April 21, 2017

Dear [Redacted]

RE: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act (Our File TW/046/2017)

On March 21, 2017, the Department of Transportation and Works received your request for access to the following records/information:

“Records generated in relation to the air ambulance helicopter normally contracted for use by Eastern Health, including its operational status and why it was re-tasked. Date range of request is Feb. 6 to Feb. 24, 2017, inclusive. Request includes records in any and all formats, including paper and electronic. Request includes correspondence (internal and external), briefing materials and decision notes. Request includes records generated by media inquiries, including media response lines.”

I am pleased to inform you that a decision has been made by the Deputy Minister of Transportation and Works to provide access to some of the requested information.

Access to the remaining record information contained within the records, has been refused in accordance with the following exceptions to disclosure, as specified in the Access to Information and Protection of Privacy Act (the Act):

- 29. (1) The head of a public body may refuse to disclose to an applicant information that would reveal
  - (a) advice, proposals, recommendations, analyses or policy options developed by or for a public body or minister;
40. (1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act (the Act). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John’s, NL. A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Completed Access to Information Requests website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

If you have any further questions, please feel free to contact me by telephone at 709-729-5303 or by e-mail at MichaelCook@gov.nl.ca.

Sincerely,

Michael Cook
ATIPP Coordinator
Department of Transportation and Works
Enclosures
Policy advice or recommendations

29. (1) The head of a public body may refuse to disclose to an applicant information that would reveal

(a) advice, proposals, recommendations, analyses or policy options developed by or for a public body or minister;

(b) the contents of a formal research report or audit report that in the opinion of the head of the public body is incomplete and in respect of which a request or order for completion has been made by the head within 65 business days of delivery of the report; or

(c) draft legislation or regulations.

(2) The head of a public body shall not refuse to disclose under subsection (1)

(a) factual material;

(b) a public opinion poll;

(c) a statistical survey;

(d) an appraisal;

(e) an environmental impact statement or similar information;

(f) a final report or final audit on the performance or efficiency of a public body or on any of its programs or policies;

(g) a consumer test report or a report of a test carried out on a product to test equipment of the public body;

(h) a feasibility or technical study, including a cost estimate, relating to a policy or project of the public body;

(i) a report on the results of field research undertaken before a policy proposal is formulated;

(j) a report of an external task force, committee, council or similar body that has been established to consider a matter and make a report or recommendations to a public body;

(k) a plan or proposal to establish a new program or to change a program, if the plan or proposal has been approved or rejected by the head of the public body;
(l) information that the head of the public body has cited publicly as the basis for making a decision or formulating a policy; or

(m) a decision, including reasons, that is made in the exercise of a discretionary power or an adjudicative function and that affects the rights of the applicant.

(3) Subsection (1) does not apply to information in a record that has been in existence for 15 years or more.
Disclosure harmful to personal privacy

40. (1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.

(2) A disclosure of personal information is not an unreasonable invasion of a third party's personal privacy where

(a) the applicant is the individual to whom the information relates;

(b) the third party to whom the information relates has, in writing, consented to or requested the disclosure;

(c) there are compelling circumstances affecting a person’s health or safety and notice of disclosure is given in the form appropriate in the circumstances to the third party to whom the information relates;

(d) an Act or regulation of the province or of Canada authorizes the disclosure;

(e) the disclosure is for a research or statistical purpose and is in accordance with section 70;

(f) the information is about a third party's position, functions or remuneration as an officer, employee or member of a public body or as a member of a minister's staff;

(g) the disclosure reveals financial and other details of a contract to supply goods or services to a public body;

(h) the disclosure reveals the opinions or views of a third party given in the course of performing services for a public body, except where they are given in respect of another individual;

(i) public access to the information is provided under the Financial Administration Act;

(j) the information is about expenses incurred by a third party while travelling at the expense of a public body;

(k) the disclosure reveals details of a licence, permit or a similar discretionary benefit granted to a third party by a public body, not including personal information supplied in support of the application for the benefit;

(l) the disclosure reveals details of a discretionary benefit of a financial nature granted to a third party by a public body, not including
(i) personal information that is supplied in support of the application for the benefit, or

(ii) personal information that relates to eligibility for income and employment support under the Income and Employment Support Act or to the determination of income or employment support levels; or

(m) the disclosure is not contrary to the public interest as described in subsection (3) and reveals only the following personal information about a third party:

(i) attendance at or participation in a public event or activity related to a public body, including a graduation ceremony, sporting event, cultural program or club, or field trip, or

(ii) receipt of an honour or award granted by or through a public body.

(3) The disclosure of personal information under paragraph (2)(m) is an unreasonable invasion of personal privacy where the third party whom the information is about has requested that the information not be disclosed.

(4) A disclosure of personal information is presumed to be an unreasonable invasion of a third party's personal privacy where

(a) the personal information relates to a medical, psychiatric or psychological history, diagnosis, condition, treatment or evaluation;

(b) the personal information is an identifiable part of a law enforcement record, except to the extent that the disclosure is necessary to dispose of the law enforcement matter or to continue an investigation;

(c) the personal information relates to employment or educational history;

(d) the personal information was collected on a tax return or gathered for the purpose of collecting a tax;

(e) the personal information consists of an individual's bank account information or credit card information;

(f) the personal information consists of personal recommendations or evaluations, character references or personnel evaluations;

(g) the personal information consists of the third party's name where

(i) it appears with other personal information about the third party, or
(ii) the disclosure of the name itself would reveal personal information about the third party; or

(h) the personal information indicates the third party's racial or ethnic origin or religious or political beliefs or associations.

(5) In determining under subsections (1) and (4) whether a disclosure of personal information constitutes an unreasonable invasion of a third party's personal privacy, the head of a public body shall consider all the relevant circumstances, including whether

(a) the disclosure is desirable for the purpose of subjecting the activities of the province or a public body to public scrutiny;

(b) the disclosure is likely to promote public health and safety or the protection of the environment;

(c) the personal information is relevant to a fair determination of the applicant's rights;

(d) the disclosure will assist in researching or validating the claims, disputes or grievances of aboriginal people;

(e) the third party will be exposed unfairly to financial or other harm;

(f) the personal information has been supplied in confidence;

(g) the personal information is likely to be inaccurate or unreliable;

(h) the disclosure may unfairly damage the reputation of a person referred to in the record requested by the applicant;

(i) the personal information was originally provided to the applicant; and

(j) the information is about a deceased person and, if so, whether the length of time the person has been deceased indicates the disclosure is not an unreasonable invasion of the deceased person’s personal privacy.
Access or correction complaint

42.(1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52(1) or 53(1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21;

(b) a decision respecting an extension of time under section 23;

(c) a variation of a procedure under section 24; or

(d) an estimate of costs or a decision not to waive a cost under section 26.

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.
Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days
   
   (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
   
   (b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner’s refusal under subsection 45(2).
As I mentioned this has been ongoing for the past couple of days and this email trail shows the discussion and the plan now in place. The 407 is back on now as an extra aircraft being paid for by EH until the work is completed in Labrador and the aircraft return to their normal bases. Makes me wonder what will happen now as the summer gets closer and the flying picks up for all depts.

Ben

Sent from my BlackBerry 10 smartphone on the Bell network.
Best regards
Roger

From: Stratton, Gregory [mailto:strattong@gov.nl.ca]
Sent: Tuesday, February 21, 2017 1:12 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>; 'Corey Banks' <Corey.Banks@easternhealth.ca>; Roger Simms <rsimms@uhnlnf.ca>; Ron Whiffen <rwhiffen@uhnlnf.ca>; Shane Cyr <scyr@UHNlnl.ca>
Cc: Farrell, Ben <BenedictFarrell@gov.nl.ca>; Kenneth Baird <Kenneth.Baird@easternhealth.ca>; Katherine Chubbs <katherine.Chubbs@easternhealth.ca>; Dunford, Joe <JoeDunford@gov.nl.ca>
Subject: RE: B407 standby YYT

Maybe, Roger any suggestions? Not sure how that would work with the approval numbers ect...

Corey, would EHS just be looking for a share of the day another department would use the 407 or a cost share of the whole amount for standby say for the month etc...?

Thanks

From: Young, Wayne
Sent: Tuesday, February 21, 2017 1:08 PM
To: Stratton, Gregory; 'Corey Banks'; 'Roger Simms'; 'Ron Whiffen'; 'Shane Cyr'
Cc: Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
Subject: RE: B407 standby YYT

I assume UHL would invoice users directly.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca

From: Stratton, Gregory
Sent: Tuesday, February 21, 2017 12:47 PM
To: 'Corey Banks'; 'Roger Simms'; 'Ron Whiffen'; 'Shane Cyr'
Cc: Young, Wayne; Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
Subject: RE: B407 standby YYT

Understood, any idea how this would be administrated? Cost to parks ETC... Just trying to gather info to reply to parks.

Thanks
To clarify, this is not the Gov’t contract helicopter, so if Parks wish to use it, they can share cost with us. Then as per normal operations, medical requests will take priority for aircraft assignment.

