Dear [REDACTED]

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act [Our File #: HCS/049/2016]

On Apr. 19, 2016, the Department of Health and Community Services (the Department) received your request for access to the following records:

“We hereby request a copy of all correspondence; and all minutes, notes, documents or other record of matters related to meetings between the Minister of Health and employees, directors or shareholders of Exploits Valley Air Service (EVAS) or Patrick White during the last five years (since April 1, 2011)”

Your request was extended to include notes by ADMs, Directors, etc. who were present at any meetings with EVAS or Patrick White. The Department has reviewed your request in the context of the Access to Information and Protection of Privacy Act (the Act). The Deputy Minister has made a decision and is pleased to inform you that access to these records has been granted, in part. In accordance with your request for a copy of the records, the appropriate copies have been enclosed. Some information has been refused in accordance with the following exceptions to disclosure, as specified in the Act:

- **Section 27- Cabinet Confidences**
- **Section 29 - Policy Advice or Recommendations**
- **Section 30 - Legal Advice**
- **Section 40 - Disclosure of Personal Information**

As required by 8(2) of the Act, we have severed information that is unable to be disclosed and have provided you with as much information as possible.
Please be advised that you may appeal this decision and ask the Information and Privacy Commissioner to review the decision to provide partial access to the requested information, as set out in section 42 of the Act (a copy of this section of the Act has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner. Your appeal should identify your concerns with the request and why you are submitting the appeal.

The appeal may be addressed to the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John’s, NL. A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section of the Act has been enclosed for your reference).

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Office of Public Engagement’s website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

If you have any further questions, please contact the undersigned by telephone at 709-729-7010 or by email at vanessamacey@gov.nl.ca.

Sincerely,

Vanessa Macey
ATIPP Coordinator
EMAILS
I have booked the boardroom for 2-4 on Thursday afternoon.

From: Young, Wayne  
Sent: Friday, May 27, 2011 4:14 PM  
To: Brophy, Scott  
Subject: Re: EVAS Meeting

Can you book a boardroom

Thanks
W.
Department of Health & Community Services
Executive Council
Government of Newfoundland and Labrador
P.O.Box 8700
St.John's, NL
Canada
A1B 4J6

Sent Via BlackBerry

From: Brophy, Scott  
To: Young, Wayne  
Sent: Fri May 27 16:11:18 2011  
Subject: RE: EVAS Meeting

Alright I will schedule it for 2-4 on Thursday afternoon.

From: Young, Wayne  
Sent: Friday, May 27, 2011 4:11 PM  
To: Brophy, Scott  
Subject: Re: EVAS Meeting

Yep
Department of Health & Community Services
Executive Council
Government of Newfoundland and Labrador
P.O.Box 8700
St.John's, NL
Canada
A1B 4J6

Sent Via BlackBerry

From: Brophy, Scott
To: Young, Wayne
Sent: Fri May 27 16:09:48 2011
Subject: RE: EVAS Meeting

Thursday afternoon will work for as well I believe. I will confirm with her, but does that work for you?
SB

From: Young, Wayne
Sent: Friday, May 27, 2011 4:09 PM
To: Brophy, Scott
Subject: Re: EVAS Meeting

Scott

I am out of the office all day on Wed. Thursday or Friday is good?

W
Department of Health & Community Services
Executive Council
Government of Newfoundland and Labrador
P.O.Box 8700
St. John's, NL
Canada
A1B 4J6

Sent Via BlackBerry

From: Brophy, Scott
To: Young, Wayne
Sent: Fri May 27 15:51:45 2011
Subject: EVAS Meeting

Hi Wayne,

I received a call from [REDACTED] today about providing the government with dedicated service for the air ambulance program in the future. She is aware that we are looking at other available options and would like to make a presentation / proposal for us next week. From our conversation she mentioned a reduced cost structure as well as a couple of other details regarding their service ability that would be discussed in the meeting. I tentatively scheduled a meeting for next Wednesday afternoon at 2:00.

If you have any issues with this please let me know and I can change it, or cancel it.

Thanks,

Scott
Thanks Wayne
Look forward to it.

Sent wirelessly from my BlackBerry device on the Bell network.
Envoyé sans fil par mon terminal mobile BlackBerry sur le réseau de Bell.

-----Original Message-----
From: "Young, Wayne" <WayneYoung@gov.nl.ca>
Date: Thu, 2 Jun 2011 17:15:20
To: ['s 40(1)']<mailto:[s 40(1)@gmail.com]>; Brophy, Scott<ScottBrophy@gov.nl.ca>
Cc: ['s 40(1)']<mailto:[s 40(1)@evasair.com]>
Subject: RE: [Potential Junk/Spam] Meeting

Thanks it was a pleasure meeting you and as well. I will get back to you in short order.

Wayne

Wayne Young
Manager Air and Road Ambulance
Department of Health and Community Services
Phone 709.729.3021
Cell 709.693.2012
Fax 709.729.4009
E-mail wayneyoung@gov.nl.ca

-----Original Message-----
From: ['s 40(1)']<mailto:[s 40(1)@gmail.com]>
Sent: Thursday, June 02, 2011 4:38 PM
To: Brophy, Scott; Young, Wayne
Cc: ['s 40(1)']
Subject: [Potential Junk/Spam] Meeting

Scott/Wayne
Thank you both again for taking the time to meet today to discuss the varied issues/options re the medical air ambulance services in the province. As per our discussion and, at your request, we will be able to supply a proposal in writing. Don't hesitate to let us know if you require any additional info or of any further service we can provide to the department.
Again, great to meet you both and wish you a great day!

Sent wirelessly from my BlackBerry device on the Bell network.
Envoyé sans fil par mon terminal mobile BlackBerry sur le réseau de Bell.

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Perfect Wayne. Thanks —
Sent on the TELUS Mobility network with BlackBerry

From: "Young, Wayne" <WayneYoung@gov.nl.ca>
Date: Thu, 18 Oct 2012 07:47:36 -0230
To: [redacted]@gmail.com; [redacted]@evasair.com
Cc: [redacted]@ymail.com
Subject: RE: Teleconference

[redacted] —

[redacted] and I are planning to have a discussion next week.

Wayne

Wayne Young
Manager Air and Road Ambulance Programs
Health and Community Services
Government of Newfoundland and Labrador
Telephone: 709.729.3021
Mobile: 709.693.2012
Fax: [redacted]

From: [redacted]@gmail.com
Sent: Wednesday, October 17, 2012 3:00 PM
To: [redacted], Young, Wayne
Cc: [redacted]
Subject: Re: Teleconference

Hey [redacted]

Sorry I did not get the chance to let you know that [redacted] will be working with Wayne on this. [redacted] has contacted Wayne to review.

My apologies Wayne.

Tks

Sent on the TELUS Mobility network with BlackBerry

From: [redacted]@evasair.com
Date: Wed, 17 Oct 2012 14:56:03 -0230
To: <WayneYoung@gov.nl.ca>
Cc: [redacted]@gmail.com
Subject: RE: Teleconference

Good Afternoon Wayne,
As per the message I left you on your voicemail, I'm contacting you on behalf of [REDACTED]. We would like to have a teleconference with you to regarding the air ambulance review. Please let me know a date and time that would work best for you.
Have a wonderful day!

[REDACTED]

Exploits Valley Air Service Ltd.
P.O. Box 355
Gander, NL A1V 1W7
phone: 709-256-7484 ext. [REDACTED]
fax: 709-256-7953 [REDACTED]
charters@evasair.com

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Hi Wayne
I am just following up to confirm our meeting for Tuesday next week. I can be there for 1pm or any time after that works for you. Wait to hear from you.

Thanks

Sent on the TELUS Mobility network with BlackBerry
Ok see you then.

-----Original Message-----
From: Wayne Young
To: [redacted]
Subject: Re: Meeting tomorrow
Sent: Jan 28, 2013 10:15 AM

Around 2:00
See you then

W
Department of Health & Community Services
Executive Council
Government of Newfoundland and Labrador
P.O.Box 8700
St.John's, NL
Canada
A1B 4J6

----- Original Message ----- 
From: [redacted] Sent: Monday, January 28, 2013 09:27 AM
To: Young, Wayne
Subject: Meeting tomorrow

Hey Wayne
Just checking in with you to see if tomorrow is still good for our meeting. I can be there any time after 1pm. Let me know what works best for you.

Thanks

Sent on the TELUS Mobility network with BlackBerry

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Sent on the TELUS Mobility network with BlackBerry
Wayne Young,

As per our meeting with [REDACTED] of Exploits Valley Air Service it was made clear that you accepted their unsolicited proposal to provide air transportation without any expectation that the proposal would bear any influence over any future undertaking by the Department of Health and Community Services. Contrarily, the proposal was accepted simply as a means to gain information and explore one possible option of offering a service. It was also made clear that any information contained in the proposal could be used by yourself or the Department as you see fit.

Regards,

Travis W. Martin
Policy, Planning & Research Analyst
Acute Health Services and Emergency Response
Department of Health and Community Services
tel: 709.729.1531
fax: 709.729.4009
e-mail: travismartin@gov.nl.ca
Wayne see copy of the letter as we just discussed. Also if you have any suggestions, advice or questions give me a call.

Thanks
Presentation from today.

---Original Message---
From: The Colonial Group [mailto:*******@thecolonialgroup.ca]
Sent: Tuesday, July 02, 2013 3:20 PM
To: Meade, Brent
Subject: Aircraft Comparison.pptx

Brent,

Thanks for taking the time to see us this afternoon. I think that there’s a viable solution in what we presented to you today, and look forward to hearing from you in the not-too-distant future.

Attached is our short presentation, please give me a call at anytime should you have any questions whatsoever.

Best regards
Hi Wayne

I was talking with [redacted] and he advised you and [redacted] had already. Had a conversation last week about medevacs etc and my email went out right after referencing the same thing. Please accept my apology if it seems pushy on top of you already talking with [redacted] was put of town and I was not aware of the conversation and I didn't want to come across as bugging after you guys had talked.

Thanks Wayne

Sent on the TELUS Mobility network with BlackBerry
Fabulous,

Looking forward to catching up.

Hello Denise French. I am just going into meetings but please connect anyway and we can work the schedule.

Best regards

The Colonial Group
36 Baffin Drive,
Mt Pearl, NL, A1N 4Y4
709.749.0722

From: Tubrett, Denise [mailto:dtubrett@gov.nl.ca]
Sent: February 25, 2014 9:19 AM
To: [mailto:s.40(1)]
Cc: Young, Wayne; French, Denise P
Subject: RE: Connect

Hello! I'm getting pretty done with winter these days! There will be sun in my future at some point. I have cc'ed my assistant Denise to coordinate a time. I am travelling for parts of this week and next week so not sure of availability. She will be in touch, Denise

Denise Tubrett, CGA, MBA
Assistant Deputy Minister
Regional Services
Department of Health and Community Services
t. 709.729.0620
e. dtubrett@gov.nl.ca
Hello Denise,

I hope you are managing your way through winter without too much trouble? With any luck you guys are heading south for a R&R at some point?

I wanted to follow up on the note below, to see if I might get on your calendar (with Wayne of course) to have a quick chat about air ambulance.

I am around for most of this week and part of next week, and will be happy enough to work around your schedule.

Best regards,

The Colonial Group
36 Baffin Drive,
Mt Pearl, NL, A1N 4Y4
709.749.0722

From: Tubrett, Denise [mailto:dtubrett@gov.nl.ca]
Sent: December 11, 2013 6:49 PM
To: [redacted]
Subject: Re: Connect

Honestly my opinion is that one tree is enough! As for meeting, can we wait until new year? The manager is on vacation and I'd like to include him in conversation. Not to mention, the next week before xmas is pretty tight. Hope all is well. Denise

Department of Health & Community Services
Executive Council
Government of Newfoundland and Labrador
P.O. Box 8700
St. John's, NL
Canada
Hello Denise,

I hope things are well with you guys as you head into the holiday season? [REDACTED] has me putting up our 4th and 5th trees this coming weekend. I don’t get it whatsoever.

I wonder if you might have a hole in your schedule in the next few days for a very broad and general chat around air ambulance/transportation? No agenda from my end, just educating myself mostly, but able to contribute limited knowledge to any questions you might have, again, broad and general.

I will work around your schedule (limited as it might be) and can come to you.

Best regards,

The Colonial Group
36 Baffin Drive,
Mt Pearl, NL, A1N 4Y4
709.749.0722
I agree. There's also little to discuss wrt item 1.

Gary Gosse P.Eng.
Assistant Deputy Minister
Transportation
P.O.Box 8700
St.John's, NL
A1B 4J6

From: Meade, Brent
Sent: Wednesday, August 13, 2014 01:37 PM
To: Young, Wayne; Gosse, Gary R.
Cc: Cooper, Bruce
Subject: FW: Meeting Request

Please see below. I don't see the utility in meeting with EVAS if we still haven't evolved our thinking any further on the last two items. Your views please.

Thanks
Brent

From: [email protected]@thecolonialgroup.ca
Sent: Wednesday, August 13, 2014 1:12 PM
To: Meade, Brent
Cc: [s.40(1)]@gmail.com
Subject: Meeting Request

Hello Brent,

I trust things are well with you?

On behalf of [s.40(1)] of EVAS Air, I am requesting a meeting at a time that is convenient for both you and [s.40(1)] to discuss a number of topics, including but not limited to:

- Hanger space in St John's
- Tendering Process
- Medevac
- Feedback from our previous meeting pertaining to the Beech 1900D as a medevac platform

Please advise of possible dates and I will work with [s.40(1)] on his schedule.

Thanks, and kind regards
I spoke to Brent. The meeting is Thursday, August 21 at 11. He asked if you could attend as well. We can discuss. Denise

Denise Tubrett, CGA, MBA
Assistant Deputy Minister
Regional Services
Department of Health and Community Services
t. 709.729.6620
e. dtubrett@gov.nl.ca

Fyi you will be very interested in this email thread below. We need to discuss. EVAS has started their lobby process.

W
Department of Health & Community Services
Executive Council
Government of Newfoundland and Labrador
P.O.Box 8700
St.John's, NL
Canada
A1B 4J6

s.40(1)

From: [redacted]@gmail.com]
Sent: Wednesday, August 13, 2014 05:34 PM Newfoundland Standard Time
To: Meade, Brent; [redacted]@thecolonialgroup.ca [redacted]@thecolonialgroup.ca
Cc: Gosse, Gary R.; Young, Wayne; Williams, Ann Marie
Subject: Re: Meeting Request

will be in touch

EVASAIR
PO Box 355
Gander, NL A1V 1W7
(t)709.256.7484 (t)
709.256.7953

Cell: s.40(1)

Please do not text and drive.

From: "Meade, Brent" <BMeade@gov.nl.ca>
Date: Wed, 13 Aug 2014 19:29:22 +0000
To: [redacted]@gmail.com; [redacted]@gmail.com;
    [redacted]@thecolonialgroup.ca; [redacted]@thecolonialgroup.ca
Cc: Gosse, Gary R.<gosseg@gov.nl.ca>; Young, Wayne<WayneYoung@gov.nl.ca>; Williams, Ann Marie<WilliamsA@gov.nl.ca>
Subject: Re: Meeting Request

The answer, as in my earlier email, is yes. As for when, best to work with my assistant to find a time.
Her coordinates were also in my previous email and she's copied here.

Brent

From: [redacted]@gmail.com
Sent: Wednesday, August 13, 2014 04:29 PM
To: Meade, Brent; [redacted]@thecolonialgroup.ca
Cc: Gosse, Gary R.; Young, Wayne
Subject: Re: Meeting Request

Brent. I have little time for email to and fro. It is important to my company and our government for us to meet. Will you meet yes or no and when?

EVASAIR

PO Box 355

Gander, NL A1V 1W7

(t)709.256.7484 (f)

709.256.7953

Cell: s.40(1)

Please do not text and drive.

From: "Meade, Brent" <BMeade@gov.nl.ca>
Date: Wed, 13 Aug 2014 18:36:27 +0000
To: [redacted]@gmail.com; [redacted]@gmail.com;
Cc: Gosse, Gary R.<gosseg@gov.nl.ca>; Young, Wayne<WayneYoung@gov.nl.ca>
Subject: RE: Meeting Request

[Redacted] please do not construe my email as pushing this off. I am simply making the point that we have nothing further to share from government's perspective on the matter of how the air ambulance system is configured. That said, if you wish to come and discuss items one and two, then by all means we can do that.

The best means to do so is to work with my assistant, Ann Marie, to find a suitable time. I have copied her here on email and her number is 729 3676.

Thanks.
Brent

Mr Mead:

If you had the meeting perhaps you would have a better understanding of why I feel it is necessary. The last time I requested to meet with your department it took 120 days to get the meeting. You can meet or not meet with me. However, EVAS is the fastest growing Airline in Eastern Canada and as such has much to offer your government.

I am now personally requesting this meeting. I expect you to accommodate this request. If you choose not to, please be assured that I will be meeting with you or whoever is in that position eventually.

When asked by any level of government for a meeting with me or our team, we respectfully accommodate that request. Again, and in my final comment I expect the same from the people who work for the government which in turn works for me and all our people.
I await your reply.

EVASAIR
PO Box 355
Gander, NL A1V 1W7
(t)709.256.7484 (f)
709.256.7953

Cell: [redacted] s.40(1)

Please do not text and drive.

From: "Meade, Brent" <BMeade@gov.nl.ca>
Date: Wed, 13 Aug 2014 17:47:00 +0000
To: [redacted]@thecolonialgroup.ca
Cc: [redacted]@gmail.com, [redacted]@gmail.com
Subject: RE: Meeting Request

While I am open to a meeting, I do question the utility of one at this time as we have not concluded our discussions/plans with the Department of Health and Community Services around the air ambulance configuration. Given this implicates items 3 and 4, I do wonder whether we should defer until such time as that is completed.

