  
Canada  
A1B 4J6

From: O’Brien, Donna  
Sent: Wednesday, April 02, 2014 07:21 PM  
To: Anderson, Mabel W; Shallow, Michelle; Healey, Rick M.  
Cc: Patey, Denise  
Subject: RE: A list

1. It seems that Central Health actually holds the lease on that. Gary Jewer is checking on what status is...think it is month to month. The payments made on behalf of the children actually go through Client Pay (I say that as if I know what that means and I don’t). There may be a possibility for BS to enter into agreement with the (property owners) regarding that. Before they do, they need to know the current status if they don’t already so Susan is taking care of that piece with RHA folks.

2. Non-responsive

ATIPP Act S 40(1)
From: O'Brien, Donna  
Sent: Wednesday, April 02, 2014 6:08 PM  
To: Anderson, Mabel W; Shallow, Michelle; Healey, Rick M.  
Cc: Patey, Denise  
Subject: RE: A list

I will handle 1 and 2. The other two are program/policy decisions so will leave to you.

From: Anderson, Mabel W  
Sent: Wednesday, April 02, 2014 3:59 PM  
To: Shallow, Michelle; Healey, Rick M.; O'Brien, Donna  
Cc: Patey, Denise  
Subject: FW: A list

FYI- questions from Anne

From: Anne Whelan [mailto:anne.whelan@seafaircapital.com]  
Sent: Wednesday, April 02, 2014 1:13 PM  
To: Anderson, Mabel W  
Cc: Glenn Grandy  
Subject: A list

Just a few things to check on – am sending a reminder because I know that we are all a little frazzled:
- Status of the house in Glovertown. CYFS is currently renting this home? Can we assume the lease, or can you provide information on the landlord so we can contact him/her?

Thanks,
Anne
Hodder, Robert

From: Dow, Sara  
Sent: Monday, June 29, 2015 11:11 AM  
To: Hodder, Robert  
Subject: Fw: ILA CEast

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>  
Sent: Monday, June 29, 2015 11:10 AM  
To: Dow, Sara  
Subject: FW: ILA CEast

From: Hoddinott, Susan  
Sent: Sunday, April 05, 2015 8:08 PM  
To: Fry, Wally  
Cc: Whelan, Jackie  
Subject: Fw: ILA CEast

Hi Wally,

Please determine location to best meet needs. Chris has acknowledged Glovertown was used primarily for children from your end of the region. Please let Jackie know where you want 2 bed ILA to meet needs and when you need it in operation. Jackie can you then work through with Donna please.

Thank you to you both.

Susan

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna <donnaobrien@gov.nl.ca>  
Sent: Sunday, April 5, 2015 6:36 PM  
To: Hoddinott, Susan  
Subject: ILA CEast

Has the region identified the location/community in which the 2 bed ILA to replace glovertown resource should be located based on your assessment that resource is needed in the region? And when would you anticipate it being required?

Thanks.

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: Dow, Sara
Sent: Monday, June 29, 2015 11:12 AM
To: Hodder, Robert
Subject: Fw: L 4 resources Central East

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Monday, June 29, 2015 10:57 AM
To: Dow, Sara
Subject: FW: L 4 resources Central East

From: O'Brien, Donna
Sent: Tuesday, April 07, 2015 4:59 PM
To: Fry, Wally
Cc: Hoddinott, Susan
Subject: Fw: L 4 resources Central East

I have been asked whether there have been particular child(ren) identified as requiring this level of service?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna <donnaobrien@gov.nl.ca>
Sent: Tuesday, April 7, 2015 11:15 AM
To: Hoddinott, Susan
Subject: Fw: L 4 resources Central East

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna <donnaobrien@gov.nl.ca>
Sent: Tuesday, April 7, 2015 11:00 AM
To: Healey, Rick M.
Cc: Patey, Denise
Subject: L 4 resources Central East

The region has completed its assessment and is recommending that a 2 bed Ila continues to be required and it's new location is required in the GFW area of the region. A request for submissions is recommended to be issued.

Sent from my BlackBerry 10 smartphone on the Bell network.
Rachelle
Below is draft response. Premiers office asked us to respond and cc the premiers office. The response is focused to only issue of referring to scheduled meeting as we did not request meeting but did agree. It is not clear from BS email whether meeting is still requested which is why we chose this as focus of our response. We can chat about when we connect.
Rick

Sent from my BlackBerry 10 smartphone on the Bell network.

Singleton, Debbie <DebbieSingleton@gov.nl.ca>
From: Friday, April 10, 2015 9:51 AM
To: Healey, Rick M.
Subject: BS Email and Response attached

The following letter was sent to the Premier:

Dear Premier Davis

RE: Service Agreement Termination - Glovertown

I’m writing to you this afternoon to ask for your help in resolving an urgent matter with the Department of Child, Youth and Family Services. My efforts to speak with the Minister have been unsuccessful, despite advising him of the urgent nature of my request. As of late this afternoon we have a meeting scheduled for April 16th, but the attendee list at that meeting will preclude the type of frank conversation I would hope to have.

As you are aware, last year you and I were signatories to a number of agreements to provide group home, emergency placement home and ILAs outside the Metro region. As you know, the ILA agreements were for one year. On March 27, CYFS transmitted to BSFC EXE-044281, Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements - Outside Metro); ("the Renewal Letter") wherein CYFS offered to extend the Service Agreement that includes ILA resources in Glovertown. The letter states:

...Blue sky was contracted to provide four (4) Staffed Residential Placement Resources outside Metro for a total of eight (8) beds as follows:

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c. 2-bed staffed ILA in Burin/Marystown (total of 2 beds); and d. 2-bed staffed ILA in Corner Brook (total of 2 beds)
CYFS agrees to renew the Service Agreement for these four (4) Staffed Residential Placement Resources for a total of eight (8) beds for an additional one (1) year term effective 1 April 2015 to 31 March 2016.

The Renewal Letter also included a provision requiring return by March 27, 2015 however we were advised by Mabel Anderson that we could sign and return within a day, given the transmission by the Department. I signed the renewal letter and returned it to CYFS on March 30, 2015. On March 31, 2015 our office received a letter from the Minister of CYFS stating the following:

Please be advised that in accordance with Section 15.1 of the Service Agreement between [CYFS] and [BSFC] for [ILAs] dated 21 March 2014 and renewed 1 April 2015, CYFS is providing Blue sky with the requisite ninety (90) days written notice that the Services in Glovertown are no longer required and will be terminated effective June 20, 2015.

This notification applies only in respect of the Glovertown location. The Agreement, as regards all remaining locations, remains in full force and effect.

(For your reference, Section 15.1 of the Service Agreement stipulates that this Agreement may be terminated for any reason without just cause by either Party upon providing 90 days written notice. Payment to the Service Provider will be on a quantum meruit basis to the date of termination.)

In the months prior to the Renewal Letter, both our director of operations, John Whelan and Glenn Grandy, CFO discussed the issue of renewal with Assistant Deputy Minister Rick Healey and with various other officials within CYFS. As you are aware, ADM Healey has responsibility for contract tendering and renewal within the Department. A month or so prior to the renewal letter, ADM Healey advised both the undersigned and Mr. Grandy that the ILA agreements would be renewed for a 12 month period. Blue sky naturally made business decisions based on that representation, and signed the contract for all "Outside Metro ILA beds" with the understanding that this was the mutual intention of the Department and our organization.

Consequently, it is surprising to us that a day later, the Department has come to the conclusion that the resource in Glovertown is no longer required. Further, the timeframe between the verbal representations of senior departmental officials, the Renewal Letter, and the Termination letter, lead us to question whether the decision regarding the Glovertown resource was made in good faith or with the best interests of children in mind.

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It is worth noting that Blue sky staff met with the Minister of CYFS and representatives of the Town of Glovertown in February to discuss neighbours’ concerns about the residents of the home in Glovertown. We agreed that if there were any concerns raised to either party, they would be shared with Blue sky. We have not received any such complaints from any resident, the Town of Glovertown, or the Minister or any representative of CYFS.

I would prefer to resolve this dispute through discussion rather than through a legal process. However, as a service provider who has worked hard to develop a respectful and responsive relationship with the Department, I cannot tolerate the lack of respect and apparent absence of good faith that certainly seemed to be present when you and I signed the initial agreement last year. When I sign my name to the bottom of a
contract, I intend to execute on it, not to send a cancellation of it the next day. I would expect the same behaviour from our business partners and especially our government.

Premier, this decision has immediate consequences for our business and our employees. We would prefer not to issue layoffs and announce a home is closing given the high level of media attention to Level 4 residential services. But, if this decision stands we will have no choice but to do this.

I would appreciate any help you can provide in facilitating a resolution to this problem. Please feel free to call or email me. I can be reached at my office at 757-3519 or over the weekend at [redacted].