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

Phone: (709) 777-5955 Fax: (709) 777-5956
Email: corey.banks@easternhealth.ca
www.easternhealth.ca www.pmtnl.ca

Post Mail:
SM429 St Clares Hospital, 154 LeMarchant Road
St. John’s, NL, Canada A1C 5B8

From: Stratton, Gregory [mailto:strattona@gov.nl.ca]
Sent: Tuesday, February 21, 2017 12:01 PM
To: Corey Banks; 'Roger Simms'; Ron Whiffen; Shane Cyr
Cc: Young, Wayne; Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
Subject: RE: B407 standby YYT

Corey, There are bookings on for parks from St John’s for tomorrow and March 01st/02nd. Am I correct in now saying these will be canceled and EHS/DHCS will not release the helicopter to Parks to do this work?
From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
Sent: Tuesday, February 21, 2017 11:45 AM
To: Roger Simms; Ron Whiffen; Shane Cyr
Cc: Young, Wayne; Stratton, Gregory; Farrell, Ben; Kenneth Baird; Katherine Chubbs
Subject: RE: B407 standby YYT

Appreciated – I’ll notify MCC

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

Phone: (709) 777-5955  Fax: (709) 777-5956
Email: corey.banks@easternhealth.ca
www.easternhealth.ca  www.pmtnl.ca
Post Mail:
SM429 St Clares Hospital, 154 LeMarchant Road
St. John’s, NL, Canada  A1C 5B8

From: Roger Simms [mailto:rsimms@uhnl.nf.ca]
Sent: Tuesday, February 21, 2017 11:44 AM
To: Corey Banks; Ron Whiffen; Shane Cyr
Cc: Young, Wayne (WayneYoung@gov.nl.ca); 'Stratton, Gregory'; Farrell, Ben (BenedictFarrell@gov.nl.ca); Kenneth Baird; Katherine Chubbs
Subject: RE: B407 standby YYT

Thanks Corey,
We will now place the Bell 407, on stand-by as per your notification.
Best Regards,
Roger

From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
Sent: Tuesday, February 21, 2017 11:32 AM
To: Roger Simms <rsimms@uhnl.nf.ca>; Ron Whiffen <rwhiffen@uhnl.nf.ca>; Shane Cyr <scyr@UHNL.nf.ca>
Cc: Young, Wayne (WayneYoung@gov.nl.ca) <WayneYoung@gov.nl.ca>; 'Stratton, Gregory' <strattong@gov.nl.ca>; Farrell, Ben (BenedictFarrell@gov.nl.ca) <BenedictFarrell@gov.nl.ca>; Kenneth Baird <Kenneth.Baird@easternhealth.ca>; Katherine Chubbs <katherine.Chubbs@easternhealth.ca>
Subject: B407 standby YYT
Importance: High

Roger, Ron, Shane:

This is formal request and notification from Eastern Health to have the B407 located at YYT to be put on dedicated stand-by for Provincial air ambulance services – effective immediately – please acknowledge.

I understand this will assure one hour response time, and applicable rates and credits for flight hours will apply (as you discussed with Wayne Young).

Corey
Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

Phone: (709) 777-5955  Fax: (709) 777-5956
Email: corey.banks@easternhealth.ca
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Would you call me on this in morn.

Sent from my BlackBerry 10 smartphone on the Bell network.

Hi Joe,

I think this issue is certainly not gone away either. Roger Simns of UHNl is clearly saying that the 407 is not on standby and Wayne said he only wants it available for charters. There is no certainly that the aircraft will be available for a charter if they have no pilot for it and then Corey goes on to say that it will be requested as per normal air ambulance deployment when Roger said it wasn't available. This is bound to be an issue the next call for a medevac pick up for this aircraft and this time, I think Health should answer the inquiries due to the fact that we did not make the decisions with respect to moving this aircraft, only organized it.

Thanks,

Ben

Thanks Greg - this aircraft will be requested as per normal air ambulance deployment for the benefits of patients.

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine and Medical Transport
Eastern Health, NL
FYI please see below.

Greg Stratton
Dispatch Coordinator
Gov't Air Services
Gander NL, Hanger 22
P.O Box 2222 A1V-2N9
Office 709-256-1030
Cell 709-424-0407
strattong@gov.nl.ca

From: Roger Simms [mailto:rsimms@uhnl.nf.ca]
Sent: Friday, February 17, 2017 6:15 PM
To: Shane Cyr; Stratton, Gregory; Young, Wayne; Paul Garrett
Subject: Re: Bell 407 St. Johns

That is correct Greg, we will not crew the aircraft for standby only for scheduled bookings made through your department.
The one hour minimum is required if we are on standby for any Dept, otherwise the aircraft is on stand down/ not crewed.
Thanks
Roger

Sent from my iPhone

On Feb 17, 2017, at 5:50 PM, Shane Cyr <scyr@UHNL.nf.ca> wrote:

FYI – no need to cover the aircraft by the sounds of it.
Shane

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: February 17, 2017 5:05 PM
To: Stratton, Gregory <strattong@gov.nl.ca>; Roger Simms <rsimms@uhnl.nf.ca>
Cc: Shane Cyr <scyr@UHNL.nf.ca>; Farrell, Ben <BenedictFarrell@gov.nl.ca>
Subject: RE: Bell 407 St. Johns

HCS is not asking for the 407 to be on standby just on available for charter.

Wayne

From: Stratton, Gregory
Sent: Friday, February 17, 2017 5:33 PM
To: Roger Simms'; Young, Wayne
Cc: Shane Cyr; Farrell, Ben
Subject: RE: Bell 407 St. Johns

Wayne, From my understanding below there will be a daily charge of one hour for the 407 to be ava in YYT for EMS. I would assume Roger/Shane if the one hour standby minimum isn't paid by DHCS/Eastern health etc... this 407 isn't staffed and ava to respond if needed by MCC/EMS guys?

Just trying to clarify so everyone is on the same page.
Thanks

From: Roger Simms <rsimms@uhnln.nl.ca>
Sent: Friday, February 17, 2017 5:18 PM
To: Young, Wayne; Stratton, Gregory
Cc: Shane Cyr
Subject: RE: Bell 407 St. Johns

Hi Wayne and Greg,
The Bell 407 is now available at YYT for charter, at the Government rate of $1350.00 per flight hour. However, if the aircraft is required to be on standby for any department, the daily minimum will be one hour at the preferred rate. Universal will require sufficient notice to place aircrews on standby.
Have a great weekend, and please contact me should you require other information
Thanks
Roger

From: Young, Wayne <WayneYoung@gov.nl.ca>
Sent: Friday, February 17, 2017 4:38 PM
To: Stratton, Gregory <strattong@gov.nl.ca>, Roger Simms <rsimms@uhnln.nl.ca>
Subject: Bell 407 St. Johns

Greg

The Bell 407 EMS configured is currently back in St. John’s and can be made available to Eastern Health at a rate of $1,350 per hour. I am unsure of any additional charges.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca

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information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
Thanks Roger sounds good to me

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

Phone: (709) 777-5955  Fax: (709) 777-5956
Email: corey.banks@easternhealth.ca
www.easternhealth.ca www.pmtnl.ca
Post Mail: SM429 St Clares Hospital, 154 LeMarchant Road
St. John’s, NL, Canada A1C 5B8

From: Roger Simms [mailto:rsimms@uhnl.nf.ca]
Sent: Tuesday, February 21, 2017 1:41 PM
To: Stratton, Gregory; Young, Wayne; Corey Banks; Ron Whiffen; Shane Cyr
Cc: Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
Subject: RE: B407 standby YYT

Hi Everyone,
Just to clarify the billing, and what Wayne and I discussed for placing the Aircraft on Stand-By for EMS.
We will invoice for one hour per day when the aircraft is on call for EH, which is every day until further notice.
Should the aircraft be released by EH for other Departments, that specific dept. will be invoiced for the daily invoice
without cost or invoicing EH.
However, anytime during the release to other departments, EH can request the aircraft return to YYT for their EMS
requirements.
Would this arrangement work for all the Departments, and UHNLLP would receive directions from Air Services for the
work pertaining to request other than EH.
Best regards
Roger
Corey, would EHS just be looking for a share of the day another department would use the 407 or a cost share of the whole amount for standby say for the month etc...?

Thanks

From: Young, Wayne
Sent: Tuesday, February 21, 2017 1:08 PM
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Cc: Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
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I assume UHL would invoice users directly.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca

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Understood, any idea how this would be administrated? Cost to parks ETC... Just trying to gather info to reply to parks.

Thanks

From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
Sent: Tuesday, February 21, 2017 12:14 PM
To: Stratton, Gregory; 'Roger Simms'; 'Ron Whiffen'; 'Shane Cyr'
Cc: Young, Wayne; Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
Subject: RE: B407 standby YYT

To clarify, this is not the Gov’t contract helicopter, so if Parks wish to use it, they can share cost with us. Then as per normal operations, medical requests will take priority for aircraft assignment.

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

Phone: (709) 777-5955 Fax: (709) 777-5956
This stand-by is not for Gov't contract — it is a dedicated stand-by for EH/air ambulance.

If Parks require an aircraft — they will have to pay....we require aircraft support for air ambulance as there is no RW now on Island other than at Pasadena.

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

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Sent: Tuesday, February 21, 2017 11:45 AM
To: 'Roger Simms'; Ron Whiffen; Shane Cyr
Cc: Young, Wayne; Stratton, Gregory; Farrell, Ben; Kenneth Baird; Katherine Chubbs
Subject: RE: B407 standby YYT

Appreciated — I'll notify MCC

Corey Banks, RN, ACP, DHSA
Director and Chief
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Eastern Health Authority

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Perfect!