Regarding hangar space in St. John's, as you may know we only own Hanger 3 and that space is fully utilized. It is our intention to continue to operate out of Hanger 3.

Regards
Brent s.40(1)

From: [redacted]@thecolonialgroup.ca
Sent: Wednesday, August 13, 2014 1:12 PM
To: Meade, Brent
Cc: [redacted]@gmail.com
Subject: Meeting Request

Hello Brent,

I trust things are well with you? s.40(1)

On behalf of [redacted], I am requesting a meeting at a time that is convenient for both you and [redacted] to discuss a number of topics, including but not limited to:

- Hanger space in St John's
- Tendering Process
- Medevac
- Feedback from our previous meeting pertaining to the Beech 1900D as a medevac platform

Please advise of possible dates and I will work with [redacted] on his schedule.

Thanks, and kind regards s.40(1)
The Colonial Group
Mt Pearl, NL, A1N 4Y4
709.749.0722

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Would love to but I am meeting with AG now on our pet project.
Gary Gosse P.Eng.
Assistant Deputy Minister
Transportation
P.O.Box 8700
St.John's, NL
A1B 4J6

From: Young, Wayne
Sent: Thursday, August 21, 2014 09:23 AM
To: Gosse, Gary R.
Subject: Meeting with EVAS

Gary

Wondering if you wanted to get together for a chat prior to meeting with EVAS.

Wayne

Wayne Young
Manager
Air and Road Ambulance Programs
Health and Community Services
Phone (709) 729-3021
Cell (709) 693-2012
Wayneyoung@gov.nl.ca
Did meeting happen with evas today?

Denise Tubrett, CGA, MBA
Assistant Deputy Minister
Regional Services
Department of Health and Community Services
t: 709.729.0620
e. dtubrett@gov.nl.ca
Unfortunately I will be unavailable to meet on September 15th given a prior commitment for that time. I am certainly open to a meeting and will have my secretary work to secure an appropriate time. Can you advise of the agenda please?

Yours,
Bruce Cooper

---

Hello Mr. Cooper,

I am requesting a meeting with you on behalf of [redacted] in Gander.

[Redacted] will be in town on Monday, 15 Sept. to attend a meeting between 12:00 and 2:00pm, and would like to meet with you anytime outside of that period.

Kind regards,

[Redacted]
Sure thing Wayne,

I have some time on Monday from 11 am to noon, as well as Tuesday, most of the day is open.

---

I would like to have chat with you re EVAS and Shelters

Could we set up a meeting early next week.

Wayne

Wayne Young
Manager
Air and Road Ambulance Programs
Health and Community Services
Phone (709) 729-3021
Cell (709) 693-2012
Wayne_young@gov.nl.ca

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Sent from my BlackBerry 10 smartphone on the Bell network.
Original Message
From: Cooper, Bruce <brucecooper@gov.nl.ca>
Sent: Wednesday, October 29, 2014 6:49 PM
To: Tubrett, Denise
Subject: Fw: Letter with concerns to Department of Health And other government officials with interest in this matter.

Fyi
Sent from my BlackBerry 10 smartphone on the Bell network.
Original Message
From: brucecooper@gov.nl.ca
Sent: Wednesday, October 29, 2014 6:18 PM
To: [redacted]@gmail.com
Subject: Re: Letter with concerns to Department of Health And other government officials with interest in this matter.

[redacted]
Thank-you for your letter. I acknowledge receipt and I will have a more detailed response to you shortly.
Sincerely,
Bruce Cooper

Sent from my BlackBerry 10 smartphone on the Bell network.
Original Message
From: [redacted]
Sent: Friday, October 24, 2014 2:35 PM
To: Cooper, Bruce; Meade, Brent; Norman, David; Hearn, Patricia; Auditor General Reply To:
Cc: [redacted]@gmail.com
Subject: Letter with concerns to Department of Health And other government officials with interest in this matter.

EVAS Air
P.O. Box 355
70 C. L. Dobbin Drive
Gander, NL A1V 1W7
Canada October 24th, 2014

Mr. Cooper
Deputy Minister
Health and Community Services,
Government of Newfoundland and Labrador
Confederation Building
St John’s, NL.

WITHOUT PREJUDICE.

Subject: Air Ambulance

Dear Mr. Cooper:

I am writing this letter to bring a very keen and detailed focus to all of our air ambulance needs within the Province of Newfoundland and Labrador. Mr. Wayne Young, of your department, has been great to work with and we feel that he is truly giving us the best information that he can.

We have been assured repeatedly during the past year that a tender call for the provision of air ambulance service, a service that is essential to the people of Newfoundland and Labrador, is imminent. And still, after all this time, nothing.

Again and again we have asked for an opportunity to engage in a meaningful exchange about government’s air ambulance needs going forward. Also we have asked for an opportunity to enter into productive dialogue with government about how we, as a Province, supply air ambulance services to the people of our province. Again and again, in attempting to engage with your department, we have been told in a hushed voice that we cannot discuss it with you, that “...we are not allowed to tell you anything”. This approach by your department is foolish and is not based upon any legislative or policy requirement. I have discussed the concept and policy of pre-tender consultations in great detail with the COO of GPA, a very knowledgeable and helpful individual. You have all the tools available to you in order to discuss in great detail with EVAS Air or with anyone else the needs of our province, the wants, needs and preferences of your department, and the content which anyone in your department might like to include in any tender call or RFP.

Lacking any basis in logic, legislation or policy, the climate of confidentiality-paranoia which apparently prevails at certain levels within your department regarding its administration of the Public Tender Act can, in the end, only detrimentally effect the response to this province’s urgent need for a modern and cost-effective air ambulance service.

So enough is enough with the “cloak and dagger” approach of your department in its attempts to secure air ambulance services.

I want and demand a face-to-face opportunity for comprehensive discussions regarding your department's current tender and RFP requirements for the acquisition of a modern air ambulance service, and also a discussion about what alternative possibilities there may be to help this province and its people, with their needs in this regard.

Please remember Bruce, this is our province and we are the people and we will have meaningful discussions about what the needs are in this important matter.

Set out below are a number of options which are within the mandate of your department and which are compliant with the legislative régime which governs the conduct of public tendering for goods and services in Newfoundland and Labrador. These options will address the concerns expressed herein and in our previous communications with government. They are available to your department in advance of the release of the next tender call pertaining to air ambulance service in our province.

Participation by Government in an Industry Session—(commonly used by the federal government in relation to Treasury Board purchases) whereby government openly delivers to industry government’s understanding of the problem as well as the desired solution(s), and allows industry to engage in a question-and-answer dialogue.

Issuance of a Request for Information to industry (RFI)—a process whereby the government requests information about industry capabilities prior to developing its tender or RFP requirements. This allows industry to provide information about new technology that has been introduced since the last tender. For example—the landing and take off criteria pertaining to weather conditions for CYYT (St John’s Airport) are different today than they were at the
time of previous tenders, thereby allowing consideration for operations to be deployed to a less expensive operating base. Additionally, industry may have different resources located throughout the province that may be more advantageous and cost-effective to government. If meaningful discussions are held regarding the medical flight-team, its requirements, training, and dispatch timelines, there may be options that could be provided by industry as part of a comprehensive package to government. Government could release its requirements and see if industry can respond. If government releases a tender without this kind of critical knowledge about the capacity of industry to meaningfully respond to a tender call, it could well find that it has drafted specifications which have the effect of limiting the number of companies which can respond and consequently it will inevitably fail to secure the most comprehensive and cost-effective model to serve the province’s needs.

Past tenders for this service, especially the one which was released about a year ago, were a fiasco and a disaster, and led to your department finding itself in breach of its “own” statute, the Public Tender Act, RSNL c. P-45. Once the department issues the tender, if there are problems, as there were in the past, these problems affect government, industry and, of course, the people of this province. Because of your department’s past track record in this area, I need more confidence that your department is moving in the right direction and that we do not end up in the same situation that occurred a year ago.

We have asked you to come to visit our operation in Gander, to view our facilities, and to meet with our comprehensive and experienced medical team. We have capabilities and resources that could be of significant benefit in the overall delivery-model for air ambulance services. And, once again in typical form, there has been no response to our invitation.

Based upon our recent meeting Bruce, it is evident to me that you are a very bright and decent individual. I am aware that this letter contains some strong language however I ask you to understand that it is not my intention in any way to make this personal; the concerns expressed herein are neither about you nor about me. These problems existed long before you became the Deputy of your department and, while you now have the responsibility to deal with these issues, you do not bear the responsibility for their genesis. You can meet with us or you can refuse to meet with us; that, of course, is entirely your decision. Whatever your decision may be, I respectfully request your timely response to this letter.

Respectfully

s.40(1)

EVASAIR

PO Box 355

Gander, NL A1V 1W7

(t) 709.256.7484 (f)

709.256.7953

Cell: s.40(1)

Please do not text and drive.
Dear Bruce:

What a week for Air Ambulance (AA) in NL! What can I say!

Evas Air has detailed plans to help fix the clearly broken AA system in our Province.

God help us all if anything should happen to one of our residents due to lack of Proper AA services. We are watching this closely.

We continue to ask you and others to come to Gander to meet with us on this very serious matter.

It is terrible, ridiculous and dangerous that you continue to ignore Evas and it's request/solutions.

Please remember that just this spring, I retired from 27 years of working inside Government Air Services. I have insights and experience that is of great value to the problems that you face today. As I have also told your department, I have been personally, as a commercial Pilot, flying AA missions since the 1970s.

One would think that someone with that background as well as the owner of 27 aircraft engaged in commercial air operations including AA activity, might have some very helpful insights on the mess we have in our AA system in NL.

What More Can I Say!

I repeat our request and demand for a meeting in Gander on the very serious and now potentially dangerous situation of AA services in our Province.

Yours in total frustration and disbelief...
Hi Heather,

[redacted] of EVAS called again – [redacted] – and would like you to return his call when you have a moment.

Thanks,

Steph Martin
Executive Secretary
Department of Health & Community Services
729-1716
From: Martin, Stephanie  
To: Hanrahan, Heather D  
Subject: RE: Phone Message  
Date: Friday, November 27, 2015 2:11:42 PM

I actually just called back and I let him know you are in meetings the rest of the day. He says he will be back right after the election and would like to put a face to the voice/name. He said you know what he was working on, wasn’t rude. I actually said the Department is doing a great job.....

From: Hanrahan, Heather D  
Sent: Friday, November 27, 2015 1:47 PM  
To: Martin, Stephanie  
Subject: Re: Phone Message

Let him know I am in a meeting.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Martin, Stephanie  
Sent: Friday, November 27, 2015 1:43 PM  
To: Hanrahan, Heather D  
Subject: Phone Message

He called...again. He said he is in the building for a meeting and wants to meet you when done, if you’re around, because he said “she’s going to see my face a lot”.  

Steph Martin  
Executive Secretary  
Department of Health & Community Services  
729-1716
Attachment is a draft, removed under s.29. Final provided in letters dated December 3, 2015.
<table>
<thead>
<tr>
<th>From:</th>
<th>Hanrahan, Heather D</th>
</tr>
</thead>
<tbody>
<tr>
<td>To:</td>
<td>Martin, Stephanie</td>
</tr>
<tr>
<td>Cc:</td>
<td>Young, Wayne</td>
</tr>
<tr>
<td>Subject:</td>
<td>Fw: EVAS Letter to __ Dec 2 2015.docx</td>
</tr>
<tr>
<td>Date:</td>
<td>Wednesday, December 02, 2015 6:54:40 PM</td>
</tr>
<tr>
<td>Attachments:</td>
<td>CNN comments: EVAS Letter to __ Dec 2 2015.docx</td>
</tr>
</tbody>
</table>

Attachment is a draft, removed under s.29. Final provided in letters dated December 3, 2015.
Stephanie

Place in trim. Action to Wayne for response. Link to other letters Re...EVAS.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hanrahan, Heather D <HeatherHanrahan@gov.nl.ca>
Sent: Thursday, December 3, 2015 5:01 PM
To: Young, Wayne
Cc: Clarke, Beverley; Tubrett, Denise; Hanrahan, Heather D; MacDonald Newhook, Chantelle
Subject: FW: RFP Letter

Wayne

Please draft response for Chantelle to review.

Heather

From: [Redacted]@evasair.com]
Sent: Thursday, December 03, 2015 4:34 PM
To: Hanrahan, Heather D
Cc: [Redacted]@gmail.com
Subject: RFP Letter
Importance: High

Good Day Heather,

Please see attached letter and respond as per my request.

Thank you

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484
Thanks, Heather.

C

Chantelle MacDonal Newhook B.A., LL.B.
Solicitor
Office of the Attorney General, Civil Division
Department of Justice and Public Safety
Government of Newfoundland and Labrador
4th Floor, East Block
Confederation Building
P.O. Box 8700
St. John's, NL A1B 4J6
Tel: (709) 729-3970
Fax: (709) 729-2129

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From: Hanrahan, Heather D
Sent: Thursday, December 03, 2015 4:13 PM
To: Clarke, Beverley; Young, Wayne; Tubrett, Denise; MacDonal Newhook, Chantelle
Cc: Hanrahan, Heather D
Subject: RE: [redacted], EVAS

Hi

Just got a call from [redacted] and [redacted] cancelled the meeting for noon tomorrow. [redacted] does not wish to establish another meeting time.

[redacted] will be requesting full audit once new Minister is in place.

I have some notes from call with him.

Heather
Hi

Notes attached from my last call with [REDACTED] From now on I will write notes when I receive these calls.

Heather

----Original Message-----
From: HeatherHanrahan@gov.nl.ca [mailto:HeatherHanrahan@gov.nl.ca]
Sent: Monday, December 07, 2015 4:50 PM
To: Hanrahan, Heather D
Subject: Scanned from a GNL Xerox Multifunction Printer

Attached is the scanned document you have scanned from Xerox Asset 039490

Attachment File Type: pdf, Multi-Page

Multifunction Device Location: Main\Confederation\St John’s\NL\CAN\ Device Name: XRX9C934E5517DC
Subject: Today's call from _____ $40(1)

Date: Monday, December 14, 2015 3:57:00 PM

Attachments: Dec 14.docx

See Meeting note December 14, 2015 - Attachment #4
Here are email addresses for the letter. Add a cc to [REDACTED] to the letter and cc [REDACTED] when this goes back.

Heather

From: [REDACTED]@evasair.com
Sent: Thursday, December 03, 2015 4:34 PM
To: Hanrahan, Heather D
Cc: [REDACTED]@gmail.com
Subject: RFP Letter
Importance: High

Good Day Heather,

Please see attached letter and respond as per my request.

Thank you

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484
Hello [Redacted]

Response to your letter of Dec 3, 2015,

Heather

-----Original Message-----
From: HeatherHanrhan@gov.nl.ca
Sent: Monday, December 14, 2015 4:48 PM
To: Hanrhan, Heather D
Subject: Response to EVAS Air

Attached is the scanned document you have scanned from Xerox Asset 039490

Attachment File Type: pdf, Multi-Page

Multifunction Device Location: Main\Confederation\St John's\NL\CAN
Device Name: XR9C934E5517DC
Yes. And yes.

H.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Martin, Stephanie
Sent: Wednesday, December 16, 2015 1:20 PM
To: Hanrahan, Heather D
Subject: RE: follow up

Boardroom 1 is booked from 12-1. Do you want a meeting invite sent? If yes, to [REDACTED], as well?

Thanks

From: Hanrahan, Heather D
Sent: Wednesday, December 16, 2015 12:57 PM
To: Martin, Stephanie
Subject: Fw: follow up

See below. Can you book a small room

H.

Sent from my BlackBerry 10 smartphone on the Bell network.

[Redacted]

Sent: Wednesday, December 16, 2015 12:55 PM
To: Hanrahan, Heather D
Cc: [REDACTED]gmail.com; Young, Wayne
Subject: Re: follow up

Yes

Sent from my iPhone

On Dec 16, 2015, at 12:13 PM, "Hanrahan, Heather D" <HeatherHanrahan@gov.nl.ca> wrote:

Ok see you then. Are you coming in person?

Heather
Hi Heather,

Dec. 21st at noon will work.

Thanks

From: Hanrahan, Heather D [mailto:HeatherHanrahan@gov.nl.ca]
Sent: Wednesday, December 16, 2015 9:45 AM
To: [REDACTED]
Cc: [REDACTED]; Young, Wayne
Subject: RE: follow up

Sorry I can't do Dec 22 but I could do Dec 21 at noon if that would works or Friday Dec 18 at 1030 or 2pm.

Unsure if you are planning to come in person. We could arrange by teleconference if that helps.

Heather

From: [REDACTED]@evasair.com]
Sent: Wednesday, December 16, 2015 9:26 AM
To: Hanrahan, Heather D
Cc: [REDACTED]
Subject: follow up

Good morning Heather,

In follow up to the attached letter and your response dated December 13 I am requesting a meeting on December 22 possibly noon or 12:30 to 1:30, to discuss and review the scoring model in the awarding of the RFP # HSC 2014-001 to Provincial Aerospace Ltd.

Please confirm meeting date and time at your earliest convenience.

Thank you,

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484

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From: Hanrahan, Heather D
To: Young, Wayne
Subject: Fw: Question
Date: Friday, December 18, 2015 2:45:09 PM

See below.

