August 11, 2016

Dear Applicant:

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act (Our File #: EDU/043/2016)

On July 14, 2016, the Department of Education and Early Childhood Development received your request for access to the following records/information:

"I am requesting all correspondence related to the planned review of the library system. In addition, I request any correspondence between EY (Ernst & Young) and the department or any reference to EY (Ernst & Young) in departmental correspondence. This request covers the time period of June 1, 2016 to July 14, 2016."

I am pleased to inform you that a decision has been made by the Deputy Minister for the Department of Education and Early Childhood Development to provide access to some of the requested information and the appropriate copies have been enclosed.

Access to the remaining records, and/or information contained within the records, has been refused in accordance with the following exceptions to disclosure, as specified in the Access to Information and Protection of Privacy Act (the Act):

Cabinet confidences – Section 27:
27. (1) In this section, "cabinet record" means
   (h) a record created during the process of developing or preparing a submission for the Cabinet;
   (i) that portion of a record which contains information about the contents of a record within a class of information referred to in paragraphs (a) to (h).

27. (2) The head of a public body shall refuse to disclose to an applicant
   (a) a cabinet record;
   (b) information contained in a record other than a cabinet record that would reveal the substance of deliberations of Cabinet.

Disclosure harmful to the financial or economic interests of a public body – Section 35:
35. (1) The head of a public body may refuse to disclose to an applicant information which could reasonably be expected to disclose
   (d) information, the disclosure of which could reasonably be expected to result in the premature disclosure of a proposal or project or in significant loss or gain to a third party.

Disclosure harmful to personal privacy – Section 40:
40. (1) The head of a public body shall refuse to disclose personal information to an applicant where the disclosure would be an unreasonable invasion of a third party's personal privacy.
As required by 8(2) of the Act, we have severed information that is unable to be disclosed and have provided you with as much information as possible.

The following pages have been severed in its entirety:

<table>
<thead>
<tr>
<th>Page numbers</th>
<th>Exception to disclosure</th>
</tr>
</thead>
<tbody>
<tr>
<td>8-11; 20; 22</td>
<td>Section 27(1)(i); 27(2)(a)</td>
</tr>
<tr>
<td>14</td>
<td>Section 27(2)(b)</td>
</tr>
<tr>
<td>123</td>
<td>Section 40(1)</td>
</tr>
</tbody>
</table>

Please be advised that you may appeal this decision and ask the Information and Privacy Commissioner to review the decision to provide partial access to the requested information, as set out in section 42 of the Act. A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner. Your appeal should identify your concerns with the request and why you are submitting the appeal.

The appeal may be addressed to the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner  
2 Canada Drive  
P. O. Box 13004, Stn. A  
St. John's, NL A1B 3V8

Telephone: (709) 729-6309  
Toll-Free: 1-877-729-6309  
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Office of Public Engagement's website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

If you have any further questions, please feel free to contact the undersigned by telephone at 709-729-1841 or by e-mail at brianevans@gov.nl.ca.

Sincerely,

Brian Evans  
Director of Information Management & Special Projects  
ATIPP Coordinator

Enclosure
As requested

Janet Vivian-Walsh
Deputy Minister
Department of Education and Early Childhood Development
Government of Newfoundland and Labrador
Phone: (709) 729-5086
e-mail: janetvivianwalsh@gov.nl.ca

CONFIDENTIAL – This e-mail message is for intended recipients only. Please do not redistribute or reconfigure without written permission of the sender.
Department of Education and Early Childhood Development

Provincial Information and Library Resources Board
Regional Library Model Overview
PILRB Overview

- The Provincial Information and Library Resources Board is a Crown corporation established by the provincial government under authority of the Public Libraries Act.
- The corporation is run by the provincial board which is composed of representatives and alternates of the regional library boards and appointees of the Lieutenant-Governor in Council. The organization has existed, in some form, since 1935.
PILRB Overview

- The Provincial Board consists of not less than 10 and not more than 15 members, as follows: a representative from each regional library board; the chairperson of the St. John's Library Board; and up to 6 other members appointed by the Lieutenant Governor in Council.

- The overall governance structure consists of:
  - 1 provincial board
  - 4 regional boards
  - 92 local boards (St. John’s board responsible for 3 libraries)
## PILRB Overview

### Divisional Board Representatives

<table>
<thead>
<tr>
<th>Name</th>
<th>Location</th>
<th>Region Represented</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gillian Noonan</td>
<td>Old Perlican</td>
<td>Eastern</td>
</tr>
<tr>
<td>James Pink</td>
<td>Burgeo</td>
<td>Western and Labrador</td>
</tr>
<tr>
<td>Alan Goodridge</td>
<td>Goulds</td>
<td>St. John's</td>
</tr>
<tr>
<td>Myrtle Alpen</td>
<td>Lewisporte</td>
<td>Central</td>
</tr>
</tbody>
</table>

### Regional Board Observers

<table>
<thead>
<tr>
<th>Name</th>
<th>Location</th>
<th>Region Represented</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ed Lawlor</td>
<td>Conception Bay South</td>
<td>Eastern</td>
</tr>
<tr>
<td>Sarah Stockley</td>
<td>Twillingate</td>
<td>Central</td>
</tr>
<tr>
<td>Augusta Ford</td>
<td>St. John's</td>
<td>St. John's</td>
</tr>
<tr>
<td>Vicki Simmons</td>
<td>St. Andrew's</td>
<td>Western and Labrador</td>
</tr>
</tbody>
</table>

### Appointees of the Lieutenant Governor in Council

<table>
<thead>
<tr>
<th>Name</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carla Bellows</td>
<td>Rocky Harbour</td>
</tr>
<tr>
<td>Patrick Walsh</td>
<td>Mount Pearl</td>
</tr>
<tr>
<td>Calvin Taylor (Chair)</td>
<td>Conception Bay South</td>
</tr>
<tr>
<td>Estelle Hynes</td>
<td>Kippens</td>
</tr>
<tr>
<td>Vacant</td>
<td>N/A</td>
</tr>
<tr>
<td>EECD Official - Vacant</td>
<td>St. John's</td>
</tr>
</tbody>
</table>
PILRB Overview

- PILRB presently operates 95 public libraries throughout the province. These libraries are divided into four administrative regions:
  - Western - 30 libraries – includes six in Labrador
  - Central - 33 libraries
  - Eastern - 29 libraries
  - St. John’s - 3 libraries
- Of the 95 libraries currently in operation, 31 are located in schools, 33 are located in municipal buildings, four are located in government buildings and 27 are located in provincial board-owned or leased facilities.
PILRB Overview

- Library services are available to all individuals holding a valid library card:
  - access/borrow information in a library;
  - attend library programs;
  - use public computers and access the Internet and WiFi;
  - access eBooks and Books-by-Mail; and
  - participate in outreach services.

- As of March 31, 2015, PILRB had a total staff complement of 195 full and part-time permanent employees and 141 substitute employees.
Highlights of Regional Model

• The regional model provides provincial population coverage of 85.6% within a 30 minute drive to the nearest library
• Involves the closure of 54 libraries (26 in 2016-17 and 28 in 2017-18) and the reorganization of division offices

s.27(1)(i), s.27(2)(a)
Highlights of Regional Model

- Fifty percent of savings realized from library closures will be reinvested into PILRB (total reinvestment of $653K)
- Remaining 41 libraries will implement a minimum service standard of no less than 30 operating hours per week
- The current library materials budget is maintained so that it may be reinvested across the remaining libraries to increase eBooks and books-by-mail services
- Total annualized savings of $1.06M
PILRB Overview - Statistics

- Currently only 46 of 95 library sites are automated for the purposes of tracking library usage. Automated sites track key circulation statistics through the use of library management software.

- Statistics from non-automated sites are self-reported by librarians, which often results in unreliable data (due to lack of resources, PILRB has been unable to audit self-reported data for a number of years).

- Statistics from libraries located in schools have also proven to be unreliable as frequent class/student use have historically distorted usage data, resulting in high usage by students only.
Statistics Comparison

- With the current 95 libraries, 92.5% of the provincial population is within a 30 minute drive to a library site.
- With 41 regional libraries, 85.6% of the provincial population is within a 30 minute drive to a library site.
- With the closure of 54 libraries, provincial population coverage is only reduced by 6.9%.
- The 54 sites slated to close account for only 11.4% of registered library users.
## 41 Regional Libraries

<table>
<thead>
<tr>
<th>Baie Verte Public Library</th>
<th>L'Anse au Loup Public Library</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bay Roberts Public Library</td>
<td>Lewisporte Memorial Public Library</td>
</tr>
<tr>
<td>Bonavista Memorial Public Library</td>
<td>Marystown Public Library</td>
</tr>
<tr>
<td>Botwood Kinsmen Public Library</td>
<td>Mount Pearl Public Library</td>
</tr>
<tr>
<td>Burgeo Public Library</td>
<td>New-Wes-Valley Public Library</td>
</tr>
<tr>
<td>Burin Public Library</td>
<td>Old Perlican Public Library</td>
</tr>
<tr>
<td>Carbonear Public Library</td>
<td>Pasadena Public Library</td>
</tr>
<tr>
<td>Carmanville Public Library</td>
<td>Placentia Public Library</td>
</tr>
<tr>
<td>Port aux Basques Public Library</td>
<td>Ingornachoix Public Library</td>
</tr>
<tr>
<td>Clarenville Public Library</td>
<td>Rocky Harbour Public Library</td>
</tr>
<tr>
<td>Conception Bay South Public Library</td>
<td>Springdale Public Library</td>
</tr>
<tr>
<td>Corner Brook Public Library</td>
<td>St. Anthony Public Library</td>
</tr>
<tr>
<td>Deer Lake Public Library</td>
<td>A.C. Hunter Public Library</td>
</tr>
<tr>
<td>Gambo Public Library</td>
<td>Marjorie Mews Public Library</td>
</tr>
<tr>
<td>Gander Public Library</td>
<td>Michael Donovan Public Library</td>
</tr>
<tr>
<td>Grand Bank Public Library</td>
<td>St. Lawrence Public Library</td>
</tr>
<tr>
<td>Hasmworth Public Library</td>
<td>Stephenville (Kindale) Public Library</td>
</tr>
<tr>
<td>Melville Public Library</td>
<td>Torbay Public Library</td>
</tr>
<tr>
<td>Harbour Breton Public Library</td>
<td>Twillingate Public Library</td>
</tr>
<tr>
<td>Holyrood Public Library</td>
<td>Whitbourne Public Library</td>
</tr>
<tr>
<td>Labrador City Public Library</td>
<td></td>
</tr>
</tbody>
</table>
# 2016-17 Library Closures

<table>
<thead>
<tr>
<th>Library Name</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arnold's Cove Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>Bay St. George South Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Buchans Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Cape St. George Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Cartwright Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Centreville Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Change Islands Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Churchill Falls Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Codroy Valley Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Cow Head Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>Fogo Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Glovertown Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Greenspond Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>Hare Bay/Dover Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Harry's Harbour Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>Hermitage Public Library</td>
<td>School</td>
</tr>
<tr>
<td>King's Point Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>Lark Harbour Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Lourdes Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Lumsden Public Library</td>
<td>School</td>
</tr>
<tr>
<td>John B. Wheeler Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Point Leamington Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Port au Port Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Ramea Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Sop's Arm Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Winterton Public Library</td>
<td>School</td>
</tr>
<tr>
<td>Woody Point Public Library</td>
<td>PILRB-owned</td>
</tr>
</tbody>
</table>
# 2017-18 Library Closures

<table>
<thead>
<tr>
<th>Library Name</th>
<th>Ownership</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bell Island Public Library</td>
<td>Municipal/Provincial</td>
</tr>
<tr>
<td>Bishop's Falls Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Brigus Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>Trinity Bay North Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Cormack Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Daniel's Harbour Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Fortune Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Fox Harbour Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Garnish Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Gaulfois Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Glenwood Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Harbour Grace Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>La Scle Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Norris Arm Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Norris Point Public Library</td>
<td>Community Group Location</td>
</tr>
<tr>
<td>Pouch Cove Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Robert's Arm Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Seal Cove Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Southern Harbour Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>St. Alban's Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>St. Bride's Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>St. George's Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Stephenville Crossing Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Summerford Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Trapassay Public Library</td>
<td>PILRB-owned</td>
</tr>
<tr>
<td>Victoria Memorial Public Library</td>
<td>Municipal</td>
</tr>
<tr>
<td>Wabush Public Library</td>
<td>Municipal</td>
</tr>
</tbody>
</table>
Mr. Cal Taylor  
Chair, Provincial Information and Library Resources Board  
48 St. George's Avenue  
Stephenville, NL A2H 1K9

June 23, 2016

Dear Mr. Taylor:

As a result of the Government Renewal Initiative process and Budget 2016 decisions, Government proposed a Regional Library Model which would see approximately 86% of residents being within a 30 minute drive to the nearest library. Current library services would be enhanced through measures such as establishing a minimum standard of 30 operating hours per week and increased funding for e-books and books by mail. The implementation of the new model would result in 41 regional libraries throughout the province and a reduction of 54 libraries over a two-year period. Government committed to reinvest $652,500 in the new model while realizing overall annualized savings of $1.06M.

