Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act [Our File #: HCS/057/2017]

On May 12, 2017, the Department of Health and Community Services (the Department) received your request for access to the following records:

"I am requesting a copy of all emails Sent/Received by Steve Kent from Oct 18 to Oct 24, 2015. I do not wish to receive a copy of any NLIS or media stories. I do not wish to have any records related to caucus or constituent files, as I understand they are protected under the Act."

I am pleased to inform you that a decision has been made by John G. Abbott, Deputy Minister for the Department to provide access to some of the requested information.

Access to the remaining information contained within the records, has been refused in accordance with the following exceptions to disclosure, as specified in the Access to Information and Protection of Privacy Act (the Act):

Section 40 - Disclosure Harmful to Personal Privacy

The following pages have been removed:

Email
Pg. 12 to 13 - Withheld under s.40(1)
Pg. 35 to 39 - Withheld under s.40(1)

As requested by you, the final response package does not include records relating to constituency, caucus or cabinet files. The department does not have an archived e-mail account for Steve Kent. Searches were also performed within the Department's electronic records management system, TRIM.

As required by 8(2) of the Act, we have severed information that is unable to be disclosed and have provided you with as much information as possible in accordance with your request for a copy of the records, the appropriate copies have been enclosed.
Please be advised that you may appeal this decision and ask the Information and Privacy Commissioner to review the decision to provide partial access to the requested information, as set out in section 42 of the Act (a copy of this section of the Act has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner. Your appeal should identify your concerns with the request and why you are submitting the appeal.

The appeal may be addressed to the Information and Privacy Commissioner as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John’s, NL, A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section of the Act has been enclosed for your reference).

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Completed Access to Information Requests website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

If you have any further questions, please contact me by telephone at 709-729-7010 or by email at VanessaMacey@gov.nl.ca.

Sincerely,

[Signature]

on behalf of

Vanessa Macey
ATIPP Coordinator

Enclosures
Disclosure harmful to personal privacy

40. (1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

(2) A disclosure of personal information is not an unreasonable invasion of a third party's personal privacy where

(a) the applicant is the individual to whom the information relates;

(b) the third party to whom the information relates has, in writing, consented to or requested the disclosure;

(c) there are compelling circumstances affecting a person's health or safety and notice of disclosure is given in the form appropriate in the circumstances to the third party to whom the information relates;

(d) an Act or regulation of the province or of Canada authorizes the disclosure;

(e) the disclosure is for a research or statistical purpose and is in accordance with section 70;

(f) the information is about a third party's position, functions or remuneration as an officer, employee or member of a public body or as a member of a minister's staff;

(g) the disclosure reveals financial and other details of a contract to supply goods or services to a public body;

(h) the disclosure reveals the opinions or views of a third party given in the course of performing services for a public body, except where they are given in respect of another individual;

(i) public access to the information is provided under the Financial Administration Act;

(j) the information is about expenses incurred by a third party while travelling at the expense of a public body;

(k) the disclosure reveals details of a licence, permit or a similar discretionary benefit granted to a third party by a public body, not including personal information supplied in support of the application for the benefit;

(l) the disclosure reveals details of a discretionary benefit of a financial nature granted to a third party by a public body, not including
(i) personal information that is supplied in support of the application for the benefit,
or
(ii) personal information that relates to eligibility for income and employment support under the Income and Employment Support Act or to the determination of income or employment support levels; or

(m) the disclosure is not contrary to the public interest as described in subsection (3) and reveals only the following personal information about a third party:

(i) attendance at or participation in a public event or activity related to a public body, including a graduation ceremony, sporting event, cultural program or club, or field trip, or

(ii) receipt of an honour or award granted by or through a public body.

(3) The disclosure of personal information under paragraph (2)(m) is an unreasonable invasion of personal privacy where the third party whom the information is about has requested that the information not be disclosed.

(4) A disclosure of personal information is presumed to be an unreasonable invasion of a third party's personal privacy where

(a) the personal information relates to a medical, psychiatric or psychological history, diagnosis, condition, treatment or evaluation;

(b) the personal information is an identifiable part of a law enforcement record, except to the extent that the disclosure is necessary to dispose of the law enforcement matter or to continue an investigation;

(c) the personal information relates to employment or educational history;

(d) the personal information was collected on a tax return or gathered for the purpose of collecting a tax;

(e) the personal information consists of an individual's bank account information or credit card information;

(f) the personal information consists of personal recommendations or evaluations, character references or personnel evaluations;

(g) the personal information consists of the third party's name where

(i) it appears with other personal information about the third party, or
(ii) the disclosure of the name itself would reveal personal information about the third party; or

(h) the personal information indicates the third party's racial or ethnic origin or religious or political beliefs or associations.

(5) In determining under subsections (1) and (4) whether a disclosure of personal information constitutes an unreasonable invasion of a third party's personal privacy, the head of a public body shall consider all the relevant circumstances, including whether

(a) the disclosure is desirable for the purpose of subjecting the activities of the province or a public body to public scrutiny;

(b) the disclosure is likely to promote public health and safety or the protection of the environment;

(c) the personal information is relevant to a fair determination of the applicant's rights;

(d) the disclosure will assist in researching or validating the claims, disputes or grievances of aboriginal people;

(e) the third party will be exposed unfairly to financial or other harm;

(f) the personal information has been supplied in confidence;

(g) the personal information is likely to be inaccurate or unreliable;

(h) the disclosure may unfairly damage the reputation of a person referred to in the record requested by the applicant;

(i) the personal information was originally provided to the applicant; and

(j) the information is about a deceased person and, if so, whether the length of time the person has been deceased indicates the disclosure is not an unreasonable invasion of the deceased person's personal privacy.
Access or correction complaint

42.(1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52(1) or 53(1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21;

(b) a decision respecting an extension of time under section 23;

(c) a variation of a procedure under section 24; or

(d) an estimate of costs or a decision not to waive a cost under section 26.