Please draft answer for Monday.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: [Redacted]@evasair.com>
Sent: Friday, December 18, 2015 10:47 AM
To: Hanrahan, Heather D
Subject: Question

Heather
I'm reviewing RFP #hcs 2014-001 and I have a question on page one paragraph four, question: this retainer is currently due to expire on March 31 2015, what tender or RFP was initiated and awarded in reference to this retainer?
Please forward copy for my review, time limits are critical and I need ASAP

Thanks

EVAS Air
Gander

Sent from my iPhone
-----Original Message-----
From: Hanrahan, Heather D
Sent: Friday, December 18, 2015 4:27 PM
To: Hanrahan, Heather D
Subject: FW: Question

-----Original Message-----
From: Hanrahan, Heather D
Sent: Friday, December 18, 2015 10:54 AM
To: Hanrahan, Heather D
Subject: Fw: Question

Sent from my BlackBerry 10 smartphone on the Bell network.

Original Message
From: [REDACTED]@evasair.com>
Sent: Friday, December 18, 2015 10:47 AM
To: Hanrahan, Heather D
Subject: Question

Heather,
I'm reviewing RFP #hcs 2014-001 and I have a question on page one paragraph four, question: this retainer is currently due to expire on March 31 2015, what tender or RFP was initiated and awarded in reference to this retainer?

Please forward copy for my review, time limits are critical and I need ASAP Thanks [REDACTED] EVAS Air

Gander

Sent from my iPhone
Hi

From: Young, Wayne
Sent: Monday, December 21, 2015 11:52 AM
To: Hanrahan, Heather D
Subject: EVAS are here.

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Cell (709) 693-2012
wayneyoung@gov.nl.ca
I will bring it.

Connie Fry
Secretary (A), Policy, Planning and Performance Monitoring and Population Health
Department of Health and Community Services
1st Floor, West Block, Confederation Building
Government of Newfoundland and Labrador
PO Box B7000, St. John's, NL A1B 4J6
709-729-3103
cfy@gov.nl.ca

From: Hanrahan, Heather D
Sent: Monday, December 21, 2015 12:44 PM
To: Martin, Stephanie; Fry, Connie; French, Denise P (HCS); Power, Elaine; Power, Colleen (HCS)
Subject: Water

Can one of you bring a glass of water to boardroom 1

Thanks. Just E mail and indicate who got it?

H

Sent from my BlackBerry 10 smartphone on the Bell network.
Here are the questions from EVAS. Please start drafting responses.

Thks

H

Good Morning Heather,

As promised, attached are the questions EVAS Air presented at yesterday's meeting.
s.40(1)

I have spoken to [redacted] is looked after.

If you wish to call me 693 2012 I can tell you about my discussions with [redacted] today.

Wayne
Department of Health & Community Services
Executive Council
Government of Newfoundland and Labrador
P.O. Box 8700
St. John's, NL
Canada
A1B 4J6
We need to discuss. I feel the GPA audit should come before the responses to some of the questions. Second, [redacted] will not like to tone and content of some of the answers.

W

See below.

Where are you with drafting responses to their questions?

H

Sent from my BlackBerry 10 smartphone on the Bell network.

Can you please return a phone call from [redacted] as calling about setting up a meeting with the Deputy Minister.

Thanks.

Connie Fry
Secretary (A), Policy, Planning and Performance Monitoring and Population Health
Department of Health and Community Services
1st Floor, West Block, Confederation Building
Government of Newfoundland and Labrador
PO Box 8700, St. John's, NL A1B 4J6
709-729-3103
cfry@gov.nl.ca
Dear Ministers:

During the recent campaign and election there was much fan fair about communication, cooperation and collaboration between government and its constituents.

I'm writing you today to tell you change has yet to happen. I have been trying to work with your respective departments for years, months and since early November on a weekly basis to try to first communicate to see if we can really cooperate and collaborate on several issues.

When I have to write emails of this nature to you both at your level, that means that your system is broke. Are you both surprised to hear that it is broke? How do you ever expect to move forward if we continue with the past practices that got us in this mess? The arrogance in your departments is ridiculous. The public in general were told that this new government were going to listen.

I now have to ask for a meeting with you both at the same time to be able to bring some logic to these matters.

In the past I have wasted a huge amount of time, energy and money to triple C. Wasting such time going forward is not an option for me.

I am available early morning, anytime during the day or late evening to meet with you both.

Thank you Gentlemen and I look forward to your timely reply.

Kind regards:

Sent from my BlackBerry 10 smartphone on the TELUS network.
Hi Colleen:

Thank you for your email. Could you please give me an ETR that is estimated time of reply? I do really appreciate you timely reply. However, in my business that would need to be more specific.

Also, my request was to meet with both Ministers Haggie and Hawkins.

I too have a very busy schedule and this will work best for me and them.

Very Kind Regards
Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Power, Colleen (HCS)
Sent: Tuesday, January 5, 2016 2:50 PM
To: [redacted]
Subject: Meeting Request with Minister Haggie

Dear [redacted]

On behalf of Minister Haggie, I would like to acknowledge receipt of your e-mail of today's date. Your request will be reviewed and a response forwarded in the near future.

Colleen Power
Secretary to the Minister
Hon. John Haggie, MD., F.R.C.S.
M.H.A. – Gander
Minister of Health and Community Services

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Thinking about what [redacted] might need. [redacted] has briefing note already. I think we should have questions from EVAS and answers present. We have some key messages prepared. There is also the RFP evaluation. Do we need meeting note also? Likely we will need briefing with Minister in advance of meeting with EVAS. Unless we cover this in detail Monday- if his questions go there.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Clarke, Beverley
Sent: Tuesday, January 5, 2016 9:06 PM
To: Hanrahan, Heather D
Subject: Re: TRIM Daily Report January 5, 2016

Heather. Yes Minister mentioned meeting today and I suggested one meeting and that you were following up with GPA. Bev

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hanrahan, Heather D
Sent: Tuesday, January 5, 2016 7:19 PM
To: Clarke, Beverley; Tubrett, Denise
Cc: Young, Wayne

Attached looks like [redacted] EVAS, has meeting request to Minister. Today [redacted] asked for meeting with DM which I was in process of setting up. I think there should only be one meeting.

Friday Denise, Wayne and I are meeting with GPA. They have a series of questions from EVAS. Shorter than our list of questions. They have no issue with us answering questions. Some questions are likely the same do we need to coordinate.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Fleming, Rhonda <rfleming@gov.nl.ca>
Sent: Tuesday, January 5, 2016 7:12 PM
From: Hanrahan, Heather D
To: Power, Colleen (HCS); Power, Elaine
Cc: Clarke, Beverley
Subject: RE: week of Jan 18
Date: Wednesday, January 06, 2016 10:58:23 AM

Great thanks

I will let [redacted] know the Deputy will attend the meeting with the Minister.

H

From: Power, Colleen (HCS)
Sent: Wednesday, January 06, 2016 10:57 AM
To: Hanrahan, Heather D; Power, Elaine
Cc: Clarke, Beverley
Subject: RE: week of Jan 18

Received a request from [redacted] yesterday. I also asked for a meeting with Minister Hawkins so I will reach out to determine if they want to meet as well and do a joint meeting. I will co-ordinate and schedule. Will keep you updated.

Colleen

From: Hanrahan, Heather D
Sent: Wednesday, January 06, 2016 9:57 AM
To: Power, Elaine
Cc: Power, Colleen (HCS); Clarke, Beverley
Subject: RE: week of Jan 18

Elaine/Colleen

Air Evas asked me for meeting with DM and wrote separately asking for meeting with Minister.

I conferred with Bev last evening and there will be only one meeting with both present.

Colleen are you working on setting up meeting with Air Evas for Minister?

Heather

From: Power, Elaine
Sent: Wednesday, January 06, 2016 9:42 AM
To: Hanrahan, Heather D
Subject: RE: week of Jan 18

The best dates/times for Bev are:
January 27, anytime between 9:00 and 3:00
January 28 anytime between 9:00 and 4:30

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John’s, NL A1B 4J6
Phone: (709) 729-3125 Fax: (709) 729-0121
Email: epower@gov.nl.ca

From: Hanrahan, Heather D
Sent: Tuesday, January 05, 2016 5:02 PM
To: Power, Elaine
Subject: RE: week of Jan 18

Hi

Can you give me some possibilities for the following week.

h

From: Power, Elaine
Sent: Tuesday, January 05, 2016 4:57 PM
To: Hanrahan, Heather D
Subject: RE: week of Jan 18

Unfortunately, Beverley will be out of the office from January 19 – 22 (in Vancouver for Health Ministers’ meeting).

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John’s, NL A1B 4J6
Phone: (709) 729-3125 Fax: (709) 729-0121
Email: epower@gov.nl.ca

From: Hanrahan, Heather D
Sent: Tuesday, January 05, 2016 4:51 PM
To: Power, Elaine
Cc: Hanrahan, Heather D
Subject: week of Jan 18
Hi

Are there some potential times Bev could meet with Air Evas, [redacted]?

Heather
Hello,

From: Power, Colleen (HCS)
Sent: Wednesday, January 06, 2016 12:16 PM
To: Hanrahan, Heather D
Subject: RE: Meeting with the Deputy Minister

I'm not sure, but will ask.

From: Hanrahan, Heather D
Sent: Wednesday, January 06, 2016 12:08 PM
To: Power, Colleen (HCS)
Subject: FW: Meeting with the Deputy Minister

What do you think [redacted] is saying; go ahead with one meeting or two? Can you ask [redacted] when you make contact.

H

From: [redacted]@gmail.com
Sent: Wednesday, January 06, 2016 12:04 PM
To: Hanrahan, Heather D
Cc: Hanrahan, Heather D; Power, Colleen (HCS); D Ellsworth
Subject: Re: Meeting with the Deputy Minister

Another matter. Please go ahead.

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Hanrahan, Heather D
Sent: Wednesday, January 6, 2016 11:56 AM
To: [redacted]@gmail.com
Cc: Hanrahan, Heather D; Power, Colleen (HCS)
Subject: Meeting with the Deputy Minister
Hi

I was trying to arrange this meeting and I learned that you had also asked for a meeting with Minister Haggie and Minister Hawkins.

We will organize one meeting and try to have all three present.

You will hear from Colleen Power the Minister’s assistant.

Heather
Thank you for your email. I have much experience with GOV protocol. I am very capable of deciding who I need to meet with.

You can withdraw my request to meet with both Ministers.

Sent from my BlackBerry 10 smartphone on the TELUS network.

Dear

Thank you for your 5 January 2016 e-mail requesting a meeting with Minister Haggie and Minister Hawkins. I understand you have also requested a separate meeting with our Deputy Minister, Ms. Beverley Clarke. Please be advised, it is the normal practice of our office to include the Deputy Minister and the relevant ADM anytime a meeting is scheduled with the Minister. As I am sure you can appreciate, this will provide an efficient use of everyone’s time.

In an effort to schedule a meeting with you at their earliest availability, could I ask you to kindly provide an Agenda outlining the items you wish to discuss with all parties and the names of those who will be attending. Once I have received this information, I will proceed to scheduling a convenient date/time.

I look forward to hearing from you.

Colleen Power
Secretary to the Minister
Hon. John Haggie, MD., F.R.C.S.
M.H.A. – Gander
Minister of Health and Community Services

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Heather to my knowledge no meeting is scheduled?
Bev

From: Hanrahan, Heather D  
Sent: Tuesday, January 12, 2016 1:58 PM  
To: Clarke, Beverley  
Subject: Fw: RFP Meeting Questions

See below. When us your meeting with them?

H

Sent from my BlackBerry 10 smartphone on the Bell network.

Hi Heather,
In preparation of a meeting with the Deputy Minister, I’m touching base with you on the status of our questions we discussed in the Dec. 21st meeting. Can you provide a timeline as to when you’re able to forward requested information.

Thanking you in advance,

 EVAS Air/GFT
 PO Box 355
 70 CL Dobbin Dr
 709-256-7484

From: [REDACTED]<@evasair.com>
Sent: Tuesday, December 22, 2015 10:21 AM
To: heatherhanrahan@gov.nl.ca
Cc: [REDACTED]<@gmail.com>
Subject: RFP Meeting Questions

Good Morning Heather,

As promised, attached are the questions EVAS Air presented at yesterday’s meeting.

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484
Heather,

Just spoke to Bev re: this meeting. She will meet with [REDACTED] as soon as the questions [REDACTED] has put forward are answered. It will not be next week, as she is out of the province.

Elaine

Elaine Power  
Secretary to Deputy Minister  
Department of Health and Community Services  
Main Floor, West Block, Confederation Building  
P.O. Box 8700  
St. John's, NL A1B 4J6  
Phone: (709) 729-3125  
Fax: (709) 729-0121  
Email: epower@gov.nl.ca

Colleen/ Elaine

Just took a call from [REDACTED] he is anxious to hear when his meeting with the Deputy is? [REDACTED] and can do it then.

Wayne he also asked about the answers to the 36 questions.

Heather
Hello

A meeting will be arranged with our Deputy Minister. However she is away next week for meetings.

Elaine Power her admin assistant will be in touch with a meeting time

Heather
Yes how is Tues or Wed afternoon for an hour? Name a time?

Heather

Sent from my BlackBerry 10 smartphone on the Bell network.

Good Afternoon Heather,

In order to expedite this I'm recommending a teleconference to further discuss. Please see if you can accommodate a call early next week.

Thanks

Hello

We are working to provide answers to the 36 questions posed by Air EVASs in the attached December 22, 2015 document. We want to provide timely answers that meet your needs, but there are a number of questions for which we require clarification.

Could you please review questions #10, #16, #18, #21, #25, #28, #29, #30 and clarify what the question is?

Thank you,

Heather
His number is below [redacted].

From: Hanrahan, Heather D  
Sent: Tuesday, January 19, 2016 12:55 PM
To: Martin, Stephanie
Subject: Re: Phone call from [redacted]

Yes. Get the number.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Martin, Stephanie
Sent: Tuesday, January 19, 2016 12:27 PM
To: Hanrahan, Heather D
Subject: RE: Phone call from [redacted]

Apparently [redacted] would prefer to discuss via phone (face to face was a suggestion if you couldn’t call). [redacted] suggested you emailing the questions to [redacted] and then calling 2ish so he can give you the answers. He can have [redacted] on the call as well.

He wants to know if this works for you.

Thanks

From: Hanrahan, Heather D
Sent: Tuesday, January 19, 2016 11:46 AM
To: Martin, Stephanie
Subject: Re: Phone call from [redacted]

Ok

I will meet with [redacted]. Ask best time.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Martin, Stephanie
Sent: Tuesday, January 19, 2016 11:37 AM
To: Hanrahan, Heather D
Subject: Phone call from [Redacted]

Heather,

[Redacted] is in St. John's today and said he can meet face to face to answer questions you have. [Redacted] wants you to call [Redacted] when you have a moment - [Redacted]

Steph Martin  
Executive Secretary  
Department of Health & Community Services  
729-1716
From: [Redacted]  
To: Heather D @evasair.com  
Subject: Re: RFP Meeting Questions  
Date: Tuesday, January 19, 2016 2:06:49 PM

Are you call my cell Heather?

PO Box 355  
Gander, NL A1V1W7  
(t) 709.256.7484  
(f) 709.256.7953
(c) [Redacted]

Please do not text and drive

From: [Redacted]  
Sent: Tuesday, January 19, 2016 1:54 PM  
To: Hanrahan, Heather D @evasair.com  
Subject: Re: RFP Meeting Questions

Ok

PO Box 355  
Gander, NL A1V1W7  
(t) 709.256.7484  
(f) 709.256.7953
(c) [Redacted]

Please do not text and drive

From: Hanrahan, Heather D  
Sent: Tuesday, January 19, 2016 1:48 PM  
To: [Redacted]@evasair.com; [Redacted]@gmail.com  
Subject: FW: RFP Meeting Questions

Hi

I will call 2pm to seek clarity on the below questions.

Heather

From: [Redacted]@evasair.com  
Sent: Friday, January 15, 2016 2:50 PM  
To: Hanrahan, Heather D  
Cc: [Redacted]@gmail.com; Young, Wayne  
Subject: RE: RFP Meeting Questions
Good Afternoon Heather,

In order to expedite this I'm recommending a teleconference to further discuss. Please see if you can accommodate a call early next week.

Thanks 

Hello [Redacted]

We are working to provide answers to the 36 questions posed by Air EVASs in the attached December 22, 2015 document. We want to provide timely answers that meet your needs, but there are a number of questions for which we require clarification.

Could you please review questions #10, #16, #18, #21, #25, #28, #29, #30 and clarify what the question is?

Thank you,

Heather

Good Morning Heather,

As promised, attached are the questions EVAS Air presented at yesterday’s meeting.

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484

"This email and any attached files are intended for the sole use of the primary and copied
addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
All good Heather. Have you included the following questions?

There has been much discussion around larger patients. Why was this left out of the RFP requirements?

The Fitch report recommends that. Two bed air ambulance aircraft would be a great advantage. Why was this not included in the RFP requirements?

And, the aircraft Evas uses as an Air Ambulance can meet both of the above requirements. Why didn't we get points for that as it is a huge benefit for the patients and Province?

Tks.

PO Box 355
Gander, NL A1V1W7
(t) 709.256.7484
(f) 709.256.7953
Please do not text and drive

Hi

Please let me know if the following reflects our 2pm call.

Questions #10 Long distance tender did not permit subcontracting; however this RFP permitted subcontracting. Why did this change?

Question #16 Does the aircraft you awarded RFP meet this specification?

Question #18 Ignore as per [redacted] January 19, 2016 via telephone.

Question #21 Can the aircraft that you selected meet this specification?
Question #25: The RFP requested the company be SMS certified. Why is this a requirement when GAS is not compliant with this? Did you give PAL any points for being SMS certified?

Questions #28: In preparation of the RFP did you consult with PAL?