Regards,
Anne Whelan

This is our response:

As per your email correspondence on April 2, 2015, the Premier has asked me to respond. In relation to existing contracts, if you are still available for the previously scheduled meeting with me and my executives for April 16th, 2015, please contact my administrative assistant Joanne Barnes, at 729-0173 to confirm your attendance.

Trusting this is satisfactory.

Debbie Singleton
Secretary to Rick Healey, ADM
Policies and Programs Branch
Department of Child, Youth and Family Services
Government of Newfoundland and Labrador
tel: 709-729-0016; fax: 709-729-6382
Hodder, Robert

From: Healey, Rick M.
Sent: Friday, April 10, 2015 11:17 AM
To: Healey, Rick M.
Subject: FW: BS Email and Response attached

I'm writing in response to your email dates .... Please be advised that my officials and I are more than prepoare to have a discussion with you on ....

I look forward to discussing these matters with you further.

CC premier Davis

Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child, Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088

From: Singleton, Debbie
Sent: Friday, April 10, 2015 9:52 AM
To: Healey, Rick M.
Subject: BS Email and Response attached

The following letter was sent to the Premier:

Dear Premier Davis

RE: Service Agreement Termination - Glovertown

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I would prefer to resolve this dispute through discussion rather than through a legal process. However, as a service provider who has worked hard to develop a respectful and responsive relationship with the
Department, I cannot tolerate the lack of respect and apparent absence of good faith that certainly seemed to be present when you and I signed the initial agreement last year. When I signed my name to the bottom of a contract, I intended to execute on it, not to send a cancellation of it the next day. I would expect the same behaviour from our business partners and especially our government.

Premier, this decision has immediate consequences for our business and our employees. We would prefer not to issue layoffs and announce a home is closing given the high level of media attention to Level 4 residential services. But, if this decision stands we will have no choice but to do this.

I would appreciate any help you can provide in facilitating a resolution to this problem. Please feel free to call or email me. I can be reached at my office at 757-3519 or over the weekend at [redacted] Regard,
Anne Whelan

This is our response:

As per your email correspondence on April 2, 2015, the Premier has asked me to respond. In relation to existing contracts, if you are still available for the previously scheduled meeting with me and my executives for April 16th, 2015, please contact my administrative assistant Joanne Barnes, at 729-0173 to confirm your attendance.

Trusting this is satisfactory.

Debbie Singleton
Secretary to Rick Healey, ADM
Policies and Programs Branch
Department of Child, Youth and Family Services
Government of Newfoundland and Labrador
tel: 709-729-0016; fax: 709-729-6382
Perfect

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Cochrane, Rachelle
Sent: Tuesday, April 14, 2015 2:09 PM
To: Healey, Rick M.
Subject: AW letter. are u ok with the following. Hoping to send to Minister shortly

I am writing in reply to your email of April 2, 2015 to Premier Davis RE: Service Agreement Termination - Glovertown.

I understand we are meeting on Thursday, April 16, 2015 at 2:00 pm to discuss the details of your email. I note that while you raised concern with respect to CYFS officials attending this meeting, please be advised it is appropriate they attend given their responsibilities for these service agreement contracts. I am looking forward to our meeting on Thursday.
Hodder, Robert

From: Cochrane, Rachelle
Sent: Tuesday, April 14, 2015 4:39 PM
To: Barnes, Joanne
Cc: Hunt, Deanne; Healey, Rick M.
Subject: FW: draft - Response to Anne Whelan, Blue sky

Joanne

Could you have the email below sent to Ann Whelan on behalf of Minister

From: Collins, Sandy
Sent: Tuesday, April 14, 2015 3:49 PM
To: Cochrane, Rachelle
Subject: Re: draft - Response to Anne Whelan, Blue sky

Perfect. Thx

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Cochrane, Rachelle
Sent: Tuesday, April 14, 2015 2:17 PM
To: Collins, Sandy
Subject: draft - Response to Anne Whelan, Blue sky

Hi Minister,

I have returned and its sunny here today. Hope you are able to have some time after the issues of the past two weeks.

Below is a draft acknowledgement letter to the Anne Whalen letter as we have been asked by the PO to have you respond. If you are ok, I will have Joanne email the response this afternoon.

Ref. #: EXE-044306
April 13, 2015

Anne Whelan
Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Dear Ms. Whalen:

Re: Email correspondence to Premier's Office on April 2, 2015

I am writing in reply to your email of April 2, 2015 to Premier Davis RE: Service Agreement Termination - Glovertown.
I understand we are meeting on Thursday, April 16, 2015 at 2:00 pm to discuss the details of your email. I note that while you raised concern with respect to CYFS officials attending this meeting, please be advised it is appropriate they attend given their responsibilities for these service agreement contracts. I am looking forward to our meeting on Thursday.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister

cc. Office of the Premier

The following letter was sent to the Premier:

Dear Premier Davis

RE: Service Agreement Termination - Glovertown

I'm writing to you this afternoon to ask for your help in resolving an urgent matter with the Department of Child, Youth and Family Services. My efforts to speak with the Minister have been unsuccessful, despite advising him of the urgent nature of my request. As of late this afternoon we have a meeting scheduled for April 16th, but the attendee list at that meeting will preclude the type of frank conversation I would hope to have.

As you are aware, last year you and I were signatories to a number of agreements to provide group home, emergency placement home and ILAs outside the Metro region. As you know, the ILA agreements were for one year. On March 27, CYFS transmitted to BSFC EXE-044281, Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements - Outside Metro); ("the Renewal Letter") wherein CYFS offered to extend the Service Agreement that includes ILA resources in Glovertown. The letter states:

...Blue sky was contracted to provide four (4) Staffed Residential Placement Resources outside Metro for a total of eight (8) beds as follows:

a. 2-bed staffed ILA in Dunville (total of 2 beds);
b. 2-bed staffed ILA in Glovertown (total of 2 beds);
c. 2-bed staffed ILA in Burin/Marystown (total of 2 beds) and
d. 2-bed staffed ILA in Corner Brook (total of 2 beds).

CYFS agrees to renew the Service Agreement for these four (4) Staffed Residential Placement Resources for a total of eight (8) beds for an additional one (1) year term effective 1 April 2015 to 31 March 2016.
The Renewal Letter also included a provision requiring return by March 27, 2015 however we were advised by Mabel Anderson that we could sign and return within a day, given the transmission by the Department. I signed the renewal letter and returned it to CYFS on March 30, 2015. On March 31, 2015 our office received a letter from the Minister of CYFS stating the following:

Please be advised that in accordance with Section 15.1 of the Service Agreement between [CYFS] and [BSFC] for [ILAs] dated 21 March 2014 and renewed 1 April 2015, CYFS is providing Blue sky with the requisite ninety (90) days written notice that the Services in Glovertown are no longer required and will be terminated effective June 20, 2015.

This notification applies only in respect of the Glovertown location. The Agreement, as regards all remaining locations, remains in full force and effect.

(For your reference, Section 15.1 of the Service Agreement stipulates that: This Agreement may be terminated for any reason without just cause by either Party upon providing 90 days written notice. Payment to the Service Provider will be on a quantum merit basis to the date of termination.)

In the months prior to the Renewal Letter, both our director of operations, John Whelan and Glenn Grandy, CFO discussed the issue of renewal with Assistant Deputy Minister Rick Healey and with various other officials within CYFS. As you are aware, ADM Healey has responsibility for contract tendering and renewal within the Department. A month or so prior to the renewal letter, ADM Healey advised both the undersigned and Mr. Grandy that the ILA agreements would be renewed for a 12 month period. Blue sky naturally made business decisions based on that representation, and signed the contract for all “Outside Metro ILA beds” with the understanding that this was the mutual intention of the Department and our organization.

Consequently, it is surprising to us that a day later, the Department has come to the conclusion that the resource in Glovertown is no longer required. Further, the timeframe between the verbal representations of senior departmental officials, the Renewal Letter, and the Termination letter, lead us to question whether the decision regarding the Glovertown resource was made in good faith or with the best interests of children in mind.

Our legal advice is that that a Section 15.1 provides for the authority to cancel the entire Agreement for any reason, but not an individual resource. The reason offered in the letter from Minister Collins was that our services were no longer required. Given that the contract had been approved the day before, we find this confusing.

It is worth noting that Blue sky staff met with the Minister of CYFS and representatives of the Town of Glovertown in February to discuss neighbours’ concerns about the residents of the home in Glovertown. We agreed that if there were any concerns raised to either party, they would be shared with Blue sky. We have not received any such complaints from any resident, the Town of Glovertown, or the Minister or any representative of CYFS.

I would prefer to resolve this dispute through discussion rather than through a legal process. However, as a service provider who has worked hard to develop a respectful and responsive relationship with the Department, I cannot tolerate the lack of respect and apparent absence of good faith that certainly seemed to be present when you and I signed the initial agreement last year. When I sign my name to the bottom of a contract, I intend to execute on it, not to send a cancellation of it the next day. I would expect the same behaviour from our business partners and especially our government.
Premier, this decision has immediate consequences for our business and our employees. We would prefer not to issue layoffs and announce a home is closing given the high level of media attention to Level 4 residential services. But, if this decision stands we will have no choice but to do this.