Thanks

---

From: Roger Simms [mailto:rsimms@uhnlnf.ca]
Sent: Tuesday, February 21, 2017 1:41 PM
To: Stratton, Gregory; Young, Wayne; 'Corey Banks'; Ron Whiffen; Shane Cyr
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Best regards
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From: Stratton, Gregory [mailto:stratton@gov.nl.ca]
Sent: Tuesday, February 21, 2017 1:12 PM
To: Young, Wayne <WayneYoung@gov.nl.ca>; 'Corey Banks' <Corey.Banks@easternhealth.ca>; Roger Simms <rsimms@uhnlnf.ca>; Ron Whiffen <rwhiffen@uhnlnf.ca>; Shane Cyr <scyr@UHNLF.nl.ca>
Cc: Farrell, Ben <BenedictFarrell@gov.nl.ca>; Kenneth Baird <Kenneth.Baird@easternhealth.ca>; Katherine Chubbs <katherine.Chubbs@easternhealth.ca>; Dunford, Joe <JoeDunford@gov.nl.ca>
Subject: RE: B407 standby YYT

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Cc: Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
Subject: RE: B407 standby YYT
I assume UHL would invoice users directly.

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WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca

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Subject: B407 standby YYT
Importance: High

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I understand this will assure one hour response time, and applicable rates and credits for flight hours will apply (as you
discussed with Wayne Young).

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I here y'all! The simplest things are now so confusing... Greg,

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Hi Everyone,

Just to clarify the billing, and what Wayne and I discussed for placing the Aircraft on Stand-By for EMS.

We will invoice for one hour per day when the aircraft is on call for EH, which is every day until further notice. Should the aircraft be released by EH for other Departments, that specific dept. will be invoiced for the daily invoice without cost or invoicing EH.

However, anytime during the release to other departments, EH can request the aircraft return to YYT for their EMS requirements. Would this arrangement work for all the Departments, and UHNLLP would receive directions from Air Services for the work pertaining to request other than EH.

Best regards

Roger

---

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To: Corey Banks; 'Roger Simms'; Ron Whiffen; Shane Cyr  
Cc: Young, Wayne; Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe  
Subject: RE: 8407 standby YYT

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Sent: Tuesday, February 21, 2017 11:45 AM  
To: 'Roger Simms'; Ron Whiffen; Shane Cyr  
Cc: Young, Wayne; Stratton, Gregory; Farrell, Ben; Kenneth Baird; Katherine Chubbs  
Subject: RE: 8407 standby YYT

Appreciated – I’ll notify MCC

Corey Banks, RN, ACP, DHSA  
Director and Chief  
Paramedicine & Medical Transport  
Eastern Health Authority

Phone: (709) 777-5955  
Fax: (709) 777-5956  
Email: corey.banks@easternhealth.ca  
www.easternhealth.ca  
www.pmtnl.ca  
Post Mail:  
SM429 St Clares Hospital, 154 LeMarchant Road  
St. John’s, NL, Canada  
A1C 5B8
From: Roger Simms [mailto:rsimms@uhnln.nf.ca]
Sent: Tuesday, February 21, 2017 11:44 AM
To: Corey Banks; Ron Whiffen; Shane Cyr
Cc: Young, Wayne (WayneYoung@gov.nl.ca); Stratton, Gregory; Farrell, Ben (BenedictFarrell@gov.nl.ca); Kenneth Baird; Katherine Chubbs
Subject: RE: B407 standby YYT

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Best Regards,
Roger

From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
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Cc: Young, Wayne (WayneYoung@gov.nl.ca) <WayneYoung@gov.nl.ca>; Stratton, Gregory <strattong@gov.nl.ca> Farrell, Ben (BenedictFarrell@gov.nl.ca) <BenedictFarrell@gov.nl.ca>; Kenneth Baird <Kenneth.Baird@easternhealth.ca>; Katherine Chubbs <katherine.Chubbs@easternhealth.ca>
Subject: B407 standby YYT
Importance: High

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Understood thanks. We will check with you should any other request come through. Ill advise all GAS dispatch of the process.

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**To:** Stratton, Gregory; Young, Wayne; 'Roger Simms'; 'Ron Whiffen'; 'Shane Cyr'
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Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
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Cell (709) 693-2012
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We will now place the Bell 407 on standby as per your notification.
Best Regards,
Roger

---

From: Corey Banks [mailto:corey.Banks@easternhealth.ca]
Sent: Tuesday, February 21, 2017 11:32 AM
To: Roger Simms <rsimms@uhnl.nf.ca>; Ron Whiffen <rwhiffen@uhnl.nf.ca>; Shane Cyr <scyr@UHNL.nf.ca>
Cc: Young, Wayne (WayneYoung@gov.nl.ca) <WayneYoung@gov.nl.ca>; Stratton, Gregory <strattong@gov.nl.ca>
Farrell, Ben (BenedictFarrell@gov.nl.ca) <BenedictFarrell@gov.nl.ca>; Kenneth Baird <Kenneth.Baird@easternhealth.ca>; Katherine Chubbs <katherine.Chubbs@easternhealth.ca>
Subject: B407 standby YYT
Importance: High

Roger, Ron, Shane:

This is formal request and notification from Eastern Health to have the B407 located at YYT to be put on dedicated standby for Provincial air ambulance services — effective immediately — please acknowledge.

I understand this will assure one hour response time, and applicable rates and credits for flight hours will apply (as you discussed with Wayne Young).

Corey

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

Phone: (709) 777-5955  Fax: (709) 777-5956
Email: corey.banks@easternhealth.ca
www.easternhealth.ca  www.pmtnLca
Post Mail:
SM429 St Clares Hospital, 154 LeMarchant Road
St. John’s, NL, Canada  A1C 588
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To clarify, this is not the Gov't contract helicopter, so if Parks wish to use it, they can share cost with us. Then as per normal operations, medical requests will take priority for aircraft assignment.

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Post Mail:
SM429 St Clares Hospital, 154 LeMarchant Road
St. John's, NL, Canada A1C 5B8

This stand-by is not for Gov't contract – it is a dedicated stand-by for EH/air ambulance.

If Parks require an aircraft – they will have to pay....we require aircraft support for air ambulance as there is no RW now on Island other than at Pasadena.

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From: Stratton, Gregory [mailto:stratton@gov.nl.ca]
Sent: Tuesday, February 21, 2017 12:01 PM
To: Corey Banks; 'Roger Simms'; Ron Whiffen; Shane Cyr
Cc: Young, Wayne; Farrell, Ben; Kenneth Baird; Katherine Chubbs; Dunford, Joe
Subject: RE: B407 standby YYT
Corey, There are bookings on for parks from St John's for tomorrow and March 01/02nd. Am I correct in now saying these will be canceled and EHS/DHCS will not release the helicopter to Parks to do this work?

**From**: Corey Banks **[mailto:Corey.Banks@easternhealth.ca]**  
**Sent**: Tuesday, February 21, 2017 11:45 AM  
**To**: Roger Simms; Ron Whiffen; Shane Cyr  
**Cc**: Young, Wayne; Stratton, Gregory; Farrell, Ben; Kenneth Baird; Katherine Chubbs  
**Subject**: RE: B407 standby YYT

Appreciated – I’ll notify MCC

Corey Banks, RN, ACP, DHSA  
Director and Chief  
Paramedicine & Medical Transport  
Eastern Health Authority

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www.easternhealth.ca www.pmtnl.ca  
Post Mail:  
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St. John’s, NL, Canada A1C 5B8

**From**: Roger Simms **[mailto:rsimms@uhnl.nl.ca]**  
**Sent**: Tuesday, February 21, 2017 11:44 AM  
**To**: Corey Banks; Ron Whiffen; Shane Cyr  
**Cc**: Young, Wayne (WayneYoung@gov.nl.ca); 'Stratton, Gregory'; Farrell, Ben (BenedictFarrell@gov.nl.ca); Kenneth Baird; Katherine Chubbs  
**Subject**: RE: B407 standby YYT

Thanks Corey,  
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**Subject**: B407 standby YYT  
**Importance**: High

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www.easternhealth.ca www.pmtnl.ca
Post Mail: SM429 St Clares Hospital, 154 LeMarchant Road
St. John’s, NL, Canada A1C 5B8
Cook, Michael

From: Corey Banks <Corey.Banks@easternhealth.ca>
Sent: Tuesday, February 21, 2017 11:41 AM
To: Stratton, Gregory
Cc: Farrell, Ben; Young, Wayne; McCormack, David
Subject: RE: B407 standby YYT

It is standby for EH/Provincial air ambulance...I do not have authority to approve for GSAR/EMPO purposes....if they are interested they can share cost and we will use helicopter for emergency services as applicable; with medical always being priority.

I have copied Dave, Director with FES to advise...Dave give me a call if you wish:

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Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

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www.easternhealth.ca www.pmtnl.ca
Post Mail:
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St. John's, NL, Canada A1C 5B8

From: Stratton, Gregory [mailto:strattong@gov.nl.ca]
Sent: Tuesday, February 21, 2017 11:37 AM
To: Corey Banks
Cc: Farrell, Ben; Young, Wayne
Subject: RE: B407 standby YYT

Corey will say EMO have access to this helicopter now? Or will this be the DHCS/Eastern health's helicopter only?

From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
Sent: Tuesday, February 21, 2017 11:32 AM
To: 'rsimms@uhnln.nf.ca'; Ron Whiffen; Shane Cyr
Cc: Young, Wayne; Stratton, Gregory; Farrell, Ben; Kenneth Baird; Katherine Chubbs
Subject: B407 standby YYT
Importance: High

Roger, Ron, Shane:

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EH is establishing the B407 in YYT as dedicated standby for Provincial air ambulance – email just sent.

Corey Banks, RN, ACP, DHSA  
Director and Chief  
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St. John’s, NL, Canada  A1C 5B8

FYI, there is no standby/contract gov’t helicopter asset to respond to a medevac or EMO east of Pasadena. May be something ava it would be a roll of the dice sort of speak, at the time with all helicopter companies on the island...