Question #29: PAL does not meet the requirements of the RFP such as ability to land in Fogo, St. Andrew's, Marysville; carry 8 hours of oxygen; and, maintain 22 degrees Celsius heat in five minutes. Why then was PAL awarded the RFP?

Question #30: Ignore, same as previous question. [Redacted] January 19, 2016 via telephone.

Your response will help in our effort to respond to your questions.

Thank you

Heather

---

From: [Redacted]@evasair.com
Sent: Tuesday, January 12, 2016 1:46 PM
To: Hanrahan, Heather D
Cc: [Redacted]@gmail.com
Subject: FW: RFP Meeting Questions

Hi Heather,

In preparation of a meeting with the Deputy Minister, I’m touching base with you on the status of our questions we discussed in the Dec. 21st meeting. Can you provide a timeline as to when you’re able to forward requested information.

Thanking you in advance,

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484

---

From: [Redacted]@evasair.com
Sent: Tuesday, December 22, 2015 10:21 AM
To: heatherhanrahan@gov.nl.ca
Cc: [Redacted]@gmail.com
Subject: RFP Meeting Questions
Good Morning Heather,

As promised, attached are the questions EVAS Air presented at yesterday’s meeting.

EVAS Air/GFT
PO Box 355
70 CL Dobbyn Dr
709-256-7484

“This email and any attached files are intended for the sole use of the primary and copied addressee(s) and may contain privileged and/or confidential information. Any distribution, use or copying by any means of this information is strictly prohibited. If you received this email in error, please delete it immediately and notify the sender.”
Elaine

Minister's approval as requested.

H

----Original Message----
From: Haggie, John
Sent: Tuesday, January 19, 2016 9:36 AM
To: Hanrahan, Heather D
Subject: Re: updated note for Premier - in province air ambulance.

No issues with it.

John Haggie via BB
Original Message
From: Hanrahan, Heather D
Sent: Tuesday, January 19, 2016 8:49 AM
To: Haggie, John
Cc: Clarke, Beverley; Hanrahan, Heather D
Subject: Fw: updated note for Premier - in province air ambulance.

Minister

Premier is meeting with Air EVAS next week and asked for an updated info note.

Bev has reviewed and signed - please review and let me know any edits.

You have seen this note previous - updates are in the "Current Actions" section.

Where this is pdf best to read with BlackBerry turned sideways. If too hard to read I will also send non pdf version.

A second note coming later today / tomorrow for Premier regarding Rx&D.

Thanks
From: Power, Elaine  
Sent: Tuesday, January 19, 2016 4:49 PM  
To: Young, Wayne; Tubrett, Denise; Hanrahan, Heather D; Williams, Tina (HCS)  
Subject: Information Note: In Province Air Ambulance RFP Award Process

The above note is approved by B. Clarke, DM. Ministerial approval received via email. Information Note uploaded to Sharepoint and forwarded to Premier’s office. It is in TRIM as DOC-23937. Should you require a paper copy, please ask your ADM secretary to print for you.

See Info Note Dated January 18, 2016

Elaine

Elaine Power  
Secretary to Deputy Minister  
Department of Health and Community Services  
Main Floor, West Block, Confederation Building  
P.O. Box 8700  
St. John’s, NL  
Phone: (709) 729-3125  
Fax: (709) 729-0121  
Email: epower@gov.nl.ca
See below,

HI,

Sent from my BlackBerry 10 smartphone on the Bell network.

From: [Redacted]@evasair.com>
Sent: Monday, January 25, 2016 12:43 PM
To: Hannah, Heather D
Cc: [Redacted]@gmail.com
Subject: Deputy Minister Meeting

Good Morning Heather,
Please advise the time and location of our meeting with the Deputy Minister to discuss the findings of the RFP. This matter is of an urgent nature and I await your timely response.

Thanks again.

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484
Just getting ready to send out the email.

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John's, NL A1B 4J6
Phone: (709) 729-3125 Fax: (709) 729-3121
Email: epower@gov.nl.ca

From: Hanrahan, Heather D
Sent: Monday, January 25, 2016 1:12 PM
To: Power, Elaine
Subject: Fw: Deputy Minister Meeting

See below. Have you offered the meeting.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

Dear Minister Haggie:

Please see here an Email sent from [redacted] to Heather Hanrahan.

I have been trying to work through this issue for several years with frustrating results.

The DOH has made a total mess of this Air Ambulance issue. Now the deputy wants to wait until questions that we asked in December and, that they should have asked of themselves, be answered before we meet.

This is the same deflect, defer, and delay tactic that this department has used for years.

In order to engender trust and confidence it is very important for the deputy to set this meet in the
Minister Haggie has signed the above Information Note and it has been trimmed as DOC-24115. Should you require a signed copy, please see your ADM Secretary to print for you. This Note and attached Key Messages has been uploaded to Sharepoint and forwarded to Cabinet Secretariat for appropriate action.

Colleen Power
Secretary to the Minister
Hon. John Haggie, MD., F.R.C.S.
M.H.A. – Gander
Minister of Health and Community Services
Yes better for me.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

Yes, sorry.

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John’s, NL A1B 4J6
Phone: (709) 729-3125 Fax: (709) 729-0121
Email: epower@gov.nl.ca

Thurday next week?

H

Sent from my BlackBerry 10 smartphone on the Bell network.

You’re attending that with her right? If so, can you do 1:00 – 2:00? She has something else at 2:00.

Elaine
Email me what you sent and I will go out to we always answers my emails.

From: Power, Elaine
Sent: Friday, January 29, 2016 10:35 AM
To: Hanrahan, Heather D
Subject: RE: Deputy Minister Meeting

Not yet.

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John’s, NL A1B 4J6
Phone: (709) 729-3125 Fax: (709) 729-0121
Email: spower@gov.nl.ca

From: Hanrahan, Heather D
Sent: Friday, January 29, 2016 9:15 AM
To: Power, Elaine
Subject: RE: Deputy Minister Meeting

Did commit?

From: Power, Elaine
Sent: Thursday, January 28, 2016 11:02 AM
To: Hanrahan, Heather D
Subject: RE: Deputy Minister Meeting

Yes, sorry.

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
From: Hanrahan, Heather D  
Sent: Thursday, January 28, 2016 11:02 AM  
To: Power, Elaine  
Subject: Re: Deputy Minister Meeting

Thursday next week?

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Power, Elaine  
Sent: Thursday, January 28, 2016 10:54 AM  
To: Hanrahan, Heather D  
Subject: RE: Deputy Minister Meeting

You’re attending that with her right? If so, can you do 1:00 – 2:00? She has something else at 2:00.

Elaine

Elaine Power  
Secretary to Deputy Minister  
Department of Health and Community Services  
Main Floor, West Block, Confederation Building  
P.O. Box 8700  
St. John's, NL  A1B 4J6  
Phone: (709) 729-3125  Fax: (709) 729-0121  
Email: epower@gov.nl.ca

From: Hanrahan, Heather D  
Sent: Thursday, January 28, 2016 10:51 AM  
To: Power, Elaine  
Subject: Re: Deputy Minister Meeting

Can you phone? Numbers are below.

H

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Power, Elaine  
Sent: Thursday, January 28, 2016 10:25 AM  
To: Hanrahan, Heather D
Subject: RE: Deputy Minister Meeting

Heather,

FYL: I sent an email on Monday with a date and time for a meeting but haven’t heard back from yet.

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John’s, NL A1B 4J6
Phone: (709) 729-3125 Fax: (709) 729-0121
Email: spower@gov.nl.ca

From: Hanrahan, Heather D
Sent: Monday, January 25, 2016 1:12 PM
To: Power, Elaine
Subject: Fw: Deputy Minister Meeting

See below. Have you offered the meeting.

Hi

Sent from my BlackBerry 10 smartphone on the Bell network.

From: [redacted]@gmail.com>
Sent: Monday, January 25, 2016 1:08 PM
To: [redacted] Hanrahan, Heather D
Cc: Haggie, John; [redacted]
Subject: Re: Deputy Minister Meeting

Dear Minister Haggie:

Please see here an Email sent from [redacted] to Heather Hanrahan.

I have been trying to work through this issue for several years with frustrating results.

The DOH has made a total mess of this Air Ambulance issue. Now the deputy wants to wait until questions that we asked in December and, that they should have asked of themselves, be answered before we meet.

This is the same deflect, defer, and delay tactic that this department has used for years.

In order to engender trust and confidence it is very important for the deputy to set this meet in the
Good Morning Heather,

Please advise the time and location of our meeting with the Deputy Minister to discuss the findings of the RFP. This matter is of an urgent nature and I await your timely response.

Thanks again.

---

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484
see below

Are you good to meet with DM of Health and Community Services next week Thursday Feb 4 1-2pm?

Thanks

Heather

From: Power, Elaine  
Sent: Friday, January 29, 2016 10:48 AM  
To: Hanrahan, Heather D  
Subject: FW: Meeting with Beverley Clarke, Deputy Minister, HCS

This is what I emailed but when I called yesterday I offered 1:00 – 2:00 on February 4 because Bev has another meeting at 2:00.

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John's, NL
A1B 4J6
Phone: (709) 729-3125
Fax: (709) 729-0121
Email: epower@gov.nl.ca

From: Power, Elaine  
Sent: Monday, January 25, 2016 1:23 PM  
To: hanrahan.heather.d@gmail.com  
Subject: Meeting with Beverley Clarke, Deputy Minister, HCS

Good afternoon

Further to your request for a meeting with Beverley Clarke, DM, please be advised that she is available to meet on Thursday, February 4, 2016 from 1:30 – 2:30 p.m. The meeting will be held in the Department of Health and Community Services, Main Floor, West Block, Confederation Building.

Please advise who will be attending the meeting with you as well as an agenda of the items you wish
to discuss.

Thank you and have a great day.

Elaine

Elaine Power
Secretary to Deputy Minister
Department of Health and Community Services
Main Floor, West Block, Confederation Building
P.O. Box 8700
St. John's, NL A1B 4J6
Phone: (709) 729-3125 Fax: (709) 729-0121
Email: epower@gov.nl.ca
Bev

This is largely the group Wayne and I met with back in Dec.

Heather

-----Original Message-----
From: Hanrahan, Heather D <evasair.com>  
Sent: Friday, January 29, 2016 5:04 PM  
To: Hanrahan, Heather D  
Cc:  
Subject: Deputy Minister meeting

Good Day Heather
This is to confirm that the following persons will be in attendance to a meeting with the Deputy Minister on Thursday February 04 starting at 1 pm to discuss the findings of the RFP and follow up to our December 22 2015 meeting.

Thanks

Sent from my iPhone
Great thanks see you then

Heather

---Original Message---
From: [redacted]@evaisir.com
Sent: Friday, January 29, 2016 5:04 PM
To: Hanahan, Heather D
Cc: [redacted]@evaisir.com; [redacted]@evaisir.com
Subject: Deputy Minister meeting

Good Day Heather
This is to confirm that the following persons will be in attendance to a meeting with the Deputy Minister on Thursday February 04 starting at 1 pm to discuss the findings of the RFP and follow up to our December 22 2015 meeting.
Thanks

Sent from my iPhone
See below

Hi

From: Hanahan, Heather D
To: Young, Wayne
Subject: FW: Score sheet for RFP # HCSAir2014001
Date: Monday, February 01, 2016 12:26:29 PM

Good Day Heather,

Please forward me a copy of the GPA's scoring for EVAS Air related RFP # HCS2014001.

EVAS Air/GFT
PO Box 355
70 CL Dobbin Dr
709-256-7484
As requested.

WAYNE YOUNG
Air and Road Ambulance Programs
Health and Community Services
Cell (709) 693-2012
wayneyoung@gov.nl.ca
From: Martin, Stephanie
To: Hannah, Heather D
Subject: Phone Message
Date: Tuesday, February 02, 2016 11:20:12 AM

[Redacted] called and would like you to return his call...

Steph Martin
Executive Secretary
Department of Health & Community Services
729-1716
> is the meeting at 1300L (i.e.- 1 PM) as you state in this email to the ADM (below)?

Quoting:

> Good Day Heather
> This is to confirm that the following persons will be in attendance to a meeting with the Deputy Minister on Thursday February 04 starting at 1 pm to discuss the findings of the RFP and follow up to our December 22 2015 meeting.
> Thanks

> Sent from my iPhone
From: Hanrahan, Heather D  
To: Power, Elaine  
Subject: RE: BTCRD Meeting Note Exploits Valley Air Services (EVAS) and Air Labrador  
Date: Thursday, February 04, 2016 12:08:03 PM

From Stephanie?

h

From: Power, Elaine  
Sent: Thursday, February 04, 2016 12:05 PM  
To: Hanrahan, Heather D  
Subject: RE: BTCRD Meeting Note Exploits Valley Air Services (EVAS) and Air Labrador  

Last think I got from you was the meeting note.

Elaine

Elaine Power  
Secretary to Deputy Minister  
Department of Health and Community Services  
Main Floor, West Block, Confederation Building  
P.O. Box 8700  
St. John’s, NL  
A1B 4J6  
Phone: (709) 729-3125  
Fax: (709) 729-0121  
Email: epower@gov.nl.ca

From: Hanrahan, Heather D  
Sent: Thursday, February 04, 2016 12:05 PM  
To: Power, Elaine  
Subject: RE: BTCRD Meeting Note Exploits Valley Air Services (EVAS) and Air Labrador  

Do you have now?

H

From: Power, Elaine  
Sent: Thursday, February 04, 2016 11:30 AM  
To: Hanrahan, Heather D  
Subject: RE: BTCRD Meeting Note Exploits Valley Air Services (EVAS) and Air Labrador  

What about the 35 questions?

Elaine

Elaine Power  
Secretary to Deputy Minister  
Department of Health and Community Services  
Main Floor, West Block, Confederation Building
From: Hanrahan, Heather D  
Sent: Thursday, February 04, 2016 11:18 AM  
To: Power, Elaine  
Subject: FW: BTCRD Meeting Note Exploits Valley Air Services (EVAS) and Air Labrador  
Importance: High

Elaine

Here is the last version of this meeting note that I had.

Heather

From: Collins, Megan  
Sent: Tuesday, January 26, 2016 12:43 PM  
To: Barfoot, Scott; Hearn, Patricia; Clarke, Beverley; Companion, Lori Anne; Gover, Aubrey; Williams, Dale; Puddester, Leigh; Hanrahan, Heather D; O’Neill, Andrea; Smith, Franca  
Cc:  
Subject: BTCRD Meeting Note Exploits Valley Air Services (EVAS) and Air Labrador  
Importance: High

Good afternoon,

Cabinet Secretariat is in receipt of an Meeting Note from BTCRD related to the Premier’s meeting with Exploits Valley Air Services (EVAS) and Air Labrador.

As this note is urgent please review and provide feedback to me by 2:30pm. If this poses a problem please let me know. Apologies for the short turnaround.

I have attached this note to this email for expediency purposes.

Kindest regards,

Megan

Megan Collins, B.A. M.A.  
Cabinet Officer  
Cabinet Secretariat, Executive Council  
Government of Newfoundland and Labrador  
Tel: 709.729.5215
From: [Redacted]@gmail.com
Sent: Tuesday, February 23, 2016 1:45 PM
To: Hawkins, Allan <Allan.Hawkins@gov.nl.ca>
Cc: Haggie, John <John.Haggie@gov.nl.ca>
Subject: Putting Vintage Aircraft in Gander Hangar

Good Day Minister:

In relation to our recent meeting with regard to the above, we will be positioned to move this aircraft into the Gander Hangar on Friday.

We will be at Hangar doors by 10:30am.

Thank you so kindly for helping to preserve this vintage aircraft for our region and our Province.

Very kind regards.

EVAS Air
PO Box 355
Gander, NL A1V1W7
(t) 709.256.7484
(f) 709.256.7953

Please do not text and drive.
Good morning Leigh:

I have been checking rates to confirm that your intra Provincial travel deal with the exchange fund airline is only benefiting Pal Not our Province. It is very clear to see. What does your investigation show?

As stated in our recent meeting, this very unfair deal is hurting our company terribly and of no savings to our Province. Furthermore, to extend this agreement without an audit to prove it's benefits is a terrible business practice. I mean who does that!

There are many easy outs for our Province in this deal and I am requesting that you pick one and end this fiasco before it hurts my company and our Province further.

Honestly, this is the craziest thing I have seen in a while. The last Government decides to block Evas and Air Labrador from government travel while awarding and extending this deal to a publicly traded company based in Winnipeg without checking to see if it is of benefit to us. All at a time that we have the lower churchill project on the go.

What more can I say?

I hope you and all copied here can see the problem and move to take the proper corrective action.

I will call you this am.
EVAS Air
PO Box 355
Gander, NL A1V1W7
(t) 709.256.7484
(f) 709.256.7953
Please do not text and drive
LETTERS
EVAS Air
Box 355
Gander, NL
A1V 1W7
709 256 7484

May 23, 2013

Hon. Paul Davis
Minister of Transportation and Works
Government of Newfoundland and Labrador
Confederation Building
St. John’s, NL

Dear Minister Davis,

Thank you for allowing our company to provide air ambulance coverage due to the shortage of government Medevac Aircraft in the Province last week. As we all know, the government found itself in the unfortunate position of having no aircraft within the province able to provide this critical medical transport service. EVAS Air was called upon to provide a short-term retainer aircraft, which we did, and we would now like to take this opportunity to ensure that you are aware of what EVAS can offer as a supplement to the government’s air ambulance program going forward.