On April 26, 2016, the Provincial Information and Libraries Board (PILRB) passed a motion to accept the recommendation of a Regional Library Model. Shortly after this decision, Government, through consultation with PILRB, communicated that all libraries scheduled to close in 2016 would remain open until October 31, 2016 to allow sufficient time to notify community stakeholders and make necessary arrangements for transition.

Since this announcement, there have been questions regarding the process used to determine the Regional Library Model. This model recommended by government, and approved by PILRB creates a regionalized service that primarily identified locations based on their ability to service the highest number of people in the closest proximity to a library. The locations were further evaluated within the Regional Library Model based upon: physical location/regional proximity to another location; ability of library to support regional service delivery model; and library usage statistics.

In order to provide further analysis of the proposed Regional Library Model, I am proposing that we conduct an organizational and service review of provincial libraries and therefore request that PILRB suspend the decision of April 26, 2016, pending the outcome of this review.

I would further propose that the review be guided by a Steering Committee comprised of equal representation from Government and PILRB officials. Government will provide the services of an external consultant (EY) to conduct the review including provincial consultations. The planning phase of the process could begin this summer, with the first step being jointly determining the Terms of Reference of the review. The remaining work and consultations would occur during the fall with a report anticipated in late fall.
To allow a timely start for the review, I ask that you consult with your Board, and provide a response as soon as possible. Please contact me if you require further information.

Sincerely,

DALE KIRBY, MHA
District of Mount Scio
Minister

cc: Andrew Hunt, Executive Director- PILRB
I think this does it?

Hello Tracy,

Attached for your review.

Thank you,
Dave
# Contents

1. Our understanding of your needs  
   p.3

2. Approach and workplan  
   p.4

3. Our team  
   p.6

4. Fees  
   p.7
Our understanding of your needs
To revisit the decision to reduce the number of libraries and the associated value proposition

As a part of the 2016-17 Budget, the Government of Newfoundland and Labrador (GNL) announced its intention to improve the provincial library system through regionalization and strategic reinvestment. The initiative would result in the closure of 54 libraries and additional investment in the remaining 41 libraries over a two year period. This would yield a net annualized operational cost savings of $1,061,300.

The Department of Education and Early Childhood Development (DEECD) has decided to revisit the decision point relating to library closures. Under the Government Renewal Initiative (GRI), GNL has requested that EY support the Minister in performing a review of library services across the Province. This will include:

- Analysis of the current service delivery landscape (locations, types of services offered, usage, service delivery methods, etc.)
- Review of governance
- Review of service standards
- Research of trends and leading practices
- Provincial stakeholder consultations

The resulting Report will present the outcomes of the current state analysis, research conducted and public consultations. The reported results will assist GNL with decision making related to the Province's library system and services.

The review will be conducted considering broader GNL objectives, some of which include:

- Innovation
- Modernization of service delivery
- Creating a knowledge economy
- Alternative use of buildings/service locations
Approach

EY's proposed approach to conduct this work over 12 weeks is outlined below and on the subsequent page.

**Project Management**

**I. Mobilization and planning**
- Co-develop detailed approach with Review Sponsors and Steering Committee
  - Agree on key objectives for the project
  - Agree on review parameters, detailed analysis approach and criteria for evaluation and reporting
  - Agree on stakeholder consultation methods and materials
  - Review of available data/information
  - Finalize detailed approach and timeline
  - Develop communications plan
  - Deploy Phase I communications
  - Schedule consultations
  - Conduct initial analysis
  - Conduct initial research

**II. Stakeholder consultations and data analysis**
- Perform stakeholder consultations and conduct detailed analysis
  - Conduct detailed analysis
  - Conduct additional research
  - Conduct stakeholder consultations
  - Evaluate analysis and consultation results
  - Compile preliminary findings
  - Review preliminary results with Sponsors and Steering Committee
  - Conduct additional validation, research, analysis as required

**III. Reporting**
- Develop final report
  - Draft report
  - Present draft report to the Sponsors and Steering Committee
  - Issue final report
  - Deliver additional presentation meetings as required
**Workplan**

The project will be completed over 12 weeks. Timing of Phases and Activities will be further refined and timing agreed with the Steering Committee during Phase I: Mobilization and planning.

---

**Phase I: Mobilization and planning**
- Week 1: Mobilization
- Week 2: Planning
- Week 3: Resource Allocation
- Week 4: Stakeholder Engagement

**Phase II: Stakeholder consultations and data analysis**
- Week 5: Data Collection
- Week 6: Analysis
- Week 7: Interpretation

**Phase III: Reporting**
- Week 8: Preliminary Findings Presentation
- Week 9: Report Writing
- Week 10: Draft Report Preparation
- Week 11: Final Report Revision
- Week 12: Report Approval

**Key Milestones**
- Agreed upon objectives/approach with SC
- Preliminary Findings Presentation
- Draft Report
- Final Report Submission

---

**Project Management, Risk Management, Stakeholder and Communications Management**

---

Confidential: For discussion purposes only
Department of Education - Libraries Review
Our team brings deep public sector skills and experience with specific experience in the education sector across Canada and globally.
Fees

**Engagement cost:**
The professional fees to perform the work over 12 weeks will be **s.35(1)(d)**

**Assumptions:**
- Excludes taxes
- Travel and expenses will be billed separately as incurred
- Type and extent of public consultation requires finalization/agreement in order to finalize effort and associated fees
- Assumes GNL will provide assistance in relation to stakeholder engagement and coordination
- Does not include costs of 3rd party survey services
About EY
EY is a global leader in assurance, tax, transaction and advisory services. The insights and quality services we deliver help build trust and confidence in the capital markets and in economies the world over. We develop outstanding leaders who team to deliver on our promises to all of our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities.
EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity.

Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. For more information about our organization, please visit ey.com.
Ernst & Young LLP is a client-serving member firm of Ernst & Young Global Limited operating in the US.
© 2016 Ernst & Young LLP.
All Rights Reserved.
1412-1367409
ED 0115
ey.com
Yes - will do.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: King, Tracy
Sent: Wednesday, June 29, 2016 9:32 AM
To: Vivian-Walsh, Janet
Subject: RE: Document

Julia, Paul and Greg as far as I know, but I will double check. Can you send me the current draft of the letter?

From: Vivian-Walsh, Janet
Sent: Wednesday, June 29, 2016 9:32 AM
To: King, Tracy <TracyKing@gov.nl.ca>
Subject: Re: Document

At an outside meeting but we should discuss best wording before document is finalized. Who else has reviewed EY document at this point?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: King, Tracy
Sent: Wednesday, June 29, 2016 8:55 AM
To: Vivian-Walsh, Janet
Subject: RE: Document

We could use the same language as in the letter?

From: Vivian-Walsh, Janet
Sent: Wednesday, June 29, 2016 8:37 AM
To: King, Tracy <TracyKing@gov.nl.ca>
Subject: Document

Hi Tracy:

I read the latest EY document -

Janet
Sent from my BlackBerry 10 smartphone on the Bell network.
Good for me.

Sent from my BlackBerry 10 smartphone on the Bell network.

How's this? Feel free to edit.

"We are pleased to work with the Provincial Government to help conduct a review of the provincial library system. This approach will provide a complete and full assessment of our resources, strengths and areas that need improvement. The report will help lead us to a better overall system for all library users."
Cal Taylor

Sent from my BlackBerry 10 smartphone on the Bell network.
Minor edits from Cal....you okay with this

Sent from my iPad

Begin forwarded message:

From: Andrew Hunt <ahunt@nlpl.ca>
Date: June 29, 2016 at 5:57:16 PM NDT
To: "Brian <brianevans@gov.nl.ca> Evans" <brianevans@gov.nl.ca>
Subject: [Potential Junk/Spam] Fwd: Draft quote

Hi Brian
Please see revised below.
Cal believes that communities should be included, do you concur?

Andrew

Sent from my iPad

Begin forwarded message:

From: Calvin Taylor <cal.taylor@nlpl.ca>
Date: June 29, 2016 at 5:59:58 PM NDT
To: 'Andrew Hunt' <ahunt@nlpl.ca>
Subject: RE: Draft quote

Hi Andrew,
Delete the RED and add the BLUE.

Cal

Get Outlook for iOS
--- Forwarded message ---
From: "Evans, Brian" <brianevans@gov.nl.ca>
Date: Wed, Jun 29, 2016 at 5:31 PM -0230
Subject: FW: Draft quote
To: "Andrew Hunt" <ahunt@nlpl.ca>

---

From: Medd, Blair
Sent: Wednesday, June 29, 2016 5:10 PM
To: Vivian-Walsh, Janet; Evans, Brian
Subject: Draft quote

How's this? Feel free to edit.

"We are pleased to work with the Provincial Government to help conduct a review of the provincial library system. This approach will provide a complete and full assessment of our resources, strengths and areas that need improvement. The report, with input from the library system and communities will help lead us to a better overall system for library users.

Cal Taylor

Sent from my BlackBerry 10 smartphone on the Bell network.

"This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender."
Andrew has also requested that they be able to release the press release to all our staff and local boards preferably five minutes before the media.

Last time they were 30 minutes behind and some staff and local board members complained they heard it on the media rather than through h.q.

Brian Evans
Director, Information Management
Department of Education and Early Childhood Development

Works for me.

Sent from my BlackBerry 10 smartphone on the Bell network.

Minor edits from Cal....you okay with this

Sent from my iPad

Begin forwarded message:

From: Andrew Hunt <ahunt@nlpl.ca>
Date: June 29, 2016 at 5:57:16 PM NDT
To: "Brian <brianevans@gov.nl.ca> Evans" <brianevans@gov.nl.ca>
Subject: [Potential Junk/Spam] Fwd: Draft quote

Hi Brian
Please see revised below.
Cal believes that communities should be included, do you concur?
Andrew

Sent from my iPad

Begin forwarded message:

From: Calvin Taylor <cal@nlpl.ca>
Date: June 29, 2016 at 5:59:58 PM NDT
To: 'Andrew Hunt' <ahunt@nlpl.ca>
Subject: RE: Draft quote

Hi Andrew,

Delete the RED and add the BLUE.

Cal

From: Andrew Hunt [mailto:ahunt@nlpl.ca]
Sent: June 29, 2016 5:33 PM
To: Calvin Taylor (cal@nlpl.ca)
Subject: Fwd: Draft quote

Get Outlook for iOS

-------- Forwarded message --------
From: "Evans, Brian" <brianevans@gov.nl.ca>
Date: Wed, Jun 29, 2016 at 5:31 PM -0230
Subject: FW: Draft quote
To: "Andrew Hunt" <ahunt@nlpl.ca>

From: Medd, Blair
Sent: Wednesday, June 29, 2016 5:10 PM
To: Vivian-Walsh, Janet; Evans, Brian
Subject: Draft quote

How's this? Feel free to edit.

