September 14, 2017

Dear [Redacted]:

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act, 2015 [Our File #: MAE/76/2017]

On September 8, 2017, the Department of Municipal Affairs and Environment received your request for access to the following records/information:

"On or about September 5/17 the RNC and/or RCMP received a report of a missing person, Ms. Allison Smith. Request any and all communications, correspondence, records of telephone/cell phone communication, requests for assistance from the police or any records that relate to this missing person case found within the department of Municipal Affairs including but not restricted to Fire and Emergency services."

I am pleased to inform you that a decision has been made by the Deputy Minister for Department of Municipal Affairs and Environment to provide access to some of the requested information.

However, some of the information contained within the records has been refused in accordance with the following exceptions to disclosure, as specified in the Access to Information and Protection of Privacy Act, 2015 (the Act):

"40. (1): The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy."

As required by 8(2) of the Act, we have severed information that is unable to be disclosed and have provided you with as much information as possible. In accordance with your request for a copy of the records, the appropriate copies have been enclosed.

The following list will clarify some information enclosed in this request.

- Pages 1-16 – contains the Emergency on-Call System procedure, which is the protocol mentioned in the September 7, 2017 email on page 17.
- Pages 17-19 are the only records the department has in its custody on the search mentioned in your access to information request.
The Access to Information and Protection of Privacy Act requires us to provide an advisory response within 10 days of receiving the request. As this request has been completed prior to day 10, this letter also serves as our Advisory Response.

Please be advised that you may appeal this decision and ask the Information and Privacy Commissioner to review the decision to provide partial access to the requested information, as set out in section 42 of the Act (a copy of this section of the Act has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner. Your appeal should identify your concerns with the request and why you are submitting the appeal.

The appeal may be addressed to the Information and Privacy Commissioner is as follows:
Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section of the Act has been enclosed for your reference).

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Completed Access to Information Requests website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

If you have any further questions, please feel free to contact me by telephone at 709-729-7183 or by e-mail at lisas@gov.nl.ca .

Sincerely,

Lisa Sullivan
ATIPP Coordinator
Access or correction complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52(1) or 53(1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21;

(b) a decision respecting an extension of time under section 23;

(c) a variation of a procedure under section 24; or

(d) an estimate of costs or a decision not to waive a cost under section 26.

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.
Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner’s refusal under subsection 45(2).
Emergency Services On-Call System

Overview

The Emergency Services Division of Fire and Emergency Services – Newfoundland and Labrador (FES-NL) operates an emergency on-call system to respond to requests for emergency services from police forces and municipalities. The FES-NL on-call system uses a contracted answering service to answer incoming calls and in turn notifies the Regional Emergency Management and Planning Officer (REMPO) on-call.

The main use of the after-hours call service is to respond to requests from police forces seeking air support services to aid in their ground search and rescue activities for lost or missing persons. Other calls may include: inquiries from local governments related to a potential emergency or those experiencing an event that requires the attention of and assistance from FES-NL; calls from elected officials seeking guidance or information or providing some information related to their constituency; other government departments providing information or seeking advice/support from FES-NL; Environment Canada with weather related bulletins or warnings.

Calls for the Fire Services side of FES-NL are to be passed on to the Director - Fire Services/Fire Commissioner and if that person is not available, then to the Fire Protection Officer (FPO) in the region of the incident.

The Manager of Plans and Operations (MPO) is responsible for the management of the on-call system. The REMPO provides on-call coverage after regular business hours, weekends and statutory holidays. The typical hours would be 1630 to 0830 on weekdays, and 24 hour coverage on weekends and statutory holidays. A roster is in place for the REMPO group and the rotation of on-call occurs on a bi-weekly basis with the changeover occurring on Tuesdays.

When a REMPO who is scheduled to be on-call, but has requested annual leave, is required to travel outside of the province, or is working in a location where cellular phone service is not available, then the REMPO is responsible for either:

a. Providing a valid telephone number for the answering service; or
b. Arranging coverage by another REMPO for the duration of time that they are not able to complete their scheduled on-call duties. There may be times where circumstances warrant that the MPO, Director - Emergency Services or Disaster Financial Assistance Manager may have to assume on-call duties on a short term basis.

Process

The MPO creates an on-call roster for the REMPO group on a quarterly basis. A copy of this document is provided to the following:

- Contracted answering service provider;
- FES-NL Executive;
- REMPO group; and
- FES-NL Administrative staff.
*A copy will be available on the FES-NL shared drive.