Up until a few years ago, the Province's Air Ambulance aircraft was always backed up and supplemented by the private sector; however, when the Department of Transportation moved forward and replaced its aging aircraft while still keeping the older aircraft in operation, the number of calls or requirements for the private sector to provide air ambulance charters reduced to the point where it was no longer feasible for operators to keep an aircraft in medevac configuration in the hopes of picking up the odd charter flight. Provincial Airlines was in the process of selling their Citation jet until a retainer was awarded for the aircraft to be available for long haul flights. This aircraft is currently widely used to support the government fleet, however it cannot land on several of the shorter airstrips in the Province.

As last week clearly illustrated, the government aircraft as well as the PAL jet were not serviceable and last minute calls were made to secure
adequate back up aircraft to provide this vital service. Any back up support aircraft should to be capable of flying into all the airstrips currently serviced by the government’s King Air 350 aircraft. The options within the province for this type of aircraft are extremely limited, with EVAS Air being the only viable ready solution.

EVAS has a fleet of seven (7) Beechcraft 1900D aircraft, essentially the “big brother” of the King Air 350s but operates with more efficiently and effectiveness than the 350. Because the 1900D is used as a commuter airliner it is built to a higher certification standard than the King Air and Cessna Citation aircraft currently used and this allows for greater dispatch reliability. EVAS has one of its aircraft modified with the Lifeport medevac stretcher system and has, in the past and in the most recent week, conducted numerous air ambulance charters, both for the province and private individuals. While we currently have the Beech 1900D equipped with one “Lifeport” stretcher, the Beech 1900D can easily be modified to accommodate two (2) stretchers, (see specs and photos attached) the same as the government’s King Air aircraft, with the added advantage of taking walk on passengers/patients. The Beech 1900D is also capable of carrying bariatric patients and can safely fly into and land on all the airstrips within the province that are now being serviced by the King Airs, but for which the Citation Jet is unable to land due to runway lengths. This limitation makes the Citation unsuitable for a true back up aircraft for the Province.

EVAS also has over 35 pilots trained and certified on the Beechcraft 1900D which allows us to ensure crew availability for an extended retainer basis, thus meaning that we would not have an aircraft down for “NO CREW”.

EVAS Air is prepared to provide on retainer, a dedicated 1900D aircraft in medevac configuration with a single Lifeport stretcher together with two full crews and maintenance personnel for full 24-hour coverage for the monthly amount of $75,000.00 per month. Also, if such a retainer were an ongoing long term of 12 months, EVAS will undertake, in the first 90 days to convert a second aircraft with dual stretchers and an executive club seating style medevac interior. This aircraft would then become our
primary air Ambulance Charter aircraft at the full 24-hour dispatch for
the Government of Newfoundland Air Ambulance. This arrangement has many
advantages such as providing a true back up to your current aircraft as
well allowing for the economy and versatility of being able to transport
two patients simultaneously as well as any walk-on passenger or patient
the government approves. It is a cost effective option for government in
that the monthly retainer fee includes the aircraft, pilots, maintenance
and equipment. The health care boards or department then only has the
cost of the actual flight. This arrangement will save the government
money and makes forecasting budgets much more accurate and predictable.
All aircraft require periodic inspections and with two of our aircraft
capable of being equipped for air ambulance, we will be able to provide
our own back up during these periods of scheduled maintenance. This has
two distinct advantages of ensuring true 24/7 coverage as well as allowing
our maintenance technicians the proper time to thoroughly conduct routine
inspections and repairs.
Another advantage is that EVAS will have a second aircraft which could be
available for additional flights/retainer for planned or required periods
of time with as little as 24 hours notice.
Our representative, Mr. Jim House, will be in touch to arrange a meeting
for further discussion and to answer any questions that you or your
officials may have.

Sincerely

[Signature]

Copy Hon. Jerome Kennedy, Minister of Finance
Hon. Susan Sullivan, Minister of Health
December 3, 2015

Exploits Valley Air Services Limited
PO Box 355
Gander, NL A1V 1W7

Dear [Redacted]

In response to your request, officials of the Department of Health and Community Services (HCS) will make themselves available on Friday, December 4, 2015 at 12:00 pm to review the evaluation of Exploits Valley Air Service’s response to the Request for Proposals (RFP) for the Air Ambulance and Aviation Service Provision.

As outlined in Section 12.14 of the RFP, HCS is prepared to review the following:

12.14 Unsuccessful Proponents

Unsuccessful Proponents may contact HCS to obtain information on their performance in the evaluation. Unsuccessful Proponents will be entitled to the following:

1. Scores for resources proposed by that Proponent only
2. Average score overall
3. Proponent debriefing to review the evaluation at an established date. Requests for debriefings should be made within a reasonable time frame.

Should you have any questions or wish to suggest an alternative meeting time, please contact Wayne Young at (709) 729-3021 or wayneyoung@gov.nl.ca.

Sincerely,

HEATHER HANRAHAN
Assistant Deputy Minister (A), Professional Services
December 3rd, 2015

Heather Hanrahan
Assistant Deputy Minister (A), Professional Services
PO Box 8700
St. John's, NL A1B 4J6
Fax 709-729-0121

In response to your letter addressed to Exploits Valley Air Services Limited dated November 23rd, 2015 regarding the awarding of a RFP, titled Air Ambulance Aircraft and Aviation Services Provision, issued in December 2014, I’m requesting you the following information:

1. Identify which RFP # your letter is referencing
2. Who was the successful bidder

A prompt response to my questions noted above would be greatly appreciated.

Also, please be advised this letter is an official request for an audit and a full investigation on the awarding of this RFP.

Sincerely,

[Redacted]

EVAS Air
PO Box 355
70 CL Dobbin Dr
Gander, NL A1V 1W7

Exploits Valley Air Services Ltd.
December 14, 2015

EVAS Air
PO Box 355
70 CL Dobbin Dr.
Gander, NL
A1V 1W7
@evasair.com

Dear [Name]

I am responding to the questions asked in your letter to me dated December 3, 2015.

- My letter was referring to Request for Proposal number HCS 2014-001
- The RFP was awarded to Provincial Aerospace Limited

In response to your request for an audit and a full investigation into the awarding of this RFP. Officials of the Department of Health and Community Services have been in contact with the Government Purchasing Agency and we understand they are doing a review, on the awarding of the RFP, on your behalf.

Thank you for your questions.

Sincerely,

HEATHER HANRAHAN
Assistant Deputy Minister (A)
Professional Services

cc: [Name]
February 4, 2016

EVAS AIR  
PO Box 355  
Gander, NL A1V 1W7

Dear [Name],

"Without Prejudice"

Thank you for your questions submitted in response to the Air Ambulance Aircraft and Aviation Services Provision Request for Proposals (the “RFP”).

The RFP which is the subject of EVAS’s questions was developed to procure services designed to meet Government of Newfoundland and Labrador (GNL) Air Ambulance Aircraft and Aviation Services operational requirements, which are determined by GNL in its sole discretion. The following responses are being provided in the spirit of transparency, and in no way affect GNL’s ability to determine Air Ambulance Aircraft and Aviation Services operational requirements.

*Italicics indicates provided by EVAS*

**Preamble**
*We understand that there are guidelines that are provided by Justice and Treasure Board when RFPs are developed. With specific reference to RFP # HCS Air 2014-001*

**Question #1**
*Who developed the RFP, its scoring matrixes and who reviewed the Matrix before it was published? Was the RFP reviewed by GPA?*

This RFP was developed internally by Health and Community Services (HCS) in consultation with its external consultant, Fitch and Associates, and an interdisciplinary team comprised of representatives from HCS, Transportation and Works (TW), Government Purchasing Agency (GPA), Eastern Health and Labrador Grenfell Health.

Wayne Young – Manager of Air and Road Ambulance Programs, HCS was responsible for overseeing the RFP’s development including the development of the scoring matrixes.
The following individuals provided input and advice on the RFP’s development, including the scoring matrix:

- Fitch and Associates Air Ambulance Consulting staff
- Ben Farrell – Manager, Government Air Services
- Palmer Tibbo – Chief Pilot, Government Air Services
- Corey Banks - Director of Paramedicine, Eastern Health
- Mike Martin – Procurement Officer, Government Purchasing Agency
- Tony Wakeham – CEO, Labrador Grenfell Health
- Denise Tubrett – Assistant Deputy Minister, Health and Community Services
- Bruce Cooper – Deputy Minister, Health and Community Services

**Question #2**
The Matrix has 5 parts, Aircraft Specifications and Performance, Aircraft Maintenance, Flight Crew and Price, each of these 4 had a % weighting, what methodology was used to come up with these categories and why these and why the specific values.

The RFP was developed to procure services designed to meet GNL’s air ambulance aircraft and aviation services operational requirements, which are determined by GNL, in its sole discretion. The RFP Scoring Matrix’s specifications and weighted average scores were designed to reflect the supplemental air ambulance requirements as determined by Government.

**Question #3**
*Since the Operators were asked to bid with a Retainer rate and a mileage rate why was it necessary for the RFP to tell the Department what the fuel flow of the aircraft was?*

Fuel flow was one of multiple aircraft performance specification elements included in an Aircraft Specification Table. The Table was developed to provide a general summary of the proposed aircraft’s performance specifications. Fuel flow was not a scored criterion under the evaluation process.

**Question #4**
*In the RFP you asked for specific Cabin Temperature and Time Frame. Why and demonstrate that you have gone through this exercise in Labrador when the OAT is -35? How you can maintain 22 degrees five minutes of engine start up in extreme weather temperatures, hot/cold.*

The successful proponent stated it could meet the requirements of the cabin temperature and time frame.

**Question #5**
*Page 4, Paragraph 2 - SkyTrak Satellite Tracking System integrated in Gas System Why Sky Trac brand name?*

SkyTrac Satellite Tracking System is utilized by Government Air Services. The specification for the SkyTrac System was included in the RFP at the request of the Government Air Services (GAS).

The RFP was amended in Addendum #2, Question #9 as printed below to state the aircraft tracking system installed on the proposed aircraft had to be SkyTrac System compatible. The Addendum stated:
“9. The RFP asks for SkyTrac Tracking system, most commercial carriers use the more advanced Latitudes system, Latitudes provides web based tracking available through discreet login to assure privacy, is Latitudes acceptable and can an addendum be issued for the same?

HCS requires that the Air Operator’s Primary and Back-up Aircraft be followed by GAS Dispatch operations. GAS dispatch utilizes the SkyTrac Tracking System for flight following. HCS’s preference is the use of the SkyTrac Tracking System, however Proponents can propose an alternate aircraft tracking system as long as it’s flight information seamlessly integrates into GAS’s SkyTrac Tracking System. It is the Proponent’s responsibility to ensure their proposed tracking system is able to integrate with GAS’s tracking system.”

Question #6
Introduction paragraph 4 states “Retainer with PAL to expire March 31, 2015.” When did the retainer start? What RFP do you reference?

The contract with Provincial Airlines Limited was effective from September 1, 2010 to August 31, 2012. The contract was extended to March 31, 2015, which is the date noted in paragraph 4 of the Introduction to the RFP. The Contract was subsequently extended to August 31, 2015 to allow for the completion of the RFP and for transitional purposes.

There is no reference to an RFP in paragraph 4 of the Introduction.

Question #7
In 1999 a lawyer for Dept. of Justice, GAS was advised that Air Services no longer maintained fixed wing standing offer. Why are there rotor wing and no fixed wing standing offers?

HCS did not feel it was necessary to seek standing offers for charter of fixed wing air ambulance aircraft. With the limited availability of supplemental fixed wing air ambulance aircraft it was felt contacting known fixed wing air ambulance suppliers when required was the most practical procurement methodology. Rotor wing standing offers are the responsibility of Government Air Services.

Question #8
Who is the reviewing committee for the RFP and what are their credentials?

The following individuals comprised the evaluation team for the Air Ambulance Aircraft and Aviation Services Provision RFP:
- Denise Tubrett - Assistant Deputy Minister (ADM), Department of Health and Community Services (HCS)
- Wayne Young - Ambulance Program Manager, HCS
- Corey Banks - Paramedicine Director, Eastern Health
- Gary Gosse - ADM, Department of Transportation and Works
- Tony Wakeham - Chief Executive Officer, Labrador Grenfell Health
- Chad Blundon (Financial Evaluation Only) - Director of Policy Development and Legislative Affairs, HCS
**Question #9**

*Provide difference from Project Steering Committee and evaluation team.*

The titles were used interchangeably throughout the RFP with the team members being the same for both.

**Question #10**

*Long distance tender, Wayne Young cancelled, had clause not to sub contract, however, in this RFP section 10.1 bullet 2 subcontractors requested.*

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [REDACTED] to read as follows: *Long distance tender did not permit subcontracting; however this RFP permitted subcontracting. Why did this change?*

HCS assumes the question refers to the Fixed Wing Air Ambulance Charter Services Tender issued in October 2013 and the Air Ambulance Aircraft and Aviation Services Provision RFP issued in December 2014. In both documents the successful service provider was not permitted to transfer (subcontract) provision of the whole air ambulance service contract to another provider without HCS's written permission. In the 2014 RFP HCS allowed providers to identify and utilize subcontractors to provide specific services within the whole contract. HCS decided to permit subcontracting in the 2014 RFP to afford the opportunity for smaller providers to submit proposals or to allow larger providers to strengthen their proposal in the hope that doing so would facilitate competition and ultimately yield high value for HCS at competitive prices.

In both the 2013 Tender and the 2014 RFP, HCS required the successful service provider be legally responsible for the resulting contract's delivery. The successful service provider was not permitted to transfer (subcontract) responsibility for service delivery to a sub-contractor without the expressed written consent of HCS. Both documents contain statements to that effect:

- 2013 Tender stated "The Supplier is not permitted to sub-contract this Air Ambulance Service without the prior written approval of the Department, in its sole discretion".
- 2014 RFP stated "The Air Operator is not permitted to sub-contract this Air Ambulance Service Provision without the prior written approval of the HCS, in its sole discretion".

The 2013 Tender did not address the issue of the successful service provider being allowed to utilize subcontractors to deliver elements of the overall air ambulance service while maintaining overall responsibility for service delivery. To address this issue, the 2014 RFP had a provision in Section 10.1 allowing the successful proponent to identify and utilize companies that may be sub-contracted to deliver specific elements of overall service delivery. As noted in Sections 10.1 and 12.13, the use of sub-contractors did not release the successful proponent from being solely responsible for the overall provision of Air Ambulance Services.

**Question #11**

*What is a certificate of Action from Transport Canada? Show sample.*

A certificate of Action is an unofficial term used for a letter from Transport Canada outlining any violations and rectifying actions.
**Question #12**

*Page 9 - medical cabin shall #1-----*

*Can this PAL Jet configuration accommodate bariatric patients?*

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [redacted] to read as follows: *There has been much discussion around larger patients. Why was this left out of the RFP requirements?*

The RFP was developed to procure services designed to meet GNL’s air ambulance aircraft and aviation services operational requirements, which are determined by GNL, in its sole discretion.

GAS operates an aircraft configured to transport bariatric patients, thus HCS did not require the supplemental air ambulance aircraft to transport bariatric patients.

**Question #13**

*Page 9 - Can PAL jet onboard supply system support 8 hours of oxygen at high flow rate?*

The RFP stated “the on board oxygen supply shall provide the equivalent volume to support 8 hours of oxygen at high flow rate.” Addendum #2 to the RFP revised this requirement to 6 hours of oxygen at 15 liters per minute (Question 12). This was not a scored criterion.

**Question #14**

*Article 6 requires 4 bags to be secured, easily accessible by the medical flight team. How is this secured and accessible in PAL jet?*

The RFP was developed to procure services designed to meet GNL’s air ambulance aircraft and aviation services operational requirements, which are determined by GNL, in its sole discretion.

The successful proponent stated in writing that their aircraft is capable of storing the Medical Flight Team’s equipment and supply bags.

**Question #15**

*Under what article did the Government Purchasing Agency extend the contract to PAL? Please provide documentation.*

The Department of Health and Community Services extended the 2012 contract to Provincial Airlines Limited in accordance with Section 5.2(a) of the *Public Tender Act.*

**Question #16**

*Page 10- 2 independent heat source. While maintaining 22 degrees Celsius 5 minutes of engine start up.*

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [redacted] to read as follows: *Does the aircraft you awarded RFP meet this specification?*
The successful proponent stated in writing that their aircraft is capable of meeting this specification.

**Question #17**

*Page 11 - Air operator subcontracting*

*Is the PAL jet leased in the cross company lease agreement?*

Provincial Aerospace bid on the contract and Provincial Aerospace signed the contract. HCS was aware of the transfer of the Citation Jet’s contract and (PAL to Provincial Aerospace) operations to different company within the larger PAL corporate structure. HCS considered the changes as corporate restructuring rather than subcontracting. The same aircraft, pilots, maintenance staff, corporate management and hangar facilities were providing the contracted services to HCS.

**Question #18**

*Assessment - Rules that govern RFP. List of consultants. EVAS to be added to the list of consultants.*

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [redacted] with instructions from [redacted] to ignore Question 18.

**Question #19**

*Request travel logs for Citation jet from Oct 2013 until Nov 30/15 for mainland transports. Reference Public Tendering Act section 32, clause J*

The travel logs requested are attached as [redacted] eX. #1.

**Question #20**

*Please provide flight logs for Citation jet transport into Fogo Island, Winterland & St. Andrews, wet or dry.*

There are no travel logs available as the Citation jet has not flown into these airstrips.

**Question #21**

*Page 10, paragraph2 - The cabin door must support loading the patient on the aero sled without tipping the patient.*

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [redacted] to read as follows: Can the aircraft that you selected meet this specification?

The successful proponent states in writing that it meets this specification.

**Question #22A**

*Past requirements Aircraft specs 2 beds Air Ambulance aircraft. Why did this change?*

HCS is unaware of previous tenders or RFPs for the services of a supplemental air ambulance aircraft that specified a capacity for two stretcher-bound patients.
The Fitch Report recommendation for a two bed air ambulance was for the acquisition of the third aircraft by GAS. There was no recommendation of a two bed configuration for the supplemental air ambulance aircraft.