Thanks Greg

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Post Mail:  
SM429 St Clares Hospital, 154 LeMarchant Road  
St. John’s, NL, Canada  A1C 5B8
From: Stratton, Gregory [mailto:strattong@gov.nl.ca]
Sent: Tuesday, February 21, 2017 11:18 AM
To: AirServicesDispatch, AirServicesDispatch; Butt, Derrick; Donald Drover; Dunford, Joe; Farrell, Ben; GARDNER, MARK; PMT; Jacque, Durwin; Letto, Jason; Letto, John; MCC; MFS; Morris, Chris; Pickett, Roger; Pollett, Jeff; Power, Keith; Roberts, Ralph; Sharpe, Paul; Short, William J.; Snow, Peter; Walsh, Dave J.; Winsor, Randy; Young, Wayne
Cc: Blandford, Bill; Rowsell, Tim; Pollett, Tara; Philp, Nathan
Subject: Base Helicopters

Please be advised that the Gander based helicopter has been moved to Pasadena (West Coast) for work with Wildlife, as well the St Alban’s helicopter is in Pasadena. They will remain away from their original base in Pasadena until March 31st.

Greg Stratton  
Dispatch Coordinator  
Gov’t Air Services  
Gander NL, Hanger 22  
P.O Box 2222 A1V-2N9  
Office 709-256-1030  
Cell 709-424-0407  
strattong@gov.nl.ca

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Corey

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Thanks Greg

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Thanks

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine and Medical Transport
Eastern Health, NL
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Stratton, Gregory
Sent: Tuesday, February 21, 2017 10:00 AM
To: Corey Banks; Farrell, Ben
Subject: RE: Universal Stand by Rate

Corey the helicopter (Large Helicopter) contract machine left St John’s on Feb 11th and is booked in Goose Bay with wildlife/E&C until March 31st 2017 with a good possibility of being booked on April 1st for more work in Goose Bay.

Thanks

From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
Sent: Tuesday, February 21, 2017 9:20 AM
To: Stratton, Gregory; Farrell, Ben
Subject: Fw: Universal Stand by Rate

Greg/Ben: can you send me the dates of officially when the B407 was taken off contract in YYT, and when it is expected to be put back contract once Forestry ceases its added work in Labrador.

See below - I need dates to calculate how much we'll be expending extra to have aircraft available, so I can advise Executive

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine and Medical Transport
Eastern Health, NL
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Young, Wayne <WayneYoung@gov.nl.ca>
Sent: Tuesday, February 21, 2017 9:14 AM
To: Corey Banks
Subject: RE: Universal Stand by Rate

I would talk to GAS re exact dates of timing.

Wayne
Need date aircraft was taken off contract in YYT, so calculate savings versus projected expenditures for special stand-by as below.

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine and Medical Transport
Eastern Health, NL
Sent from my BlackBerry 10 smartphone on the Bell network.

I require the exact date that Forestry will end their work in Labrador, so that the B407 "technically" becomes the 5th Gov't contract helicopter again.

Once I know that I can project costs based on stand-by rate below versus cost of the savings due to not being billed the normal stand-by rate due to B407 in YYT technically not being the Gov't helicopter. Then I can advise Executive on the expected cost to support Provincial air ambulance

So we won’t be billed for Feb anyway as per normal, since B407 was taken away from us out of YYT, correct?
Helicopter costs are a RHA budget item.

From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
Sent: Monday, February 20, 2017 4:17 PM
To: Young, Wayne
Subject: RE: Universal Stand by Rate

What do you mean by, for me to consider....for EH to cover and recover from DHCS, or DHCS pay directly?

Corey Banks, RN, ACP, DHSA
Director and Chief
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Eastern Health Authority

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From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Monday, February 20, 2017 3:16 PM
To: Corey Banks
Subject: FW: Universal Stand by Rate

Sorry

Rushed my math net stand by cost $13,500

W

From: Young, Wayne
Sent: Monday, February 20, 2017 2:56 PM
To: Corey Banks
Subject: Universal Stand by Rate

Corey

Corey

Just had a conversation with Roger Simms at Universal about standby rates for the Bell 407. The rate is $1,350 per day but flight hours purchased by any government department would be applied against stand by payments. Stand by will ensure a one hour response time.

For example:
25 days stand by @ $1,350 per day = $33,750 stand by fees
Less 15 flights hours @ $1,350/hour = ($20,250) flight costs
Net Stand by Cost  $3,500 net stand by cost
Have a chat with Roger to confirm the details. Something for you to consider.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca

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Cook, Michael

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Corey Banks, RN, ACP, DHSA
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From: Corey Banks
Sent: Monday, February 20, 2017 6:15 PM
To: Young, Wayne
Subject: Re: Universal Standby Rate
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Sent: Monday, February 20, 2017 6:02 PM
To: Young, Wayne
Subject: Re: Universal Stand by Rate

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Eastern Health Authority

Phone: (709) 777-5955 Fax: (709) 777-5956
Email: corey.banks@easternhealth.ca
www.easternhealth.ca www.pmtnl.ca
Post Mail:
SM429 St Clares Hospital, 154 LeMarchant Road
From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Monday, February 20, 2017 3:16 PM
To: Corey Banks
Subject: FW: Universal Stand by Rate

Sorry

Rushed my math net stand by cost $13,500

W

From: Young, Wayne
Sent: Monday, February 20, 2017 2:56 PM
To: Corey Banks
Subject: Universal Stand by Rate

Corey

Corey

Just had a conversation with Roger Slimms at Universal about standby rates for the Bell 407. The rate is $1,350 per day but flight hours purchased by any government department would be applied against stand by payments. Stand by will ensure a one hour response time.

For example:
25 days stand by @ $1,350 per day = $33,750 stand by fees
Less 15 flight hours @ $1,350/hour = ($20,250) flight costs
Net Stand by Cost = $3,500 net stand by cost

Have a chat with Roger to confirm the details. Something for you to consider.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca
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Hi all,

As Wayne requested on Friday some clarity on the data re helicopter air ambulance operations, I had provided a quick data sheet Friday that showed 85 RW flights (pdf attached: "NL medevac calendar year 2016"), but as indicted to Wayne on Friday we were doing a deeper dive (see email below). I'm sharing this with all of you so you have it prior to our meeting for your review, as there is a considerable amount of information here.

The excel document "2016 HEMS data" is the deep dive into our dispatch database re helicopter air ambulance operations in calendar year 2016. This is not completely comprehensive (i.e.: missing missions), as some flights did not get entered as RW flights, and as per some dispatchers several missed missions were not logged; so actual activity numbers slightly higher than on the attached. First worksheet is a dashboard view of data, with all details of raw data on second worksheet. Some key points:

- 91 missions requested via MCC for RW service; includes launched and complete, launched and incomplete, and missed missions

- Note: due to MCC coding errors and omissions actual volume slightly higher

- Equates approximately 6% of our overall air ambulance mission volume of 1707 missions in 2016

- 52% (47) RW missions were within the catchment area of the Bell 407 based at YYT.

- This correlates to Provincial population density

- We are confident there are many more RW missions that we could perform, however, we don’t get the requests as field providers and rural facilities don’t think we can assist:

- An analysis based on acuity, distance and time factors completed in 2010 with a retrospective review of all air and road transports, estimated approximately 300 RW air ambulance missions annually (not accounting for other emergency service needs such as GSAR);

- Most of these are transports not occurring in the air ambulance system now, rather taking longer and less efficient/effective routes by ground

- An analysis of FY15-16 road ambulance data showed 500 road ambulances transports were performed into tertiary care facilities in St John’s from within the fly radius of a helicopter based in YYT;

- this cost an estimated $300,000 in direct road ambulance and medical escorts fees; not accounting for mortality/morbidity outcomes of patients, or hospital lengths of stay
The second excel document, "JRCC Halifax NL medevacs 2016" is our annual report from JRCC on use of DND assets.

- Approximately 223.2 hours of support from DND for 48 missions
- At estimated $33,000/hour for the heavy duty IFR Cormorant helicopter = ~$7.4m
- This is a high rate of reliance on DND support for Provincial services as compared to other Provincial jurisdictions;
- driven primarily by the limitations and restrictions of the light duty VFR aircraft on contract for air ambulance support in NL
- other jurisdictions have medium duty IFR helicopters for EMS and/or do not have the access issues we have in NL which is compounded by the metrological conditions we face in the North Atlantic
- Plus with SAR we do need to acknowledge response time delays, if they are available and accept the mission, we most often still have to provide a MFS team/CCT medical staff as scope of care outside of SAR Tech capability. So time or resources being consumed to get the staff and helicopter connected and then responds to mission.
- Outside of M-F/8-4 SAR is on-call with a 2 hour launch time.

- 54% reliance on DND/SAR: Most common reasons for requesting DND (see PDF attachment) are due to unavailability /inability of NL air ambulance assets to service mission needs:
  - In 2010 we estimated the mission reliability of the current contracted RW aircraft to be maximum 20%;
  - 2016 data shows 24% completion rate for UHL with most frequent issues being VFR limitations:
    - UHL unable to fly due to weather/visibility/wind (29)
    - UHL unable to fly due to darkness/pending darkness (13)

The use of DND is as a “back-up option” due to unavailability/inability of NL air ambulance assets to meet our needs. This should be a rare event and is performed under auspices of “humanitarian support” as SAR assets have a Federal legislated mandate for air and nautical search and rescue – not land based SAR or Provincial air ambulance. So each time we utilize SAR we risk actual SAR response to offshore incidents, and we have had incidents where SAR has not been available due to ongoing offshore SAR events.