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.
Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days
(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner’s refusal under subsection 45(2).
From: Steve Kent
To: [Redacted]
Subject: Karen Stone -- meeting 8:45 am tomorrow
Date: Sunday, October 18, 2015 8:01:34 PM

Tel +1 709 745 5368 | Fax +1 709 364 1639
Steve.

Thank you for the letter you sent me last week. Unfortunately the content of the letter is contradicted by every single article I have sent you most of which quoted Deans from various schools of Nursing across the Country (including the article just sent to you). If, as you have been told, all that copious preparation of the students and changes to the curriculum was done, it begs the question as to why these articles, coming from educators themselves, say otherwise. This supports my opinion that virtually nothing was done to properly prepare the students despite the lofty announcements of a "Canadianized exam" in 2010 and 2011. Therefore my take away opinion is that you have been told only what people want you to hear, and that what they are telling you is not accurate. If in fact all the initiatives as set out in your letter were undertaken it begs the question as to how those educators who supposedly went to these meetings failed to recognize that this exam would have the content that is now proving so problematic. Bottom line, huge ball dropped at a number of levels and now I am told that those who have failed twice have to go back to nursing school until February/March when they can attempt their third and final writing. This means major extra expense in testing fees plus huge wage losses from their graduation in spring of 2015 until a successful re-write. It is fine to say that the legislation is now changed to allow interim licensing between rewrites but the sad reality is that given that the suggested preparation involves writing between 5,000 and 10,000 practice questions AND study the rationale for each question it is practically impossible to study and work at the same time if one is to ultimately succeed. In essence, the students are being penalized for the educational and bureaucratic inaction which is what has me so impassioned in my advocacy.

Thank you.

Sent from my BlackBerry 10 smartphone on the Bell network.
I had a quick review of the RFP and this looks very much like legacy RFPs, and incorporates many of the incumbent-favouring and innovation-stifling requirements.

I appreciate that there is much urgency here and arguably the benefits of the SSO outweigh the challenges of the procurement process. However, I believe we can and should do better.

The technology advisory group should be able to offer good insights on this. When are they meeting?

One item that I would have liked to have seen would be scoring that gives advantage to a proponent who demonstrates use of local developed innovations in either the implementation and/or operation of the new system. Another item is that the requirement to have demonstrated experience on similar implementations will exclude local SMEs and/or local consortia from bidding. This leaves the large integrator who will bring in their people, exclude locals, and then once the implementation is done there will be no local expertise for maintaining/improving/innovating the system. Written the way it is you are beholden to the oligopoly that is the large firms and therefore subject to higher costs than if it was more competitive.

The question here is - Is this the project to start to break the cycle? Breaking the cycle will give more holistic benefits. Some project will need to be first. Maybe it should be this one.

There could be competing demands that may incline going with the legacy process. However, I cannot say whether those outweigh what I perceive as the benefits of approaching it differently. My comments are intended to provide considerations. The technology and business experts can offer better advice.

Thanks

SK

STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services
Minister Responsible for the Office of Public Engagement

Government of Newfoundland and Labrador

tel: +1.709.729.3124
fax: +1.709.364.1639

1st floor, West Block, Confederation Building
PO Box 8700  St. John's, NL A1B 4J6 Canada

-----Original Message-----
From: Power, Colleen (HCS)
Sent: Friday, October 16, 2015 3:17 PM
To: Kent, Steve
Subject: FW: TRIM: Fw: Emailing: NLHSS 20150930 - RFP - Finance Supply Chain Information System -
v2.2

As requested.

-----Original Message-----
From: Tony Wakeham [mailto:tony.wakeham@lghealth.ca]
Sent: Friday, October 09, 2015 11:39 AM
To: Kent, Steve
Cc: Tubrett, Denise; 'Ron Johnson'; Cooper, Bruce; Beverley Clarke
Subject: TRIM: Fw: Emailing: NLHSS 20150930 - RFP - Finance Supply Chain Information System - v2.2

Minister: here is the draft copy of the proposed RFP for a new Finance and Supply Chain system for the SSO. We have consulted with and received feedback from the 4 RHAS and NLCHI. I look forward to your comments and feedback and if there are others who you think we should have review this document please let me know and we will ensure that we get their input.
The draft Position Description for the CEO position is currently with HRS for their feedback. We anticipate having this to you for review before the end of today. Two other items for your input and approval are: (1) Can we have approval to engage Deloitte (at no cost) to help facilitate our planned workshop with the finance and supply chain people from the system? (2) Do you have a date or dates in mind to hold an innovation roundtable discussion. We will have a briefing note to you next week on our suggestive plans for that day. On one final note we have recently spoke with the CEO of Facilcorp and with the DM of New Brunswick. We believe there is a real opportunity that exists following the Atlantic Procurement Iniative being led by the 4 Atlantic Premier's to go to the market for one common clinical information system for the four provinces.

Sent from my BlackBerry 10 smartphone on the Bell network.

---

Original Message
From: June QuiltyCiarke
Sent: Friday, October 09, 2015 11:10 AM
To: Ron Johnson <Ron.Johnson@easternhealth.ca>
Subject: Emailing: NLHSS 20150930 - RFP - Finance Supply Chain Information System - v2.2

Here you go...
Your message is ready to be sent with the following file or link attachments:

NLHSS 20150930 - RFP - Finance Supply Chain Information System - v2.2

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Confidentiality Warning:

This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Labrador-Grenfell Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete
Mr. Kent,

The medical system under the guidance of the PC party is failing me!! All doctors state that I need to see a specialist ASAP to find the source of my problem. It appears the urgent request from my doctors to the specialist office is falling on deaf ears. I know our health care system caters to people with connections to the system but I am a tax payer of this province and feel I should be given the same service.