"We are pleased to work with the Provincial Government to help conduct a review of the provincial library system. This approach will provide a complete and full assessment of our resources, strengths and areas that need improvement. The report, with input from the library system and communities will help lead us to a better overall system for library users.

Cal Taylor

Sent from my BlackBerry 10 smartphone on the Bell network."
“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
Discovery - Education and Early Childhood Development

From: Kirby, Dale
Sent: Thursday, June 30, 2016 7:15 AM
To: Buckle, Joy
Subject: Re: For approval - Library

Excellent. Thanks

Sent from my BlackBerry 10 smartphone.

From: Buckle, Joy
Sent: Wednesday, June 29, 2016 9:43 PM
To: Kirby, Dale
Subject: Fw: For approval - Library

Fyi

Sent from my BlackBerry 10 smartphone on the Bell network.

From: O'Connor, Nancy <NancyOConnor@gov.nl.ca>
Sent: Wednesday, June 29, 2016 9:37 PM
To: Buckle, Joy
Subject: Fw: For approval - Library

Fyi

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Foote, Carla <CarlaFoote@gov.nl.ca>
Sent: Wednesday, June 29, 2016 9:29 PM
To: Medd, Blair
Cc: Donnan, Hugh; Barfoot, Scott; O'Connor, Nancy; Curran, Erin
Subject: Re: For approval - Library

Sounds good. Please edit in the morning. I have just confirmed with Minister that he would like it to go out early tomorrow.
Release is now approved with edits as suggested. Yes pare down the quote from Minister if timing allows.
Media availability should be no later than 11 am, so let's plan for a 9:30 am release.
Will that give you time to coordinate key msgs with PILRB? Perhaps Tina can coordinate that for you in the early morning. If you can pull key msgs together quickly then no need for Q&A at all.
Everything needs to be completed before noon Thursday.

Thanks for this
Carla

Sent from my iPad

On Jun 29, 2016, at 9:19 PM, Medd, Blair <BlairMedd@gov.nl.ca> wrote:
I won't be able to get back tonight to edit and format. Two boys asleep and just me. I can have this revised and ready very soon after I get in tomorrow.

Minister has approved his quote. I can review and pare down some.

I haven't been given the official word if this is going tomorrow. Minister just indicated that it could. Earlier today we were looking at Tuesday.

The plan would be for a media availability about an hour after the release goes out. The board will send release to their boards and staff and respond to any media requests.

Blair

Sent from my BlackBerry 10 smartphone on the Bell network.

---

From: Foote, Carla
Sent: Wednesday, June 29, 2016 8:59 PM
To: Donnan, Hugh
Cc: Medd, Blair; Barfoot, Scott; O'Connor, Nancy; Curran, Erin
Subject: Re: For approval - Library

Hi Blair, the release looks good. However, if the Minister already approved his quote, it is really quite long? If you can format tonight with those edits then it should be good to go early Thursday. Will there be a media availability, or proactive media actions by the Minister and Taylor? I assume this is ready for Thursday release?

Thanks
Carla

Sent from my iPad

---

On Jun 29, 2016, at 7:32 PM, Donnan, Hugh <HughDonnan@gov.nl.ca> wrote:

Blair,

Except for a few small edits the attached and quote below look fine.

Nancy - looking for your approval on this tonight please. We will incorporate quote below in the AM, confirm the question mark sections and proof final.

Thanks in advance Nancy,
Hugh

---

From: Medd, Blair <BlairMedd@gov.nl.ca>
Sent: Wednesday, June 29, 2016 6:12 PM
To: O'Connor, Nancy; Foote, Carla
Cc: Barfoot, Scott; Donnan, Hugh; Curran, Erin
Subject: For approval - Library
Hi, I was after leaving for home when Minister Kirby asked me to forward along the draft news release re: library review in case timelines for release are moved up to tomorrow.

My apologies for sending to everyone at the same time. With the potential for a short turnaround I figured it would be more efficient.

A draft was sent to PILRB to review. Here is the approved quote I just received. It is not incorporated in the attachments yet.

"We are pleased to work with the Provincial Government to help conduct a review of the provincial library system. This approach will provide a complete and full assessment of our resources, strengths and areas that need improvement. The report, with input from the library system and communities will help lead us to a better overall system for library users."

Cal Taylor

There are a couple of places in the release that you will see question marks. Just needed to confirm and get examples from DM. Will add once I have them.

I had to get someone in the office with a paper copy to scan the release and forward. Two versions attached, pdf and word doc (converted from pdf, so formatting is off).

I have limited ability to make any edits tonight. I will be home on my own with my boys tonight. So if I need to go in to the office it likely would not be until much later this evening. Otherwise I will incorporate any feedback first thing in the morning.

Let me know if you have any questions.

Blair

Sent from my BlackBerry 10 smartphone on the Bell network.
For your review.

Janet

Janet Vivian-Walsh
Deputy Minister
Department of Education and Early Childhood Development
Government of Newfoundland and Labrador
Phone: (709) 729-5086
e-mail: janetvivianwalsh@gov.nl.ca

CONFIDENTIAL – This e-mail message is for intended recipients only. Please do not redistribute or reconfigure without written permission of the sender.

Janet, please find attached the updated version.
Ensuring a Long-Term and Sustainable Library System

Organizational and Service Review to Inform Future of Provincial Library Resources

The Honourable Dale Kirby, Minister of Education and Early Childhood Development, has requested that the Provincial Information and Library Resources Board suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted.

“Our government wants the best for Newfoundland and Labrador. At this point in our history we are faced with a challenging fiscal situation that we must address. We do have to make tough choices, but we are also open to listening to residents. We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community. We still contend that we need to improve library services to meet the changing needs of users. At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision making process.”

- The Honourable Dale Kirby, Minister of Education and Early Childhood Development

Ernst & Young has been contracted to oversee the review in coordination with a steering committee comprised of members from the Provincial Government and Provincial Information and Library Resources Board. The review will include:

- Analysis of the current service delivery landscape including locations, types of services offered, usage and service delivery methods;
- Review of the governance structure;
- Review of library service standards including operating hours, programs and types of services offered;
- Research of trends and leading practices from other jurisdictions; and,
- Provincial stakeholder consultations.

The review will also consider broader governmental objectives that focus on the use of innovation, modernized service delivery, creation of a knowledge economy and alternative use of buildings and service locations.

"We are pleased to work with the Provincial Government to help conduct a review of the provincial library system. This approach will provide a complete and full assessment of our resources, strengths and areas that need improvement. The report, with input from the library system and communities, will help lead us to a better overall system for library users."
Calvin Taylor, Chair, Provincial Information and Library Resources Board

The resulting report will provide an overview of the current state of the library system, relevant research and the information gathered during consultations. The report will be used to assist the Provincial Government with future decision making related to the Province's library system.

QUICK FACTS
- The Provincial Government has requested that the Provincial Information and Library Resources Board suspend its decision to implement a regional library model until an external review of the library system is conducted.
- Ernst & Young has been contracted to oversee the review.
- A steering committee made up of members from the Provincial Government and Provincial Information and Library Resources Board will oversee the process.
- The review will examine the current library system, governance structure, service standards, best practices and conduct stakeholder consultations.
- The review is expected to be finished this fall and will assist the Provincial Government with future decision making.

Media contacts:
Blair Medd
Director of Communications
Department of Education and Early Childhood Development
709-729-0048, 631-8465
blairmedd@gov.nl.ca

Andrew Hunt
Executive Director
Provincial Information and Library Resources Board
709-643-0904
ahunt@nlpl.ca
Thanks Tracy – will discuss with Blair.

Janet

Janet Vivian-Walsh
Deputy Minister
Department of Education and Early Childhood Development
Government of Newfoundland and Labrador
Phone: (709) 729-5086
e-mail: janetvivianwalsh@gov.nl.ca

CONFIDENTIAL – This e-mail message is for intended recipients only. Please do not redistribute or reconfigure without written permission of the sender.

From: King, Tracy
Sent: Thursday, June 30, 2016 9:14 AM
To: Vivian-Walsh, Janet
Subject: RE: Revised NR

Thanks Janet.

Tracy

From: Vivian-Walsh, Janet
Sent: Thursday, June 30, 2016 9:07 AM
To: King, Tracy <TracyKing@gov.nl.ca>
Subject: FW: Revised NR

For your review.

Janet

Janet Vivian-Walsh
Janet, please find attached the updated version.
From: Vivian-Walsh, Janet  
Sent: Thursday, June 30, 2016 9:19 AM  
To: Medd, Blair  
Subject: FW: Revised NR

FYI – input from Tracy

Janet

Janet Vivian-Walsh  
Deputy Minister  
Department of Education and Early Childhood Development  
Government of Newfoundland and Labrador  
Phone: (709) 729-5086  
e-mail: janetvivianwalsh@gov.nl.ca

CONFIDENTIAL – This e-mail message is for intended recipients only. Please do not redistribute or reconfigure without written permission of the sender.

From: King, Tracy  
Sent: Thursday, June 30, 2016 9:14 AM  
To: Vivian-Walsh, Janet  
Subject: RE: Revised NR

Thanks Janet.

Tracy

From: Vivian-Walsh, Janet  
Sent: Thursday, June 30, 2016 9:07 AM  
To: King, Tracy <TracyKing@gov.nl.ca>  
Subject: FW: Revised NR

For your review.

Janet

Janet Vivian-Walsh
Janet, please find attached the updated version.
Andrew,

Here is the final version of the news release. Please use this copy to share with your members.

This has now been issued to the media.

Thanks,

Blair

Blair Medd
Director of Communications
Education and Early Childhood Development
W: 729-0048 C: 631-8465
blairmedd@gov.nl.ca
Ensuring a Long-Term and Sustainable Library System

Organizational and Service Review to Inform Future of Provincial Library Resources

The Honourable Dale Kirby, Minister of Education and Early Childhood Development, has requested that the Provincial Information and Library Resources Board suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted.

“Our government wants the best for the residents of Newfoundland and Labrador. At this point in our history we are faced with a challenging fiscal situation that we must address. We do have to make tough choices, but we are also open to listening to residents. We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community. We still contend that we need to improve library services to meet the changing needs of users. At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision-making process.”

- The Honourable Dale Kirby, Minister of Education and Early Childhood Development

A steering committee will be formed including members from the Provincial Government and Provincial Information and Library Resources Board. The review will include:

- Provincial stakeholder consultations;
- Analysis of the current service delivery landscape including locations, types of services offered, usage and service delivery methods;
- Review of the governance structure;
- Review of library service standards including operating hours, programs and types of services offered; and
- Research of trends and leading practices from other jurisdictions.

The review will also consider broader governmental objectives that focus on the use of innovation, modernized service delivery and alternative use of buildings and service locations.

“We are pleased to work with the Provincial Government to help conduct a review of the provincial library system. This approach will provide a complete and full assessment of our resources, strengths and areas that need improvement. The report, with input from the library system and communities, will help lead us to a better overall system for library users.”
Calvin Taylor, Chair, Provincial Information and Library Resources Board

The resulting report will provide an overview of the current state of the library system, relevant research and the information gathered during consultations. The report will be used to assist the Provincial Government with future decision making related to the province's library system. Further details of the consultation process will be released in the coming weeks.

QUICK FACTS
- The Provincial Government has requested that the Provincial Information and Library Resources Board suspend its decision to implement a regional library model until an external review of the library system is conducted.
- A steering committee will be formed including members from the Provincial Government and Provincial Information and Library Resources Board.
- The review will examine the current library system, governance structure, service standards, best practices and conduct stakeholder consultations.
- The review is expected to be finished this fall and will assist the Provincial Government with future decision making.