- Our “last resort” option after SAR is to request Cougar helicopters (@~$13,000/hour) for a heavy duty IFR S92 helicopter. Cougar is not on contract so a delay with accessing their aircraft is a regular occurrence, and there have been times when they have not been able to assist.

Given the data above, if we were to recommend removal of any helicopter(s) from contract

- the first recommendation would be St Albans
- second would be Gander

This recommendation is based on historic air ambulance demand, and predicted geographic coverage/response time for HEMS operations; not accounted are any other emergency service’s needs (i.e.: GSAR), and other general utility work of Government.

- YYT primary base as it has most demand (52%; EH and eastern CH):
- B407 has the medical interior to facilitate medical transports.
• MFS team stationed here, with ACP’s from city ambulance able to be readily and reliably pulled and assigned flight if MFS team not available.

• **YYR being the secondary base (LGH 33% of demand):**
  - The demand here due to the access challenges in Labrador and the relatively higher proportion of wilderness and remote activity
  - MFS team stationed here and when MFS team not available, the local LGH staff are familiar and experienced in supporting medevac operations, including having medevac training and equipment

• **Pasadena as third base with remainder of demand (15% covering WH, western CH, and southern LGH):**
  - Reliable access to ACP staffing from WMRH, and WMRH has back-up for local Corner Brook operations via Reliable Ambulance Service
  - WMRH has equipped and provided direction to paramedic staff in performing remote response
  - Pasadena, combined with YYT, provide 2 RW on island for emergency medical services.
  - This ensures reliability of response time, and contingency for the ocean effect weather impacts we often encounter at the Avalon isthmus.
  - This is an important consideration given the light duty VFR general utility helicopters on contract
  - Plus leaves SAR 103 in the middle (Gander) as back-up
  - Important to note that the patients moved by RW are the most critical:

<table>
<thead>
<tr>
<th>Remote Incident</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Out of hospital remote incidents</td>
<td>57%</td>
</tr>
<tr>
<td>Remote incidents</td>
<td>32%</td>
</tr>
<tr>
<td>Coastal Labrador clinics</td>
<td>16%</td>
</tr>
</tbody>
</table>

In the last 8 days we had need for RW launch from YYT twice:

• Alternatively had to utilize medical team from BPHC and a road ambulance from local area for 8hrs+ to transport patient ~4 hours via road; while MFS team in YYT

• Feb 19 CCT from Gander to HSC and no FW available;

• Due to forecasted weather along route and during time of predicted mission the B407 was unable to launch; SAR requested

I have also attached for you a copy of our MCC "air ambulance deployment plan" (PDF) that directs MCC on how to process air ambulance requests, assign assets, and deploy medical crews.
I know there is a lot of information here, sorry, if you have any questions on any of this let me know. When we meet I can go through any of this in further detail if you wish.

Corey
Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine & Medical Transport
Eastern Health Authority

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Email: corey.banks@easternhealth.ca
www.easternhealth.ca  www.pmtnt.ca
Post Mail:
SM429 St Clares Hospital, 154 LeMarchant Road
St. John’s, NL, Canada  A1C 5B8

From: Corey Banks
Sent: Friday, February 17, 2017 4:52 PM
To: Young, Wayne (WayneYoung@gov.nl.ca)
Subject: Helicopter medical response

Attached is the summary document on 2016 flights as per our records:

- BTW our record of 48 DND flights matches what DND report of missions they performed for us.

  Mike is preparing a detailed breakdown of all RW flights based on type (scene or interfacility), location, and helicopter base.

  - For example some of the RW flights in CH were performed by the MFS team based out of YYT either with UHL or with SAR or Cougar when UHL not able to fly;
  - due to that fact ~50% of all our RW flights are based out of YYT

  There are also a number of requested missions to MCC that we could not complete due to no RW available:

    - right now Mike found 12 of those thus far (which are in addition to those actually launched)
    - there are also some that we launched with UHL but couldn’t complete due to weather or mechanical issues

  Plus we think a few others were not entered as RW flights, for example Mike found another one today for Cougar in the database...(bringing total for Cougar to 6: not reflected on the attached), and there is at least 2 other flights we know we did with RW that are no on the listing....so Mike is scanning back through – should have that done Monday.

  So once that scan is done it will show about 100 flights launched, and more than 100 flights requested once the requested but not launched (i.e.: missed missions) are factored in (realizing we still may miss a few that were not logged as RW or missed RW requests)...that is in keeping with our annual average of about 100 +/- RW missions each year; or ~6% of our annual mission volume.
We'll have a spreadsheet with the dates, and HCC#s and details on incident, location, medical team, aircraft, etc.

<< File: NL Medevacs Calendar Year 2016.pdf >>

Corey Banks, RN, ACP, DHSA
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Post Mail:
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St. John's, NL, Canada    A1C 5B8
Hi Joe,

I think this issue is certainly not gone away either. Roger Simms of UHNL is clearly saying that the 407 is not on standby and Wayne said he only wants it available for charters. There is no certainty that the aircraft will be available for a charter if they have no pilot for it and then Corey goes on to say that it will be requested as per normal air ambulance deployment when Roger said it wasn’t available. This is bound to be an issue the next call for a medevac pick up for this aircraft and this time, I think Health should answer the inquiries due to the fact that we did not make the decisions with respect to moving this aircraft, only organized it.

Thanks,
Ben

From: Corey Banks [mailto:Corey.Banks@easternhealth.ca]
Sent: Friday, February 17, 2017 7:36 PM
To: Stratton, Gregory; Dunford, Joe
Cc: Farrell, Ben
Subject: Re: Bell 407 St. Johns

Thanks Greg - this aircraft will be requested as per normal air ambulance deployment for the benefits of patients.

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine and Medical Transport
Eastern Health, NL
Sent from my BlackBerry 10 smartphone on the Bell network.

From: Stratton, Gregory
Sent: Friday, February 17, 2017 6:41 PM
To: Dunford, Joe
Cc: Corey Banks; Farrell, Ben
Subject: FW: Bell 407 St. Johns

FYI please see below.

Greg Stratton
Dispatch Coordinator
Gov't Air Services
Gander NL, Hanger 22
P.O Box 2222 A1V-2N9
Office 709-256-1030
Cell 709-424-0407
strattong@gov.nl.ca
From: Roger Simms [mailto:rsimms@uhnl.nf.ca]  
Sent: Friday, February 17, 2017 6:15 PM  
To: Shane Cyr; Stratton, Gregory; Young, Wayne; Paul Garrett  
Subject: Re: Bell 407 St. Johns

That is correct Greg, we will not crew the aircraft for standby only for scheduled bookings made through your department.  
The one hour minimum is required if we are on standby for any Dept, otherwise the aircraft is on stand down/ not crewed.  
Thanks  
Roger

Sent from my iPhone

On Feb 17, 2017, at 5:50 PM, Shane Cyr <scyr@UHNL.nf.ca> wrote:

FYI – no need to cover the aircraft by the sounds of it.  
Shane

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]  
Sent: February 17, 2017 5:05 PM  
To: Stratton, Gregory <strattong@gov.nl.ca>; Roger Simms <rsimms@uhnl.nf.ca>  
Cc: Shane Cyr <scyr@UHNL.nf.ca>; Farrell, Ben <BenedictFarrell@gov.nl.ca>  
Subject: RE: Bell 407 St. Johns

HCS is not asking for the 407 to be on standby just on available for charter.

Wayne

From: Stratton, Gregory  
Sent: Friday, February 17, 2017 5:33 PM  
To: Roger Simms; Young, Wayne  
Cc: Shane Cyr; Farrell, Ben  
Subject: RE: Bell 407 St. Johns

Wayne, From my understanding below there will be a daily charge of one hour for the 407 to be ava in YYT for EMS. I would assume Roger/Shane if the one hour standby minimum isn’t paid by DHCS/Eastern health etc... this 407 isn’t staffed and ava to respond if needed by MCC/EMS guys?

Just trying to clarify so everyone is on the same page.

Thanks

From: Roger Simms [mailto:rsimms@uhnl.nf.ca]  
Sent: Friday, February 17, 2017 5:18 PM  
To: Young, Wayne; Stratton, Gregory  
Cc: Shane Cyr  
Subject: RE: Bell 407 St. Johns

Hi Wayne and Greg,
The Bell 407 is now available at YYT for charter, at the Government rate of $1350.00 per flight hour. However, if the aircraft is required to be on standby for any department, the daily minimum will be one hour at the preferred rate. Universal will require sufficient notice to place aircrews on standby. Have a great weekend, and please contact me should you require other information.

Thanks

Roger

---

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Friday, February 17, 2017 4:38 PM
To: Stratton, Gregory <strattong@gov.nl.ca>; Roger SImms <rsimms@uhnln.nf.ca>
Subject: Bell 407 St. Johns

Greg

The Bell 407 EMS configured is currently back in St. John’s and can be made available to Eastern Health at a rate of $1,350 per hour. I am unsure of any additional charges.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
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Cell (709) 693-2012
wayneyoung@gov.nl.ca

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Thanks - understand re standby, but as per Wayne, if we need it we request it and the applicable rate will apply.

Corey Banks, RN, ACP, DHSA
Director and Chief
Paramedicine and Medical Transport
Eastern Health, NL
Sent from my BlackBerry 10 smartphone on the Bell network.

Roger, however the helicopter isn’t ava as I read below unless a standby fee is paid which to my knowledge hasn’t been agreed to. Just want to be sure were on the same page.

I was on leave for two weeks sorry you were missed regarding the last issue. I will advise all dispatchers to inform you and MCC. Wayne and Karen with the DHCS were both aware however, just figured they would have informed EHS.