All I ask of you is to contact the department on my behalf and to try and expedite my referrals. I am losing hope in recovery and fear the worst. I am begging for your help!! I hope my support in the PC party over the past several years is worth it and that I can now count on you for support.

Please contact me via this email or call me any time.

Kind Regards,

Sent from my iPhone
From: Kent, Steve
To: Power, Colleen (HCS)
Subject: please send me email address for Jerry Earle, Nape President
Date: Monday, October 19, 2015 11:25:44 AM

STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services
Minister Responsible for the Office of Public Engagement

Government of Newfoundland and Labrador

tel +1.709.729.3124
fax +1.709.364.1639

1st floor, West Block, Confederation Building
PO Box 8700, St. John's, NL A1B 4J6 Canada
OK, let's do it. Please follow up.

STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services
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fax +1.709.364.1639

1st floor, West Block, Confederation Building
PO Box 8700, St. John's, NL A1B 4J6 Canada

You have been asked to attend and bring opening greetings on behalf of government.

Tina Williams
Director of Communications
Department of Health and Community Services
Government of Newfoundland and Labrador
709-729-1377
TinaWilliams@gov.nl.ca

What role if any would I play?
YOU ARE INVITED

Eastern Health cordially invites you
to the expansion of the Music & Memory pilot program,
an initiative of the Long-Term Care Department.
Southview Lounge,
Saint Luke’s Homes
24 Road Deluxe
St. John’s, NL A1E 5Z3

Wednesday, October 28, 2015, 10:30 a.m.

RSVP by October 23: Lisa Mahaney at (709) 752-7817 or lisa.mahaney@easternhealth.ca

*** This communication (including all attachments) is intended solely for the use of the person or persons to whom it is addressed and should be treated as a confidential communication from Eastern Health. If you are not the intended recipient, any use, distribution, printing, or copying of this email is strictly prohibited. If you received this email in error, please immediately notify the originator and delete it from your system. Your cooperation is appreciated. ***
From: Kent, Steve  
To: Power, Colleen (CHCS)  
Subject: can u please send a fax to 364-1639? need to test my number  
Date: Monday, October 19, 2015 12:03:00 PM

STEVE KENT, M.H.A.  
District of Mount Pearl North  

Deputy Premier  
Minister of Health and Community Services  
Minister Responsible for the Office of Public Engagement  

Government of Newfoundland and Labrador  

tel +1.709.729.3124  
fax +1.709.364.1639  

1st floor, West Block, Confederation Building  
PO Box 8700, St. John's, NL A1B 4J6 Canada
thanks

STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services
Minister Responsible for the Office of Public Engagement

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tel +1.709.729.3124
fax +1.709.364.1639

1st floor, West Block, Confederation Building
PO Box 8700, St. John’s, NL A1B 4J6 Canada

Bell Aliant Fax-to-Email
YOU HAVE A NEW FAX-TO-EMAIL MESSAGE ATTACHED

To review your fax, please click on the attachment.

If you have any questions, please access Bell Aliant Fax-To-Email Support.

Please do not respond to this email address. It is not configured to accept incoming mail.
Thanks. Dwayne, please add to calendar.

STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services
Minister Responsible for the Office of Public Engagement

Government of Newfoundland and Labrador

tel +1.709.729.3124
fax +1.709.364.1639

1st floor, West Block, Confederation Building
PO Box 8700, St. John's, NL A1B 4J6 Canada

From: Jerry Earle
Sent: Monday, October 19, 2015 1:41 PM
To: Kent, Steve
Subject: RE: Coffee?

Sounds good with me.

Jerry

From: Kent, Steve [mailto:SteveKent@gov.nl.ca]
Sent: October-19-15 1:07 PM
To: Jerry Earle
Subject: Re: Coffee?

Thanks. How about 10:30 am Sunday at my office at Confederation Building? I may invite a couple of officials in for part of the discussion.

SK
Sorry about that, taking away your Sunday morning but that works for me. Where would you like to meet and what time? I know you’re in Mount Pearl, so I’m good with any suggestion.

Jerry

From: Kent, Steve [mailto:SteveKent@gov.nl.ca]  
Sent: October-19-15 12:21 PM  
To: Jerry Earle  
Subject: Re: Coffee?

Jerry

Okay, no worries. How about Sunday morning?

Steve
Hi Minister kent,

All is going well, thanks for asking. I wouldn’t mind the opportunity to have a coffee but our Biennial Convention starts Thursday morning and runs into Saturday, would you have any time from 1 pm and on tomorrow?? unfortunately the next day I have is Sunday (Oct 25th) then I’m off to Ottawa to meet with Our National Union’s Board Monday coming, Oct 26th and don’t get back until around supper time that Thursday.

I’m sure we can work out something.

Jerry

Hope all is well.

I’d like to have a chat and seek your input on some ambulance issues. Wondering if we can get together some morning soon?

Perhaps 9 am Thursday?

Thanks

Steve
STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
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"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
Minister Kent,

During this election time there are many issues that can be brought to the forefront. One of the issues that has recently caused true frustration for our family is the lack of accessibility to proper care for our Seniors in urgent situations.

Several calls were made to Home Care services and there were no Home Care workers available. Several calls were made for a non-existent service and none were available.

That decision was quickly made for us as a family. In the past two weeks, new patients are arriving at Chancellor Park at an expeditious rate. Has there been an increase to the number of subsidized beds recently at Chancellor Park? Why is it that the Government could not subsidize a bed in an urgent situation, what difference the location?