Media contacts:
Blair Medd
Director of Communications
Department of Education and Early Childhood Development
709-729-0048, 631-8465
blairmedd@gov.nl.ca

Andrew Hunt
Executive Director
Provincial Information and Library Resources Board
709-643-0904
ahunt@nlpl.ca

2016 06 30
12:35 p.m.
Andrew,

Attached are a set of KMs. I will also have some QAs done later this afternoon to share. These messages stick to the information in the news release. Minister will meet with the media at 1:30. I would expect they will follow up with you as well. Already interest from NTV for PILRB.

Blair

Blair Medd
Director of Communications
Education and Early Childhood Development
W: 729-0048 C: 631-8465
blairmedd@gov.nl.ca
Provincial Library Review – Key Messages
June 30, 2016

• The Provincial Government has requested that the Provincial Information and Library Resources Board suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted.

• Our government wants the best for the residents of Newfoundland and Labrador. At this point in our history we are faced with a challenging fiscal situation that we must address. We do have to make tough choices, but we are also open to listening to residents.

• We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community.

• We still contend that we need to improve library services to meet the changing needs of users. At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision making process.

• A steering committee comprised of members from the Provincial Government and Provincial Information and Library Resources Board will be formed to help inform the review.

• The review will include:
  o Provincial stakeholder consultations;
  o Analysis of the current service delivery landscape including locations, types of services offered, usage and service delivery methods;
  o Review of the governance structure;
  o Review of library service standards including operating hours, programs and types of services offered; and
  o Research of trends and leading practices from other jurisdictions.

• The review will also consider broader governmental objectives that focus on the use of innovation, modernized service delivery and alternative use of buildings and service locations.

• The resulting report will provide an overview of the current state of the library system, relevant research and the information gathered during consultations.

• The report will be used to assist the Provincial Government with future decision making related to the Province’s library system.

• Further details of the consultation process will be released in the coming weeks.
Please see the attached from EY

Tracy King
Assistant Deputy Minister
Government Renewal Initiative, Executive Council
(709)729-2243
Department of Education: Organizational and Service Review of Provincial Library Resources

June 30, 2016

Confidential: For discussion purposes only
Department of Education - Libraries Review
Contents

1. Our understanding of your needs  p.3
2. Approach and workplan  p.4
3. Our team  p.6
4. Fees  p.7
Our understanding of your needs
To revisit the decision to reduce the number of libraries and the associated value proposition

As a part of the 2016-17 Budget, the Government of Newfoundland and Labrador (GNL) announced its intention to improve the provincial library system through regionalization and strategic reinvestment. The initiative would result in the closure of 54 libraries and additional investment in the remaining 41 libraries over a two year period. This would yield a net annualized operational cost savings of $1,061,300.

- The Department of Education and Early Childhood Development (DEECD) has decided to suspend its decision point relating to library closures. Under the Government Renewal Initiative (GRI), GNL has requested that EY support the Minister in performing a complete organizational and service review of libraries across the Province. This will include:
  - Provincial stakeholder consultations
  - Analysis of the current service delivery landscape (locations, types of services offered, usage, service delivery methods, etc.)
  - Review of the governance structure
  - Review of library service standards including operating hours, programs and types of services offered
  - Research of trends and leading practices from other jurisdictions, and,

- The resulting Report will present the outcomes of the current state analysis, research conducted and public consultations. The reported results will assist GNL with decision making related to the Province's library system and services

- The review will be conducted considering broader GNL objectives, some of which include:
  - Innovation
  - Modernization of service delivery
  - Creating a knowledge economy
  - Alternative use of buildings/service locations
Approach

EY's proposed approach to conduct this work over 12 weeks is outlined below and on the subsequent page.

Objectives:
- Co-develop detailed approach with Sponsors and Steering Committee
- Perform stakeholder consultations and conduct detailed analysis
- Develop final report

Activities:
- Mobilization and planning:
  - Agree on key objectives for the project
  - Agree on review parameters, detailed analysis approach and criteria for evaluation and reporting
  - Agree on number of stakeholder consultations, methods and materials
  - Review available data/information
  - Finalize detailed approach and timeline
  - Develop communications plan
  - Deploy Phase I communications
  - Schedule consultations
  - Conduct initial analysis
  - Conduct initial research
- Stakeholder consultations and data analysis:
  - Conduct stakeholder consultations
  - Conduct detailed analysis
  - Conduct additional research as required
  - Review governance structure and organizational model
  - Evaluate analysis and consultation results
  - Compile preliminary findings
  - Review preliminary results with Sponsors and Steering Committee
  - Conduct additional validation, research, analysis as required
- Reporting:
  - Draft report
  - Present draft report to the Sponsors and Steering Committee
  - Issue Final Report
  - Deliver additional presentation meetings as required
Workplan

The project will be completed over 12 weeks. Timing of Phases and Activities will be further refined and timing agreed with the Steering Committee during Phase I: Mobilization and planning.
Team

Our team brings deep public sector skills and experience with specific experience in the education sector across Canada and globally.
Fees

Engagement cost:
The professional fees to perform the work over 12 weeks will be $187K.

Assumptions:
- Excludes taxes
- Travel and expenses will be billed separately as incurred
- Type and extent of public consultation requires finalization/agreement in order to finalize effort and associated fees
- Assumes GNL will provide assistance in relation to stakeholder engagement and coordination
- Does not include costs of 3rd party survey services
About EY

EY is a global leader in assurance, tax, transaction and advisory services. The insights and quality services we deliver help build trust and confidence in the capital markets and in economies the world over. We develop outstanding leaders who team to deliver on our promises to all of our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity.

Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. For more information about our organization, please visit ey.com.

Ernst & Young LLP is a client-serving member firm of Ernst & Young Global Limited operating in the US.

© 2016 Ernst & Young LLP.
All Rights Reserved.
1412-1367409
ED 0115
ey.com
From: Downey, Nathan  
Sent: Thursday, June 30, 2016 3:13 PM  
To: Parsons, Andrew; Bennett, Cathy (Minister); Mitchelmore, Christopher; Coady, Siobhan; Kirby, Dale; Joyce, Eddie; GambinWalsh, Sherry; Haggie, John; Hawkins, Allan; Osborne, Tom; Crocker, Steve; Trimper, Perry; Bragg, Derrick; Browne, Mark; Dean, Jerry; Dempster, Lisa; Edmunds, Randy; Finn, John; Haley, Carol Anne; King, Neil; Parsley, Betty; Parsons, Pam; Reid, Scott; Warr, Brian; Bennett, Derek; Davis, Bernard; Holloway, Colin; Letto, Graham  
Cc: Parsons, Gail; Simms, Randy; Randell, Dianne; Connors, Kara  
Subject: Key Messages for Library Review  
Attachments: QA_Library Review.docx; KM_Library Review.docx

Hi Everyone,

Please find attached key messages and a Q/A document regarding the library review.

Thanks,

Nathan
The Provincial Government has requested that the Provincial Information and Library Resources Board suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted.

Our government wants the best for the residents of Newfoundland and Labrador. At this point in our history we are faced with a challenging fiscal situation that we must address. We do have to make tough choices, but we are also open to listening to residents.

We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community.

We still contend that we need to improve library services to meet the changing needs of users. At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision making process.

A steering committee comprised of members from the Provincial Government and Provincial Information and Library Resources Board will be formed to help inform the review.

The review will include:
- Provincial stakeholder consultations;
- Analysis of the current service delivery landscape including locations, types of services offered, usage and service delivery methods;
- Review of the governance structure;
- Review of library service standards including operating hours, programs and types of services offered; and
- Research of trends and leading practices from other jurisdictions.

The review will also consider broader governmental objectives that focus on the use of innovation, modernized service delivery and alternative use of buildings and service locations.

The resulting report will provide an overview of the current state of the library system, relevant research and the information gathered during consultations.

The report will be used to assist the Provincial Government with future decision making related to the Province's library system.

Further details of the consultation process will be released in the coming weeks.
1. What consultant is doing this review? What is the cost of hiring a consultant for this review?

   A. EY (formerly Ernst and Young) are conducting the review. This is not a new contract. EY is the consultant already engaged in the Government Renewal Initiative and this review will be an extension of the GRI process. The Provincial Government is currently finalizing the cost of the library review.

2. Was this contract sole-sourced? If so, why?

   A. EY was already doing work with government on the GRI process. This is an extension of that process.

3. Your government campaigned on using less consultants, now you are using another one, why the reversal?

   A. EY has already been engaged in our GRI process, this review will be another piece of the GRI that will inform the future of libraries. Using consultants is something that we are watching closely, but there are times when the external expertise of a consultant is necessary. We feel that people want a neutral perspective on how we move forward with libraries and this review will give us that opportunity.

4. What does this mean for library closures?

   A. A request was made to the Provincial Information and Library Resources Board to suspend implementation of the regional model, which means that the library closure process has been halted. Once the review is complete, we will use that information to help move forward with future decisions on libraries.

5. Will the report be a blueprint for what libraries should close or remain open? What do you expect from the review?

   A. The review will include provincial stakeholder consultations; an analysis of the current service delivery landscape including locations, types of services offered, usage and service delivery methods; a review of the governance structure; a review of library service standards including operating hours, programs and types of services offered; and research of trends and leading practices from other jurisdictions.

   We want an external assessment that contemplates the full impact a library has on its community. We still contend that we need to improve library services to meet the
changing needs of users. At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision-making process.

We will not pre-determine what the outcomes of the review will be, but as we have said numerous times, we do need to look at what we currently offer and see how it can be improved. The libraries of yesterday are changing and for the benefit of everyone who wants to use a library, this review will provide an opportunity to clearly inform our next steps.

6. When will this process begin? When will it end?

A. We expect that the review will get underway in the coming weeks with stakeholder engagement happening in early fall and a report delivered to government in early winter.

7. Is it still the intention to save money from the library board’s overall budget?

A. We want to see what the review tells us and use that information to help with future decisions related to libraries. The message from the public has been very clear that they value libraries. So we want a full complete look of the total impact a library has on a community, beyond the data and information we currently have available to us. We want to use expertise that can review what we currently have and advise on how we should go forward.

8. It has been pretty clear that many, if not all, communities want to keep their libraries. What do you think consultations with these residents will accomplish? Do you expect to hear support for closing libraries?

A. The information that we have readily available to us is largely empirical including how many books have been checked out, proximity to other libraries, internet usage. There are other intangibles like community usage, uptake of program offerings and others roles that libraries play that we want considered as a part of our future decisions.
Good evening

Please find attached the KM and QAs prepared by the dept on today's announcement on libraries.

Thank you

Nancy

Sent from my BlackBerry 10 smartphone on the Bell network.
The Provincial Government has requested that the Provincial Information and Library Resources Board suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted.

Our government wants the best for the residents of Newfoundland and Labrador. At this point in our history we are faced with a challenging fiscal situation that we must address. We do have to make tough choices, but we are also open to listening to residents.

We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community.

We still contend that we need to improve library services to meet the changing needs of users. At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision making process.

A steering committee comprised of members from the Provincial Government and Provincial Information and Library Resources Board will be formed to help inform the review.

The review will include:
- Provincial stakeholder consultations;
- Analysis of the current service delivery landscape including locations, types of services offered, usage and service delivery methods;
- Review of the governance structure;
- Review of library service standards including operating hours, programs and types of services offered; and
- Research of trends and leading practices from other jurisdictions.

The review will also consider broader governmental objectives that focus on the use of innovation, modernized service delivery and alternative use of buildings and service locations.

The resulting report will provide an overview of the current state of the library system, relevant research and the information gathered during consultations.

The report will be used to assist the Provincial Government with future decision making related to the Province's library system.

Further details of the consultation process will be released in the coming weeks.
QA: Provincial Library Review
June 30, 2016

1. What consultant is doing this review? What is the cost of hiring a consultant for this review?

A. EY (formerly Ernst and Young) are conducting the review. This is not a new contract. EY is the consultant already engaged in the Government Renewal Initiative and this review will be an extension of the GRI process. The Provincial Government is currently finalizing the cost of the library review.