Have a great weekend...

Thanks Greg - this aircraft will be requested as per normal air ambulance deployment for the benefits of patients.

FYI please see below.
That is correct Greg, we will not crew the aircraft for standby only for scheduled bookings made through your department.
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Office 709-256-1030  
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Yes for sure. Send to both as en FYI. Thanks

Sent from my BlackBerry 10 smartphone on the Bell network.

Should this be forwarded to corey and Joe at least? There is still no 407 ava if you read below...

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Sent: Friday, February 17, 2017 4:38 PM
To: Stratton, Gregory <stratton@gov.nl.ca>; Roger Simms <rsimms@uhnL.nf.ca>
Subject: Bell 407 St. Johns

Greg

The Bell 407 EMS configured is currently back in St. John's and can be made available to Eastern Health at a rate of $1,350 per hour. I am unsure of any additional charges.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca

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Cook, Michael

From: Roger Simms <rsimms@uhnln.nl.ca>
Sent: Friday, February 17, 2017 6:15 PM
To: Shane Cyr; Stratton, Gregory; Young, Wayne; Paul Garrett
Subject: Re: Bell 407 St. Johns

That is correct Greg, we will not crew the aircraft for standby only for scheduled bookings made through your department.
The one hour minimum is required if we are on standby for any Dept, otherwise the aircraft is on stand down/ not crewed.
Thanks
Roger

Sent from my iPhone

On Feb 17, 2017, at 5:50 PM, Shane Cyr <scyr@UHNln.nl.ca> wrote:

FYI – no need to cover the aircraft by the sounds of it.
Shane

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: February 17, 2017 5:05 PM
To: Stratton, Gregory <strattong@gov.nl.ca>; Roger Simms <rsimms@uhnln.nl.ca>
Cc: Shane Cyr <scyr@UHNln.nl.ca>; Farrell, Ben <BenedictFarrell@gov.nl.ca>
Subject: RE: Bell 407 St. Johns

HCS is not asking for the 407 to be on standby just on available for charter.

Wayne

From: Stratton, Gregory
Sent: Friday, February 17, 2017 5:33 PM
To: 'Roger Simms'; Young, Wayne
Cc: Shane Cyr; Farrell, Ben
Subject: RE: Bell 407 St. Johns

Wayne, From my understanding below there will be a daily charge of one hour for the 407 to be ava in YYT for EMS. I would assume Roger/Shane if the one hour standby minimum isn’t paid by DHCS/Eastern health etc... this 407 isn’t staffed and ava to respond if needed by MCC/EMS guys?

Just trying to clarify so everyone is on the same page.

Thanks

From: Roger Simms <rsimms@uhnln.nl.ca>
Sent: Friday, February 17, 2017 5:18 PM
To: Young, Wayne; Stratton, Gregory
Hi Wayne and Greg,

The Bell 407 is now available at YYT for charter, at the Government rate of $1350.00 per flight hour. However, if the aircraft is required to be on standby for any department, the daily minimum will be one hour at the preferred rate. Universal will require sufficient notice to place aircrews on standby.

Have a great weekend, and please contact me should you require other information.

Thanks

Roger

From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Friday, February 17, 2017 4:38 PM
To: Stratton, Gregory <strattong@gov.nl.ca>; Roger Simms <rsimms@uhnl.nf.ca>
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From: Young, Wayne
Sent: Friday, February 17, 2017 5:35 PM
To: Stratton, Gregory; 'Roger Simms'
Cc: Shane Cyr; Farrell, Ben
Subject: RE: Bell 407 St. Johns

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Wayne

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Sent: Friday, February 17, 2017 5:33 PM
To: 'Roger Simms'; Young, Wayne
Cc: Shane Cyr; Farrell, Ben
Subject: RE: Bell 407 St. Johns

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Just trying to clarify so everyone is on the same page.

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From: Young, Wayne [mailto:WayneYoung@gov.nl.ca]
Sent: Friday, February 17, 2017 4:38 PM
To: Stratton, Gregory <strattong@gov.nl.ca>; Roger Simms <rslmms@uhn.nf.ca>
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No send it to everyone on the daily status report. We might modify it at some point but for now all will know. Might take off our pilots and maint at some point. We can discuss that next week.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Stratton, Gregory
Sent: Friday, February 17, 2017 5:21 PM
To: Farrell, Ben
Subject: FW: Bell 407 St. Johns

Should I send this out to everyone on the Inner office list? Or just let Wayne handle it?

Sorry to bother you but not sure what to be at and I know it's a sensitive issue.

From: Roger Simms
Sent: Friday, February 17, 2017 5:18 PM
To: Young, Wayne; Stratton, Gregory
Cc: Shane Cyr
Subject: RE: Bell 407 St. Johns

Hi Wayne and Greg,
The Bell 407 is now available at YYT for charter , at the Government rate of $1350.00 per flight hour. However, if the aircraft is required to be on standby for any department, the daily minimum will be one hour at the preferred rate. Universal will require sufficient notice to place aircrews on standby. Have a great weekend, and please contact me should you require other information Thanks
Roger

From: Young, Wayne
Sent: Friday, February 17, 2017 4:38 PM
To: Stratton, Gregory; Roger Simms
Subject: Bell 407 St. Johns

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Hi Wayne and Greg,
The Bell 407 is now available at YVT for charter, at the Government rate of $1350.00 per flight hour. However, if the aircraft is required to be on standby for any department, the daily minimum will be one hour at the preferred rate. Universal will require sufficient notice to place aircrews on standby. Have a great weekend, and please contact me should you require other information.
Thanks
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Greg

The Bell 407 EMS configured is currently back in St. John’s and can be made available to Eastern Health at a rate of $1,350 per hour. I am unsure of any additional charges.

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Hi Greg

As my email says, send the new email concerning the helicopters to the same individuals on the contact list for the Aircraft Daily Status Report.

Beyond that I agree that Wayne and Corey should advise others in their departments who would need to know.

Thanks
Ben

Sent from my BlackBerry 10 smartphone on the Bell network.

Who would you like in the email list? There are many players from the helicopter end of this operation. i.e. all the health care facilities, Boards, Forestry other Departments ETC... Please advise who you/Joe would like this email to be sent to and I will insure everyone is advised. I would think this notification would come from the DHCS and they would be responsible to ensure all Health boards/ETC... are in the know. With regard to the email below both Wayne Young and Karen Stone were advised and in my mind should have passed along to whomever they wished to advise.
I would also ask that any time either of the other helicopters are moved from their normal bases to accommodate work by other departments, a similar email be issued as all aircraft at times support medevac activity throughout the province and it would be helpful for all involved to be aware of the locations at all times.

Finally, Greg, I would ask that you review the email contact list to ensure that everyone who needs to be in the loop is on there and I will follow up with Roger Simms of UHNLI requesting that we be provided with a status update anytime the aircraft is unavailable or relocated in the future.

If you have any concerns or suggestions on how to improve the communications here, please let me know.

I appreciate your cooperation on this issue.

Ben Farrell
Director of Air Services
P.O. Box 2222
Hangar# 22, Gander Airport
Gander, NL A1V 2N9
Tel: 709-256-1037
Cell: 709-424-5004
Fax: 709-256-1110
Email: benfarrell@gov.nl.ca
Greg

The Bell 407 EMS configured is currently back in St. John’s and can be made available to Eastern Health at a rate of $1,350 per hour. I am unsure of any additional charges.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
Cell (709) 693-2012
wayneyoung@gov.nl.ca
Hi Roger,

As per our conversation earlier today and in an effort to better communicate with everyone on the helicopters and how they relate to medevac services, I sent the email below to my staff in an effort to keep people better informed.

In doing so, I would ask that UHNL please send our dispatch an email whenever the location or status of the five helicopters changes or the aircraft is unavailable. I know we do this verbally anyway, but this will allow our dispatch staff to advise others of changes that directly affect the service.

Thanks for your assistance on this and have a great weekend.

Ben Farrell
Director of Air Services
P.O. Box 2222
Hangar# 22, Gander Airport
Gander, NL A1V 2N9
Tel: 709-256-1037
Cell: 709-424-5004
Fax: 709-256-1110
Email: benfarrell@gov.nl.ca
In light of the recent news story and what appears to be a lack of communication on the movement of the 407 helicopter based at St. John's, I would ask that effectively immediately, an email be sent to the same contact list as the aircraft daily status report any time there is a change in the helicopter base location or status of the aircraft such as being out of service and/or being replaced with a different aircraft type.

I would also ask that any time either of the other helicopters are moved from their normal bases to accommodate work by other departments, a similar email be issued as all aircraft at times support medevac activity throughout the province and it would be helpful for all involved to be aware of the locations at all times.

Finally, Greg, I would ask that you review the email contact list to ensure that everyone who needs to be in the loop is on there and I will follow up with Roger Simms of UHNl requesting that we be provided with a status update anytime the aircraft is unavailable or relocated in the future.

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Email: benfarrell@gov.nl.ca
Good Morning,

In light of the recent news story and what appears to be a lack of communication on the movement of the 407 helicopter based at St. John's, I would ask that effectively immediately, an email be sent to the same contact list as the aircraft daily status report any time there is a change in the helicopter base location or status of the aircraft such as being out of service and/or being replaced with a different aircraft type.

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Director of Air Services
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Gander, NL A1V 2N9
Tel: 709-256-1037
Cell: 709-424-5004
Fax: 709-256-1110
Email: benfarrell@gov.nl.ca
great thanks.

Sent from my BlackBerry 10 smartphone on the Bell network.