This unfair and callous treatment of our seniors needs to be addressed. Having lived on this earth for more than 60 years and contributed to society in an honest fashion, raising children who in turn contribute to the economy and give back to their communities, is this "thank you"? Is this "we respect you"? What about those unfortunate individuals who don’t have caring family members to support them, what cracks do those people fall through?

This is not looking after the people of NL, this is not looking after some of our most vulnerable in society. This is putting vulnerable people at extreme stress when they need stress least. This is not "We must find innovative ways to meet emerging needs...".
This is deplorable. This is a real election issue.
Dwayne, please add

STEVE KENT

tel: +1.709.745.5368
e-mail: steve@stevekent.ca
fax: +1.709.364.1639
web: www.stevekent.ca

From: [REDACTED]
Sent: Monday, October 19, 2015 9:40PM
To: Steve Kent
Subject: RE: Coffee

Thanks so much Steve – that’s perfect. See you then.

Sent from Mail for Windows 10

From: Steve Kent
Sent: Monday, October 19, 2015 1:55PM
To: [REDACTED]
Subject: Re: Coffee

10:30 am Wednesday?

Coffee Matters on Commonwealth Avenue?

STEVE KENT

tel: +1.709.745.5368
e-mail: steve@stevekent.ca
fax: +1.709.364.1639
web: www.stevekent.ca
Hi Steve

It was great seeing you this weekend! Would you be available sometime this week to get together for a coffee?

You can also reach me on my cell at ~

Thanks

Original Message
From: [Redacted]  s.40(1)
Sent: Monday, October 19, 2015 1:28 PM
To: Steve@stevekent.ca
Subject: Coffee
Hey,

I hope to be in after lunch.

In the meantime, I have my phones forwarded to my BlackBerry. And will be monitoring email.

Thanks,

Dwayne.

Dwayne Legge
Executive Assistant to
The Honourable Steve Kent
MHA - District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services Minister Responsible for the Office of Public Engagement

Government of Newfoundland and Labrador

tel 709.729.2074
fax 709.729.0121
email DwayneLegge@gov.nl.ca

1st floor, West Block, Confederation Building
PO Box 8700, St. John's, NL A1B 4J6
Dear Minister Kent:

I have asked me to request that your department forward them a letter advising of the cost assessment regarding the provision of dialysis treatment in Placentia.

I have advised of the figures that you have provided via email, but they would feel more comfortable if they had a letter from your department addressed to them, upon which they can base their fundraising goals.

Their postal address is:

I would much appreciate if you would kindly satisfy this request.

Please contact me if you have any questions/concerns.

Thank you.

Judy M. Manning
Barrister & Solicitor
Suite 603, TD Place
140 Water St.
St. John's, NL A1C 6H6

T (709) 745-5400
F (709) 745-5402
From: Kent, Steve  
To: Power, Elaine; Power, Colleen (HCS)  
Cc: Legge, Dwayne  
Subject: Re: Phone Message: Ed Ring (please call 729-6252 or his cell)  
Date: Tuesday, October 20, 2015 2:28:58 PM

can you please print all phone messages as well and leave on chair? thanks

STEVE KENT, M.H.A.  
District of Mount Pearl North

Deputy Premier  
Minister of Health and Community Services  
Minister Responsible for the Office of Public Engagement

Government of Newfoundland and Labrador

tel +1.709.729.3124  
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1st floor, West Block, Confederation Building  
PO Box 8700, St. John’s, NL A1B 4J6 Canada

From: Power, Elaine  
Sent: Tuesday, October 20, 2015 1:31 PM  
To: Kent, Steve  
Cc: Legge, Dwayne  
Subject: Phone Message: Ed Ring (please call 729-6252 or his cell)

He is calling re: ATIPP. That’s all the info he would give me.

Elaine

Elaine Power  
Secretary to Deputy Minister (A)  
Department of Health and Community Services  
Main Floor, West Block, Confederation Building  
P.O. Box 8700  
St. John’s, NL A1B 4J6  
Phone: (709) 729-3125  
Fax: (709) 729-0121  
Email: epower@gov.nl.ca
Please follow up

STEVE KENT

tel: +1.709.745.5368
e-mail: steve@stevekent.ca
fax: +1.709.364.1639
web: www.stevekent.ca

Original Message
From: [Redacted]
Sent: Tuesday, October 20, 2015 1:22 PM
To: steve@stevekent.ca
Subject: Information needed

Mr Kent,
I understand that there was a announcement about Funding for personal care homes, so as a result I was wondering if you could send me the details or direct me where I could see the article.

Thank you

Sent from my iPhone
FURTHER, TOGETHER

I would like to personally invite you to two upcoming events.

On October 23, Medtronic will be hosting a Webinar with Harvard Business Review on Value-Based Healthcare.

On October 26, I will be in Calgary for the University of Calgary’s review of the Advisory Panel on Healthcare Innovation’s report. If you are not attending in person, you can watch David Naylor’s keynote address via live Webcast.

Please find all the details below for both events and links to the free registration.

I hope you can join us!

Neil Fraser

Medtronic + Harvard Business Review

MEASURING OUTCOMES: THE KEY TO VALUE-BASED HEALTHCARE
Friday, October 23 | 12-1 PM, EST

Christina Akerman,
MD, PHD, President, ICHOM

REGISTER NOW

During this 60-minute session, you’ll hear thought leaders from the International Consortium for Health Outcomes Measurement (ICHOM) share how using the right measurements can make it possible for all of us to rethink our approach to treatment and cost. The webinar is part of our ongoing sponsorship of the HBR-NEJM Insight Center and is just one way we’re partnering across the industry to find solutions for healthcare’s greatest challenges.