Any significant changes to the on-call roster must be approved by the MPO, who in turn must ensure that the updated roster is provided to the above noted stakeholders. Significant changes will include (but not limited to): annual leave approved after the quarterly schedule has been finalized, extended periods of sick leave – greater than 48 hours, operational requirements that cause the REMPO to be working in a cell phone signal compromised area, and unexpected staff turnover.

The on-call staff person is responsible for answering all requests for assistance or service coming through the contracted answering service. Calls related to Fire Services must be directed to the Director – Fire Services/Fire Commissioner or in their absence directed to the FPO for the region in which the incident has occurred.

If the contracted answering service does not get an answer at the on-call staff person’s cell phone after 3 attempts or 10 minutes, then the contracted answering service must call the MPO’s cell phone. If the MPO does not answer the call after 3 attempts or 10 minutes, then the contracted answering service must call the Director – ES’s cell phone.

Depending on the nature of the call, the need for a response, the geographical location of the event or other circumstances, the FES-NL on-call staff person may transfer responsibility for follow up actions to another FES-NL staff member.

The FES-NL on-call staff person can contact the MPO or Director - ES if they have questions or a unique situation arises. Upon acquiring the necessary information, the on-call staff person can inform the caller that they need to seek further direction from the FES-NL Management Team and they will get back in touch with the caller as soon as possible.

Remuneration

According to the articles of the General Service Collective Agreement, FES-NL on-call staff persons are entitled to remuneration for the period they are on-call. On-call staff persons are to complete the applicable forms for approval and processing for payment.
Request for Air Services

Ground Search and Rescue Operations

FES-NL provides helicopter resources to assist police agencies (RCMP and RNC) in a case of a lost or missing person(s).

Helicopters under the current government contract available to FES-NL have restrictions related to VFR (visual flight rules) flying only (i.e. not able to fly at night, in adverse weather conditions-including fog) or flying over large expanses of water.

Search operations within the boundaries of a National Park (including Signal Hill) are the responsibility of Parks Canada and as such FES-NL does not have a role in supporting search operations in this jurisdiction.

Search operations involving marine incidents are the responsibility of Canadian Coast Guard (CCG) and as such FES-NL does not have a role in supporting search operations in this jurisdiction.

No other department/agency has the authority to charter an aircraft on behalf of FES-NL.

The following outlines the process that the FES-NL on-call staff person will follow for accessing contracted air services at the request of the lead police agency. (Appendix A identifies questions that are asked of the requesting police force and a decision tree for FES-NL on-call staff person to use).
RCMP jurisdictions:

- RCMP must be actively engaged in a search for the individual(s) prior to requesting air services support from FES-NL.
- Request to FES-NL is made from RCMP HQ and not detachment level. Current RCMP contact for GSAR is Sgt. Keith Frampton and he can be reached at 709.772.6363 (office).
- If determined that the request meets FES-NL guidelines for air services support, then the on-call staff person will authorize two (2) hours of search time once the air services resource is on site. If the RCMP request additional time the on-call staff person can authorize an additional two (2) hours – any time requested beyond the initial 4 hours must be approved by the MPO/Director-ES.
- FES-NL on-call staff person is to notify FES-NL Management Team, Public Relations Specialist, Emergency Services Events and Administrative Officer responsible for accounts payable of all approved air services requests.
- RCMP are advised that if any media releases are provided regarding the search operations that they ensure it is noted that FES-NL has arranged for the provision of the air services support associated with the search activities.
- FES-NL will confirm with the RCMP the status of the request for air services (available to fly or not) and who is providing the air service (Government Air Services or Joint Rescue Coordination Centre (JRCC)).

In cases whereby FES-NL deems that air services are required, but the contract air service resource is not able to be tasked, then the FES-NL on-call staff person can contact the JRCC based in Halifax at 1.800.565.1515 to inquire if they will consider a humanitarian flight to assist in the ground search and rescue operation. FES-NL Senior Management will be notified by the on-call staff person if a request is made for a federal resource to assist in a search operation. The MPO will contact Public Safety (PS) Canada and inform them that a request through JRCC has been made.