HCS did not require the supplemental air ambulance aircraft to transport two stretcher-bound patients.

Question 22B was added during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [REDACTED] and read as follows:

**Question # 22B**
The aircraft Evas uses as an Air Ambulance can meet both of the above requirements. Why didn’t we get points for that as it is a huge benefit for the patients and Province?

The RFP did not require the air ambulance aircraft to have bariatric patient capability or two bed capacity because GNL did not view these capabilities as operational requirements.

**Question # 23**
Why is the age of the aircraft relevant to the operation of aircraft? All aircraft are registered and airworthy.

HCS would have preferred the proponents propose a newer model aircraft, however any registered and deemed airworthy aircraft was acceptable.

**Question #24**
Page 19, 10.4 bullet 3
Explain wind conditions that would preclude landing for 100% of the missions
Explain who and how the committee assessed this clause

HCS asked for wind data, primarily wind speed and direction that may preclude the proposed aircraft from landing. The data provides general information on the aircraft’s performance, however the wind data itself was not a scored criterion under the RFP evaluation.

**Question #25**
Page 20, 10.6 SMS.

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [REDACTED] to read as follows: The RFP requested the company be SMS certified. Why is this a requirement when GAS is not compliant with this? Did you give PAL any points for being SMS certified?

This question was clarified in Addendum #1 to the RFP:

“Clarification – Safety Management System Requirements
Section 3.4 stated the following: “This includes the Air Operator having a Safety Management System in place at the time of their proposal submission that incorporates the Medical Flight Team, the patient care provided in flight, and the patient. A copy of the Safety Management System shall be provided as part of this proposal.”
Health and Community Services’ requirement that the proponent provide a copy of a Safety Management System is a requirement that the proponent provide documentation about the Proponent’s Safety Programs, including policies, procedures and safety training documentation. The requirement is not for Safety Management System documentation as required by Transport Canada, unless the proponent is already subject to a Safety Management System requirement due to its category under the Canadian Aviation Regulations, in which case the proponent may submit its Transport Canada Safety Management System documentation in fulfillment of this requirement.

Please note the flight safety program documentation provided by the proponents will be evaluated under Section 10.6 (4). This safety documentation evaluation is worth 5 points out of a total of 100 evaluation points."

While proponents are afforded the opportunity to review with HCS their own proposal’s evaluation, HCS does not discuss the evaluation team’s scoring of other proponents’ responses.

**Question #26**

**Page 23 bullet 12.7.3**

*Why is your timetable so restrictive?*

In HCS’s opinion the RFP’s timetable was not restrictive.

The timetable was established to ensure ongoing efficient air ambulance services.

**Question #27**

**Page 23 - knowing the optics of awarding a controversial contract outside the timelines of the RFP and during a Provincial election, why not wait until the election. Government had the option to cancel RFP rather than award during campaign.**

Departmental operations continue, regardless of provincial elections. Once approval to award was obtained, as soon thereafter as departmental priorities permitted, the contract was awarded and unsuccessful proponents were notified.

**Question #28**

**Page 23, bullet 12.11. Any questions asked regarding the wording in the RFP.**

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [Name] to read as follows: *In preparation of the RFP did you consult with PAL?*

HCS did not consult with PAL in the development of the RFP.

**Question #29**

**Page 11, section 6.0 c Operator in default. PAL is unable to meet numerous items in the RFP, why weren’t they eliminated? Please explain. If the air operator fails to provide the services as and when required.**

The question was clarified during a January 19, 2016 phone conversation and follow up e-mail between Heather Hanrahan and [Name] to read as follows: *PAL does not meet the requirements of the RFP such as ability to land in Fogo, St. Andrew’s, Marystown;*
carry 8 hours of oxygen; and, maintain 22 degrees Celsius heat in five minutes. Why then was PAL awarded the RFP?

The RFP did not state the proponent’s aircraft is required to land at the airstrips identified in question above. Oxygen specification was answered in Question #13. The cabin heating specification was answered in Question #4.

**Question #30**

Page 14, stage 1. This aircraft should have been disqualified, why not? Please explain disqualifications of any proposals that fail to meet them.

The question was clarified during a January 19 2016 phone conversation and follow up e-mail between Heather Hannahan and [redacted] with instructions from [redacted] to ignore the question as it was the same as the previous question.

**Question #31**

Page 15, section 8.3.3

Who is the steering committee?

Answered in questions #8 and #9 above.

**Question #32**

Section 10.1- Presented by a single company

Is PAL a single company?

Provincial Aerospace Limited is a registered corporation, as evidenced by the detailed company information which is publicly available online at https://cudo.eservices.gov.nl.ca/Company/CompanyDetails.aspx

**Question #33**

Page 19, article 10.3

Please provide clarity on specification “A twin pilot instrument flight rules.”

Aircraft is flown by two pilots with the qualifications and instruments necessary to fly under Instrument Flight Rules conditions.

**Question #34**

October 2013, long distance tender (Jet Service), EVAS Air was low bidder, subcontracting was not permitted however, in this RFP subcontracting is permitted. Who made the change?

Addressed in Question #10.

**Question #35**

Page 31 -This is not permitted under the Privacy Act, totally illegal and non-compliant with Transport Canada. Why is this information being requested?

The information regarding pilot qualifications was requested to provide general information on the pilots who would fly medevacs on behalf of the Government. It is not a privacy violation to provide names of individual pilots or staff, along with details of credentials, when the individual pilots' or staff consent to such information being provided. It is incumbent upon the proponent to seek and obtain the consent of its
pilots and staff to provide the personal information to HCS within the proponent’s proposal.

**Question #36**

*Page 5, paragraph 4 - Why SMS is to be provided as part of this proposal?*

Addressed in Question #25.

I trust you find this satisfactory.

Sincerely,

[Signature]

Heather Hanrahan  
Assistant Deputy Minister (A)  
Professional Services
AIR SERVICES – AIR AMBULANCE REPORT

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List

Authorization Number: HCC 9164
Out-Of-Prov. Physician On-Call Authorized

Additional GAS #s for Shared Flight: 11482

Aircraft #1 Reg: ARB Company: AL Crew Notification Time: 10:30 Date of Trip: 13-10-03
Routing: YT-UL-TZ-1Z-1S Time Airborne: 08:00 ETA: 11:35 Total Flight Time: 7:35
Dispatch/AFA #: RO569107713
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 08:00 L Art UL @ 11:35 L Dep UL @ 12:00 L Art T2 @ 17:00 L Dep T2 @ 14:05
Art H2 @ 15:00 L Dep H2 @ 17:00 L Art YT @ 08:21 L Dep @ L Art @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: 
(Please note below the departure and arrival time for each stop on the flight route.)

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Art @ L Dep @ L Art @ L Dep @ L Art @

Remarks: UL FOR FUEL STOP

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: 
Amount: 
HST: 
Health Board Invoice #: 
Invoices Only: 
AIR SERVICES - AIR AMBULANCE REPORT

Priority: ☐ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☑ Wait List

Authorization Number: HCC 96077 Out-Of-Provence, Physician-On-Call Authorized

Additional GAS #'s for Shared Flight: 11481

Aircraft # 1 Reg: ABC Company: GOV Crew Notification Time: Date of Trip: 13-10-03

Dispatch/AFA #: R0569707713
(Please note below the departure and arrival time for each stop on the flight route)

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Aircraft # 2 Reg: Company: Crew Notification Time Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: ——
(Please note below the departure and arrival time for each stop on the flight route)

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Remarks: ____________________________

DISPATCHER: ____________________________

[Signature]

[Formalities for accounting purposes only]

[Company Name]

[Information]

[Date]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: ☐ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☑ Wait List

Authorization Number: 96-17 Out-Of-Province Physician-Dr. Cell Authorized

Wait List: ☐ Yes ☑ No Shared Flight: ☐ Yes ☑ No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: AGF Company: PNL Crew Notification Time: 7:00AM Date of Trip: 2013-10-11
Dispatch/FAA #: ROSA 16774
(please note below the departure and arrival time for each stop on the flight route)

Dep YT 08:20 L An 11:33 L Dep TL 11:55 L Arr T2 12:34 L Dep TL 16:00 L Arr 16:00

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/FAA:
(please note below the departure and arrival time for each stop on the flight route)

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Remarks: ☐ Contact YT Ext: 206907 ANIT LA

*Dispatcher: Greg

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: 12-0800 12-10-11

HST: 0.00 Health Board Invoice: 0.00

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AIR SERVICES – AIR AMBULANCE REPORT

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List

Authorization Number: HCC-9767 Out-Of-Provinces, Physician-On-Call Authorized

Wait List [ ]Yes [ ]No Shared Flight [ ]Yes [ ]No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: [ ]B. [ ]F Company: PAL Crew Notification Time: 7:20 Date of Trip: 2/13-11-01
Dispatch/AFA #: L6461/167798
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT 0840 L Arr OB 1150 L Dep OB 1640 L Arr T2 1415 L Dep T2 1625
Arr YT 1910 L Dep OB L Arr L Dep L Arr

Aircraft #2 Reg: [ ] Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: L6461/167798
(Please note below the departure and arrival time for each stop on the flight route.)

Dep OB L Arr OB L Dep OB L Arr T2 L Dep T2 L Arr
Arr OB L Dep OB L Arr L Dep L Arr

Remarks: 2/09-575 [ ] [ ]

DISPATCHER: [ ]

FOR ACCOUNTING PURPOSES ONLY
Company Invoice # [ ] Amount [ ] Health Board Invoiced [ ] HST [ ] Invoice # [ ]
AIR SERVICES - AIR AMBULANCE REPORT

Authorization Number: HCC-9845 Out-Of-Province, Physician-On-Call Authorized

Wait List: Yes  No  Shared Flight: Yes  No

Aircraft #1 Reg: ABE  Company: PAL  Crew Notification Time: 17:15  Date of Trip: 2013-11-17
Dispatch/AFA #: 20715/67350

(Please note below the departure and arrival time for each stop on the flight route.)

Dep  @  1931  L  Att  @  8L  L: Dep  @  24:11  L: Att  @  24:11  L: Dep  @  24:18  L: Att  @  24:18  L: Dep  @  24:20  L

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:
Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)
Dep  @  L  Att  @  L: Dep  @  L: Att  @  L: Dep  @  L: Att  @  

Remarks: AE II, Interagency

DISPATCHER: Greg Bottlen

FOR ACCOUNTING PURPOSES ONLY

Company:  HST:  HealthEast Airways  2013-11-17

Accounting Name:  Amount:  F4002

Budget Code:  Payable To:  Supervised by:
AIR SERVICES - AIR AMBULANCE REPORT

Priority: ☐ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☐ Wait List

Authorization Number: [Redacted] Out-Of-Prov. Physician On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight: [Redacted]

Aircraft #1 Reg: [Redacted] Company: [Redacted] Crew Notification Time: [Redacted] Date of Trip: 13-11-18


Dispatch/IFA#: [Redacted] (Please note below the departure and arrival time for each stop on the flight route.)

UPS 0830 ✈️ ARR 1152 ✈️ L. Dep 0945 ✈️ L. Arr 1428 ✈️ L. Dep ✈️ L. Arr

Aircraft #2 Reg: [Redacted] Company: [Redacted] Crew Notification Time: [Redacted] Date of Trip: [Redacted]


Dispatch/IFA#: [Redacted] (Please note below the departure and arrival time for each stop on the flight route.)

UPS 1152 ✈️ ARR ✈️ L. Dep ✈️ L. Arr ✈️ L. Dep ✈️ L. Arr

Remarks: [Redacted] [Redacted] [Redacted] [Redacted] [Redacted] [Redacted]

COMPANY: [Redacted] [Redacted]

DISPATCHER: [Redacted]

FOR ACCOUNTING PURPOSES ONLY

[Redacted] [Redacted] [Redacted] [Redacted] [Redacted] [Redacted]
### AIR SERVICES - AIR AMBULANCE REPORT

**Priority:** Critical  Emergent  Urgent  Referred Care  Wait List

**Authorization Number:** HCC - 98740  Out-Of-Provience  Physician-On-Call Authorized

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**Additional GAS #s for Shared Flight:**

**Aircraft #1 Reg:** PBF  **Company:** PAL  **Crew Notification Time:** 1100  **Date of Trip:** 13-11-23

**Routing:** UT-HZ-UT  **Time Airborne:** 2255  **ETA:** 0055  **Total Flight Time:** 3.3

**Dispatch/AFM #:**  R. 07341  67870

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**Routing:**  **Time Airborne:**  **ETA:**  **Total Flight Time:**

**Dispatch/AFM #:**

(Please note below the departure and arrival time for each stop on the flight route.)

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<td>@</td>
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</tr>
</tbody>
</table>

**Remarks:** Waiting on MFT

**DISPATCHER:**

[Signature]

[Date] 12-10-74
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical Emrgent Urgent Referred Care Wait List

Authorization Number: HCR - 942 Out-Of-Prov, Physician On-Call Authorized

Wait List: (Yes) [ ] No Shared Flight: (Yes) [ ] No

Additional GAS #'s for Shared Flight:

Aircraft #1 Reg: A6F Company: PAL Crew Notification Time: 16:30 Date of Trip: 2/12/11 3:00

Dispatch/AFA #: 6074/3 67896 (Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
<th>ATT</th>
<th>T2</th>
<th>L Dep</th>
<th>ATT</th>
<th>L DEP</th>
<th>ATT</th>
<th>L DEP</th>
<th>ATT</th>
<th>L DEP</th>
</tr>
</thead>
<tbody>
<tr>
<td>YT</td>
<td>3:23</td>
<td>L</td>
<td>T2</td>
<td>9:18</td>
<td>L</td>
<td>T2</td>
<td>12:20</td>
<td>L</td>
<td>T2</td>
</tr>
</tbody>
</table>

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:

Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
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<th>L DEP</th>
<th>ATT</th>
<th>L DEP</th>
<th>ATT</th>
<th>L DEP</th>
</tr>
</thead>
</table>

Remarks: Dep YT @ 8:00 AM

MT # 4285863, Amb Confirm # 23871

DISPATCHER: [Signature]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: HEC-9998 Out-Of-Prov ice, Physician-On-Call Authorized

Wait List [ ] Yes [X] No Shared Flight [ ] Yes [X] No

Additional GAS #s for Shared Flight:

Aircraft # 1 Reg: AEF Company: Pal Crew Notification Time: 0800 Date of Trip: 2013-12-10

Dispatch/AFA #: R0789/67970
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 0930 L Arr HZ @ 1155 L Dep HZ @ 1440 L Arr YT @ 1550 L Dep @ L Arr @
L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route.)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @
L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks: Dep @ 800 - 8:30 AM tomorrow Dec 10
Ref # 20131210 79

Dispatcher: Gigi Scott

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #
HST: Health Service Invoice

GAS 11711
AIR SERVICES - AIR AMBULANCE REPORT

GAS 11726

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: HCC 9963 Out-Of-Provincial Physician-On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft # 1 Reg: ABC Company: PAL Crew Notification Time: 0700 Date of Trip: 17-11-14
Routing: YT-UL-T2-YT Time Airborne: 0800 ETA: 1133 Total Flight Time: 7.8
Dispatch/AFA #: ROQ 04/67915 (Please note below the departure and arrival time for each stop on the flight route)

Dep YT @ 0800 L Arr UL @ 1137 L: Dep UL @ 1215 L Arr T2 @ 1330 L: Dep T2 @ 1507 L

Aircraft # 2 Reg: _______ Company: _______ Crew Notification Time: _______ Date of Trip: _______
Routing: _______ Time Airborne: _______ ETA: _______ Total Flight Time: _______

Dispatch/AFA #: _______ (Please note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L: Dep @ L Arr @ L: Dep @ L Arr @ L: Dep @ L Arr @ L: Dep @ L Arr @

Remarks: St. Miles Floor 9C Order Ambulance For P/M. Pike Call @ 0770

Dispatcher: _______ Alex - Charge Nurse

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: _______ Amount: _______ Hourly Rate: _______

HST: _______ Health Board Invoice #: _______
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: HCC-9984 Out-Of-Provinc Physician-On-Call Authorized

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: ABE Company: PAL Crew Notification Time: 0700 Date of Trip: 13-12-25
Dispatch/AFA #: R.0831/68012
(Please note below the departure and arrival time for each stop on the flight route)

Dep. YT @ 10:00 L. Arr. J2 @ 13:25 L. Dep. J2 @ 15:35 L. Arr. YT @ 17:55 L. Dep @ 18:43 L. Arr @ 19:35

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:
Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route)

Dep @ L. Arr @ L. Dep @ L. Arr @ L. Dep @ L. Arr @

Remarks:

DISPATCHER: [Signature]
AIR SERVICES – AIR AMBULANCE REPORT

Authorization Number: HEC 10028

Priority: Critical
Emergent
Urgent
Referred Care
Wait List

Date of Trip: 17-12-31

Aircraft # 1 Reg: ABF
Company: PAL
Crew Notification Time: 0700

Routing: YT - SJ - YT
Time Airborne: 0755
ETA: 1005
Total Flight Time: 2:57

Dispatch/AFA #: ROP44 166025

Additional GAS #’s for Shared Flight:

Dep: YT @ 0755, Arr: SJ @ 1005
L: Dep SJ @ 1100, L: Arr SJ @ 1125

Aircraft # 2 Reg: Company:
Crew Notification Time: Date of Trip:

Routing: Time Airborne: ETA:
Total Flight Time:

Dispatch/AFA:

Dep: SJ @ L Arr: L Dep: L Arr: L Dep: L Arr:

Remarks: From: 68, SJ North Saint John Meet & Greet: 0800 w/ PAL

DISPATCHER: Z

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #:
HST:

Health Board Involved:
AIR SERVICES – AIR AMBULANCE REPORT

Priority: □ Critical □ Emergent □ Urgent □ Referred Care □ Wait List

Authorization Number: HCC 1007 Out-Of Province, Physician On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight: GAS 11822.