University of Calgary
UNLEASHING HEALTHCARE INNOVATION: AN EVALUATION OF THE REPORT OF THE ADVISORY PANEL FOR HEALTHCARE INNOVATION

Monday, October 26 | 5:30PM, MST

REGISTER NOW

Innovation is critical if the healthcare system is to continue delivering the high quality care Canadians expect at a cost that is affordable to society. A recent report from the federal Advisory Panel on Healthcare Innovation identifies the five most promising areas of innovation in Canada and internationally that have the potential to sustainably reduce growth in health spending while leading to improvements in the quality and accessibility of care.

The School of Public Policy and the O’Brien Institute for Public Health, Cumming School of Medicine invite you to listen to the keynote address, presented by Dr. David Naylor, Chair of the Advisory Panel for Healthcare Innovation. There will be a moderated chat room available so that members of the webcast can interact and ask questions during the audience Q&A.
Please send regrets.

STEVE KENT, M.H.A.  
District of Mount Pearl North  
Deputy Premier  
Minister of Health and Community Services  
Minister Responsible for the Office of Public Engagement  
Government of Newfoundland and Labrador  
tel +1.709.729.3124 
fax +1.709.364.1639  
1st floor, West Block, Confederation Building  
PO Box 8700, St. John’s, NL A1B 4J6 Canada  

From: Lisa Niblock <lniblock@townofparadise.ca>  
Sent: Tuesday, October 20, 2015 6:03 PM  
To: Kent, Steve  
Subject: Invite - Trans Canada Trail Grand Re-Opening  

Please see the attached invite.  

Lisa Niblock  
Executive Assistant  

TOWN OF Paradise  
P: 709.782.6219  F: 709.782.3601  
lniblock@townofparadise.ca  
www.townofparadise.ca  

Please consider whether it is necessary to print this email
Please send regrets

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1st floor, West Block, Confederation Building
PO Box 8700, St. John’s, NL A1B 4J6 Canada
Monday, November 23 at 12:00pm
Ramada St. John’s

See how your support and involvement has helped change the lives of kids in our community this year.

We welcome all partners, supporters, volunteers, clients, friends and families.

RSVP by November 18 to Melissa at 368-5437
Lunch will be served
From: Steve Kent
To: Power, Colleen (HCS)
Subject: Fwd: Tonight's game is our annual Breast Cancer Awareness Night
Date: Wednesday, October 21, 2015 1:44:03 PM

STEVE KENT

tel +1.709.745.5368
fax +1.709.364.1639
email steve@stevekent.ca
web www.stevekent.ca

Begin forwarded message:

From: "Box Office" <reply-1076@pacmail.em.marketinghq.net>
Date: October 21, 2015 at 8:01:53 AM NDT
To: [redacted]
Subject: Tonight's game is our annual Breast Cancer Awareness Night
Reply-To: reply-1076@pacmail.em.marketinghq.net

Click here if you have trouble viewing this message.

October 21, 2015
Tonight’s game is our annual Breast Cancer Awareness Night!

The Canadian Breast Cancer Foundation and Breast Cancer survivors will be on the concourse prior to tonight’s game to give you a placard before puck drop. Please write the name of someone you know who has had breast cancer and hang on to your placard, so you can honor that person during a very special moment at the start of the game!

Mile One Centre - 50 New Gower Street, St. John's, Newfoundland A1C 1J3 | (709) 758-1111 | (709) 576-7657 (Box office)

use this link to modify your email preferences or to unsubscribe
Hi Steve!

I would REALLY like to see you. I owe you a big in person apology for missing that last meeting. I recorded the date incorrectly and was actually on the way to the meeting, called Duane to get specific directions, only to find out the meeting had been scheduled for the day before.

PLEASE do not think I do not put a priority on your time. I totally do. I am so sorry for that. But can't get the need to meet with you out of my system.

Any time? I will TOTALLY work around your crazy schedule!!!
Missed appointments cost us millions of dollars annually.

Here's an innovative idea:

http://www.behaviouralinsights.eo.uk/trial-results/reducing-missed-appointments/

Steve

STEVE KENT, M.H.A.
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1st floor, West Block, Confederation Building
PO Box 8700, St. John's, NL A1B 4J6 Canada
Hello Mr. Kent,

I am writing you today looking for answers regarding a patient [Redacted]. I'm writing you because my family has no where else to turn and no direction to find answers. Here is a little background.
Where did this come from? This was a complete 180 from the doctor yesterday who said...

In the end that's 5-6 different doctors with all different paths/treatments. How are they not all getting together and talking about a outcome that they all agree on. How are they not on the same page.

Is there anyone for our family to talk to? Please find us some answers or who we can talk to..

Thanks
From: Kent, Steve
To: Connolly, Angela; Legge, Dwayne; Power, Colleen (HCS)
Subject: FW: Hall of Fame - Invitation
Date: Thursday, October 22, 2015 5:39:17 PM
Attachments: MPSA HoF Inv 2015.docx

Please RSVP and add

STEVE KENT, M.H.A.
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PO Box 8700 St. John’s, NL A1B 4J6 Canada

From: Pendergast, Renee M.
Sent: Thursday, October 22, 2015 9:08AM
To: Kent, Steve; Lane, Paul
Subject: RE: Hall of Fame - Invitation

Good Morning,

On behalf of the Mount Pearl Soccer Association (MPSA) and the great support you offer our community, we would like to invite you to our Hall of Fame Dinner on Saturday November 7, at 6:30pm at the club house (see attached invitation). This year’s event will see two new inductees to the Hall of Fame and two Honorary Life Members.

If you could confirm your attendance by Wednesday, October 28, it would be appreciated. Thanks and we look forward to seeing you there!