I would appreciate any help you can provide in facilitating a resolution to this problem. Please feel free to call or email me. I can be reached at my office at 757-3519 or over the weekend at [REDACTED] Regards,

Anne Whelan

ATIPP Act S.40(1)

From: Healey, Rick M.
Sent: Monday, April 13, 2015 10:51 AM
To: Cochrane, Rachelle
Subject: FW: Response to Anne Whelan, Blue sky
Importance: High

Rachelle
Below is the response to BS for your review.

Rick

Ref. #: EX-044306

April 13, 2015

Anne Whelan
Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John’s, NL A1E 1S4

Dear Ms. Whalen:

Re: Email correspondence to Premier’s Office on April 2, 2015

In reference to your email correspondence on April 2, 2015, the Premier has asked me to respond. Please be advised that my officials and I are prepared to have a discussion with you on April 16, 2015 at 2:00 pm, as scheduled.

I look forward to discussing this matter with you further.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister
cc. Office of the Premier

Debbie Singleton
Secretary to Rick Healey, ADM
Policies and Programs Branch
Department of Child, Youth and Family Services
Government of Newfoundland and Labrador
tel: 709-729-0016; fax: 709-729-6382
April 14, 2015

Ms. Anne Whelan
Care Givers Inc. o/a Blue sky Family Care
Suite 105, 35 Blackmarsh Road
St. John's, NL A1E 1S4

Dear Ms. Whelan:

RE: Email correspondence to Premier's Office on April 2, 2015

I am writing in reply to your email of April 2, 2015 to Premier Davis regarding the Service Agreement Termination - Glovertown.

I understand we are meeting on Thursday, April 16, 2015 at 2:00 pm to discuss the details of your email. I note that while you raised concern with respect to CYFS officials attending this meeting, please be advised it is appropriate they attend given their responsibilities for these service agreement contracts. I am looking forward to our meeting on Thursday.

Sincerely,

SANDY COLLINS, MHA
Terra Nova
Minister

cc. Office of the Premier
Hodder, Robert

From: Shallow, Michelle
Sent: Tuesday, April 14, 2015 8:24 AM
To: Healey, Rick M.
Subject: RE: question

Not sure what happened. I may follow up with Susan to be sure...you ok with that?

From: Healey, Rick M.
Sent: Monday, April 13, 2015 8:54 PM
To: Shallow, Michelle
Subject: Re: question

I'm not sure what Donna relayed. I thought she did.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Shallow, Michelle
Sent: Monday, April 13, 2015 8:50 PM
To: Healey, Rick M.
Subject: question

Do staff in Central know about the letter that was sent to BS re: gloatown? Mabel said on the weekly regional placement call today the region raised the issue of how they could use the placement once there's a vacancy out there. Can we discuss?
Hodder, Robert

From: Cochrane, Rachelle
Sent: Wednesday, April 15, 2015 1:17 PM
To: Shallow, Michelle
Cc: Healey, Rick M.; Fitzgerald, Peter
Subject: RE: BlueSky Meeting

Michelle
Can you use this as well in crafting the q and as.

From: Fitzgerald, Peter
Sent: Wednesday, April 15, 2015 1:12 PM
To: Healey, Rick M.
Cc: Cochrane, Rachelle
Subject: BlueSky Meeting

ATIPP Act S.30(1)
Peter G. Fitzgerald
Manager, Corporate Commercial
Civil Division
T. 709.729.2004
F. 709.729.2129

Newfoundland Labrador

Office of the Attorney General
Department of Justice & Public Safety
Government of Newfoundland and Labrador
P.O. Box 8700
St. John's, NL
A1B 4J6

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ok

From: Healey, Rick M.
Sent: Wednesday, April 15, 2015 1:34 PM
To: Anderson, Mabel W; Shallow, Michelle
Cc: Cochrane, Rachelle
Subject: Fw: ILA glovertown

In speaking notes please note in march. We received notice from rd based on clinical decision that we no longer needed ila glovertown

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Cochrane, Rachelle <RachelleCochrane@gov.nl.ca>
Sent: Wednesday, April 15, 2015 1:20 PM
To: Shallow, Michelle
Cc: Healey, Rick M.; O'Neill, Melony; Fitzgerald, Peter
Subject: FW: ILA glovertown

Michelle

Please include this as well as response to those 8 points that are bolded in the letter

One youth [REDACTED] The other as you know, [REDACTED]. I have spoken with ZM for area

and he does not feel the need for an ILA in Glovertown after this materializes

From: Healey, Rick M.
Sent: Wednesday, April 15, 2015 1:09 PM
To: Cochrane, Rachelle; O'Neill, Melony
Subject: Fw: ILA glovertown

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna <donnaobrien@gov.nl.ca>
Sent: Thursday, March 26, 2015 8:42 AM
To: Healey, Rick M.
Cc: Cochrane, Rachelle
Subject: Re: ILA glovertown
The assessments are being completed. I will advise as soon as I review with the region once they make their submission. It will not be needed in Glovertown that's certain.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M.
Sent: Thursday, March 26, 2015 8:38 AM
To: O'Brien, Donna
Cc: Cochrane, Rachelle
Subject: Re: ILA glovertown

When will it be required? Is there someone identified now.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna
Sent: Thursday, March 26, 2015 8:19 AM
To: Healey, Rick M.
Subject: Fw: ILA glovertown

Confirmation from region ILA Glovertown not required past June 30. However you can expect an alternate location identified need for this level resource in central east which will require a new rfp.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Thursday, March 26, 2015 8:02 AM
To: O'Brien, Donna
Subject: ILA glovertown

One youth is The other as you I have spoken with ZM for area and he does not feel the need for an ILA in Glovertown after this materializes. However, it is my belief based on my knowledge of current resource needs that such a resource may still be required just at a location in Zone G. I will be speaking with the ZM for that zone this am re: need/location.

Susan

Sent from my BlackBerry 10 smartphone on the Bell network.
Hodder, Robert

From: Anderson, Mabel W
Sent: Thursday, July 09, 2015 10:35 AM
To: Hodder, Robert
Subject: FW: speaking notes
Attachments: Speaking Notes BSky April 15 2015.docx

FYI-as requested. These were just a draft.

From: Anderson, Mabel W
Sent: Wednesday, April 15, 2015 4:42 PM
To: Healey, Rick M.; Shallow, Michelle; Cochrane, Rachelle
Subject: RE: speaking notes

OPPs...Please see the attachment.

From: Anderson, Mabel W
Sent: Wednesday, April 15, 2015 4:37 PM
To: Healey, Rick M.; Shallow, Michelle; Cochrane, Rachelle
Subject: speaking notes

Hi

Please find attached the speaking notes in relation to the meeting with Blue sky tomorrow. Rick, as per your direction I inserted the speaking notes directly into the body of the Letter form Blue sky. I used Peters feedback as well as other suggested speaking points that were contained in the emails if Peters feedback did not speak to the issue. Please advise if you require me to do anything further.

Regards
Mabel

Mabel Anderson
Program Consultant
Dept. of Child, Youth & Family Services
P.O. Box 8700
St. John’s, NL
A1B 4J6
t 709.729-7185
f 709.729-6382
e mabelanderson@gov.nl.ca
The following letter was sent to the Premier:

Dear Premier Davis

RE: Service Agreement Termination - Glovertown

I'm writing to you this afternoon to ask for your help in resolving an urgent matter with the Department of Child, Youth and Family Services. My efforts to speak with the Minister have been unsuccessful, despite advising him of the urgent nature of my request. As of late this afternoon we have a meeting scheduled for April 16th, but the attendee list at that meeting will preclude the type of frank conversation I would hope to have.

As you are aware, last year you and I were signatories to a number of agreements to provide group home, emergency placement home and ILA's outside the Metro region.

1. ILAs are specific to individual children and youth who have extraordinary needs. ILA contracts were only awarded for 12 months and had a 90 day termination period given they were individualized arrangements geared toward the needs of a specific child(ren) or youth. Group Home and EPH contracts were 30 months and had a 6 month termination period as they were developed to meet the needs of a wider range of children and youth.

(As you know, the ILA agreements were for one year. On March 27, CYFS transmitted to BSFC EXE-044281, Letter of Agreement: Renewal of Service Agreement dated 21 March 2014 for Staffed Residential Placement Resources (Individualized Living Arrangements-Outside Metro); ("the Renewal Letter") wherein CYFS offered to extend the Service Agreement that includes ILA resources in Glovertown. The letter states:

...Blue sky was contracted to provide four (4) Staffed Residential Placement Resources outside Metro for a total of eight (8) beds as follows:

a. 2-bed staffed ILA in Dunville (total of 2 beds);

b. 2-bed staffed ILA in Glovertown (total of 2 beds);

c. 2-bed staffed ILA in Burin/Marystown (total of 2 beds);

and

d. 2-bed staffed ILA in Corner Brook (total of 2 beds)
2. At the end of March 2015, Regional Operations advised that an ILA would not be needed in Glovertown after June 30th, 2015 as one youth was planning to and the other young person

CYFS agrees to renew the Service Agreement for these four (4) Staffed Residential Placement Resources for a total of eight (8) beds for an additional one (1) year term effective 1 April 2015 to 31 March 2016.