Aircraft #1 Reg: ADF Company: PAL Crew Notification Time: 0800 Date of Trip: 14-01-11
Routing: YT OW YEG YZ IF Time Airborne: 09 27 ETA: 12 55 Total Flight Time: 9.6
Dispatch/AFA #: 80081 168662
(Please note below the departure and arrival time for each stop on the flight route)

Dep YT @ 0923 L Arr OW @ 1257 L Dep OW @ 1348 L Arr YK @ 1608 L Dep YZ @ 1720 L
Arr YZ @ 1740 L Dep YG @ 1910 L Arr YT @ 21 56 L Dep @ L Arr @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip: 
Routing: 

Time Airborne: ETA Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks: YMT # 4724825

Def # 454-2014-0009429

DISPATCHER: Z. Benson

FOR ACCOUNTING PURPOSES ONLY

Company Invoice # Amount: $HST: Health Board Invoiced: Invoice #:
**AIR SERVICES – AIR AMBULANCE REPORT**

**Priority:**
- [ ] Critical
- [ ] Emergent
- [ ] Urgent
- [ ] Referred Care
- [ ] Wait List

**Authorization Number:** HCC 10072

**Additional GAS #'s for Shared Flight:** GAS 11823

**Aircraft # 1 Reg:** ASP

**Company:** PAL

**Crew Notification Time:** 0800

**Date of Trip:** 14-01-11

**Routing:** YT-OW-YF-YT

**Time Airborne:** —

**ETA:** —

**Total Flight Time:** —

**Dispatch/AFA #:** RO 881 165062

**Notes:**

(Leave blank the departure and arrival times for each stop on the flight route.)

**Dep:** —

**L Arr:** —

**L Dep:** —

**L Arr:** —

**L Dep:** —

**L Arr:** —

**L Dep:** —

**Aircraft # 2 Reg:** —

**Company:** —

**Crew Notification Time:** —

**Date of Trip:** —

**Routing:** —

**Time Airborne:** —

**ETA:** —

**Total Flight Time:** —

**Dispatch/AFA #:** —

(Leave blank the departure and arrival times for each stop on the flight route.)

**Dep:** —

**L Arr:** —

**L Dep:** —

**L Arr:** —

**L Dep:** —

**L Arr:** —

**L Dep:** —

**Remarks:**

Princess Margaret Hospital

Missed YF had to go to YP.

**DISPATCHER:** J. Ross

**REF 14-000992**

---

**FOR ACCOUNTING PURPOSES ONLY**

Company/Invoice #: —

Amount: —

Date: —

Hourly Rate: —

HST: —

Health Board Invoices: —

Invoice #: —
AIR SERVICES – AIR AMBULANCE REPORT

Priority: ☑ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☐ Wait List

Authorization Number: 10093 Out-Of-Province, Physician-On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #'s for Shared Flight:

Aircraft # 1 Reg: ABF Company: PAL Crew Notification Time: 1220 Date of Trip: 14.01.14

Dispatch/AFA #: B 08901 8011
(Please note below the departure and arrival time for each stop on the flight route)

Dep YT @ 1650 L Arr 6m @ 1751 L Dep Am @ 19 20 L Arr TZ @ 20 46 L Dep FZ @ 20 50 L Arr KJ @ L

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne ETA Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L

Remarks mTo4328620

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: ________________ Airway: ________________ Hospital: ________________

HST: Health Board Invoiced: ________________ Invoice #: ________________
AIR SERVICES – AIR AMBULANCE REPORT

Priority: ☑ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☐ Wait List

Authorization Number: HCC 10126 Out-Of-Provence, Physician-On-Call Authorized

Wait List: ☐ Yes ☑ No
Shared Flight: ☐ Yes ☑ No

Additional GAS #'s for Shared Flight:

Aircraft #1 Reg: ☑ ABF Company: ☑ PAL Crew Notification Time: Date of Trip: 14-01-22
Routing: YT - HZ - YT Time Airborne: ETA: Total Flight Time: 8:4

Dispatch/ADF #: N491762456
(Please note below the departure and arrival time for each stop on the flight route.)

Dep: YT @ 1300 L: Arr: HZ @ 1505 L: Dep: HZ @ 1918 L: Arr: YT @ 2056 L: Dep: ☐ L: Arr: ☐
L: Dep: ☐ L: Arr: ☐

Aircraft #2 Reg: ☐ Company: ☐ Crew Notification Time: Date of Trip:
Routing: ☐ Time Airborne: ☐ ETA: ☐ Total Flight Time:

Dispatch/ADF #: ☐
(Please note below the departure and arrival time for each stop on the flight route.)

Dep: ☐ L: Arr: ☐ L: Dep: ☐ L: Arr: ☐ L: Dep: ☐ L: Arr: ☐
L: Dep: ☐ L: Arr: ☐

Remarks: ☑ HZ

DISPATCHER: ☑ Z. Royall

FOR ACCOUNTING PURPOSES ONLY

Company Invoiced: ☐ Amount: ☐ Royalty Kille: ☐
HST: ☐ Health Board Invoiced: ☐ Invoices #: ☐
AIR SERVICES – AIR AMBULANCE REPORT

Priority: ☐ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☐ Wait List

Authorization Number: Hex 10138  Out-Of-Provice Physician Co-Call Authorized

Additional GAS #’s for Shared Flight: GAS 11869

Aircraft #1 Reg: ABF  Company: PKL  Crew Notification Time:  Date of Trip: 1/4/09-9:01

Dispatch/VFA #: 0918/4892
(please note below the departure and arrival time for each stop on the flight route)


Aircraft #2 Reg:  Company:  Crew Notification Time:  Date of Trip:  
Routing:  

Dispatch/VFA #:  
(please note below the departure and arrival time for each stop on the flight route)

Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr

Remarks: 

DISPATCHER: [Signature]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical □ Emergent □ Urgent □ Referred Care □ Wait List

Authorization Number: 11610127

Wait List [□] Yes [□] No Shared Flight [□] Yes [□] No

Additional GAS #s for Shared Flight: GAS 11869

Aircraft #1 Reg: C-F Company: PAL Crew Notification Time: Date of Trip: 14-01-24
Routing: YT-DW-DT Time Airborne: ETA: Total Flight Time:

Dispatch/AFI #: 0918/68097

(Please note below the departure and arrival time for each stop on the flight route)

Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L
Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFI #: 0918/68097

(Please note below the departure and arrival time for each stop on the flight route)

Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L
Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L

Remarks: MT 477-5974
GTA 16603 Ankit

DISPATCHER: Z. Russell

FOR ACCOUNTING PURPOSES ONLY

Company Invoices #: Amount: HST: Health Board Invoices #: Invoice #:
AIR SERVICES – AIR AMBULANCE REPORT

Priority: ☐ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☒ Wait List

Authorization Number: 162148 Out-Of-Province, Physician On-Call Authorized

Wait List: [ ] Yes [ ] No Shared Flight: [ ] Yes [ ] No

Additional GAS #'s for Shared Flight:

Aircraft # 1 Reg: BBE Company: Pal Crew Notification Time: Date of Trip: 14-04-99
Dispatch/AFA #: 8032/0813
(Please note below the departure and arrival time for each stop on the flight route.)

Dep. YF @ 0800 L. Arr. YF @ 0930 L. Dep. YF @ 1000 L. Arr. YF @ 1100 L. Dep. @ L. Arr. @

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep. @ L. Arr. @ L. Dep. @ L. Arr. @ L. Dep. @ L. Arr. @

Arr. @ L. Dep. @ L. Arr. @ L. Dep. @ L. Arr. @

Remarks:

DISPATCHER: [Signature]

EOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate:

HST: Health Board Invoiced: Invoice #:
AIR SERVICES – AIR AMBULANCE REPORT

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List

Authorization Number: 10172 Out Of Province, Physician On Call Authorized

Wait List [ ] Yes [ ] No
Shared Flight [ ] Yes [ ] No

Additional GAS #’s for Shared Flight:

Aircraft # 1 Reg: ADF Company: PAL Crew Notification Time: Date of Trip: 14-01-31
Routing: 4T-HZ-4T Time Airborne: 29.3 ETA: 1142 Total Flight Time: 3.3

Dispatch/AFA #: A-0945/08150 (Please note below the departure and arrival time for each stop on the flight route)

Dep 4T 0934 L Arr Hz 1124 L Dep Hz 1440 L Arr YF 1334 L Dep 0600 L Arr 0900

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival times for each stop on the flight route)

Dep L Arr L Dep L Arr L Dep L Arr L Dep L Arr L Dep L Arr

Remarks:

Dispatcher: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate: 
HST: Health Board Invoiced: Invoice #:
AIR SERVICES – AIR AMBULANCE REPORT

GAS 11958

s.40(1)

Priority: [☐] Critical [☐] Emergent [☐] Urgent [☐] Referred Care [☐] Wait List

Authorization Number: HES-16251 Out Of Province Physician Co-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight

Aircraft # 1 Reg: AAF Company: Pal Crew Notification Time: Date of Trip: 2014-02-16/17

Dispatch/AFA #: R1978/6 BBA
(Please note below the departure and arrival time for each stop on the flight route)

10th
Dep. YT @ 1525 L Arr. HZ @ 1730 L Dep. HZ @ 1855 L Arr. DF @ 2150 L Dep. DF @ 0105 L Arr. YT @ 1000 L Dep. L Arr. L Dep. L Arr. L Dep. L Arr.

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route)


Remarks: M/F, John called and delayed the flight, set up for 1600 L Dept.
Amb. HZ 1800 3/16 TMM (out HZ 1800 731 1331, A+20)

DISPATCHER: [Signature] Had To Divert To DF, YT Airport
Closed

For Accounting Purposes Only:
Company Invoice #:
HST:
Health Board Invoice:

50
AIR SERVICES - AIR AMBULANCE REPORT

Priority: □ Critical □ Emergent □ Urgent □ Referred Care □ Wait List

Authorization Number: 10218
Out Of Province Physician Or Call Authorized: N/F

Wait List [ ] Yes [ ] No
Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: ABF Company: DAF
Crow Notification Time: 1150
Date of Trip: 03-20-00
Routing: 4T-2H-1T
Time Airborne: 1755
ETA: 1850
Total Flight Time: 2.9

Dispatch/AFA #: 0101DF 68207
(Please note below the departure and arrival time for each stop on the flight route.)

Dep 4T @ 13 55 L Arr 2H @ 15 30 L Dep H2 @ 18 30 L Arr 4T @ 19 55 L Dep 2H
Arr 2H L Dep 2H L Arr 2H L Dep 2H L Arr 2H

Aircraft #2 Reg: Company:
Crow Notification Time:
Date of Trip:
Routing:
Time Airborne:
ETA:
Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route.)

Dep 2H L Arr 2H L Dep 2H L Arr 2H L Dep 2H L Arr 2H
Arr 2H L Dep 2H L Arr 2H L Dep 2H L Arr 2H

Remarks:

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company: [Name]

Amount: [Amount]

Health Board (if any): [Name]

HST: [HST]

Health Board (if any): [Name]

HST: [HST]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: [ ] Critical  [ ] Emergency  [ ] Urgent  [ ] Referred Care  [ ] Wait List

Authorization Number: HCC10353 Out-Of-Providence, Physician On-Call Authorized

Wait List: [ ] Yes  [ ] No  Shared Flight: [ ] Yes  [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg.: ABF Company: PM  Crew Notification Time: 1230  Date of Trip: 14-03-08
Routing: YT-YZ-YT  Time Airborne: 2045 ETA: 0207 Total Flight Time: 2.5

Dispatch/AFA #: R1057/68754
(Please note below the departure and arrival time for each stop on the flight route)

Dep: YT@2045  Arr: YZ@0107  L: Dep: YZ@CHPS  L: Arr: YT@0745  L: Dep:  L: Arr:

Aircraft #2 Reg.: Company:  Crew Notification Time:  Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route)

Dep:  Arr:  L: Dep:  L: Arr:  L: Dep:  L: Arr:

Remarks: AIR REDIVALS 3:0000

* TIME CHANGE  NIGHT * ALL TIMES LISTED ARE NDT *

DISPATCHER:

[Signature]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: ☐ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☒ Wait List


Wait List ☐Yes ☒ No  Shared Flight ☐Yes ☐No

Additional GAS it’s for Shared Flight:

Aircraft #1 Reg: AOE  Company: PAL  Crew Notification Time: 0700  Date of Trip: 2014-02-14

Dispatch/AFA #: R1077/68269
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 0813  L Arr T2 @ 1803  L Dep T2 @ 1310  L Arr YT @ 1620  L Dep @
Arr @  L Dep @  L Arr @  L Dep @  L Arr @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: R1077/68269
(Please note below the departure and arrival time for each stop on the flight route.)

Dep @  L Arr @  L Dep @  L Arr @  L Dep @
Arr @  L Dep @  L Arr @  L Dep @  L Arr @

Remarks: Depart around 0800 AM. Using PAL as 1st choice. Sick kids ETA 1040 L

DISPATCHER: [Signature]

[Handwritten notes and signatures]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List


Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight: 12067

Aircraft # 1 Reg: ABB Company: PMI Crew Notification Time: 1900 Date of Trip: 14-03-15


Dispatch/FAA #: R1079/08774 (Please note below the departure and arrival time for each stop on the flight route.)

[Flight details]

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:

Routing: Time Airborne: ETA Total Flight Time:

Dispatch/FAA #: (Please note below the departure and arrival time for each stop on the flight route.)

[Flight details]

Remarks: MET REQ. W/2 @ DB00

DISPATCHER: [Signature]
AIR SERVICES - AIR AMBULANCE REPORT

Priority: ☑ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☐ Wait List

Authorization Number: MCC-104112 Out-Of-Province, Physician-On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #’s for Shared Flight:

Aircraft # 1 Reg: ABF Company: PAL Crew Notification Time: 1000 Date of Trip: 2014-03-22

Dispatch/AFA #: R1096/659290
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 0810 L Arr TL @ 1145 L: Dep TL @ 1545 L: Arr ox @ 1631 L: Dep ox @ 1940 L
Arr YT @ 2048 L: Dep ox @ L Arr ox @ L: Dep ox @ L Arr ox @ L

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne ETA Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep L Arr ox @ L: Dep ox @ L Arr ox @ L: Dep ox @ L Arr ox @ L
Arr ox @ L Arr ox @ L: Dep ox @ L Arr ox @ L

Remarks Approved by Corey Rackis

DISPATCHER: Greg Stratton
AIR SERVICES - AIR AMBULANCE REPORT

Priority: □ Critical □ Emergent □ Urgent □ Referred Care □ Wait List

Authorization Number: 11477 Out-Of-Provence, Physician-On-Call Authorized

Wait List [ ] Yes [ ] No  Shared Flight [X] Yes [ ] No

Additional GAS #s for Shared Flight: GAS 12132

Aircraft #1 Reg: ABF Company: PAL Crew Notification Time: 0630 Date of Trip: 14-04-03

Routing: YR-TX-JT-YT Time Airborne: 0825 ETA: 1205 Total Flight Time: 7.4

Dispatch/AFA #: S-0026 168329

(Please note below the departure and arrival time for each stop on the flight route.)

Dep. YR @ 0825 L Arr. TX @ 1805 L Dep. JT @ 1305 L Arr. JT @ 1550 L Dep. JT @ 1600 L

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:

Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route)

Dep. @ L Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @ L Dep. @

Remarks: MT 4407436 19352 Conf# 81308

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: 81308 Amount: 0 Date: 14-04-03 Hourly Rate:

HST: 13.0% Health Board Invoice #: 81308 Invoice #: 81308
AIR SERVICES – AIR AMBULANCE REPORT

Priority:  ☑ Critical  ☐ Emergent  ☐ Urgent  ☐ Referred Care  ☐ Wait List

Authorization Number:  HCC 10465  Out-Of-Provence, Physician-On-Call Authorized

Wait List:  ☑ Yes  ☐ No  Shared Flight:  ☑ Yes  ☐ No

Additional GAS #s for Shared Flight:  121229

Aircraft #1 Reg.: AOE  Company: PAL  Crew Notification Time: 1979  Date of Trip: 14-04-02
Routings:  YT-QX-HZ-YT  Time Airborne:  1210  ETA:  1240  Total Flight Time:  3:00

Dispatch/AFA #:  5047  685327

(Please note below the departure and arrival time for each stop on the flight route.)

Dep. YT @ 1210  L Arr. QX @ 1240  L Dep. QX @ 1255  L Arr. HZ @ 1430  L Dep. HZ @ 1815  L Arr. CT @ 1945  L Dep.  L Arr.  L Dep.  L Arr.  L Dep.  L Arr.

Aircraft #2 Reg.:  Company:  Crew Notification Time:  Date of Trip:  
Routings:  Time Airborne:  ETA:  Total Flight Time:  

Dispatch/AFA #:  

(Please note below the departure and arrival time for each stop on the flight route.)