If JRCC is not able to accommodate the request at the time of the original call from FES-NL, then FES-NL on-call staff will contact JRCC to advise once the case has been closed. (See also Appendix B)
**RNC jurisdictions:**

- RNC must be actively engaged in a search for the individual(s) prior to requesting air services support from FES-NL.
- Request to FES-NL made from RNC will come from either the SAR Liaison Officer from each RNC jurisdiction or the Officer in Charge (OIC) for each jurisdiction. Sgt. Hubert Hall is the Emergency Management Planning Coordinator (based in St. John’s) and can be contacted at 709.729.8250 (office).
- If determined that the request meets FES-NL guidelines for air services support, then the on-call staff person will authorize two (2) hours of search time. If the RNC request additional time the on-call staff person can authorize an additional two (2) hours – any time requested beyond the initial 4 hours must be approved by the MPO/Director-ES.
- FES-NL on-call staff person is to notify FES-NL Management Team, Public Relations Specialist, Emergency Services Events and Administrative Officer responsible for accounts payable of all approved air services requests.
- RNC are advised that if any media releases are provided regarding the search operations that they ensure it is noted that FES-NL has arranged for the provision of the air services support associated with the search activities.
- FES-NL will confirm with the RNC the status of the request for air services (available to fly or not) and who is providing the air service (Government Air Services or JRCC).

In cases whereby FES-NL deems that air services are required, but the contract air service resource is not able to be tasked, then the FES-NL on-call staff person can contact the JRCC based in Halifax at 1.800.565.1515 to inquire if they will consider a humanitarian flight to assist in the ground search and rescue operation. FES-NL Senior Management will be notified by the on-call staff person if a request is made for a federal resource to assist in a search operation. The MPO will contact Public Safety (PS) Canada and inform them that a request through JRCC has been made.

If JRCC is not able to accommodate the request at the time of the original call from FES-NL, then FES-NL on-call staff will contact JRCC to advise once the case has been closed. (See also Appendix B)
Emergency Response/Recovery Operations

If a local government requests FES-NL to assist with emergency response/recovery activities then the FES-NL on-call staff person must obtain information as outlined in Appendix C.

After obtaining the appropriate information, the FES-NL on-call staff person will contact the MPO/Director-ES to provide a situation report and seek approval for the authorization of any emergency services required.

If FES-NL is involved in emergency response/recovery operations, then the MPO/Director-ES can authorize the use of air services to facilitate FES-NL’s work.

In cases whereby FES-NL deems that air services are required, but the contract air service resource is not able to be tasked, then FES-NL can contact the JRCC based in Halifax at 1.800.565.1515 to inquire if they will consider a humanitarian flight to assist in the emergency response/recovery operations. FES-NL Senior Management will make the decision to request a federal resource. The MPO will contact PS Canada and inform them that a request through JRCC has been made.

If JRCC is not able to accommodate the request at the time of the original call from FES-NL, then FES-NL on-call staff will contact JRCC to advise once the situation has been resolved. (See also Appendix B)
Medevac Operations

Air services request made to FES-NL that are in response to a medical condition/emergency are to be directed to Provincial Paramedicine and Medical Transport Program based at Eastern Health. The number is **1-877-709-0505**.
Calls from Elected Officials – MHA’s

If the FES-NL on-call staff person receives a call from an elected official (MHA) requesting information or a response to an incident then the process outlined in Appendix D is to be followed.
Calls from Environment Canada

At times the on-call staff person will receive information from Environment Canada related to approaching or current weather systems impacting the province. This may be in addition to established notification protocols. Depending on the nature of the information, severity of the event, magnitude of weather system or potential impact(s), the on-call staff person will provide information/status updates/situation reports to the MPO/Director-ES, who in turn will notify FES-NL Management Team, Public Relations Specialist and applicable REMPO and/or Fire and Emergency Services Officer (FESO) depending on the nature of the event and geographic location(s).

Further direction will be provided to the FES-NL on-call staff person as appropriate.
Pollution Reports

Pollution reports will be received via e-mail at the generic FES-NL e-mail address. The on-call staff person will determine the appropriate FES-NL staff that needs to be informed of such events and provide those identified staff with a copy of the e-mail. If a response is required by FES-NL staff, then the on-call staff person will notify FES-NL Management Team and Public Relations Specialist.

If the FES-NL on-call staff person receives notification of an environmental emergency they must call 709.772.2083 or 1.800.563.9089 (24/7) to activate the established notification protocols for environmental emergencies.
Disruption of Utility Services

Depending on the magnitude/severity of a disruption to utility services (i.e. electricity, telecommunications), the FES-NL on-call staff person may be contacted by the utility owner/operator.

The FES-NL on-call staff person will ask the utility company what they are doing to inform the public and/or other emergency management stakeholders of the situation.

The on-call staff person will forward information (and any associated status updates/situation reports) to FES-NL Management Team and Public Relations Specialist.

Further direction will be provided to the FES-NL on-call staff person as appropriate.
Other Provincial Government Departments/Agencies

At times the FES-NL on-call staff person will be contacted by another Provincial Government Department/Agency who may be involved in a situation that requires FES-NL notification, advice or response.