Lori Anne,

There was a disconnect somewhere. We understood Wayne Young would notify the Health Authority and that didn’t happen. I’ll ask Ben to address with a notification directly to the Health Authorities of any basing changes.

Joe Dunford, M.Eng. P.Eng.
Assistant Deputy Minister – Transportation
Department of Transportation and Works
Government of Newfoundland and Labrador
P: (709) 729-0648
F: (709) 729-3440

what happened there?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Companion, Lori Anne
Sent: Friday, February 17, 2017 6:07 AM
To: English, Tracy; Dunford, Joe; Martin, Kellee
Subject: Re: CBC - Air ambulance helicopter moved from St. John's, and no one told medical dispatchers
Potential copyright material

If you wish to obtain a copy please contact the ATIPP Office at (709) 729-7072 or atippoffice@gov.nl.ca.
Updated response below.

FYI. [redacted] has been in touch with HCS regarding air ambulances. His email and HCS’s response are below.

**Request**

Hello -

I understand that there is presently no rotor-wing aircraft (helicopter) available for air ambulance in the eastern region, and won’t be for a month or more. Can EH and HCS confirm this, and is it possible for someone to be made available to answer questions about the rationale for this change, and what impact it may have on patient care?

Thanks in advance for any assistance you can provide.

**Sincerely,**

Response from HCS:

Hi [redacted] hope this provides some clarity for you. Here is a further statement from the department. We can set up a time for the Minister to speak to you about air ambulance coverage on Monday if you like.

The helicopter currently parked in Central was transferred there under an agreed arrangement. This helicopter service is only available for good weather and day time medevac, as has always been the case. Nighttime and bad weather medevac’s requiring helicopter are done by search and rescue at the request of the department.

In light of the email you referenced, the department has clarified for Eastern Health the availability of this helicopter.

At no time was Eastern Health without air ambulance coverage. Coverage includes helicopters, fixed wing and/or contractors. There is also search and rescue services as an alternate.

**Brian Scott**
Manager of Media Relations
Transportation and Works
Government of Newfoundland and Labrador

e: brianscott@gov.nl.ca
t: 709.729.1758

www.tw.gov.nl.ca | @TW_GovNL
Subject: RE: dates

Media request (see below). Was gathering info from Ben before coming to you.

Hello -

I understand that there is presently no rotor-wing aircraft (helicopter) available for air ambulance in the eastern region, and won’t be for a month or more.

Can EH and HCS confirm this, and is it possible for someone to be made available to answer questions about the rationale for this change, and what impact it may have on patient care?

Thanks in advance for any assistance you can provide.

Sincerely,

From: Dunford, Joe
Sent: Thursday, February 16, 2017 1:25 PM
To: Scott, Brian
Subject: RE: dates

What’s this about? How did it get initiated?

Joe Dunford, M.Eng. P.Eng.  
Assistant Deputy Minister – Transportation  
Department of Transportation and Works  
Government of Newfoundland and Labrador  
P: (709) 729-0648  
F: (709) 729-3440

From: Scott, Brian
Sent: Thursday, February 16, 2017 1:15 PM
Proposing this as part of the response. Health responding to other parts of the request. Is this accurate?

Beginning February 11 until March 6, a Universal helicopter used by the Department of Health and Community Services for medevacs will be used by the Department of Environment and Climate Change for a caribou survey in Labrador.

During this time period, one helicopter will service the regular coverage areas of St. John's and Gander. The helicopter may be situated in St. John's or Gander, depending on weather, amount of daylight, and where it's needed. In addition, the 103 Search and Rescue Squadron based at 9 Wing Gander will provide assistance at no charge to government, as demand warrants.

Hi,

For the first item, correct the aircraft is weather and daylight dependent so there may be times when it does fly that it can’t return to Gander. As for the demand and where it move or stay, that’s a call that Health makes and I am only suggesting that if the aircraft moves to bring TO St. John’s, there are a number of factors involved with returning it including demand, weather and cost. Again, Health determines that and we just organize their requirements with the helicopter company.

For the 103 SAR aircraft, they complete flights when either the contract helicopter cannot complete the mission due to its limitations or the provincial fixed wing aircraft are not available or can’t complete the mission for various reasons. They do not charge the province for the service.

As well another option that is available that I forgot to mention is Cougar Helicopters. They have a multi-engine, IFR helicopter for SAR offshore and on a couple of occasions when 103 SAR wasn’t available, they completed medevac flights for the province. They do however charge and the cost is significant.

Ben

Ben, two more clarifications from me:

The helicopter may be located in either Gander or St. John’s depending on weather, time of day (as the helicopter doesn’t travel after dark), demand (if it’s needed in one location vs the other), and it won’t necessarily fly to the other location unless it has a reason? Is all of that correct?
Also, if 103 SAR are used, is there a cost to us? If so, what is the cost?

Brian

---

From: Farrell, Ben  
Sent: Thursday, February 16, 2017 10:56 AM  
To: Scott, Brian  
Cc: Dunford, Joe  
Subject: RE: dates

Hi Brian,

The requirement for the helicopter in Labrador was for a larger model than the Bell 206 based there due to the number of people travelling on it and the nature of the work. The helicopter normally based at St. John’s is a larger aircraft so the initial decision was to move it to Goose Bay for the month. Universal then proposed the option that they would move the St. Johns helicopter to Gander instead of Goose Bay and they would use one of their other larger aircraft there. This meant the St. John’s aircraft was still on the island and would be still available for medevac work. The aircraft left St. John’s on Feb. 11th and the work in Labrador is scheduled to end on March. 6th when at that time all aircraft will return to their normal bases.

With respect to the moving of the aircraft, it was done to try to best utilize the contract aircraft and not to incur additional expenses by bring on additional aircraft. Wayne Young at Health was full engaged in the process and worked with air services and Universal to come up with this solution and approval of it. He might be best to speak to the response to medevac patients etc. as our mandate here is just to organize the work by various departments and to facilitate to helicopters get the job done. Wayne can be reached at 693-2012.

Please let me know if you need anything further.

Ben

---

From: Scott, Brian  
Sent: Thursday, February 16, 2017 10:07 AM  
To: Farrell, Ben  
Subject: dates  
Importance: High

Hi Ben,

When did that helicopter service change start and when will it end? Also, the helicopter that is gone to Labrador, where was that regularly located? St. John’s or Gander?

Brian Scott  
Manager of Media Relations  
Transportation and Works  
Government of Newfoundland and Labrador  
e: brianscott@gov.nl.ca  
t: 709.729.1758  
www.tw.gov.nl.ca | @TW_GovNL
From: Roger Simms <rsimms@uhnlf.ca>
Sent: Friday, February 10, 2017 2:46 PM
To: Farrell, Ben; Young, Wayne; Stratton, Gregory; Blake, John
Cc: Paul Garrett; Shane Cyr; Stephanie Normore; Rick Dawe
Subject: Request for moving EMS aircraft C- FEPR from YYT to YYR

Hi Everyone,

After many consultations with the total group involved in the request to relocate the aircraft assigned to EMS / and other Departments based in St. John’s to Goose Bay for a one month period to accommodate Wildlife Division. The following solution was agreed upon.

The YYT aircraft would be relocated and replaced with an Airbus Astar 350 to accommodate the original request from Wildlife Division, specific to their requirements.

The total cost incurred would be the ferry flight time between both locations.

During the replacement month, the aircraft assigned to the contract in Goose Bay, would assume the daily amount. The Bell 407 assigned to the St. John’s Base would stand down, unless requested from Air Services for charters and standby,

Where appropriate charges would apply.

We will make plans with Air Services to relocate the aircraft in the next day or two.

Best regards and once again thanks to everyone for working out the details.

All the best,

Roger

Roger Simms
Director of Marketing, UHNLLP
St. John’s, NL
Phone: (709) 576-4611
If we can keep original be better...John P is away at PBTC meetings all week.

Good Morning

Will new AFA and PO #’s be issued for these missions or can you keep the original numbers?

Tara Pollett
Aircraft Dispatcher II
Government of Newfoundland and Labrador
Air Services Division

Air Services,

As per correspondence today on the availability of the 407 machine at the government rate of $450 / hr; I am updating the AFA’s to reflect changes in booking this machine. Please issue new dispatch #’s.

Also, the existing three approved PO’s will need to be updated. Sherry, I am advised that you can make these updates. I have provided the original PO #’s and cost centers below for your reference.

John B; these changes require your approval also.

The hours have been modified to reflect fuel usage and collaring efficiency. Overall savings incurred are $45,950.

Trip one:
Original AFA: PO# 216042613 (LCI 41B3 cost code)
GRCH winter caribou collaring for LCI
To be changed to

**Departure:** February 22, 2017  
**Return Date:** Up until March 6, 2017  
**Purpose:** GRCH winter caribou collaring  
**Program:** Labrador Caribou Initiative (Phase II)  
**Hours:** Anticipated hours: 28  
**Rate / hour:** $450 / hr  
**Aircraft:** 407 Helicopter (government contract rate)  
**Vendor:** Universal  
**Area:** Central and northern Labrador, Nain

Trip two:  
Original AFA: PO# 216042678 (DND cost code)  
Boreal Caribou Collaring

To be changed to:  

**Departure:** Feb 15, 2017  
**Return Date:** Up until March 14, 2017  
**Purpose:** Boreal caribou collaring  
**Program:** Labrador Boreal caribou monitoring  
**Hours:** Anticipated hours: 40  
**Rate / hour:** $450 / hr  
**Aircraft:** 407 Helicopter (government contract rate)  
**Vendor:** Universal  
**Area:** Southern Labrador, Dominion Lake, Joir River

Trip three:  
Original AFA: PO# 216042684 (DND cost code)  
GRCH winter collaring for LCI and DND

**Departure:** March 15, 2017  
**Return Date:** Up until March 31, 2017  
**Purpose:** GRCH winter caribou collaring  
**Program:** Labrador Caribou Initiative (Phase II) and DND mitigation  
**Hours:** Anticipated hours: 40  
**Rate / hour:** $450 / hr  
**Aircraft:** B2 Helicopter (government contract rate)  
**Vendor:** Universal  
**Area:** Central and western Labrador, Nain

---

John Pisaapo  
Senior Wildlife Biologist (Labrador)  
Dept. of Environment and Conservation  
Wildlife Division  
Box 3014, Station B
Hi Joe,

As we discussed the other day, the use of the 407 has always been a difficult issue. The attached is some email trails that give some background to the issue as to whether or not the aircraft was or is dedicated to Health. The first one clearly shows that Wayne was advised by our dispatch of a request for it from another dept. and him approving of its use.