2. Was this contract sole-sourced? If so, why?

A. EY was already doing work with government on the GRI process. This is an extension of that process.

3. Your government campaigned on using less consultants, now you are using another one, why the reversal?

A. EY has already been engaged in our GRI process, this review will be another piece of the GRI that will inform the future of libraries. Using consultants is something that we are watching closely, but there are times when the external expertise of a consultant is necessary. We feel that people want a neutral perspective on how we move forward with libraries and this review will give us that opportunity.

4. What does this mean for library closures?

A. A request was made to the Provincial Information and Library Resources Board to suspend implementation of the regional model, which means that the library closure process has been halted. Once the review is complete, we will use that information to help move forward with future decisions on libraries.

5. Will the report be a blueprint for what libraries should close or remain open? What do you expect from the review?

A. The review will include provincial stakeholder consultations; an analysis of the current service delivery landscape including locations, types of services offered, usage and service delivery methods; a review of the governance structure; a review of library service standards including operating hours, programs and types of services offered; and research of trends and leading practices from other jurisdictions.

We want an external assessment that contemplates the full impact a library has on its community. We still contend that we need to improve library services to meet the
changing needs of users. At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision-making process.

We will not pre-determine what the outcomes of the review will be, but as we have said numerous times, we do need to look at what we currently offer and see how it can be improved. The libraries of yesterday are changing and for the benefit of everyone who wants to use a library, this review will provide an opportunity to clearly inform our next steps.

6. When will this process begin? When will it end?

A. We expect that the review will get underway in the coming weeks with stakeholder engagement happening in early fall and a report delivered to government in early winter.

7. Is it still the intention to save money from the library board’s overall budget?

A. We want to see what the review tells us and use that information to help with future decisions related to libraries. The message from the public has been very clear that they value libraries. So we want a full complete look of the total impact a library has on a community, beyond the data and information we currently have available to us. We want to use expertise that can review what we currently have and advise on how we should go forward.

8. It has been pretty clear that many, if not all, communities want to keep their libraries. What do you think consultations with these residents will accomplish? Do you expect to hear support for closing libraries?

A. The information that we have readily available to us is largely empirical including how many books have been checked out, proximity to other libraries, internet usage. There are other intangibles like community usage, uptake of program offerings and others roles that libraries play that we want considered as a part of our future decisions.
Thanks for the feedback.

DK

---Original Message---
From: [Redacted]  
Sent: Friday, July 1, 2016 10:08 AM  
To: Kirby, Dale <DaleKirby@gov.nl.ca>  
Subject: Well Done

Mr. Kirby,

As Shakespeare once wrote, "The evil that men do lives after them; the good is oft interred with their bones"

In the case of the public libraries, you have done well to suspend the closures and make plans for a review. You have been quoted as having been uncomfortable with the closures from the outset and I commend that impulse.

As you move forward on a review, I would like to make some suggestions.

As chair of that effort, it should be possible to find a retired head of one of the other provincial library systems, perhaps from the Atlantic Provinces, to be in charge of the effort.

There should be provision for public input. Whether this takes the form of public meetings or a call for submissions, I leave to your judgement.

Finally, the terms of reference should not be so narrow as to preclude a review of the Public Libraries Act, now 20 years since the last amendment. To my reading it is out of date and badly crafted. You may not wish to focus on this aspect, but a reasonably broad mandate should not preclude the matter being considered.
Thanks for the feedback.

DK

Dale Kirby, MHA
District of Mount Scio
Minister of Education and Early Childhood Development
Government of Newfoundland and Labrador

Phone: (709) 729-5040
Email: dalekirby@gov.nl.ca

3rd Floor, West Block
Confederation Building
P.O. Box 8700
St. John's, NL A1B 4J6

From: Derm Corbett [mailto:*REDACTED*]
Sent: Friday, July 1, 2016 10:24 AM
To: Kirby, Dale <DaleKirby@gov.nl.ca>
Cc: Hawkins, Allan <AllanHawkins@gov.nl.ca>
Subject: Buchans Library

Good Morning Minister,

Let me express the gratitude of the residents of Buchans that library closures have been put on hold for the time being pending a service review. I was impressed with the simplicity and honesty of yesterday's announcement and I look forward to working with you to assure the very best library service for my community going forward. Once again, many thanks!

Derm Corbett
Mayor, Town of Buchans
Discovery - Education and Early Childhood Development

From: Warr, Brian
Sent: Sunday, July 03, 2016 8:16 PM
To: Kirby, Dale
Subject: Re: Public libraries

Thank you fine Sir. I thought so, but wanted confirmation from the Minister before I open my mouth!!! I commend your decision to do so and hope that we can continue to offer library services in these small communities.
We have made a lot of people very happy in my district and I applaud your dept!!
Best regards, Brian

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Kirby, Dale
Sent: Sunday, July 3, 2016 6:56PM
To: Warr, Brian
Subject: Re: Public libraries

We made an announcement on Thursday. The closures are suspended pending the outcome of an external review. There is a press release on the Department website. I suspect they already know.

Sent from my BlackBerry 10 smartphone.

From: Warr, Brian
Sent: Sunday, July 3, 2016 3:53 PM
To: Kirby, Dale
Subject: Public libraries

Dale, any news on the library cuts. I have a meeting with King’s Point in the morning.
Thanks, Brian

Sent from my BlackBerry 10 smartphone on the Bell network.
Please see attached.
Honorable Dale Kirby, MHA
District of Mount Scio,
Government of Newfoundland and Labrador
St. John’s, NL

Dear Sir:

RE: Public Library Closures

I am writing with regard to the initial decision of your government to close 54 public libraries across Newfoundland and Labrador.

This letter is to note that, at the time of this writing, no final decision has been made, simply that a steering committee will be formed to lead a review of the impact a library has on its community.

I urge you to affirm that you will support the libraries remaining open permanently. The Provincial Government should be investing in the people and the future of this province.

I look forward to hearing how to intend to have an impact on this important matter.

Sincerely,

[Redacted]
From: Kirby, Dale
Sent: Monday, July 04, 2016 3:24 PM
To: [REDACTED]
Subject: RE: Libraries in Our Province

Thanks for the feedback.

DK

Dale Kirby, MHA
District of Mount Scio
Minister of Education and Early Childhood Development
Government of Newfoundland and Labrador

Phone: (709) 729-5040
Email: dalekirby@gov.nl.ca

3rd Floor, West Block
Confederation Building
P.O. Box 8700
St. John’s, NL A1B 4J6

From: [REDACTED]
Sent: Thursday, June 30, 2016 4:45 PM
To: Kirby, Dale <DaleKirby@gov.nl.ca>; Premier, <Premier@gov.nl.ca>; ahunt@nlpl.ca
Subject: Libraries in Our Province

Honourable Gentleman,

As a [REDACTED] of the Cow Head Library Board, as a retired teacher in this community, and as a mother of two daughters whose higher education was influenced by their early interest in reading, I want to commend you for the decision to review the decision to close selected rural libraries. Such closures have implications for a young child’s future. My elder daughter is a physician who practices in this province. My younger daughter received her business degree from Memorial, worked in St. John’s, and in the USA, and this past May received a Master’s Degree at Harvard. The love of books and the use of local resources at the school library and Cow Head Library are high among the influences that can enhance other students to try their wings. Give them this chance.

Cow Head, NL
Thanks for the feedback.

DK

Dale Kirby, MHA
District of Mount Scio
Minister of Education and Early Childhood Development
Government of Newfoundland and Labrador

Phone: (709) 729-5040
Email: dalekirby@gov.nl.ca

3rd Floor, West Block
Confederation Building
P.O. Box 8700
St. John's, NL A1B 4J6

Minister Kirby – I am writing to say how encouraged I am by your request to the Provincial Information and Library Resources Board to suspend closure of public libraries. It is heartening to see that the concerns I and so many others expressed have been heard.

How a modern public library system can contribute to a healthy, informed and productive future for Newfoundland & Labrador is a worthy topic for exploration. As an public library user and an academic librarian who has worked closely with public library administrators on the launch of their ELibrary, I would welcome the opportunity to be involved at the committee level in the pending review. Should you wish to discuss that possibility, please contact me by email or at the telephone number below.

Thank you for this thoughtful approach to the Newfoundland & Labrador Public Library.

Regards,
July 5, 2016

Honorable Dale Kirby  
Minister of Education and Early  
Childhood Development  
Government of Newfoundland and Labrador  
Confederation Building  
P.O. Box 8700  
St. John’s, NL A1B 4J6

Dear Minister Kirby:

I am writing to express the pleasure of CUPE Local 2329, which represents employees at the Provincial Information and Library Resources Board, with your June 30, 2016 announcement suspending the library closures and forming a steering committee to conduct an organizational and service review of the provincial library system.

As we expressed in our June 30, 2016 press release, we view this decision as a positive step forward and are thankful that you have listened to the community members who have expressed their views about the library closures. Of course, it will be important to ensure that community members, library patrons, and especially library staff are engaged in the consultation process. In this regard, I look forward to seeing the consultation schedule so that we may confirm our participation.

Again, I would like to take this opportunity to let you know that we are truly encouraged by this news and look forward to working with the steering committee, the Provincial Information and Library Resources Board, and Government to develop a library system which truly serves the people of the province.

If you have any questions, or would like to discuss anything in this letter, please contact me at your convenience.

Sincerely,

DAWN LEARNING  
National Representative  
DL/6b – cope491

Cc. D. Lahey, J. Bramwell, W. Lucas
Discovery - Education and Early Childhood Development

From: Katie Pittman
Sent: Wednesday, July 06, 2016 10:00 AM
To: Kirby, Dale
Subject: Suspension of Library Closures
Attachments: Library-letter about suspension of closures.docx

Copy of letter from Pouch Cove Library Board to the Premier

Katie Pittman
Chair, Pouch Cove Library Board
P.O. Box 40
Pouch Cove, NL
AOA 3L0

July 6, 2016

The Honourable Dwight Ball, MHA
Premier of Newfoundland and Labrador
Confederation Building
St. John’s, NL

Dear Premier:

Re: Suspension of Library Closures

The Pouch Cove Library Board was very pleased to hear that the closure of libraries has been suspended. However, the hiring of an accounting firm to review the libraries does not seem like a good decision. It will be costly and the small savings that would have been gained by the closure of the libraries will undoubtedly be eaten away by the cost of this review.

Libraries are not dollar and cent institutions. They are centers of learning, windows on a world outside your own small community, a safe place for children and teens to spend time, a source of recreation for children and adults, they are centers of community events. Our library has been part of our community for 70 years. How can this be measured by accountants?

We hope that in the end your government will realize that a mistake has been made and that all libraries will remain open.

Yours truly,

Katie Pittman, Chairperson
Pouch Cove Library Board

c.c. Hon. Dale Kirby, Minister of Education and Early Childhood Development
Mr. Kevin Parsons, MHA
Ms. Gerry Rogers, MHA
Mr. Earle McCurdy, Leader of the NDP
Mr. Andrew Hunt, Executive Director, NLPL
Mr. John White, Eastern Division, NLPL
OK. Thanks

Sent from my BlackBerry 10 smartphone.

From: Bennett, Derek  
Sent: Wednesday, July 6, 2016 8:43 AM  
To: Kirby, Dale  
Subject: Summerford Library

Good afternoon Minister Kirby,

I hope all is going well and you are having a good summer with your family.

Attached is a copy of a petition from the Summerford Library Board concerning the potential closure of their community library. I responded with my support and informed them of the organizational and service review being conducted.

The Summerford Library serves many purposes to the region. In addition to its library services, it also is the only public internet service in the region that many seniors use now since the closure of the Twillingate AES office and also used by many visiting tourist with the closure of the VIC Centre in New World Island.

Hopefully, we will be able to keep this valuable service to the region.