Renée Pendergast
MPSA Board Member
Mount Pearl Soccer Association
Hall of Fame Ceremony

You are cordially invited to the MPSA 2015 Hall of Fame Induction
At the Mount Pearl Club House
Saturday November 7, 2015  6:30 pm for a 7:00 pm start
Attire - Business Casual
RSVP by October 28, 2015 to roneill@mun.ca
To: STEVE KENT MINISTER OF HEALTH CARE AND DAN CRUMMELL MHA FOR ST. JOHN’S WEST

I am sending this e-mail to you both in hope you can look into my complain regarding the Health Care in the province.

My problem is family physicians do not make house calls and I phoned offices because they both specialize in Geriatrics and do make house calls but neither one of them are taking on new patients. This is ridiculous, surely God there must be something that can be done not only for my [redacted] but for all the other seniors out there who are living with their family. The government is saying that seniors should stay at home with family to look after them for as long as they can. I have no problem in looking after [redacted].

My suggestion would be that Family Doctors make house calls if they have patients over the age of 80 or the Health Care should be providing Nurse Practitioners to come to the home of a senior and refill prescriptions. We had a nurse practitioner come to check on [redacted].

In my opinion this is a serious problem that Family doctors could not make house calls and it time that the government step in and do something for our seniors regarding this matter or have a nurse Practitioner put in place to visit the seniors.

I would appreciate it if both of you would reply to me regarding this matter. If Families are looking after the senior parent, Government should be giving us some kind of support.

Sincerley,
no electronic signatures or electronic approvals

Dwayne or Gail can bring stuff to me daily, or someone can come in

STEVE KENT, M.H.A.
District of Mount Pearl North

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PO Box 8700, St. John's, NL A1B 4J6 Canada

Ok. I'm attaching a copy of the Decision/Direction Note and correspondence for your review and approval. If approved, please advise if we can use your electronic signature.

Thanks
Colleen

I'll only be in next week for an hour each morning at the most. you guys will need to come to me after that.
not in today.

STEVE KENT, M.H.A.
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From: Power, Colleen (HCS)
Sent: Friday, October 23, 2015 11:57 AM
To: Kent, Steve
Subject: Invite for Nurses Roundtable

Hi:

The DM is wondering if you could sign off on the invite for the Nurses Roundtable. Will you be in today?

Thanks
Colleen
STEVE KENT, M.H.A.
District of Mount Pearl North

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PO Box 8700, St. John's, NL A1E 4J6 Canada

Dwayne, sorry for this late notice. See request below. It is a private meeting at 8:00 am on Monday morning. Briefing note attached.
Is your Minister available to accommodate?
- Hosting of Trilateral Meeting of the Galway Implementation Group (Can-USA-EU) - October 26, 2015
- Provide opening remarks for the trilateral meeting, during the pre-meeting breakfast;
- October 26, 2015, in advance of the Marine Institute's Ocean Innovation conference. It will be held at the Sheraton Hotel.

Derick

Derick Reid
Executive Assistant to Hon. Darin King
MHA - District of Grand Bank
Minister of Business, Tourism, Culture and Rural Development
Minister of Justice and Public Safety
Government House Leader
Government of Newfoundland and Labrador
Decision Note
Department of Business, Tourism, Culture and Rural Development

Title: Hosting of Trilateral Meeting of the Galway Implementation Group (Can-USA-EU) – October 26, 2015

Decision Required:
• A decision is required on:
  o whether either the Premier or Minister is available to provide opening remarks for the trilateral meeting, during the pre-meeting breakfast; and
  o funding for the meeting’s breakfast and lunch.

• It is recommended that:
  o Approval be provided to proceed with funding for the session meals and that the Premier or Minister agree to provide opening remarks on behalf of the Province.

Background and Current Status:
• The Galway Statement on Atlantic Ocean Research Cooperation was signed in May 2013 by the EU, Canada and the United States of America. The Agreement created a research alliance intended to “…increase knowledge of the Atlantic Ocean and its dynamic systems, including interlinks with the portion of the Arctic region that borders the Atlantic…” The goal is to align the efforts of the three partners to better understand the Atlantic Ocean and to promote the sustainable management of its resources, in addition to, studying the interplay of the Atlantic with the Arctic Ocean.

• BTCRD participates as an active member of the Canada-EU Galway Implementation Working Group, through both the Trade and Investment and the Ocean Technology and Arctic Opportunities branches. Participation in the Working Group benefits the province of Newfoundland and Labrador (NL) by informing government of the current state of local, national and international Atlantic and Arctic science and innovation that is taking place among and with Canada’s largest trading partners, the United States and the European Union. The dialogue with the EU offers the province opportunity for further conversation on the research and innovation agenda.

• Newfoundland and Labrador Membership on the Working Group includes: MUN: Paul Snelgrove, Brad de young, Randy Gillespie, Ron Newhook; OceansAdvance: Barry Snow; Virtual Marine Technology: Anthony Patterson; Government NL: Allison Dancey, Brian Burke; DFO: Pierre Pepin and Dr. Robin Anderson.

• The ADM for Ocean Technology and Arctic Opportunities participated in the last trilateral meeting in Brussels held on April 16-17, 2015. Discussions at that meeting confirmed that the next trilateral meetings of the working groups would take place in Newfoundland and Labrador in October 2015, in collaboration with the Marine Institute around their Ocean Innovation 2015 conference and with the Provincial Government acting as hosts for the trilateral meeting.
Analysis:
- The Annual Trilateral Meeting of the Galway Implementation Group will bring together senior representatives from Canada, the United States and the European Union to discuss progress on the implementation of the Galway Statement. A total of approximately 40 external representatives are anticipated to attend. This event provides an opportunity to highlight the Province’s ocean technology expertise and capacity to a high-level audience.