The second shows some commentary from Max Harvey about it being dedicated to Health and there seems to be a bit of a change in procedure if you look at the last two. We had a request from John Blake at E&C for the 407 for work at Goose Bay and in checking with Wayne, he has approved the release of the aircraft, but is looking to have the Gander 206 cover and when it isn't available, to go outside the contract for an aircraft.

This does show a change in thinking at Health and the ability for other departments to avail of the aircraft. From my perspective, it also shows the need for a dedicated aircraft at St. John's and based on availability once the 407 relocated to Goose Bay, it becomes an exercise in risk management giving consideration to the fact that these helicopters are limited by daylight and weather and this move could cause some delays to the response of an individual in need of a medevac flight.

Thanks,
Ben
Cook, Michael

From: Stratton, Gregory
Sent: Friday, February 03, 2017 11:27 AM
To: Farrell, Ben
Subject: FW: YYT 407

Follow Up Flag: Follow up
Flag Status: Flagged

From: Young, Wayne
Sent: Wednesday, November 30, 2016 9:01 AM
To: Stratton, Gregory
Subject: Re: YYT 407

Greg

The 407 is released.

Wayne

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Stratton, Gregory
Sent: Wednesday, November 30, 2016 8:39 AM
To: Young, Wayne
Cc: AirServicesDispatch, AirServicesDispatch; Rowsell, Tim
Subject: YYT 407

Wayne, E&C/Wildlife are looking to use the 407 based in YYT on December 07th for 3-4 hours they will be heading west along the Nelcor transmission line for about 2 hours and then returning to YYT. Will the DHCS release the 407 to Wildlife for this work?

Thanks

Greg Stratton
Dispatch Coordinator
Gov't Air Services
Gander NL, Hanger 22
P.O Box 2222 A1V-2N9
Office 709-256-1030
Cell 709-424-0407
strattong@gov.nl.ca
Ben see below this is the email I was speaking of I believe, while max kind of agrees with the 407 being DHCS doesn't really come out and say it. Hope this helps.

Good Morning,

Roger Simms dropped by Air Services yesterday on his way to the west coast and they are more than willing to try to work the issues out with government.

Just a thought and Greg and I can join in via Lync as the teleconference is not working well at all.

Thanks,
Ben

The cost allocation was already vetted through departments. It's all laid out in the paper.
question we are hearing and this is also an issue that has to be clarified. If the 407 is exclusive to DHCS, then should they pick up the cost of the daily min.

We are waiting for an email from Wildlife to answer the question of why they can’t use the 206. Past practices had them using a larger aircraft due to the nature of the work they were doing.

Thanks,

Ben

From: Harvey, Max
Sent: Monday, January 11, 2016 5:15 PM
To: Stratton, Gregory
Cc: Smith, Paul C; Martin, Kellee; Young, Wayne; Farrell, Ben
Subject: RE: St John’s 407

The 407 priority as dedicated helo for health – if wildlife needs a 407 out of area, it is outside the contract and at higher rate via standing offer (various providers)

Sound right?

Max Harvey
Assistant Deputy Minister
Department of Transportation and Works
Government of Newfoundland and Labrador

W: (709) 729-2767
C: (709) 727-1586
F: (709) 729-3440

From: Stratton, Gregory
Sent: Monday, January 11, 2016 2:04 PM
To: Harvey, Max
Cc: Smith, Paul C; Martin, Kellee; Young, Wayne; Farrell, Ben
Subject: St John’s 407

I’m going to have a requirement for two 407 (Large) type helicopters to be based in Pasadena for wildlife possibly as early as next week, they are to remain there for 3-4 weeks to complete moose surveys etc… From my understanding of the new Helicopter contract with UHNL we (GAS) have the ability to move any of the 5 contract helicopters wherever the work/job may arise to use as many contract hours as possible. I’ve spoken to Wayne Young with DHCS in St John’s and from my understanding he is against moving the St John’s based helicopter out of St John’s for this or for any other helicopter requirement. Explanation being, this helicopter is always set up and ava for the medical team to respond to a medevac. (Medevac standby)

In this situation who has the authority? As well what should we do going forward for any other request for a 407 type helicopter? As the only 407 (Large) type helicopter in the new contract is based in St John’s and there will be many other departments looking for this helicopter type I’m sure.

Thanks

Greg Stratton
Air Services
Dispatch Coordinator
Greg

Is there an inventory of helicopters on the Island, outside of our Universal contract that depending on their availability on that day that we could charter if necessary for a medevac?

Wayne

From: Stratton, Gregory
Sent: Friday, February 03, 2017 1:55 PM
To: Young, Wayne; Farrell, Ben
Cc: Stone, Karen M.; Philip, Nathan; Blandford, Bill
Subject: RE: 407

There isn’t anything in the contract for that, that I’m aware of so it would depend on the day and workloads of the helicopter companies Etc... unless they are put on some sort of retainer same as the fixed wing. Also the work in Goose Bay for the 407 is confirmed if it’s good to be relocated.

From: Young, Wayne
Sent: Friday, February 03, 2017 1:51 PM
To: Stratton, Gregory; Farrell, Ben
Cc: Stone, Karen M.; Young, Wayne
Subject: FW: 407

Greg

Is there another helicopter not under contract from Universal or through another provider that we could charter if a medevac arose on those to dates the Gander 206 is booked.

Wayne

From: Stratton, Gregory
Sent: Friday, February 03, 2017 1:41 PM
To: Young, Wayne
Subject: RE: 407

There are two bookings one in Pass on Feb 23rd and one on the Avalon on Feb 20th. Due to the fact that the LG helicopter/Pass helicopter and if the YYT 407 goes to YYR. The Gander helicopter will be booked for those, and any further work as the Gander based helicopter will be the only ava contract helicopter on the Island.

From: Young, Wayne
Sent: Friday, February 03, 2017 1:35 PM
To: Stratton, Gregory  
Cc: Stone, Karen M.; Farrell, Ben  
Subject: RE: 407

Greg

Based on your note my understanding is there is currently no scheduled charters for the Gander 206. Just the Pasadena and St. Albans helicopters. Correct?

Wayne

WAYNE YOUNG  
Air and Road Ambulance Programs  
Health and Community Services  
Government of NL  
Cell (709) 693-2012  
wayneyoun@gov.nl.ca

From: Stratton, Gregory  
Sent: Friday, February 03, 2017 1:24 PM  
To: Young, Wayne  
Subject: RE: 407

Roger, this isn't 100% percent just yet, I will advise. However the St Albat's helicopter and the Pass based 206 are both booked Until the end of March with E&C/Wildlife flying Province wide. No guarantee a helicopter will be ava for EMS you understand this correct? Just want to be sure before I start making arrangements.

Thanks.

From: Young, Wayne  
Sent: Friday, February 03, 2017 1:16 PM  
To: Stratton, Gregory  
Cc: Farrell, Ben; Stone, Karen M.  
Subject: RE: 407

Greg

Please make the Bell 407 in YYT available to E&C Wildlife in HV-G8 for the 30 day period.

I would ask that the scheduling of the Gander based 206 reflect there will be no helicopter medevac coverage on the East Coast. If possible can you schedule the use of the Pasadena and St. Albans helicopters first. If the Gander 206 has to be placed into extended service please inform the Medical Flight Team so we can plan according.

Once the 30 day charter is complete the 407 would return to YYT and converted back into a EMS configuration.

Call me if you have any questions.

Wayne

WAYNE YOUNG
Wayne, E&C Wildlife are looking for a 407 helicopters in Goose bay for about 30 days. Would the St John’s based 407 helicopter be able to be moved for this? Think I already know the answer however got to ask.

Thanks

Greg Stratton
Dispatch Coordinator
Gov’t Air Services
Gander NL,Hanger 22
P.O Box 2222 A1V-2N9
Office 709-256-1030
Cell    709-424-0407
strattong@gov.nl.ca
It can stay as long as required. I will start the process could you please change approval #’S to reflect the 407 at the contract rate.

Thanks

Greg. If this includes both pieces of work, the one from Feb 22-March 04 and the second from mar 15-30 it would make sense to relocate the machine and pay the ferry time. If only the former, I wonder how much more economical it would be given ferry time and more fuel usage?

The contract 407 is yours for this work if you want it? Please reply to all as I will be away on leave next week.

Greg

As per our discussion HCS would seek to charter outside the contract for a medevac if the Gander 206 is utilized. HCS releases the Bell 407 to Wildlife as requested.

Wayne

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Government of NL
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Health and Community Services
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Cell (709) 693-2012
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Cc: Farrell, Ben
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