Regards,

Derek Bennett  
MHA Lewisporte-Twillingate District  
Parliamentary Secretary – Child, Youth & Family Services  
P.O. Box 248  
Lewisporte, NL  A0G 3A0  
Tel: (709) 535-2131/3780  
Fax: (709) 535-2138  
Toll Free: 877-585-0515
Hi Janet,

I think it will be important to know the time commitment required for Steering Committee members before PILRB can decide who should be on committee and to determine availability during the summer. For instance PILRB may want Has there been a preliminary schedule established that would indicate frequency/length of meetings? s29(1)(a)

Also, with respect to preparing data for the first meeting, I would suggest that first meeting should focus on establishing scope and Terms of Reference for the review.

Myself and Amanda are available for a call during your break if you want to call in.

Brian

Good morning to you both:

Tracy was in touch yesterday and inquired about when the Library Review should begin. I indicated that the first step would be to connect with PILRB to determine who they would name to the 2 positions on the Steering Committee. It makes sense for the 2 to be Cal and Andrew but that would need to be a Board decision/supported by the Board. Also, once members are determined, we will need to know availability for July and August to meet to begin the planning phase? I suggest this needs to be done asap to ensure planning occurs in the summer months. Thoughts?

Tracy also mentioned possibly preparing some data for the first meeting. I assume this is just the data we already have in an organized format for work for the Committee. She is going to speak to EVon this to get greater clarity.

I can call during my break or lunchtime for a quick call if needed.

Janet Vivian-Walsh
Deputy Minister
Department of Education and Early Childhood Development
Government of Newfoundland and Labrador
Phone: (709) 729-5086
e-mail: janetvivianwalsh@gov.nl.ca
Hello Brian,

How are you? Hope all is well.

I am emailing to relay my thoughts on the upcoming review of the provincial public library system. I am happy that the government has rescinded the decision to close 54 libraries, and there is no doubt— a review is long overdue.

I do hope the government will have a professional librarian on the review Committee— I think that is critical to have a professional librarian on task, in order to conduct a comprehensive and wholistic study of the organization— and to present the pure library science of our system— not just an accountant's or administrators perception. There are retired library staff who have a lot of corporate information which would be of use to such a study.

Anyway— just my thoughts— I am passionate about our library system, and just want the money government invests in a Review to be money well spent.

Thank you for listening,
Hi,

Thanks for the note, I hope you're enjoying retirement.

The composition of the committee has not yet been finalized other than it will comprise equal representation from government and PILRB. I will certainly bring your recommendations forward to my Deputy Minister for consideration. Note that it will be a Provincial Library Board decision as to who the members will be.

Cheers...Brian

Hello Brian,

How are you? Hope all is well.

I am emailing to relay my thoughts on the upcoming review of the provincial public library system. I am happy that the government has rescinded the decision to close 54 libraries, and there is no doubt a review is long overdue.

I do hope the government will have a professional librarian on the review Committee - I think that is critical to have a professional librarian on task, in order to conduct a comprehensive and holistic study of the organization - and to present the pure library science of our system - not just an accountant's or administrators' perception. There are retired library staff who have a lot of corporate information which would be of use to such a study.

Anyway - just my thoughts - I am passionate about our library system, and just want the money government invests in a Review to be money well spent.

Thank you for listening,
Discovery - Education and Early Childhood Development

From: Vivian-Walsh, Janet
Sent: Thursday, July 07, 2016 9:12 AM
To: Evans, Brian
Subject: Re: Review

Thanks Brian.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Evans, Brian
Sent: Thursday, July 7, 2016 7:40 AM
To: Vivian-Walsh, Janet
Cc: Garland, Amanda
Subject: RE: Review

Andrew is going to convene full board meeting via teleconference for next week to determine who the 2 PILRB reps will be for the Steering Committee.

We also provided Andrew with an update on the proposed timelines and commitment level for the review. After next week, Andrew will not be available until August 2, 2016, so we are targeting that week for initial meeting. Will know further after board meeting occurs.

Cheers...Brian

From: Vivian-Walsh, Janet
Sent: Wednesday, July 06, 2016 10:21 AM
To: Evans, Brian
Cc: Garland, Amanda
Subject: Review

Good morning to you both:

Tracy was in touch yesterday and inquired about when the Library Review should begin. I indicated that the first step would be to connect with PILRB to determine who they would name to the 2 positions on the Steering Committee. It makes sense for the 2 to be Cal and Andrew but that would need to be a Board decision/support by the Board. Also, once members are determined, we will need to know availability for July and August to meet to begin the planning phase? I suggest this needs to be done asap to ensure planning occurs in the summer months. Thoughts?

Tracy also mentioned possibly preparing some data for the first meeting. I assume this is just the data we already have in an organized format for work for the Committee. She is going to speak to EY on this to get greater clarity.

I can call during my break or lunchtime for a quick call if needed.

Janet Vivian-Walsh
Deputy Minister
Department of Education and Early Childhood Development
Government of Newfoundland and Labrador
Phone: (709) 729-5086
e-mail: janetvivianwalsh@gov.nl.ca
Good afternoon,
I am happy that the government has decided to review library closures, at least there is limited sober second thought. I am interested into why the review did not take place prior to the budget and I am concerned about the cost. As the government in waiting I am disappointed about the preparedness of our present government. As a senior who grew up in rural NL, the libraries opened the doors to the world for me. If I had continued to live in rural NL, the library provided me a place to print items necessary for existence. (Not every one has a computer and a printer and the money to pay the fees)

As for the book tax, it is draconian. Had the government not tendered the contract for the Straits development, the book tax would have been so unnecessary. We cannot afford the development. It will have to revisited if and when we learn not to spend what we do not have.

I have a suggestion, look at duplication, this Province uses a piece of paper for everything. It is a little worse than the old communist system used in 1980's in Eastern Europe. The technology exists in the cities so why force resettlement using another name.

Library closure, look at it for isolated places such as Fogo, ferry rides cost, ice happens.
Enclosed is a note from MNL. They are offering any assistance in this review. Thanks, Eddie.

From: Craig Pollett [mailto:cpollett@municipalnl.ca]
Sent: Friday, July 08, 2016 4:04 PM
To: Joyce, Eddie
Cc: Glynn, Valerie
Subject: Fwd: Municipal Role in Public Libraries Review

Good Afternoon Minister,

We’d be delighted if you could share the note with Minister Kirby. Given the funding came from your department we wanted to check with you first, but understand that we would be working in concert with Minister Kirby and his staff.

I’ve attached the original letter to this email for your convenience.

Thanks very much and have a great weekend.

Craig

Craig Pollett, CEO
t: 709-753-6820, m: 709-728-0065, f: 709-738-0071
www.municipalnl.ca

Begin forwarded message:

From: Renee Sharpe <rsharpe@municipalnl.ca>
Subject: Fwd: Municipal Role in Public Libraries Review
Date: July 8, 2016 at 8:42:41 AM NDT
To: Karen <koldford@municipalnl.ca>, Craig Pollett <cpollett@municipalnl.ca>
Cc: Kathleen Parewick <kparewick@municipalnl.ca>

Please see below and advise if you need me to do anything further.

Begin forwarded message:

From: "Joyce, Eddie" <cjoyce@gov.nl.ca>
Subject: Re: Municipal Role in Public Libraries Review
Thank you very much for your offer. I am sure your expertise will be a great benefit. Would you mind if I forwarded your note to the Honourable Dale Kirby and I will follow up with him? Thank you again and chat soon, Eddie

Sent from my BlackBerry 10 smartphone on the Bell network.

Good Afternoon Minister Joyce,
We are pleased to offer our input, if required, to support the recent announcement regarding the public libraries review.

Hard copy will follow at a later date.

Thank you for your time.

Renee Sharpe
Administrative Assistant
Municipalities Newfoundland & Labrador
460 Torbay Road
St. John's, NL A1A 5J3
Tel: (709) 753-6820
Fax: (709)738-0071
email: rsharpe@municipalnl.ca
www.municipalnl.ca

This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.
6 July 2016

The Honourable Eddie Joyce
Minister
Department of Municipal Affairs
P. O. Box 8700
St. John's, NL A1B 4J6

Dear Minister Joyce:

Re: Municipal Role in Public Libraries Review

I am writing you with regards to the recent announcement of the public libraries review. Municipalities Newfoundland and Labrador welcomes this news and is prepared to offer our input as appropriate to support this work. Should closures again be determined to be necessary, MNL also looks forward to working with government towards a more orderly transition process so as to obtain the best possible outcomes for affected towns.

As you are aware, at our Symposium this spring the MNL membership responded with concern to the original library closures announcement. Minister Kirby’s justifications of the cuts included statements to the effect that few people used the libraries slated for closure and that those facilities were also among the ones open for the fewest hours. For our affected member communities, however, these same facilities typically represent much-needed internet access, after-school shelter, meeting space and learning support services to their residents. Whether or not these towns were in a position currently to assume library operations as a municipal service, and regardless of their libraries’ locations – be they in a municipal premises or a local school - our members knew they needed to be a part of the planning for these key community resources.

As we can all hope for a well-coordinated new approach on community libraries now, I would like to propose that, in parallel with the EY review, MNL be given the means to examine municipal service scenarios. Libraries are operated by municipal governments in other jurisdictions so, while uncommon here, a closer look at these “independent” alternatives would provide our membership with the kind of information needed to better evaluate the options available to them.

To this end, I am requesting that our leftover Municipal Awareness Day grant funding on account be reallocated to a special feasibility study of municipal library options. MNL would use the redirected funds to engage a researcher on a short-term contract to (a) survey MNL member communities affected by the earlier closure list; (b) determine member interests in maintaining local services under a community-based model; (c) inventory and cost likely transition-period acquisitions and future operating costs for case study facilities; (d) compile and evaluate scenarios for future operations; and, (e) consult with Newfoundland & Labrador Public Libraries on possible ongoing interchange with prospective independent library operations. Our upcoming Convention will also provide another timely opportunity to engage the MNL membership on this topic.

My staff and I are available to discuss this further and at your convenience.

Municipalities Newfoundland and Labrador

Mayor Karen Oldford
President
Not sure of your thoughts on this? Thanks, Eddie

From: Craig Pollett [mailto:cpollett@municipalnl.ca]
Sent: Friday, July 08, 2016 4:04PM
To: Joyce, Eddie
Cc: Glynn, Valerie
Subject: Fwd: Municipal Role in Public Libraries Review

Good Afternoon Minister,

We’d be delighted if you could share the note with Minister Kirby. Given the funding came from your department we wanted to check with you first, but understand that we would be working in concert with Minister Kirby and his staff.

I’ve attached the original letter to this email for your convenience.

Thanks very much and have a great weekend.

Craig

Craig Pollett, CEO
t: 709-753-6820, m: 709-728-0065, f: 709-738-0071
www.municipalnl.ca

Begin forwarded message:

From: Renee Sharpe <rsharpe@municipalnl.ca>
Subject: Fwd: Municipal Role in Public Libraries Review
Date: July 8, 2016 at 8:42:41 AM NDT
To: Karen <koldford@municipalnl.ca>, Craig Pollett <cpollett@municipalnl.ca>
Cc: Kathleen Parewick <kparewick@municipalnl.ca>

Please see below and advise if you need me to do anything further.

Begin forwarded message:

From: "Joyce, Eddie" <ejoyce@gov.nl.ca>
Subject: Re: Municipal Role in Public Libraries Review
Thank you very much for your offer. I am sure your expertise will be a great benefit. Would you mind if I forwarded your note to the Honourable Dale Kirby and I will follow up with him? Thank you again and chat soon, Eddie

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Renee Sharpe  
Sent: Wednesday, July 6, 2016 2:33PM  
To: Joyce, Eddie  
Cc: Glynn, Valerie  
Subject: Municipal Role in Public Libraries Review

Good Afternoon Minister Joyce,  
We are pleased to offer our input, if required, to support the recent announcement regarding the public libraries review.  