3. Blue sky was advised verbally that they could return the letter on Monday, March 30th, 2015 to allow time for them to review.

The Renewal Letter also included a provision requiring return by March 27, 2015 however we were advised by Mabel Anderson that we could sign and return within a day, given the transmission by the Department. I signed the renewal letter and returned it to CYFS on March 30, 2015. On March 31, 2015 our office received a letter from the Minister of CYFS stating the following:

4. Termination clause provides for no-fault termination on provision of 90 days notice to the other party.

Please be advised that in accordance with Section 15.1 of the Service Agreement between [CYFS] and [BSFC] for [ILAs] dated 21 March 2014 and renewed 1 April 2015, CYFS is providing Blue sky with the requisite ninety (90) days written notice that the Services in Glovertown are no longer required and will be terminated effective June 20, 2015.

This notification applies only in respect of the Glovertown location. The Agreement, as regards all remaining locations, remains in full force and effect.

(For your reference, Section 15.1 of the Service Agreement stipulates that: This Agreement may be terminated for any reason without just cause by either Party upon providing 90 days written notice. Payment to the Service Provider will be on a quantum merit basis to the date of termination.)

5. Existing contracts were expiring March 31, 2015 and in order to allow for continuity of services, these contracts were extended as is consistent with our practice on the same terms and conditions as applied to the original public process. The timing of the notice was unfortunate but it was administrative in nature as it was determined at the end of March that this service would no longer needed after June and CYFS wanted to provide the requisite 90 day notice period as soon as possible. As a courtesy to the company, the Department advised on March 26th, 2015 that the Glovertown location would likely not be required after June 30, 2015.

In the months prior to the Renewal Letter, both our director of operations, John Whelan and Glenn Grandy, CFO discussed the issue of renewal with Assistant Deputy Minister Rick Healey and with various other officials within CYFS. As you
are aware, ADM Healey has responsibility for contract tendering and renewal within the Department. A month or so prior to the renewal letter, ADM Healey advised both the undersigned and Mr. Grandy that the ILA agreements would be renewed for a 12 month period. Blue sky naturally made business decisions based on that representation, and signed the contract for all 'Outside Metro ILA beds' with the understanding that this was the mutual intention of the Department and our organization.

Consequently, it is surprising to us that a day later, the Department has come to the conclusion that the resource in Glovertown is no longer required. Further, the timeframe between the verbal representations of senior departmental officials, the Renewal Letter, and the Termination letter, lead us to question whether the decision regarding the Glovertown resource was made in good faith or with the best interests of children in mind.

6. Termination clause provides for no-fault termination on provision of 90 days notice to the other party. While arguably the provision does not address partial termination, it did not seem logical or necessary to terminate the whole of the contract to address the need to reduce the service requirement. We did not see this as necessarily benefitting either party. The provision, however, would allow notice to be given at any point in the renewal term, from day 1 to the date of contract expiry less 90 days (if within that 90 day period we would simply let contract expire). However should Blue Sky want to cancel this entire contract this means we require 90 days' notice from Blue Sky and are prepared to move forward and end contract as we can find placements for the 6 children that would be affected should Blue Sky decide to provide us this notice.

Our legal advice is that that a Section 15.1 provides for the authority to cancel the entire Agreement for any reason, but not an individual resource. The reason offered in the letter from Minister Collins was that our services were no longer required. Given that the contract had been approved the day before, we find this confusing.

7. These are separate issues. The intervention noted below was a quality of care issue during the life of existing contract as compared to the contract extension.

It is worth noting that Blue sky staff met with the Minister of CYFS and representatives of the Town of Glovertown in February to discuss neighbours' concerns about the residents of the home in Glovertown. We agreed that if there were any concerns raised to either party, they would be shared with Blue sky. We have not received any such complaints from any resident, the Town of Glovertown, or the Minister or any representative of CYFS.

8. No attempt to mislead, hence our courtesy call to John Whalen in advance of sending the letters.

Admittedly, the timing of the notice for Glovertown was unfortunate, however in order to conclude operations by June 30, 2015, in our view notice had to be given.
I would prefer to resolve this dispute through discussion rather than through a legal process. However, as a service provider who has worked hard to develop a respectful and responsive relationship with the Department, I cannot tolerate the lack of respect and apparent absence of good faith that certainly seemed to be present when you and I signed the initial agreement last year. When I sign my name to the bottom of a contract, I intend to execute on it, not to send a cancellation of it the next day. I would expect the same behaviour from our business partners and especially our government.

Premier, this decision has immediate consequences for our business and our employees. We would prefer not to issue layoffs and announce a home is closing given the high level of media attention to Level 4 residential services. But, if this decision stands we will have no choice but to do this.

I would appreciate any help you can provide in facilitating a resolution to this problem. Please feel free to call or email me. I can be reached at my office at 757-3519 or over the weekend at [redacted].

Regards,
Anne Whelan

Prepared by: Mabel Anderson
Reviewed by: Michelle Shallow
Approved By:
Date:
Hodder, Robert

From: Healey, Rick M.
Sent: Friday, April 24, 2015 4:02 PM
To: O'Brien, Donna
Subject: Re: Glovertown - announcement

They will go until June 30 but. Will notify staff June 1

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna
Sent: Friday, April 24, 2015 2:46 PM
To: Healey, Rick M.
Subject: Re: Glovertown - announcement

June 1 won’t work. They have a responsibility to June 30 don’t they?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M.
Sent: Friday, April 24, 2015 2:41 PM
To: Cochrane, Rachelle; O'Brien, Donna
Cc: O'Neill, Melony
Subject: Glovertown - announcement

Spoke to John Whalen. He proceeded to tell me that he will be informing staff of closure June 1. I indicated I had no comment on but will ensure we make no public statements prior to June 1. However, he indicated he wanted same communication for SW planning for transition. I indicated to him that what is necessary for transitioning children from a clinical perspective must be made in best interest of child. I told him that I will pass along his comments to Donna to discuss with region but what needs to occur to transition the children is made in best interest of the children.

Donna if you could discuss with Region. I made no commitments on our communications regarding regional operation necessities.

Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088
Hodder, Robert

From: O'Brien, Donna
Sent: Friday, April 24, 2015 4:37 PM
To: Hoddinott, Susan
Subject: Fw: Glovertown - announcement

There? Could you call me?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna <donnaobrien@gov.nl.ca>
Sent: Friday, April 24, 2015 2:48 PM
To: Hoddinott, Susan
Subject: Fw: Glovertown - announcement

Interesting. Can you call me?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M. <rhealey@gov.nl.ca>
Sent: Friday, April 24, 2015 2:41 PM
To: Cochrane, Rachelle; O'Brien, Donna
Cc: O'Neill, Melony
Subject: Glovertown - announcement

Spoke to John Whalen. He proceeded to tell me that he will be informing staff of closure June1 and [redacted] I indicated I had no comment on [redacted] but will ensure we make no public statements prior to June 1. However, he indicated he wanted same communication for SW planning for transition. I indicated to him that what is necessary for transitioning children from a clinical perspective must be made in best interest of child. I told him that I will pass along his comments to Donna to discuss with Region but what needs to occur to transition the children is made in best interest of the children.

Donna if you could discuss with Region. I made no commitments on our communications regarding regional operation necessities.

Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088
Hodder, Robert

From: Michelle Hawco  
Sent: Friday, April 24, 2015 9:16 AM  
To: O'Brien, Donna  
Subject: RE: Glovertown ILA

Thanks Donna. I tried Susan and she sent me to Rick. John is trying Rick and I am trying you as I am want to discuss operational issues rather than the contractual piece. I will follow up with Susan then. Michelle

Non-responsive

From: O'Brien, Donna [mailto:donnaobrien@gov.nl.ca]  
Sent: April-24-15 7:37 AM  
To: Michelle Hawco  
Subject: Re: Glovertown ILA

I passed your email on to Susan H for followup. Thanks.  
Sent from my BlackBerry 10 smartphone on the Bell network.

Non-responsive

From: Michelle Hawco  
Sent: Thursday, April 23, 2015 11:10 PM  
To: O'Brien, Donna  
Subject: Glovertown ILA

Hi Donna, we also want to discuss operational impacts of the pending closure of the ILA in glovertown. It is in the best interest of the children in that home if we are consistent with our messaging and we can explain to the children what is happening to them. We have not told our employees yet as we want to ensure good transition for all.

If employees and children are aware without knowing the next plan it can be potentially very disruptive.