The on-call staff person will seek information from the caller regarding the incident and determine what is being asked of FES-NL.

The on-call staff person will contact the MPO/Director-ES and provide a situation report.

Decisions will be taken to address the call and/or request and the necessary actions undertaken to meet the needs identified.

The FES-NL Management Team and Public Relations Specialist will also be notified.

Examples include (but not limited to):
- Water Resources Division with water levels in river systems and potential impacts.
- Service NL related to environmental emergencies.
- Advanced Education and Skills related to requests for Emergency Social Services.
Appendix A

Questions to be asked/information required/decision tree for police requests for air services to aid in ground search and rescue (GSAR) operations:

Is there an active search ongoing? What GSAR team(s) have been tasked? Some situations - e.g. location of lost or missing persons may hinder a GSAR team from conducting a normal search operation. Determination is required by FES-NL to provide air support in these situations.

Confirm that it is for lost or missing persons and not a medical emergency or the recovery of a deceased person. Medevac response process outlined previously.

Confirm location of search area. This will ensure that the search area is in the jurisdiction of FES-NL.

Are there other air resources available/being used in the search operations?

Request information on the lost or missing persons: Age, medical history (including medications and do they have with them), familiarity of the area, prepared for elements (clothing, wireless communication device, GPS, etc), is there access to shelter in the area, etc.

Record contact details from lead police force requesting assistance: name, detachment, telephone number(s). This information is shared with Government Air Services (GAS) to facilitate the operational logistics between the lead police force and air services resource.

FES-NL on-call staff person will contact GAS at 709.256.1048 or the GAS on-call staff person. Ask GAS to confirm helicopter availability and where it will be flying from. Confirm the number of hours (2 hours) of actual search time being authorized with this original call. GAS will provide a Dispatch Number. The FES-NL on-call staff person will acquire an Air Flight Authorization (AFA) or Purchase Order (PO) number from the Administrative Officer responsible for Accounts Payable on the next business day.

FES-NL on-call staff person will contact lead police force to confirm arrangements have been made and will also confirm the number of search hours authorized at this time (2 hours) and that if more time is required, the lead police force will have to call FES-NL to request additional air support time.

FES-NL on-call staff person will inform the MPO/Director-ES once the search has been finalized or the air support resource has returned to base.
Appendix B

(JRCC Text)

1. Amended protocols in support of Provincial/Territorial-led GSAR will be introduced immediately in all SAR regions. The key protocol change is the implementation of a confirmation/feedback mechanism, where the JRCC will re-establish communication with the requesting authority (even if no assistance has been provided) prior to closing an active case file. In short, a GSAR-related case file cannot be closed until this positive action ‘call back’ is complete between the JRCC and the requesting authority.

2. You are to initiate contact with Provincial and Territorial GSAR leads within your SRR AORs immediately, in order to advise them of the introduction of amended protocols. The following specific protocols are to be implemented:

   ▪ When a request for assistance from a Provincial or Territorial Requesting Authority (RA) is received, the appropriate JRCC will automatically open a case file.
   ▪ The JRCC will obtain from the **“RA”** all possible information on the case in order to establish clear situational awareness and the severity/urgency of the incident. For example, the search model being used by GSAR operators would provide the JRCC with detailed information with which to make decisions.
   ▪ The JRCC will record what assets the Province has committed or will commit to the incident. After reviewing this information a needs assessment will be made as to what SAR asset could be best suited to assist the Provincial authority.
   ▪ The RA will be advised whether or not the CF can assist, and if so, how. This will be done as quickly as possible following the needs assessment described above.
   ▪ If unable to assist, the JRCC will explain why this is the case and ask the RA to re-establish contact (normally a call back) at a suitable time based on the conditions and circumstances affecting this situation. The case file will remain open throughout this period.
   ▪ As operational conditions permit, and on a periodic basis should the case remain open for a lengthy period of time, the JRCC should contact the RA to receive an update on the situation and review the needs assessment if the situation warrants such a review.
   ▪ Prior to the JRCC closing the case, a confirmation call with the RA will be made to ensure that no further assistance is required. The JRCC case file cannot be closed until this positive-action “handshake” is complete between JRCC and the RA.

3. These protocols are effective in all SAR regions 1 April 2012 as discussed.

**“RA”** For effective operational response the RA would be the lead police agency (RCMP or RNC) depending on the location of the search and which force has jurisdiction.