- The trilateral meeting is scheduled for October 26, 2015, in advance of the Marine Institute’s Ocean Innovation conference. It will be held at the Sheraton Hotel.

- Tours of local ocean technology infrastructure (MI, MUN, NRC, C-CORE, etc.) will be arranged for pre or post meeting, to include a small VIP tour (Senior Canadian/US/EU leads, ACOA lead, BTCRD Minister, MUN/MI President/VP) and a larger delegate tour.

- A breakfast session will be held from 8-10 am, which will provide an opportunity for a representative from the province to provide opening remarks, as well as providing local researchers/industry with an opportunity to provide short 10 minute presentations under each of the themes of the Canadian priorities under the Galway Statement. These themes are as follows:
  - Ocean Health and Stressors;
  - Ocean Observation and Prediction;
  - Characterization of the Seafloor and the Sub-surface;
  - Aquaculture; and
  - Information Management and Dissemination.

- Lunch will be held buffet style in the hotel’s Courtyard and there will be an opportunity for local groups/companies to set up pop-up banners and distribute materials to participants.

- DFO, as the Canadian lead for the trilateral group, has agreed to cover all the costs related to the meeting room and audio visual requirements.

- With local participants and invitees, it is anticipated that there will be approximately 75 participants for breakfast and lunch. The costs for each meal are in the range of $2,500-3,000. The Marine Institute has offered to share these costs by co-sponsoring one or both of the meals.

Alternatives:

Prepared/approved by: B. Burke

September 9, 2015
ok

STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services
Minister Responsible for the Office of Public Engagement

Government of Newfoundland and Labrador

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fax +1.709.364.1639

1st floor, West Block, Confederation Building
PO Box 8700, St. John's, NL A1B 4J6 Canada

Minister Kent,
• The session is from 8:00 am to 10:00 am
• You will be scheduled to speak at 8:45 am
• You can leave immediately after you speak
• It is a private event
• We can have the notes to you today

Derick

i'll do it but will need to leave right after I eat/speak
will need notes today
media advisory? or private?

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1st floor, West Block, Confederation Building
PO Box 8700, St. John’s, NL A1B 4J6 Canada

From: Reid, Derick W.
Sent: Friday, October 23, 2015 1:13 PM
To: Legge, Dwayne
Cc: Kent, Steve; Connolly, Angela
Subject: Trilateral Meeting

Dwayne, sorry for this late notice. See request below. It is a private meeting at 8:00 am on Monday morning. Briefing note attached.
Is your Minister available to accommodate?
- Hosting of Trilateral Meeting of the Galway Implementation Group (Can-USA-EU) - October 26, 2015
- Provide opening remarks for the trilateral meeting, during the pre-meeting breakfast;
- October 26, 2015, in advance of the Marine Institute’s Ocean Innovation conference. It will be held at the Sheraton Hotel.
Derick

Derick Reid
Executive Assistant to Hon. Darin King
MHA - District of Grand Bank
Minister of Business, Tourism, Culture and Rural Development
Minister of Justice and Public Safety
Government House Leader
Government of Newfoundland and Labrador
OK. I can sign it Sunday.

STEVE KENT, M.H.A.
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PO Box 8700, St. John’s, NL A1B 4J6 Canada

Yes. Debbie was involved in generating the list. Bev

Sent from my BlackBerry 10 smartphone on the Bell network.

STEVE KENT, M.H.A.
District of Mount Pearl North
From: Power, Colleen (HCS)
Sent: Friday, October 23, 2015 12:44 PM
To: Kent, Steve
Cc: Legge, Dwayne; Clarke, Beverley
Subject: RE: Invite for Nurses Roundtable

Ok. I’m attaching a copy of the Decision/Direction Note and correspondence for your review and approval. If approved, please advise if we can use your electronic signature:

Thanks
Colleen

From: Kent, Steve
Sent: Friday, October 23, 2015 12:35 PM
To: Power, Colleen (HCS)
Cc: Legge, Dwayne; Clarke, Beverley
Subject: Re: Invite for Nurses Roundtable

i’ll only be in next week for an hour each morning at the most. you guys will need to come to me after that.

not in today.

STEVE KENT, M.H.A.
District of Mount Pearl North

Deputy Premier
Minister of Health and Community Services
Minister Responsible for the Office of Public Engagement

Government of Newfoundland and Labrador

tel +1.709.729.3124
Hi,

I haven't responded before this because I wanted to have some definite answers before I responded. I'm not sure who made the final decision on that, so thank you to both of you for whatever role you may have played in that decision.

As for the consultations with medical staff at the HSC, we were able to meet with both a cardiologist and neurologist. They were wonderful in terms of their bedside manner and explanations to our questions. While we will always have many remaining unanswered questions, we were finally able to have some questions answered. When I had requested to meet with a cardiologist and neurologist, I was told that was not possible. So again, I thank both of you for enabling those meetings to happen.

Unfortunately, I was left feeling very unsupported by Eastern Health.

I sincerely thank both of you for listening to me and helping me advocate for my family. It has been a very long road and there are still many difficult challenges left for my family to face. However, I believe the issues that I brought to your attention have only been addressed because of your involvement. I truly hope that some of these existing policies can be looked at closely and changed before another young family has to go through what we have had to face.

Thank you again for your support,

Sent from my iPhone
On Sep 21, 2015, at 11:21 AM, Alteen, Larry <LarryAlteen@gov.nl.ca>

wrote:

Hi,

I had been off for the past couple of weeks and just following up on our previous discussions. I understand that the financial aspect of this has now been addressed.

I believe that the issues around care had been addressed by EH with you however if there is anything else you need let me know.

Take care.