Thanks  
Michelle

Sent from my iPhone
"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
Hodder, Robert

From: Hoddinott, Susan
Sent: Friday, April 24, 2015 8:23 AM
To: O'Brien, Donna
Subject: Re: Glovertown ILA

ATIPP Act S.40(1), CYCP Act S.69

Thanks.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna
Sent: Friday, April 24, 2015 8:15 AM
To: Hoddinott, Susan
Subject: Re: Glovertown ILA

Ok. I will discuss with Rick today.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan
Sent: Friday, April 24, 2015 8:01 AM
To: O'Brien, Donna
Subject: Re: Glovertown ILA

ATIPP Act S.40(1), CYCP Act S.69

I will contact Michelle. She has asked if I could speak with her re: Glovertown transition but I referred to Rick Wed. I have no knowledge of the status of the [redacted] I was not prepared to discuss until province told us in region we could begin dialogue.

Thanks.
Susan

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Brien, Donna
Sent: Friday, April 24, 2015 7:29 AM
To: Hoddinott, Susan
Subject: Fw: Glovertown ILA

Please make sure there is connect with Blue Sky to ensure there is a coordinated plan in place. I would appreciate an update as that plan progresses. Thanks
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Michelle Hawco [redacted]
Sent: Thursday, April 23, 2015 11:10 PM
To: O'Brien, Donna
Subject: Glovertown ILA

ATIPP Act S.40(1)
Hi Donna, we also want to discuss operational impacts of the pending closure of the ILA in glovertown. It is in the best interest of the children in that home if we are consistent with our messaging and we can explain to the children what is happening to them. We have not told our employees yet as we want to ensure good transition for all.

If employees and children are aware without knowing the next plan it can be potentially very disruptive.

Thanks
Michelle

Sent from my iPhone

Non-responsive
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Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <Susan.Hoddinott@gov.nl.ca>
Sent: Monday, June 29, 2015 11:00 AM
To: Dow, Sara
Subject: FW: hi

Ok, thanks

Sent from my iPhone

On Apr 22, 2015, at 5:13 PM, Hoddinott, Susan <Susan.Hoddinott@gov.nl.ca> wrote:

Hi Michelle,
I suggest Rick. Hope that helps.
Susan

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Michelle Hawco
Sent: Wednesday, April 22, 2015 4:43 PM
To: Hoddinott, Susan
Subject: hi

Hi Susan,
I am not sure if you are able to discuss Glovertown. I am wondering if we can chat so we are collaborative in our communications and work on a transition plan with the clients. I want to be sure that no one speaks about this until we have had a chance to advise employees. Is ok for us to discuss at this point, or do you recommend we speak to someone else in the department?

Thanks
Michelle
This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Monday, June 29, 2015 11:06 AM
To: Dow, Sara
Subject: FW: Glovertown ILA

Great. I am in meetings today until noon, and I am available for the afternoon if you have a chance to connect today.
Happy Friday!!

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Friday, April 24, 2015 9:26 AM
To: Hoddinott, Susan
Subject: RE: Glovertown ILA

Thank you Michelle. I will in touch soon.
Susan

From: Michelle Hawco  
Sent: Friday, April 24, 2015 9:23 AM
To: Hoddinott, Susan
Cc: O'Brien, Donna
Subject: FW: Glovertown ILA

Hi Susan,

As noted below, Donna has asked me to follow up with you. It is in the best interests of CYFS and Blue Sky that we discuss this soon. We have not advised employees yet. The risk of employees leaving early and the residents overhearing information about this closure is high at this point. We have had inquiries by two employees about the contract ending and we are concerned that if the youth and employees do not know what is happening that has potential negative impacts in the home and ultimately not in the best interests of the youth. I propose a discussion and strategy around communications and the development of a transition plan.
Michelle
I passed your email on to Susan H for followup. Thanks.
Sent from my BlackBerry 10 smartphone on the Bell network.

Hi Donna, we also want to discuss operational impacts of the pending closure of the ILA in Glovertown. It is in the best interest of the children in that home if we are consistent with our messaging and we can explain to the children what is happening to them. We have not told our employees yet as we want to ensure good transition for all.

If employees and children are aware without knowing the next plan it can be potentially very disruptive.

Thanks
Michelle

Sent from my iPhone

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Hodder, Robert

From: O’Brien, Donna
Sent: Saturday, April 25, 2015 11:50 AM
To: Hoddinott, Susan; Michelle Hawco
Subject: Re: Glovertown ILA

Ok perfect. I am at metro all mon pm but will take call from Linda’s office 2815. Thanks and have great weekend.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan
Sent: Saturday, April 25, 2015 11:12 AM
To: Michelle Hawco
Cc: O’Brien, Donna
Subject: Re: Glovertown ILA

Perfect. 4 it shall be.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Michelle Hawco
Sent: Saturday, April 25, 2015 11:02 AM
To: Hoddinott, Susan
Cc: O’Brien, Donna
Subject: Re: Glovertown ILA

I can do 4 on Monday too.
Michelle

Sent from my iPhone

On Apr 25, 2015, at 9:22 AM, Hoddinott, Susan <SusanHoddinott@gov.nl.ca> wrote:

I can do 4 on Monday.

Susan

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O’Brien, Donna
Sent: Saturday, April 25, 2015 9:17 AM
To: Hoddinott, Susan; Michelle Hawco
Subject: Re: Glovertown ILA

Hi only time Mon is 10 to 1030 or at 4 oc. Tues anytime between 10 to 12 ok. Either of these work?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan
Sent: Friday, April 24, 2015 11:14 PM
To: Michelle Hawco
Cc: O’Brien, Donna

ATIPP Act S.40(1)
Okay, if good for Donna, I will start the call at 11 and link you both in.
Look forward to the call.
Susan

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Michelle Hawco
Sent: Friday, April 24, 2015 11:12 PM
To: Hoddinott, Susan
Cc: O’Brien, Donna
Subject: Re: Glovertown ILA

11 is good for me. Look forward to it. Miss talking to you weekly.
Michelle

Sent from my iPhone

On Apr 24, 2015, at 11:10 PM, Hoddinott, Susan <SusanHoddinott@gov.nl.ca> wrote:

Hi,
Would Monday at either 11 or 2 work for you both? We can do a 3 way call.
Susan

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O’Brien, Donna
Sent: Friday, April 24, 2015 10:44 PM
To: Michelle Hawco
Cc: Hoddinott, Susan
Subject: Re: Glovertown ILA

Hi,
Things have been very busy here for sure and I expect same for you. I agree it will be important to work closely together at the regional level as staff plan for a smooth transition for the child and youth in Glovertown. Susan, please set up a call for early next week so we three can chat about next steps. From there I will defer to Susan and her team to communicate with BS management team directly related to transition.
John contacted Rick this afternoon with target dates for BS notification to its staff.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Michelle Hawco
Sent: Thursday, April 23, 2015 11:10 PM
To: O’Brien, Donna
Subject: Glovertown ILA

Hi Donna, we also want to discuss operational impacts of the pending closure of the ILA in Glovertown. It is in the best interest of the children in that home if we are consistent
with our messaging and we can explain to the children what is happening to them. We have not told our employees yet as we want to ensure good transition for all.

If employees and children are aware without knowing the next plan it can be potentially very disruptive.

Thanks
Michelle

Sent from my iPhone
Michelle Hawco  
CEO  
Suite 111, 38 Ropewalk Lane  
St. John's, NL A1E 5T2  
www.bluskyfamilycare.com

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to which they are addressed. This message contains confidential information and is intended only for the individual named. If you are not the named addressee, you should not disseminate, distribute or copy this email. Please notify the sender immediately by email if you have received this email by mistake and delete this email from your system. If you are not the intended recipient, you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

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I would assume so but I will confirm.

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: O'Brien, Donna
Sent: Friday, May 8, 2015 3:19 PM
To: Hoddinott, Susan
Subject: Re: Glovertown

For June30?

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: Hoddinott, Susan
Sent: Friday, May 8, 2015 3:07 PM
To: O'Brien, Donna
Subject: Fw: Glovertown

Hi Susan,

We told our staff in Glovertown about our pending closure. They were all very sad and concerned about their futures.

Michelle

Sent from my iPhone
Hodder, Robert

From: O'Brien, Donna
Sent: Tuesday, May 12, 2015 6:04 PM
To: Healey, Rick M.
Cc: Osmond, Christine M
Subject: FW: Glovertown

FYI only and your records.

-----Original Message-----
From: Hoddinott, Susan
Sent: Friday, May 08, 2015 7:21 PM
To: O'Brien, Donna
Subject: Re: Glovertown

Confirmed. June 30 date was disclosed to BS staff.

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: O'Brien, Donna
Sent: Friday, May 8, 2015 3:19 PM
To: Hoddinott, Susan
Subject: Re: Glovertown

For June30?

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: Hoddinott, Susan
Sent: Friday, May 8, 2015 3:07 PM
To: O'Brien, Donna
Subject: Fw: Glovertown

Fyi.