Hard copy will follow at a later date.

Thank you for your time.

Renee Sharpe  
Administrative Assistant  
Municipalities Newfoundland & Labrador  
460 Torbay Road  
St. John's, NL A1A 5J3  
Tel: (709) 753-6820  
Fax: (709)738-0071  
email: rsharpe@municipalnl.ca  
www.municipalnl.ca

This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.
Dear Minister Joyce:

Re: Municipal Role in Public Libraries Review

I am writing you with regards to the recent announcement of the public libraries review. Municipalities Newfoundland and Labrador welcomes this news and is prepared to offer our input as appropriate to support this work. Should closures again be determined to be necessary, MNL also looks forward to working with government towards a more orderly transition process so as to obtain the best possible outcomes for affected towns.

As you are aware, at our Symposium this spring the MNL membership responded with concern to the original library closures announcement. Minister Kirby’s justifications of the cuts included statements to the effect that few people used the libraries slated for closure and that those facilities were also among the ones open for the fewest hours. For our affected member communities, however, these same facilities typically represent much-needed internet access, after-school shelter, meeting space and learning support services to their residents. Whether or not these towns were in a position currently to assume library operations as a municipal service, and regardless of their libraries’ locations – be they in a municipal premises or a local school – our members knew they needed to be a part of the planning for these key community resources.

As we can all hope for a well-coordinated new approach on community libraries now, I would like to propose that, in parallel with the EY review, MNL be given the means to examine municipal service scenarios. Libraries are operated by municipal governments in other jurisdictions so, while uncommon here, a closer look at these “independent” alternatives would provide our membership with the kind of information needed to better evaluate the options available to them.

To this end, I am requesting that our leftover Municipal Awareness Day grant funding on account be reallocated to a special feasibility study of municipal library options. MNL would use the redirected funds to engage a researcher on a short-term contract to (a) survey MNL member communities affected by the earlier closure list; (b) determine member interests in maintaining local services under a community-based model; (c) inventory and cost likely transition-period acquisitions and future operating costs for case study facilities; (d) compile and evaluate scenarios for future operations; and, (e) consult with Newfoundland & Labrador Public Libraries on possible ongoing interchange with prospective independent library operations. Our upcoming Convention will also provide another timely opportunity to engage the MNL membership on this topic.

My staff and I are available to discuss this further and at your convenience.

Municipalities Newfoundland and Labrador

Mayor Karen Oldford
President
Hi Kirby,

Thanks for reaching out to me and communicating your concerns. I share your concerns, as does the Minister, hence his decision to do a full review of the status of our Province’s Libraries. I have engaged The Town of Point Leamington on this issue and further to this Minister Kirby has agreed to follow up with me over the course of the next few days. Wishing for you an enjoyable summer.

Always,
Jerry

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: ls.40(1)
Sent: Thursday, July 7, 2016 3:01 PM
To: Dean, Jerry
Reply To: ls.40(1)
Cc: info@vocm.com
Subject: library closures

Please find attached a letter regarding library closures.
Subject: Suspension of Closures and Review of Libraries

Dear Mr. Kirby:

I have written to you more than once on behalf of APLA members to protest the projected closure of 54 libraries in your province. I am writing now to commend you for listening to your critics and for making the wise decision to postpone further action until “a complete organizational and service review of libraries is conducted.” The news release of June 30 noted that we should expect more details on the consultation process in the coming weeks. On behalf of APLA members, I would like to share a few ideas on the composition of the steering committee, the timeline of the review, and the consultation process itself.

That the steering committee will be composed strictly of members of Government and the Provincial Information and Library Resources Board, if we understand correctly, seems contradictory to the promise of a transparent process and an “external assessment”. We submit that the steering committee should represent a variety of perspectives, and that it should include at least one or two professional librarians, and perhaps one or two members of public library boards who can provide a local perspective. Without this professional and local expertise, the conclusions of the steering committee may be perceived to be less well-informed than they might have been, and therefore less satisfactory.

Your news release made no mention of timeline. We urge you and the steering committee to take all the time that is needed to conduct a credible and thorough review. Haste to complete the exercise will inevitably compromise trust. Haste also runs the risk of producing less than satisfactory results with respect to long-term plans for the public library system.

Finally, with respect to the consultation process itself, we urge you to include as many stakeholders as possible, and to make full use of the expertise available to you. Your stakeholder consultations should include professional librarians who can provide you with much-needed information regarding current library standards, trends and best practices. The Newfoundland & Labrador Library Association (NLLA) has been very vocal with respect to the issues and would be an effective and ready resource to support the work of the steering committee.

We couldn’t agree more with your statement that “we need to improve library services to meet the changing needs of users.” Needs have indeed changed, with literacy, lifelong learning, and ongoing skills development being at the forefront; and technology has also changed, providing new opportunities for serving communities through their public libraries. For many individuals, particularly those in remote communities, public libraries provide their only access not only to books, but also to networked computers and hence to government services, employment opportunities, and vast
stores of information needed to improve the quality of their daily lives. In the end, a greater financial investment in public libraries may be required to meet the social, educational and economic goals of your province.

We wish you well with your review and offer our services, should you require them, to ensure the best possible outcomes and the best possible public library system for the people of Newfoundland and Labrador.

Sincerely,

Suzanne van den Hoogen
APLA President 2016-17

Cc: Premier Dwight Ball
   Mr. Calvin Taylor, Chair, PILRB
   Mr. Andrew Hunt, Executive Director, PILRB
   Mr. Earle McCurdy, Leader, NDP
   Ms. Krista Godfrey, President, NLLA
School of Information Management, Faculty of Management
Kenneth C. Rowe Management Building
6100 University Avenue
Halifax, Nova Scotia B3H 3J5

Hon. Dale Kirby
Minister of Education and Early Childhood Development
3rd Floor, West Block
Confederation Building
P.O. Box 8700
St. John’s, NL
A1B 4J6

July 11, 2016

Subject: Suspension of Closures and Review of Libraries

Dear Mr. Kirby:

I have written to you more than once on behalf of APLA members to protest the projected closure of 54 libraries in your province. I am writing now to commend you for listening to your critics and for making the wise decision to postpone further action until "a complete organizational and service review of libraries is conducted." The news release of June 30th noted that we should expect more details on the consultation process in the coming weeks. On behalf of APLA members, I would like to share a few ideas on the composition of the steering committee, the timeline of the review, and the consultation process itself.

That the steering committee will be composed strictly of members of Government and the Provincial Information and Library Resources Board, if we understand correctly, seems contradictory to the promise of a transparent process and an "external assessment". We submit that the steering committee should represent a variety of perspectives, and that it should include at least one or two professional librarians, and perhaps one or two members of public library boards who can provide a local perspective. Without this professional and local expertise, the conclusions of the steering committee may be perceived to be less well-informed than they might have been, and therefore less satisfactory.

Your news release made no mention of timeline. We urge you and the steering committee to take all the time that is needed to conduct a credible and thorough review. Haste to complete the exercise will inevitably compromise trust. Haste also runs the risk of producing less than satisfactory results with respect to long term plans for the public library system.
Finally, with respect to the consultation process itself, we urge you to include as many stakeholders as possible, and to make full use of the expertise available to you. Your stakeholder consultations should include professional librarians who can provide you with much-needed information regarding current library standards, trends and best practices. The Newfoundland & Labrador Library Association (NLLA) has been very vocal with respect to the issues and would be an effective and ready resource to support the work of the steering committee.

We couldn’t agree more with your statement that “we need to improve library services to meet the changing needs of users.” Needs have indeed changed, with literacy, lifelong learning, and ongoing skills development being at the forefront; and technology has also changed, providing new opportunities for serving communities through their public libraries. For many individuals, particularly those in remote communities, public libraries provide their only access not only to books, but also to networked computers and hence to government services, employment opportunities, and vast stores of information needed to improve the quality of their daily lives. In the end, a greater financial investment in public libraries may be required to meet the social, educational and economic goals of your province.

We wish you well with your review and offer our services, should you require them, to ensure the best possible outcomes and the best possible public library system for the people of Newfoundland and Labrador.

Sincerely,

Suzanne van den Hoogen
APLA President 2016-17

Cc: Premier Dwight Ball
    Mr. Calvin Taylor, Chair, PILRB
    Mr. Andrew Hunt, Executive Director, PILRB
    Mr. Earle McCurdy, Leader, NDP
    Ms. Krista Godfrey, President, NLLA
Seeing this is your Department's funding, this is entirely up to you. On the surface, I don't see the harm.

Sent from my BlackBerry 10 smartphone.

From: Joyce, Eddie  
Sent: Monday, July 11, 2016 12:08 PM  
To: Kirby, Dale  
Subject: FW: Municipal Role in Public Libraries Review

Not sure of your thoughts on this? Thanks, Eddie

---

Good Afternoon Minister,

We'd be delighted if you could share the note with Minister Kirby. Given the funding came from your department we wanted to check with you first, but understand that we would be working in concert with Minister Kirby and his staff.

I've attached the original letter to this email for your convenience.

Thanks very much and have a great weekend.

Craig

Craig Pollett, CEO  
t: 709-753-6820, m: 709-728-0065, f: 709-738-0071  
www.municipalnl.ca

---

Begin forwarded message:

From: Renee Sharpe <rsharpe@municipalnl.ca>  
Subject: Fwd: Municipal Role in Public Libraries Review  
Date: July 8, 2016 at 8:42:41 AM NDT  
To: Karen <koldford@municipalnl.ca>, Craig Pollett <cpollett@municipalnl.ca>  
Cc: Kathleen Parewick <kparewick@municipalnl.ca>
Please see below and advise if you need me to do anything further.

Begin forwarded message:

From: "Joyce, Eddie" <ejoyce@gov.nl.ca>
Subject: Re: Municipal Role in Public Libraries Review
Date: July 7, 2016 at 10:05:43 PM NDT
To: Renee Sharpe <rsharpe@municipalnl.ca>
Cc: "Glynn, Valerie" <V Glynn@gov.nl.ca>

Thank you very much for your offer. I am sure your expertise will be a great benefit. Would you mind if I forwarded your note to the Honourable Dale Kirby and I will follow up with him? Thank you again and chat soon, Eddie

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Renee Sharpe
Sent: Wednesday, July 6, 2016 2:33 PM
To: Joyce, Eddie
Cc: Glynn, Valerie
Subject: Municipal Role in Public Libraries Review

Good Afternoon Minister Joyce,
We are pleased to offer our input, if required, to support the recent announcement regarding the public libraries review.

Hard copy will follow at a later date.

Thank you for your time.

Renee Sharpe
Administrative Assistant
Municipalities Newfoundland & Labrador
460 Torbay Road
St. John’s, NL A1A 5J3
Tel: (709) 753-6820
Fax: (709) 738-0071
email: rsharpe@municipalnl.ca
www.municipalnl.ca

??This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this
Sent from my BlackBerry 10 smartphone.

From: Joyce, Eddie <ejoyce@gov.nl.ca>
Sent: Monday, July 11, 2016 12:08 PM
To: Kirby, Dale
Subject: FW: Municipal Role in Public Libraries Review

Not sure of your thoughts on this? Thanks, Eddie

From: Craig Pollett [mailto:cpollett@municipalnl.ca]
Sent: Friday, July 08, 2016 4:04 PM
To: Joyce, Eddie
Cc: Glynn, Valerie
Subject: Fwd: Municipal Role in Public Libraries Review

Good Afternoon Minister,

We’d be delighted if you could share the note with Minister Kirby. Given the funding came from your department we wanted to check with you first, but understand that we would be working in concert with Minister Kirby and his staff.

I’ve attached the original letter to this email for your convenience.

Thanks very much and have a great weekend.