On-call protocol – December 2014
Appendix C

Question to be asked/information required/decision tree for requests from local governments for Emergency Services support to assist in response/recovery activities:

Does local government have an Emergency plan? Has it been activated? Is the local government (and associated emergency response stakeholders) actively involved in response/recovery activities? Are there other emergency response stakeholders identified in the emergency plan that have to be notified? Are there other stakeholders that need to be contacted (e.g. utility companies, Transportation and Works, etc)?

Has a state of emergency (per the Municipalities Act) been declared?

Inquire as to whether immediate lifesaving actions have been/are being undertaken.

Inquire as to whether people that have been evacuated are provided with shelter with family/friends outside of the immediate emergency area or are in an activated emergency shelter.

Are roads closed in the town or leading into/out of the area?

Is the water supply system still operational for firefighting (if required)? For human consumption?

Determine from local government what is being requested of FES-NL.

If event is weather related, then FES-NL on-call staff person to contact Gander Weather Office at 709.256.6638 to get the latest information on the weather system and what the forecast is for the next 24 hours.

FES-NL on-call staff person to inform FES-NL Management Team and Public Relations Specialist of the situation and provide a situation report and identify what is being asked of FES-NL at this time.

Depending on the location of the event and the magnitude/severity, FES-NL staff may be tasked to visit the affected area and provide advice and support to the response/recovery operations and to provide situation reports to FES-NL Management Team. The FES-NL on-call staff person may remain the point of contact for future notifications as the situation evolves.
Appendix D

Question to be asked/information required/decision tree when contacted by an elected official (MHA):

Confirm name, district, area of concern, contact information for elected official and contact name(s)/number(s) for affected town/area.

Inform elected official that FES-NL will look into the situation and that someone will contact the person once the situation has been assessed.

FES-NL on-call staff person to notify the FES-NL Management Team and Public Relations Specialist with the details of the call from the elected official, update information/situation report based on contact with the local government/other response agencies (e.g. Police, Transportation and Works, Natural Resources, Advanced Education and Skills, etc).

Further direction will be provided to the FES-NL on-call staff person as appropriate.
Hi All

Just approved as per protocol, helicopter assistance to search along TCH from Clarenville to St. John’s.

Con. Justin Soo is the RCMP lead for this missing person.

Blair

Sent from my BlackBerry 10 smartphone on the Bell network.
Hi Lisa:

For the missing 18 year old call from the September 7th 2017;

I have attached my on-call note sheet that I complete for all my on-call Telelink associated calls. The call came through Telelink. I proceeded to call the RCMP officer as a number was left with Telelink. My next call after the RCMP was to Air Services Dispatch approving 2 hours helicopter search as per the on-call protocol. The pilot was requested to contact the RCMP directly. The time and dates are indicated in my note sheet.

No other verbal information was given by the RCMP and no follow up electronic communication was received by myself from the RCMP.

If there is anything further, please call myself to discuss.

Take care Lisa,

Blair Hogan, B.M.&A.B.
Regional Emergency Management Planning Officer

Government of Newfoundland and Labrador
Fire and Emergency Services – Newfoundland & Labrador Provincial Building, 3 Cromer Avenue Grand Falls-Windsor, NL A2A 1W9
(o) 709.292.4078
(f) 709.292.4415
(e) BlairHogan@gov.nl.ca
<table>
<thead>
<tr>
<th>Date (dd/mm/yy)</th>
<th>Time (24 hour)</th>
<th>Caller (Name, rank, organization, location)</th>
<th>Contact Information</th>
<th>Request made/Information supplied</th>
<th>FES-NL Action(s)</th>
<th>Follow up required</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/09/17</td>
<td>11:41 AM</td>
<td>TELECINIC</td>
<td>ERT</td>
<td>MESSAGE TO CALL RCMP SGT. DIGHAM AT 11:44 AM AND SPOKE WITH HIM</td>
<td>(RCMPU) CALLED SGT. DIGHAM AT 11:44 AM OR 329-8044</td>
<td>N/A s.40.1</td>
</tr>
</tbody>
</table>

Notes: 
RCMP HAVE A MISSING 18 YEAR OLD.  
CON. JUSTIN S00 WILL BE THE RCMP LEAD FOR THE MISSING INDIVIDUAL.  
HELCICOPTER ASSISTANCE REQUESTED TO SEARCH ALONG TCH FROM CLARENVILLE TO ST. JOHN'S.  
i CALLED AIR SERVICES DISPATCH AT 11:47 AM AND APPROVED 2 HOURS AS PER PROTOCOL, PILOT WILL CALL RCMP TO COORDINATE. 

Blair Hogan 7/9/2017