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: Michelle Hawco
Sent: Friday, May 8, 2015 2:56 PM
To: Hoddinott, Susan
Subject: Glovertown

ATIPP Act S.40(1)

Hi Susan,

We told our staff in Glovertown about our pending closure. They were all very sad and concerned about and their futures.
Michelle

Sent from my iPhone
Hodder, Robert

From: Dow, Sara
Sent: Monday, June 29, 2015 11:04 AM
To: Hodder, Robert
Subject: Fw: Glovertown

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hoddinott, Susan <SusanHoddinott@gov.nl.ca>
Sent: Monday, June 29, 2015 11:03 AM
To: Dow, Sara
Subject: FW: Glovertown

From: Mullett, Chris
Sent: Friday, May 08, 2015 3:20 PM
To: Hoddinott, Susan
Subject: RE: Glovertown

I guess it is inevitable that residents will find out

Chris Mullett, M.S.W.,R.S.W.
Manager, Zone F
Dept of Child Youth and Family Services
Government of Newfoundland and Labrador
10-12 Harris Drive Business Park,
Marystown, NL

Phone: (709) 279-7906
Fax: (709) 279-7915
E-mail chrismullett@gov.nl.ca

From: Hoddinott, Susan
Sent: Friday, May 08, 2015 3:16 PM
To: Mullett, Chris
Subject: Glovertown

BS has informed their staff. In Glovertown of pending closure.

Susan
Sent from my BlackBerry 10 smartphone on the Bell network.
**Hodder, Robert**

**From:** Hoddinott, Susan  
**Sent:** Tuesday, May 12, 2015 2:05 PM  
**To:** O'Brien, Donna  
**Subject:** RE: Telephone Message

I was advised today as well that one BS staff had called our Gambo office and Geraldine referred her to her employer. Meant to mention that to you when we spoke. Chris mentioned it to me during our call this morning.

**From:** O'Brien, Donna  
**Sent:** Tuesday, May 12, 2015 1:56 PM  
**To:** Hoddinott, Susan  
**Subject:** Fw: Telephone Message

Fyi. Seems that glovertown staff contacted Rick.

Sent from my BlackBerry 10 smartphone on the Bell network.

**From:** Healey, Rick M. \(<rhealey@gov.nl.ca>\)  
**Sent:** Tuesday, May 12, 2015 1:54 PM  
**To:** Osmond, Christine M  
**Cc:** O'Brien, Donna  
**Subject:** FW: Telephone Message

Christine  
Would you please contact Michelle Hawco and query why Govertown staff would be calling our office and seek her opinion on how her organization would like this handled regarding their staff.  
Thanks  
Rick

Rick M. Healey BSc (Hons) MSc  
Assistant Deputy Minister  
Policy and Programs  
Department of Child Youth and Family Services  
Government of Newfoundland and Labrador  
Office (709) 729-0088

**From:** Barnes, Joanne  
**Sent:** Monday, May 11, 2015 4:56 PM  
**To:** Healey, Rick M.  
**Cc:** Singleton, Debbie  
**Subject:** Telephone Message

---

ATIPP Act S.40(1)  
works for Blue Sky in Glovertown and was notified by the employer that CYFS is closing the home in Glovertown so she (and the other staff) will be out of work. She had questions about the closure and I mentioned I would see if someone in the department could call her back in the morning. I mentioned that she should contact Blue Sky with her questions re: employment.

Joanne
Dow, Sara

From: Cochrane, Rachelle
Sent: Thursday, May 14, 2015 3:46 PM
To: Healey, Rick M.; Collins, Sandy
Subject: RE: ATIPP Act S.40(1)

Minister

Rick will connect in the am around 9:00. I have DM breakfast at 800.

From: Healey, Rick M.
Sent: Thursday, May 14, 2015 3:44 PM
To: Collins, Sandy; Cochrane, Rachelle
Subject: Re: ATIPP Act S.40(1)

Yes - we spoke to her yesterday and will fill you in.
Rick

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Collins, Sandy
Sent: Thursday, May 14, 2015 3:43 PM
To: Cochrane, Rachelle; Healey, Rick M.
Subject: Fw: ATIPP Act S.40(1)

Can we discuss this tmr pls?

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Chatman, Ang <AngChatman@gov.nl.ca>
Sent: Thursday, May 14, 2015 3:41 PM
To: Collins, Sandy
Subject: ATIPP Act S.40(1)

Hi Sandy,

[Redacted] who works at Blue Sky Group Home in Glovertown. [Redacted] is very upset because Blue Sky is closing. She is not concerned about [Redacted] but very concerned about the youth/young people who live there. [Redacted] says that the home never caused any problems for the residents of the town. She says that she was told that it is closing because it is deemed to be no longer needed. [Redacted] would like to meet with you to further discuss this matter. She feels that you should be fighting to have this facility remain in your district. [Redacted] says that she is a big supporter of you and Ang and that she feels you do great work.

Cheers,

Daphne
Dow, Sara

From: Healey, Rick M.
Sent: Tuesday, May 19, 2015 3:02 PM
To: Collins, Sandy; Cochrane, Rachelle
Subject: FYI - FW: Telephone Message -

FYI - We spoke to this lady this afternoon and she inquired whether an assessment report was completed on closing the home. It was clarified that the need for an ILA is based on an assessment of need and our placement resources whereupon a decision is made.

indicated she was satisfied with the explanation and discussion on our processes to determine whether an ILA is required in a particular region.

Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088

From: Barnes, Joanne
Sent: Tuesday, May 19, 2015 11:16 AM
To: Collins, Sandy
Cc: Healey, Rick M.; Osborne, Ryan
Subject: Telephone Message -

She works at the House in Glovertown that's closing and wants to talk to you about this.

Joanne
Will do

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088

From: Collins, Sandy
Sent: Tuesday, May 19, 2015 2:51 PM
To: Healey, Rick M.
Subject: Re: Glovertown Blue Sky Home

Please have a look. Thx

Hi

ATIPP Act S.40(1)

Thanks for your email. I can certainly appreciate your concern however I think you may be assuming some opinions as facts. I am well familiar with this home and the good work that has been undertaken by staff. While there had been some public displeasure voiced, that in no way, shape or form influenced the department's decision. As you likely are aware one of the home's youth is... I as a Minister would never overturn a professional medical opinion. It would be reckless to do so.

ATIPP Act S.40(1), CYCP Act S.69

These residential placements are assessed on a case by case basis and can be canceled at any time based on need. There are currently no clients in need of service in the Glovertown area. That's not to say that there will not be a need in the future. When the need arises we will certainly respond, however, we will not be keeping a home operating without clients for obvious reasons.

I am a strong proponent of the valuable work that goes on in these placements. Furthermore, I understand the need for them to be located in communities where integration and inclusion can occur - to suggest 'NIMBY' has a hand in this is completely false.

Hope this provides some clarification.

Regards,

Sandy
MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

From:  
Sent: Thursday, May 14, 2015 5:33 PM  
To: Collins, Sandy  
Subject: Glovertown Blue Sky Home

Dr. Mr. Collins

I am writing this in regards to the closure of the Blue Sky home in Glovertown.

I've been employed by Blue Sky since [redacted] In that time, I've seen major gains made by the young people in the program. Gains that would see them moving on to be successful, contributing members of the province and not revolving in the system like so many of the young people that end up in care.

Much of this is due to the staff that are employed at that home, each who bring something unique and valuable to the team. It is a shame to see these employees displaced. 11 positions are now terminated based on a decision from your office. A decision that was made due to concerns from a few small-minded residents who have very little information on the home, or the programs that are in place for the young people.

The official reason given to employees for the closure is that, due to an assessment, it was determined that there was no need for the service in the area. What has changed in the last 10 years? That home has been operating as an ILA/EPH for more than 10 years with no shortage of young people to serve. The home offered very little staff turnover providing stability to the young people who so desperately need that in their lives. Compare that to the lives of the young people in care who are placed in hotels in St. John's or living in emergency placement homes in other parts of the province. I would love to view this assessment, or any formal research conducted on the issue.

I am deeply concerned about this decision and its implications for the future of the young people in care in our province. It reeks of NIMBY (Not In My Backyard) Syndrome and speaks volumes coming from the Minister or Child Youth and Family Services. The home and Blue Sky should have been given an opportunity to defend itself.

I look forward to your reply and hope that my concerns are addressed.

Sincerely,
Thanks for your email. I can certainly appreciate your concern however I think you may be assuming some opinions as facts. I am well familiar with this home and the good work that has been undertaken by staff. While there had been some public displeasure voiced, that in no way, shape or form influenced the department's decision. The decision on the need for a home in a particular area is based on a clinical assessment of children's needs. I as a Minister would never overturn a professional opinion. It would be reckless to do so.

These residential placements are assessed on a case by case basis and can be canceled at any time based on need. There are currently no clients in need of service in the Glovertown area. That's not to say that there will not be a need in the future. If a need arises we will certainly respond, however, we will not be keeping a home operating without clients for obvious reasons.