Craig

Craig Pollett, CEO
t: 709-753-6820, m: 709-728-0065, f: 709-738-0071
www.municipalnl.ca

Begin forwarded message:

From: Renee Sharpe <rsharpe@municipalnl.ca>
Subject: Fwd: Municipal Role in Public Libraries Review
Date: July 8, 2016 at 8:42:41 AM NDT
To: Karen <koldford@municipalnl.ca>, Craig Pollett <cpollett@municipalnl.ca>
Cc: Kathleen Parewick <kparewick@municipalnl.ca>

Please see below and advise if you need me to do anything further.

Begin forwarded message:

From: "Joyce, Eddie" <ejoyce@gov.nl.ca>
Subject: Re: Municipal Role in Public Libraries Review
Date: July 7, 2016 at 10:05:43 PM NDT
To: Renee Sharpe <rsharpe@municipalnl.ca>
Cc: "Glynn, Valerie" <VGlynn@gov.nl.ca>

Thank you very much for your offer. I am sure your expertise will be a great benefit. Would you mind if I forwarded your note to the Honourable Dale Kirby and I will follow up with him? Thank you again and chat soon, Eddie

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Renee Sharpe
Sent: Wednesday, July 6, 2016 2:33PM
To: Joyce, Eddie
Cc: Glynn, Valerie
Subject: Municipal Role in Public Libraries Review

Good Afternoon Minister Joyce,
We are pleased to offer our input, if required, to support the recent announcement regarding the public libraries review.

Hard copy will follow at a later date.

Thank you for your time.

Renee Sharpe
Administrative Assistant
Municipalities Newfoundland & Labrador
460 Torbay Road
St. John's, NL A1A 5J3
Tel: (709) 753-6820
Fax: (709)738-0071
email: rsharpe@municipalnl.ca
www.municipalnl.ca
information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.
6 July 2016

The Honourable Eddie Joyce  
Minister  
Department of Municipal Affairs  
P. O. Box 8700  
St. John’s, NL A1B 4J6

Dear Minister Joyce:

Re: Municipal Role in Public Libraries Review

I am writing you with regards to the recent announcement of the public libraries review. Municipalities Newfoundland and Labrador welcomes this news and is prepared to offer our input as appropriate to support this work. Should closures again be determined to be necessary, MNL also looks forward to working with government towards a more orderly transition process so as to obtain the best possible outcomes for affected towns.

As you are aware, at our Symposium this spring the MNL membership responded with concern to the original library closures announcement. Minister Kirby’s justifications of the cuts included statements to the effect that few people used the libraries slated for closure and that those facilities were also among the ones open for the fewest hours. For our affected member communities, however, these same facilities typically represent much-needed internet access, after-school shelter, meeting space and learning support services to their residents. Whether or not these towns were in a position currently to assume library operations as a municipal service, and regardless of their libraries’ locations - be they in a municipal premises or a local school - our members knew they needed to be a part of the planning for these key community resources.

As we can all hope for a well-coordinated new approach on community libraries now, I would like to propose that, in parallel with the EY review, MNL be given the means to examine municipal service scenarios. Libraries are operated by municipal governments in other jurisdictions so, while uncommon here, a closer look at these “independent” alternatives would provide our membership with the kind of information needed to better evaluate the options available to them.

To this end, I am requesting that our leftover Municipal Awareness Day grant funding on account be reallocated to a special feasibility study of municipal library options. MNL would use the redirected funds to engage a researcher on a short-term contract to (a) survey MNL member communities affected by the earlier closure list; (b) determine member interests in maintaining local services under a community-based model; (c) inventory and cost likely transition-period acquisitions and future operating costs for case study facilities; (d) compile and evaluate scenarios for future operations; and, (e) consult with Newfoundland & Labrador Public Libraries on possible ongoing interchange with prospective independent library operations. Our upcoming Convention will also provide another timely opportunity to engage the MNL membership on this topic.

My staff and I are available to discuss this further and at your convenience,

Municipalities Newfoundland and Labrador

Mayor Karen Oldford  
President
July 12, 2016

Thank you for your letter regarding the recently announced changes to library services in Newfoundland and Labrador.

On June 30, 2016, it was announced that the Provincial Government had requested the Provincial Information and Library Resources Board to suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted. We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community.

At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision making process. A steering committee comprised of members from the Provincial Government and Provincial Information and Library Resources Board will be formed to help inform the review. Further details of the review process will be released in the coming weeks.

Sincerely,

DALE KIRBY, MHA
District of Mount Scio
Minister
Dear Government of Newfoundland and Labrador

EXC/16/6/1400

July 12, 2016

Thank you for your letter dated June 15, 2016, addressed to the Premier and copied to me, regarding the recently announced changes to library services in Newfoundland and Labrador.

On June 30, 2016, it was announced that the Provincial Government had requested the Provincial Information and Library Resources Board to suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted. We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community.

At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision making process. A steering committee comprised of members from the Provincial Government and Provincial Information and Library Resources Board will be formed to help inform the review. Further details of the review process will be released in the coming weeks.

Sincerely,

DALE KIRBY, MHA
District of Mount Scio
Minister

cc: Premier
From: Godfrey, Krista <kgodfrey@mun.ca>
Sent: Tuesday, July 12, 2016 12:05 PM
To: Kirby, Dale
Cc: ahunt@nlpl.ca; cal.taylor@Ball, Dwight s.40(1)
Subject: NLLA Response to Library Closure Suspension
Attachments: NLLA Letter to Kirby july 12.pdf

Please find attached the Newfoundland and Labrador Library Association response to the suspension of the NLPL library closures pending an external review. I look forward to continuing the discussion of the external review and these possible closures with you.

Krista Godfrey
NLLA President

Krista Godfrey

 unpacked Head, Library Information Technology Services
 Web Services Librarian
 Library IT Services
 Queen Elizabeth II Library
 Memorial University of Newfoundland
 St. John's, NL
 A1B 3Y1

t:709-864-3753

"He's like Super Librarian, y'know?
Everyone forgets, Willow. That knowledge is the ultimate weapon."
- Buffy the Vampire Slayer
Dear Minister Kirby,

Irreparable damage would be caused to the communities and citizens of this province by the closure of over half of our libraries. It is not a matter that should be taken lightly and we are encouraged by your recent announcement to suspend the Newfoundland and Labrador Public Library closures. The reaction against the proposed cuts has been overwhelming and we are pleased that you have acknowledged the concerns by holding the cuts until further examination of the library system is conducted.

It is essential that a holistic and transparent assessment of the NLPL system is undertaken to fully understand the implications of the suggested cuts and to identify the best future for the library system. Although the formation of an external committee to complete an assessment is a positive step forward, the NLLA would also like to stress the importance of consultations with communities, librarians and library workers, and stakeholders when conducting this analysis.

Communities have been fighting on behalf of their libraries since the closures were announced. Not only must they have a voice in the process, their needs and concerns must be taken into account in the final report. Consultation and transparency will be key for success.

Furthermore, librarians and other library professionals are essential to this process, and our expertise should be used to its fullest during the course of this review. Our
association members have graduate degrees in Library Science and other academic credentials, plus years of experience as librarians and library workers. As professionals in our field, we have many professional connections, both within the province and nationally. We would also be pleased to suggest names for consideration for the committee. Our association is eager to assist the committee directly and through our network of library professionals.

Subsequent to the initial announcement, it has come to light that the firm EY will be conducting the external review. This firm is most commonly associated with financial reviews. While we understand that the financial situation of the province is dire, it is important to recognize not only the financial side of the library system but also the underlying values libraries bring and support, including all forms of literacy and social values, to their communities. Therefore, it is even more important that the members of the external committee can understand, explain and communicate these values.

The Newfoundland and Labrador Public Library system has been chronically underfunded, but we remain optimistic that a thoughtful and comprehensive assessment will lead to an improved library system worthy of the citizens of this province. We look forward to being a part of this process and are happy to meet with you, members of the NLPL system and the PILRB, and the external committee to discuss the future of our libraries.

Sincerely

Krista Godfrey
President

Kate Shore
Vice President

Amanda Tiller-Hackett
Past President

Stacey Penney
Secretary

Kristen Romme
Treasurer

Donna Inkpen
LTA Representative

cc
Andrew Hunt
Executive Director, NLPL
cc
Calvin Taylor
Chair, PLIRB

cc
Premier Dwight Ball
EY is the consultant that has been engaged as part of the Government Renewal Initiative (GRI). The review of the provincial library system will be a part of the GRI process currently underway. The value of the additional services provided by EY to conduct the provincial library review is $187,000.

Sent from my BlackBerry 10 smartphone on the Bell network.
Dear [Redacted]

Thank you for your email regarding the recently announced changes to library services in Newfoundland and Labrador.

On June 30, 2016, it was announced that the Provincial Government had requested the Provincial Information and Library Resources Board to suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted. We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community.

At the end of this review, we want to have a clear overview of our library system to inform the next steps in our decision making process.

I hope you had a successful finish to the school year and have an enjoyable summer break.

Sincerely,

DALE KIRBY, MHA
District of Mount Scio
Minister
Dear Mayor Corbett:

Thank you for your letter dated June 16, 2016 regarding the recently announced changes to library services in Newfoundland and Labrador.

On June 30, 2016, it was announced that the Provincial Government had requested the Provincial Information and Library Resources Board to suspend its decision to implement a regional library model while a complete organizational and service review of libraries is conducted. We have heard from very strong voices about the future of our libraries and we feel that before moving forward with any closures we should have an external assessment that contemplates the full impact a library has on its community.

At the end of this review, we want to have a clear and transparent overview of our library system to inform the next steps in our decision making process. A steering committee comprised of members from the Provincial Government and Provincial Information and Library Resources Board will be formed to help inform the review. Further details of the review process will be released in the coming weeks.

Sincerely,

DALE KIRBY, MHA
District of Mount Scio
Minister
Hello Janet/Tracy,

The Provincial Libraries Board met yesterday to recommend participants for the Steering Committee. PILRB is requesting to have three members as they believe that it brings a wider skill set to the committee, in particular, a professional librarian and a rural perspective.

All members are available for an initial kick-off meeting for week of August 1st (preferably earlier in the week).

Tracy, please feel free to contact me directly to discuss.

Thanks, Brian

---

From: Andrew Hunt [mailto:ahunt@nlpl.ca]
Sent: Thursday, July 14, 2016 9:38 AM
To: Evans, Brian
Subject: PILRB Recommendations For Participation in the PILRB Review Steering Committee

Hi Brain,

The PILRB has recommended four individuals to participate in the Steering Committee.

However, since that time, Vicki Murphy has reconsidered her participation and volunteered to have her name removed from the recommended list, and would rather participate in the working groups.

Therefore, we have the following three names.

Calvin Taylor, Chair, PILRB
Andrew Hunt, Executive Director, PILRB
Gillian Noonan, Eastern Division Representative, PILRB

I have attached a Bio of Gillian Noonan for your reference.

If you need anything else please let me know.

Andrew

Andrew Hunt BBA, CPA, CGA
Executive Director
Provincial Information and Library Resources Board
48 St. George's Ave
Stephenville, NL
A2N 1K9
P: (709) 643-0902
Please review the proposed response to the media inquiry received by the dept. Tracy can you review to ensure that I am stating this accurately?

Thanks,

Blair

Blair Medd
Director of Communications
Education and Early Childhood Development
W: 729-0048 C: 631-8465
blairmedd@gov.nl.ca
Media Inquiry
July 14, 2016

Library Review – EY Contract Cost

The reporter is looking for an update on the cost of the EY contract with the Provincial Government for the recently announced library review.

Proposed Statement:

EY is the consultant that has been engaged as part of the Government Renewal Initiative (GRI). The review of the provincial library system will be an extension of the GRI process currently underway. The value of the additional services provided by EY to conduct the provincial library review is $187,000.
Hi [s.40(1)]

Just wanted to let you know that I am working on your request re: EY contract for library review.

I should have something back to you tomorrow.

Blair

Blair Medd
Director of Communications
Education and Early Childhood Development
W: 729-0048 C: 631-8465
blairmedd@gov.nl.ca