Larry

---

On Aug 25, 2015, at 11:00 PM, Alteen, Larry <LarryAlteen@gov.nl.ca> wrote:

Minister,

Just finished talking to again. I called and spoke to again. I personally hand delivered the financial information to this morning (September 1). She indicated she will forward it on to the correct person. I will wait to hear an update as to the next steps. I would also like clarification if this financial information will be looked at for the.

It is my understanding that different people are involved for these two costs.

Sent from my iPhone

---

Original Message---

From:

Sent: Tuesday, September 01, 2015 12:10 PM

To: Alteen, Larry; Kent, Steve

Subject: Re:

As Dr. Alteen advised, I called and spoke to again. I personally hand delivered the financial information to this morning (September 1). She indicated she will forward it on to the correct person. I will wait to hear an update as to the next steps. I would also like clarification if this financial information will be looked at for the.

It is my understanding that different people are involved for these two costs.

Sent from my iPhone

---

Original Message---

From: Kent, Steve

Sent: Tuesday, August 25, 2015 9:25 PM

To: [redacted]

Cc: Alteen, Larry; Legge, Dwayne; Cooper, Bruce
Hi Steve,

Yes as I explained in my last email, I have the necessary information needed for the financial assessment. However, I was uncertain when I should submit this information. Could you please clarify who I should send this information to? My understanding is that it is a different person for the medical discharge cost vs the long term care costs. Where do I start? I am concerned about the confidentiality about my information and who I should be giving it to. Everyone seems to tell me something different. I would appreciate clarification because it is frustrating having to repeat everything to different people constantly.

Thanks,

Sent from my iPhone

On Aug 25, 2015, at 1:31 PM, Kent, Steve <SteveKent@gov.nl.ca> wrote:

Eastern Health still doesn't have your info for the assessment. My staff haven't been able to pursue this as a result. Can you please get your paperwork in? This will allow me to explore further.

Thanks

Steve

STEVE KENT, M.H.A.

District of Mount Pearl North
As for the rest of the financial stuff, I don't have any more information. When I called the financial assessment officer she told me they usually don't do the assessment until the person is actually moved. While they did say they would be willing to meet with me twice, if much time passed between when I was assessed and when [redacted] was transferred, I would have to re-submit some information again.

I did get to meet with the chief cardiologist last week. I was finally able to get some answers regarding the cardiology side of things. As far as I have been told, a neurologist was consulted last week to review [redacted] file to hopefully finally be able to answer my remaining medical questions.

Needless to say I am exhausted and overwhelmed. I have no idea when or where [redacted] will be moved. I am told I have to take the first available bed and that I probably won't find out where that will be until the day [redacted] is moved. While I will continue to ask for help to protect my family, it is very very emotional and draining to have to keep explaining our situation to people. I have not heard from anyone so I assume I won't be able to get any more information about the financial side of things until I meet with the assessment officer. I know that may be necessary, I am just trying to find the right time and the strength to go through that whole process. It will be another very emotional meeting for me.

Thank you for following up with this. Please let me know if you have any more information.

Sent from my iPhone

On Aug 23, 2015, at 2:05 PM, Kent, Steve <SteveKent@gov.nl.ca> wrote:

I wanted to touch base again. Any progress? Financial issue resolved re long term care? I haven't heard anything in a couple of weeks so I wanted to know if there has indeed been progress. If not, I will intervene again. I really do want to get this resolved for you. I am hoping that has occurred.

Thanks

Steve
Hi Steve,

I noticed your last email to me was marked as potential junk mail for some reason. I did send you an update on Thursday but now I am wondering if you received it or not. If possible could you send...
me a quick note to let me know if you got my email with all the updates about [REDACTED] situation.

>>> Thanks.

>>> Sent from my iPhone

>>> "This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."

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Good morning minister,

While ...are still dealing with Mr. Diamond regarding the parking for chemo patients, the issue of smoking in front of the hospital and Cancer Centre entrances still remains a very frustrating one. When we last discussed this problem, you mentioned having the Department of Justice look into providing the hospital security the authority to write tickets to offenders.

The situation is certainly not improving, in fact if there is anyway it can get worse, it has.

Can you advise what Justice is planning, or ready to implement?

Many thanks for all your help.

Regards,
October 19, 2015

Minister Steve Kent
House of Assembly Office
1st Floor, West Block
Confederation Building
PO Box 8700
St. John’s, NL
A1B 4J6

Dear Deputy Premier,

The Town of Paradise is proud to offer residents and visitors a strong trail system which enables users to enjoy the wonder and beauty of nature. A section of the trail system is part of the Trans Canada Trail (TCT) and we are honoured to be part of a national trail network that connects coast-to-coast.

In the Town, we understand the inherent value of this great natural resource, for our community, for our province, and indeed, for our country. The Town has recently completed upgrades to the trail section which involves the TCT and we want to celebrate this work as a way to honour the Trans Canada Trail System and the goal of having a fully connected Trail from coast to coast by Canada’s 150th birthday in 2017.

We are hosting a community ceremony to reopen the trail. It will be a time for residents, TCT represents, community groups and Council to join together to mark the importance, value and enjoyment that is the Trans Canada Trail. You are invited to join us for the trail grand reopening on October 25th, 2pm at Shleby Street on Brazil’s Pond. We hope are able to attend and help us celebrate upgrading the Trans Canada Trail in the Town of Paradise.

Please respond by Friday, October 23rd if you able to attend by emailing lniblock@townofparadise.ca.

Sincerely,

[Signature]

Dan Bobbett
Mayor,
Trans Canada Trail Municipal Champion

Office of the Mayor
28 McNamara Drive, Paradise, Newfoundland and Labrador, Canada A1L 0A6
T: 709.782.1400 • F: 709.782.3601 • E: mayor@townofparadise.ca • www.townofparadise.ca