I am a strong proponent of the valuable work that goes on in these placements. Furthermore, I understand the need for them to be located in communities where integration and inclusion can occur - to suggest 'NIMBY' has a hand in this is completely false.

Hope this provides some clarification.

Regards,

Sandy

MHA Terra Nova District
Minister of Child, Youth & Family Services

Sent from my BlackBerry 10 smartphone on the Bell network.

Dr. Mr. Collins

I am writing this in regards to the closure of the Blue Sky home in Glovertown.

I've been employed by Blue Sky since [redacted]. In that time, I've seen major gains made by the young people in the program. Gains that would see them moving on to be successful, contributing members of the province and not revolving in the system like so many of the young people that end up in care.
Much of this is due to the staff that are employed at that home, each who bring something unique and valuable to the team. It is a shame to see these employees displaced. 11 positions are now terminated based on a decision from your office. A decision that was made due to concerns from a few small-minded residents who have very little information on the home, or the programs that are in place for the young people.

The official reason given to employees for the closure is that, due to an assessment, it was determined that there was no need for the service in the area. What has changed in the last 10 years? That home has been operating as an ILA/EPH for more than 10 years with no shortage of young people to serve. The home offered very little staff turnover providing stability to the young people who so desperately need that in their lives. Compare that to the lives of the young people in care who are placed in hotels in St. John's or living in emergency placement homes in other parts of the province. I would love to view this assessment, or any formal research conducted on the issue.

I am deeply concerned about this decision and its implications for the future of the young people in care in our province. It reeks of NiMBY (Not in My Backyard) Syndrome and speaks volumes coming from the Minister or Child Youth and Family Services. The home and Blue Sky should have been given an opportunity to defend itself.

I look forward to your reply and hope that my concerns are addressed.

Sincerely,

[Redacted]
Ok sounds good.

I'll be back in an hour.

Sent from my BlackBerry 10 smartphone on the Bell network.

I would like to ask you a question before I call this person, if you have a few minutes.

Would you please follow up

Sent from my BlackBerry 10 smartphone on the Bell network.

Absolutely. Thx

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.
Minister
We can phone this lady as we have done two other employees and explain the situation as she is misinformed based on her email.

I will wait to hear from you.
Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088

From: Osborne, Ryan
Sent: Wednesday, May 20, 2015 9:17 AM
To: Collins, Sandy
Cc: Chatman, Ang; Healey, Rick M.
Subject: FW: Please see recent letter sent to Mr. Collins

Minister / Rick,
Please see below letter from Blue Sky employee in Glovertown. If this lady calls me, should I forward her call to you Rick or do you want to call her? Just wondering what direction you want me to take if she calls.

Ryan

From: Chatman, Ang
Sent: Wednesday, May 20, 2015 9:13 AM
To: Osborne, Ryan
Subject: FW: Please see recent letter sent to Mr. Collins

Hi Ryan:

This lady plans to call you.

Thanks
Ang

From: [Redacted]
Sent: Monday, May 18, 2015 2:01 PM
To: Chatman, Ang
Subject: Please see recent letter sent to Mr. Collins

For you information, I sent this letter but at the time, I did not have your email. So I sending you a copy separately. I would really like an opportunity to discuss this issue further.

Thanks

Dear Mr. Collins,
I am currently an employee with BlueSky in a long term care home in Glovertown. Recently, we were informed that our home in Glovertown is closing as of June 30th. It was quite a surprise given that recently that we were told that the contract was renewed in March 2015. I have several concerns which I am hoping you can address.

First and foremost, my concern has been for the transition of the youth in this home. One of the youth has been in our home for many years and they have a strong bond with the staff. The reason being offered to the employees is that there is no need for this service in Glovertown at this time. I find this very difficult to accept as one of our clients in Glovertown has operated for many years and has always had clients to allow it to continue to operate. I am certainly unaware of information stating that we have less children in need of supportive, stable care homes. In fact, it was not long ago that the media expressed concern for youths being care for in hotels by social workers. It is my understanding that the contracts offered to BlueSky were designed to allow children to stay in rural Newfoundland and to provide a stable service to our most vulnerable youth.

It has been offered that the closure of our home is due to community pressure expressed to you. I find this very disturbing as not only is this allowing for limiting placements for our youth in care, it is happening in your district and home town. I find it extremely hard to accept that this service is not needed. I would love an opportunity to discuss this with you.

I can be reached by phone or email.
Yours sincerely,

- ATIPP Act S.40(1)

Sent from my iPhone
Dow, Sara

From: Collins, Sandy  
Sent: Wednesday, May 20, 2015 6:19 PM  
To: Healey, Rick M.  
Subject: Re: Please see recent letter sent to Mr. Collins

Thx Rick

MHA Terra Nova District  
Minister of Child, Youth & Family Services  
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M.  
Sent: Wednesday, May 20, 2015 5:18 PM  
To: Collins, Sandy  
Cc: Cochrane, Rachelle  
Subject: RE: Please see recent letter sent to Mr. Collins

Hi Minister
We spoke with [redacted] and explained how the process for ILA needs are determined and provided the correct information. She accepted the explanation while at the same time expressing concern for job losses. We acknowledged this unfortunate outcome but assured her we respond in the best interest of children’s needs which is always paramount.

Rick

Rick M. Healey BSc (Hons) MSc  
Assistant Deputy Minister  
Policy and Programs  
Department of Child, Youth and Family Services  
Government of Newfoundland and Labrador  
Office (709) 729-0398

From: Collins, Sandy  
Sent: Wednesday, May 20, 2015 9:57 AM  
To: Healey, Rick M.  
Subject: Re: Please see recent letter sent to Mr. Collins

Absolutely, Thx

MHA Terra Nova District  
Minister of Child, Youth & Family Services  
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M.  
Sent: Wednesday, May 20, 2015 9:31 AM  
To: Osborne, Ryan; Collins, Sandy  
Cc: Chatman, Ang; Cochrane, Rachelle  
Subject: RE: Please see recent letter sent to Mr. Collins

Minister
We can phone this lady as we have done two other employees and explain the situation as she is misinformed based on her email.
I will wait to hear from you.
Rick

Rick M. Healey BSc (Hons) MSc
Assistant Deputy Minister
Policy and Programs
Department of Child, Youth and Family Services
Government of Newfoundland and Labrador
Office (709) 729-0088

From: Osborne, Ryan
Sent: Wednesday, May 20, 2015 9:17 AM
To: Collins, Sandy
Cc: Chatman, Ang; Healey, Rick M.
Subject: FW: Please see recent letter sent to Mr. Collins

Minister / Rick,
Please see below letter from Blue Sky employee in Glovertown. If this lady calls me, should I forward her call to you Rick or do you want to call her? Just wondering what direction you want me to take if she calls.

Ryan

From: Chatman, Ang
Sent: Wednesday, May 20, 2015 9:13 AM
To: Osborne, Ryan
Subject: FW: Please see recent letter sent to Mr. Collins

Hi Ryan:

This lady plans to call you.

Thanks
Ang

From: Penney
Sent: Monday, May 18, 2015 2:01 PM
To: Chatman, Ang
Subject: Please see recent letter sent to Mr. Collins

For you information, I sent this letter but at the time, I did not have your email. So I sending you a copy separately. I would really like an opportunity to discuss this issue further.

Thanks

Dear Mr. Collins,

I am currently a [redacted] employee with BlueSky in a long term care home in Glovertown. [redacted] Recently, we were informed that our home in
Glovertown is closing as of June 30th. It was quite a surprise given that recently that we were told that the contract was renewed in March 2015. I have several concerns which I am hoping you can address.

First and foremost, my concern has been for the transition of the youth in this home. One of the youth has been living in this home in Glovertown has operated for many years and has always had clients to allow it to continue to operate. I am certain unaware of information stating that we have less children in need of supportive, stable care homes. In fact, it was not long ago that the media expressed concern for youths being care for in hotels by social workers. It is my understanding that the contracts offered to BlueSky were designed to allow children to stay in rural Newfoundland and to provide a stable service to our most vulnerable youth.

I am well aware of the complaints, most which are unfounded, that have been expressed by a small group of local people who have limited knowledge of the home. This home has been operating in this community for several years privately and I have direct knowledge of the difficulties experienced prior to BlueSky. Blue Sky, due to their media exposure, has created an easy target for complaints. however, each home operated by this company is an individual unique home. Our home has had very few issues and is run quietly in the community with excellent supervision of the youth.

It has been offered that the closure of our home is due to community pressure expressed to you. I find this very disturbing as not only is this allowing for limiting placements for our youth in care, it is happening in your district and home town. I find it extremely hard to accept that this service is not needed. I would love an opportunity to discuss this with you.

I can be reach by phone or email.

Yours sincerely,
Sent from my iPhone
Hello,

Recently I sent an email regarding the closure of the BlueSky ILA home in Glovertown. I did receive a call from a very pleasant lady whose name I cannot recall at this time. She was informative and she told me that you would be responding to my email. I have not received a reply. I still have concerns and questions which I am hoping you can resolve. I look forward to hearing from you,

Thanking you in advance,

On Thu, May 14, 2015 at 3:57 PM, [name] wrote:

Dear Mr. Collins,

I am currently a [name] employee with BlueSky in a long term care home in Glovertown. I am also a [name]. Recently, we were informed that our home in Glovertown is closing as of June 30th. It was quite a surprise given that recently that we were told that the contract was renewed in March 2015. I have several concerns which I am hoping you can address.

First and foremost, my concern has been for the transition of the youth in this home. One of the
It has come to my attention that your department is responsible for the closing of this home and the loss of 11 jobs in this rural area. The reason being offered to the employees is that there is no need for this service in Glovertown at this time. I find this very difficult to accept as one of our clients is [REDACTED] This home in Glovertown has operated for many years and it has always had clients to allow it to continue to operate. I am certainly unaware of information stating that we have less children in need of supportive, stable care homes. In fact, it was not long ago that the media expressed concern for youths being care for in hotels by social workers. It is my understanding that the contracts offered to BlueSky were designed to allow children to stay in rural Newfoundland and to provide a stable service to our most vulnerable youth.

I am well aware of the complaints, most which are unfounded, that have been expressed by a small group of local people who have limited knowledge of the home. This home has been operating in this community for several years privately and I have direct knowledge of the difficulties experienced prior to BlueSky. Blue Sky, due to their media exposure, has created an easy target for complaints. However, each home operated by this company is an individual unique home. Our home has had very few issues and is run quietly in the community with excellent supervision of the youth.

It has been offered that the closure of our home is due to community pressure expressed to you. I find this very disturbing as not only is this allowing for limiting placements for our youth in care, it is happening in your district and home town. I find it extremely hard to accept that this service is not needed. I would love an opportunity to discuss this with you.

I can be reached by phone [REDACTED] or email.

Yours sincerely,
Karen let's discuss this afternoon
Debbie kv for me this afternoon

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Collins, Sandy <sandy.collins@gov.nl.ca>
Sent: Friday, June 5, 2015 8:02 AM
To: Barnes, Joanne; Healey, Rick M.
Cc: Osborne, Ryan
Subject: Fw: Bluesky-Glovertown

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

From: [Redacted]
Sent: Friday, June 5, 2015 7:49 AM
To: Collins, Sandy
Subject: Re: Bluesky-Glovertown

Hello,

Recently I sent an email regarding the closure of the BlueSky ILA home in Glovertown. I did receive a call from a very pleasant lady whose name I can not recall at this time. She was informative and she told me that you would be responding to my email. I have not received a reply. I still have concerns and questions which I am hoping you can resolve. I look forward to hearing from you,

Thanking you in advance,
First and foremost, my concern has been for the transition of the youth in this home. One of the

It has come to my attention that your department is responsible for the closing of this home and the loss of 11 jobs in this rural area. The reason being offered to the employees is that there is no need for this service in Glovertown at this time. I find this very difficult to accept as one of our clients is

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I can be reached by phone [redacted] or email.

Yours sincerely,

[redacted]
Dow, Sara

From: Healey, Rick M.
Sent: Friday, June 05, 2015 3:05 PM
To: Singleton, Debbie
Subject: ATIPP Act S.40(1) FW: Bluesky-Glovertown

Thank you [REDACTED] for following up with me again regarding the individualized living arrangement in the Town of Glovertown. I am very pleased to provide some additional information on Child, Youth and Family Services' residential placements for children. However, firstly, I want to thank you for working with some of our most vulnerable children and youth in our province. I truly appreciate the commitment and great work of the staff who support the children and youth in our care.

While I am aware there has been some public displeasure expressed surrounding this living arrangement, I want to assure you that all decisions relating to children and youth are based on the clinical assessment of children's needs. I as Minister would never overturn a professional opinion. Frankly, it would be reckless to do so. Residential placements of children are assessed on a case by case basis and can be canceled at any time based on need. At this time, no children or youth are in need of this type of service in the Glovertown area. However, should this need change in the future, we will certainly respond.

I am a strong proponent of the valuable work that goes on in these types of placements. In addition, I recognize the need for them to be located in communities where integration and inclusion can occur.

Hope this provides some further clarification.

Regards,

Sandy

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network. ATIPP Act S.40(1)

On Thu, May 14, 2015 at 3:57 PM, penney matchim [REDACTED] wrote:

Dear Mr. Collins, ATIPP Act S.40(1)

I am currently an [REDACTED] employee with BlueSky in a long term care home in Glovertown. I am also [REDACTED] Recently, we were informed that our home in Glovertown is closing as of June 30th. It was quite a surprise given that recently that we were told that the contract was renewed in March 2015. I have several concerns which I am hoping you can address. ATIPP Act S.40(1)

First and foremost, my concern has been for the transition of the youth in this home. One of the
It has come to my attention that your department is responsible for the closing of this home and the loss of 11 jobs in this rural area. The reason being offered to the employees is that there is no need for this service in Glovertown at this time. I find this very difficult to accept as one of our clients is

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It has been offered that the closure of our home is due to community pressure expressed to you. I find this very disturbing as not only is this allowing for limiting placements for our youth in care, it is happening in your district and home town. I find it extremely hard to accept that this service is not needed. I would love an opportunity to discuss this with you.

I can be reach by phone [redacted] or email.

Yours sincerely,
Minister some additional information you may wish to relay.
Rick

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Healey, Rick M. <rhealey@gov.nl.ca>
Sent: Friday, June 5, 2015 3:05 PM
To: Singleton, Debbie
Subject: FW: Bluesky-Glovertown

ATIPP Act S.40(1)

Thank you [redacted] for following up with me again regarding the individualized living arrangement in the Town of Glovertown. I am very pleased to provide some additional information on Child, Youth and Family Services’ residential placements for children. However, firstly, I want to thank you for working with some of our most vulnerable children and youth in our province. I truly appreciate the commitment and great work of the staff who support the children and youth in our care.

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I am a strong proponent of the valuable work that goes on in these types of placements. In addition, I recognize the need for them to be located in communities where integration and inclusion can occur.

Hope this provides some further clarification.

Regards,

Sandy

MHA Terra Nova District
Minister of Child, Youth & Family Services

Sent from my BlackBerry 10 smartphone on the Bell network.

On Thu, May 14, 2015 at 3:57 PM, [redacted] wrote:

Dear Mr. Collins,
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I can be reached by phone or email.
Yours sincerely,

ATIPP Act S.40(1)
Dow, Sara

From: Singleton, Debbie
Sent: Friday, June 12, 2015 9:45 AM
To: Healey, Rick M.
Subject: RE: Blue sky-Glovertown

Importance: High

Joanne Barnes called regarding the reply to [REDACTED] ATIPP Act S.40(1)
Debbie

From: Healey, Rick M.
Sent: Friday, June 05, 2015 5:52 PM
To: Singleton, Debbie
Subject: Re: Bluesky-Glovertown

Not yet. Thanks

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Singleton, Debbie
Sent: Friday, June 5, 2015 3:32 PM
To: Healey, Rick M.
Subject: RE: Bluesky-Glovertown

Do you want me to send this to Joanne Barnes to be sent to [REDACTED] under Minister’s email?
Debbie

From: Healey, Rick M.
Sent: Friday, June 05, 2015 3:05 PM
To: Singleton, Debbie
Subject: FW: Bluesky-Glovertown

Thank you [REDACTED] for following up with me again regarding the individualized living arrangement in the Town of Glovertown. I am very pleased to provide some additional information on Child, Youth and Family Services’ residential placements for children. However, firstly, I want to thank you for working with some of our most vulnerable children and youth in our province. I truly appreciate the commitment and great work of the staff who support the children and youth in our care.

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Hope this provides some further clarification.

Regards,

Sandy

MHA Terra Nova District
Minister of Child, Youth & Family Services
Sent from my BlackBerry 10 smartphone on the Bell network.

On Thu, May 14, 2015 at 3:57 PM, [REDACTED] wrote:

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I can be reached by phone [REDACTED] or email.

Yours sincerely,
Sent on behalf of Minister Sandy Collins:

ATIPP Act S.40(1)

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While I am aware there has been some public displeasure expressed surrounding this living arrangement, I want to assure you that all decisions relating to children and youth are based on the clinical assessment of the needs of the child. As Minister, it would be reckless for me to overturn the professional opinions of our front line workers. Residential placement needs of children are assessed on a case by case basis and can be canceled based on the needs of the child. At this time, no children or youth are in need of this type of service in the Glovertown area, and should this need change in the future, we will certainly respond.

I am a strong proponent of the valuable work in these types of placement arrangements. I hope this provides some further clarification.

Regards,

Sandy

MHA Terra Nova District
Minister of Child, Youth & Family Services