Remarks:  Going to  Luke G.  Lincoln  Wood  

DISPATCHER:  [Signature]

[Additional information and documentation]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List

Authorization Number: 10469  Out-Of-Provence, Physician-Or-Call Authorized

Wait List [ ] Yes [ ] No  Shared Flight [ ] Yes [ ] No

Additional GAS #’s for Shared Flight: 12127

Aircraft #1 Reg: ABF  Company: 1 A L  Crew Notification Time: 1500  Date of Trip: 14-04-08
Routing: 4T-3V-4H-4T  Time Airborne:  ETA:  Total Flight Time:

Dispatch/IAFA #: S0004  188817
(Please note below the departure and arrival time for each stop on the flight route)

Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr

Aircraft #2 Reg:  Company:  Crew Notification Time:  Date of Trip:
Routing:  Time Airborne:  ETA:  Total Flight Time:

Dispatch/IAFA #:
(Please note below the departure and arrival time for each stop on the flight route)

Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr

Remarks:

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #:  Account #:  Hourly Rate: 
HST:  Reimbursement Invoice #: Invoice #:  

56
AIR SERVICES – AIR AMBULANCE REPORT

GAS 12152

Priority: □ Critical  □ Emergent  □ Urgent  □ Referred Care  □ Wait List

Authorization Number: 1049

Out-Of-Prov. Physician/On-Call Authorized

Wait List: [ ] Yes  [X] No  Shared Flight: [ ] Yes  [X] No

Additional GAS #s for Shared Flight: __________________________

Aircraft #1 Reg: ABE  Company: JPL  Crew Notification Time: 14:30  Date of Trip: 14-04-07


Dispatch/AFA #: S-00221  68344

(please note below the departure and arrival time for each stop on the flight route.)

Dep 4T @ 21:26  L Arr HZ @ 23:10  L Dep HZ @ 01:20  L Arr 4T @ 06:24  L Dep 4T @

Aircraft #2 Reg:  Company:  Crew Notification Date:  Date of Trip:  

Routing:  Time Airborne:  ETA:  Total Flight Time: 

Dispatch/AFA #: __________________________

(please note below the departure and arrival time for each stop on the flight route.)

Dep 4T @ 21:26  L Arr HZ @ 23:10  L Dep HZ @ 01:20  L Arr 4T @ 06:24  L Dep 4T @

ARR:  L:Dep  L:Arr  L:Dep  L:Arr  L:Dep  L:Arr

Remarks: __________________________

DISPATCHER: __________________________
AIR SERVICES - AIR AMBULANCE REPORT

Authorization Number: HCC - 10514 Out Of Province, Physician On Call Authorized

Wait List [ ] Yes [ ] No [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft # 1 Reg: ABF Company: FNL Crew Notification Time: 0600 Date of Trip: 03/14-03/14
Routing: 12-14-14 Time Airborne: 0510 ETA: 0641 Total Flight Time: 2:0
Dispatch/FAA #: 50639/12324
(Please note below the departure and arrival time for each stop on the flight route.)

Dep 12-14-14 L: Dep 12-14-14 L: Dep F C 0641 L: Dep F C 0716 L: Dep F C 0846 L: Dep 12-14-14 L: Dep 12-14-14 L: Dep 12-14-14
Arr 12-14-14 12-14-14 12-14-14

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing:
Dispatch/FAA #:
(Please note below the departure and arrival time for each stop on the flight route.)

Dep 12-14-14 L: Dep 12-14-14 L: Dep 12-14-14 L: Dep 12-14-14 L: Dep 12-14-14 L: Dep 12-14-14 L: Dep 12-14-14 L: Dep 12-14-14
Arr 12-14-14 12-14-14 12-14-14

Remarks: T=1

Dispatcher: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate:

HST: Health Board Invoiced: Invoice #: 72
AIR SERVICES – AIR AMBULANCE REPORT

Priority: □ Critical  □ Emergent  □ Urgent  □ Referred Care  □ Wait List

Authorization Number: 15513  Out-Of-Province, Physician-ON Call Authorized

Wait List □ Yes  □ No  Shared Flight □ Yes  □ No

Additional GAS #'s for Shared Flight:

Aircraft # 1 Reg: ABF  Company: PHL  Crew Notification Time:  Date of Trip: 14-04-12
Routing UT-TZ-UT  Time Airborne: 0745  ETA: 1145  Total Flight Time: 7.0
Dispatch/AFA #: S-9053-68879
(Please note below the departure and arrival time for each stop on the flight route.)

Dep UT @ 0745  L: Arr TZ @ 1145  L: Dep UT @ 1549  L: Arr

Aircraft # 2 Reg:  Company:  Crew Notification Time:  Date of Trip:
Routing:  Time Airborne:  ETA:  Total Flight Time:

Dispatch/AFA #:  (Please note below the departure and arrival time for each stop on the flight route.)

Dep  L: Arr  L: Dep  L: Arr  L: Dep  L: Arr  L: Dep  L: Arr

Arr  L: Dep  L: Arr  L: Dep  L: Arr  L: Dep  L: Arr

Remarks: [Redacted]

Dispatcher: [Redacted]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #:  Amount:  Hourly Rate:
HST:  Health Board Invoiced:  Invoice #:
AIR SERVICES – AIR AMBULANCE REPORT

Priority: ☑ Critical ☐ Emergent ☐ Urgent ☐ Referred Care ☐ Wait List

Authorization Number: HCC-10577 Out-Of-Province Physician–On-Call Authorized

Wait List: ☑ Yes ☐ No Shared Flight: ☐ Yes ☐ No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: A6F Company: PDL Crew Notification Time: 10:10 Date of Trip: 14-04-25

Dispatch/AFAS #: S0071/108415
(Please note below the departure and arrival time for each stop on the flight route)

Dep UT @ 1145 L Arr HZ @ 1827 L Dep HZ @ 1530 L Arr UT @ 1742 L Dep @ 1
L Arr @ 1 L Dep @ 1 L Arr @ 1 L Dep @ 1 L Arr @ 1

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFAS #: (Please note below the departure and arrival time for each stop on the flight route)

Dep @ 1 L Arr @ 1 L Dep @ 1 L Arr @ 1 L Dep @ 1 L Arr @ 1 L Dep @ 1 L Arr @ 1
L Dep @ 1 L Arr @ 1 L Dep @ 1 L Arr @ 1 L Dep @ 1 L Arr @ 1

Remarks: ETA 12:45 (HZ) Amb Called

Dispatcher: [Signature]

FOR ACCOUNTING PURPOSES ONLY,

Company: Invoice #: Amount: $_________ Hourly Rate: $_________ Total:

HST #: Health Board Involved: Invoice #:
AIR SERVICES - AIR AMBULANCE REPORT

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List

Authorization Number: HCC-1614 Out-Of-Provence, Physician-On-Call Authorized

Additional GAS #’s for Shared Flight

Aircraft #1 Reg: ABF Company: PAL Crew Notification Time: 0750 Date of Trip: 14-05-04

Dispatch/AFA #: 50104 / 64447
(Please note below the departure and arrival time for each stop on the flight route.)

Dep @ 0930 L Arr @ 1014 L Dep @ 1135 L Arr @ 1518 L Dep @ 1542 L Arr @ 1542

Aircraft #2 Reg: Company Crew Notification Time Date of Trip
Routing: Time Airborne ETA Total Flight Time

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks:

Departure: 0900 1544 1044 L

DISPATCHER:

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #:

Amount: $1500

Hourly Rate: $75

Billed: Health Care Provider Invoice #: 123456

79
AIR SERVICES – AIR AMBULANCE REPORT

Priority: [Box checked] Critical
[Box checked] Potential
[Box checked] Urgent
[Box checked] Referral
[Box checked] Wait List

Authorization Number: HEC 10755
Out-Of-Province, Physician-On-Call Authorized

Wall List: [Box checked] Yes
[Box checked] No
Shared Flight: [Box checked] Yes
[Box checked] No

Additional GAS #s for Shared Flight: GAS 14372

Aircraft #1 Reg: ABC
Company: PHL
Crew Notification Time: 0700
Date of Trip: 09-06-03
Routing: YI-OU-DE-YY
Time Airborne: 1640 ETA 1742 Total Flight Time: 8:1

Dispatch/AFA #: 20182/18519

(Please note below the departure and arrival time for each stop on the flight route.)

Departure: 1640
Arrival: 1742
(Air 19)
Departure: 0800
Arrival: 1530
(Air 18)
Departure: 0900
Arrival: 1630
(Air 17)
Departure: 1000
Arrival: 1700
(Air 16)
Departure: 1100
Arrival: 1800
(Air 15)

Aircraft #2 Reg:________
Company:________
Crew Notification Time:________
Date of Trip:________
Routing:________
Time Airborne:________ETA________Total Flight Time:________

Dispatch/AFA #:________
(Please note below the departure and arrival time for each stop on the flight route.)

Departure:________
Arrival:________
Departure:________
Arrival:________
Departure:________
Arrival:________
Departure:________
Arrival:________

Remarks: COMP. #54004

Dispatcher: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Involved:________
Amount:________
Hourly Rate:________
HST:________
Health Board Involved:________
Invoice #:________
AIR SERVICES - AIR AMBULANCE REPORT

Authorization Number: 10785  Out-of-Prov., Physician On-Call Authorized

Wait List: [Yes ] [No]  Shared Flight: [Yes ] [No]

Additional GAS #'s for Shared Flight:

Aircraft #1 Reg:  [ ] ABE  Company:   [ ] PAL  Crew Notification Time: 1130  Date of Trip: 14-06-08

Routing: UT - HZ - UT  Time Airborne: 0830  ETA: 1000  Total Flight Time: 3.2

Dispatch/AFA #:  S-0204168541
(Please note below the departure and arrival time for each stop on the flight route.)

Dep UT @ 0830  L: Dep HZ @ 1000  L: Dep HZ @ 1040  L: Dep UT @ 1217  L: Dep UT @ 1400
Arr UT @ 1000  L: Arr HZ @ 1040  L: Arr UT @ 1217  L: Arr UT @ 1400

Aircraft #2 Reg:  [ ]  Company:   [ ]  Crew Notification Time:  [ ]  Date of Trip:  [ ]

Routing:  [ ]  Time Airborne:  [ ]  ETA:  [ ]  Total Flight Time:  [ ]

Dispatch/AFA #:  [ ]
(Please note below the departure and arrival time for each stop on the flight route.)

Dep UT @ 0830  L: Dep HZ @ 1000  L: Dep HZ @ 1040  L: Dep UT @ 1217  L: Dep UT @ 1400
Arr UT @ 1000  L: Arr HZ @ 1040  L: Arr UT @ 1217  L: Arr UT @ 1400

Remarks:  Hangar 1 (meet and greet) OE II VG

DISPATCHER: [Signature]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: KCL 18025 Out-Of-Provence, Physician-On-Call Authorized

Wait List ( ) Yes ( ) No Shared Flight ( ) Yes ( ) No

Additional GAS #s for Shared Flight:

Aircraft # 1 Reg: ATAF Company: PAW Crew Notification Time: 0830 Date of Trip: 14-06-18

Dispatch/AFA #: 50230/68518
(Please note below the departure and arrival time for each stop on the flight route.)

Dep VT @ 0830 L Arr HZ @ 1115 L Dep HZ @ 1300 L Arr VT @ 1440 L Dep L Arr L

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route.)

Dep L Arr L L Dep L Arr L Dep L Arr L Dep L Arr L

Remarks: 7.1

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate:

HST: Health Board Involved:

Invoice #:
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care  Wait List

Authorization Number: 10863 Out-Of-Provience, Physician-On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: ABF Company: PAL Crew Notification Time: 1145 Date of Trip: 14-06-25
Routing: YT-UR-TZ-UR Time Airborne: 0650 ETA: 0825 Total Flight Time: 9.1
Dispatch/AFA #: S-0254/68689
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 0600 L Arr: UR @ 0825 L Dep: UR @ 0950 L Arr: TZ @ 1356 L Dep: TZ @ 1405 L
Arr: YT @ 1625 L Dep: UR @ 1710 L Arr: YT @ 1835 L Dep: @ L Arr: @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip: 
Routing: Time Airborne ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @
Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks: s.40(1)

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice # ___________________________ Amount: ___________________________
Hourly Rate: ___________________________
HST: ___________________________
Health Board Involved: ___________________________
Invoice #: ___________________________
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care / Wait List

Authorization Number: HCL10900 Out-Of-Province, Physician-On-Call Authorized

Wait List: [ ] Yes [ ] No Shared Flight: [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft # 1 Reg: ABK Company: PAA Crew Notification Time: 0630 Date of Trip: 14-07-04

Dispatch/AFA #: 502B8148416
(Please note below the departure and arrival times for each stop on the flight route.)

Dep. VT @ 0800 L Arr. HZ @ 0837 L Dep. HZ @ 1130 L Arr. VT @ 1203 L Dep. L Arr. @ L

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival times for each stop on the flight route.)

Dep. @ L Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @

Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @ L

Remarks:

DISPATCHER:

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate:

HST: Health Board Invoiced: Invoice #:
AIR SERVICES - AIR AMBULANCE REPORT

Authorization Number: 15866 Out-Of-Province, Physician-On-Call Authorized Vanderlied

Priority: Critical Emergent Urgent Referred Care Wait List

Wait List: No Shared Flight: Yes

Additional GAS #s for Shared Flight: 12496

Aircraft #1 Reg: ABE Company: FDL Crew Notification Time: 0100 Date of Trip: 14-01-04


Dispatch/FAA #: S-0289/8623

(Please note below the departure and arrival time for each stop on the flight route.)

Dep. UT @ 0745 L Arr. T2 @ 1123 L Dep. T2 @ 1100 L Arr. DF @ 1245 L Dep. DF @ 1720 L Arr. UT @ 1715 L Dep. @ L L Arr. @ L L Dep. @ L L Arr. @ L

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:

Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/FAA #: 

(Please note below the departure and arrival time for each stop on the flight route.)

Dep. @ L Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @ L

Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @ L

Remarks: Pt. going to Toronto

Dispatcher: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate:

HST: Health Board Invoiced: Invoice #:
AIR SERVICES - AIR AMBULANCE REPORT

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List


Wait List [ ] Yes [ ] No  Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight: [REDACTED]

Aircraft #1 Reg: ABF Company: [REDACTED] Crew Notification Time: 1720 Date of Trip: 04-08-01
Routing: YT-OX - YT Time Airborne: 2113 ETA: 0023 Total Flight Time: 5.9

Dispatch/AFA #: S0368168693 (Please note below the departure and arrival time for each stop on the flight route.)

Dep. YT @ 2113 L Arr. OX @ 0023 L Dep. OX @ DIH5 L Arr. YT @ 0411 L Dep. L Arr. L Dep. L Arr. L Dep. L Arr.

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: [REDACTED] (Please note below the departure and arrival time for each stop on the flight route.)


Remarks: W/ @ 2100 PENDING AMB AVAILABILITY MT# 4529999 THE REFERENCE [REDACTED]

dispatcher: [REDACTED]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical ☐ Emergency ☐ Urgent ☐ Referred Care ☐ Wait List ☐

Authorization Number: HEC 11084

Wait List [ ] Yes [ ] No

Additional GAS #s for Shared Flight

Aircraft #1 Reg: ABE Company: Par Crew Notification Time: 1700 Date of Trip: 14-08-19


Dispatch/AFA #: 5243/168713

(please note below the departure and arrival time for each stop on the flight route)

Dep. YT @ 0800 L. Arr. TZ @ 1254 L. Dep. TZ @ 1514 L. Arr. YT @ 1827 L. Dep. YT @ 1900
Arr. YT @ 1900 L. Arr. TZ @ 0000 L. Dep. TZ @ 0300 L. Arr. YT @ 0500 L. Dep. YT @ 0600

Aircraft #2 Reg: ________ Company: ________ Crew Notification Time: ________ Date of Trip: ________

Routing: ________ Time Airborne: ________ ETA: ________ Total Flight Time: ________

Dispatch/AFA #: ________

(please note below the departure and arrival time for each stop on the flight route)

Dep. ________ L. Arr. ________ L. Dep. ________ L. Arr. ________ L. Dep. ________ L. Arr. ________
Arr. ________ L. Arr. ________ L. Dep. ________ L. Arr. ________ L. Dep. ________ L. Arr. ________

Remarks: MT req’d by 14-08-19 @ 0830 / MT = 14:54:367

Plane # XAT #: 4H6-340-3524 Con # 30621 ETA 1100 EDT

Dispatcher: [Signature]
AIR SERVICES – AIR AMBULANCE REPORT

GAS 12575

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List

Authorization Number: HCC 11069 Out-Of-Provence, Physician-On-Call Authorized

Wait List ( ) Yes [ ] No [ ] Shared Flight ( ) Yes [ ] No

Additional GAS #’s for Shared Flight:

Aircraft # 1 Reg: ABC Company: 931 Crew Notification Time: 1200 Date of Trip: 14-08-04

Dispatch/AFA #: 50377/68105
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YC @ 1605 L Arr H2 @ 1747 L Dep H2 @ 1810 L Arr YT @ 1927 L Dep YT @ 1
Arr @ @ @ L Dep @ @ @ L Arr @ @ @ L Dep @ @ @ L Arr @ @ @ L

Aircraft # 2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep @ @ @ L Arr @ @ @ L Dep @ @ @ L Arr @ @ @ L Dep @ @ @ L Arr @ @ @ L

Arr @ @ @ L Dep @ @ @ L Arr @ @ @ L Dep @ @ @ L Arr @ @ @ L

Remarks: Comm 0800 10097

DISPATCHER: [Signature]
AIR SERVICES - AIR AMBULANCE REPORT

GAS 12646

Priority: [ ] Critical [ ] Emergent [ ] Urgent [ ] Referred Care [ ] Wait List

Authorization Number: HCC16099

Out-Of-Province Physician On-Call Authorized

s.40(1)

Additional GAS #s for Shared Flight: GAS 12713

Aircraft #1 Reg: ABF Company: MLA Crew Notification Time: 0700 Date of Trip: 04-09-10


Dispatch/AFA #: S0406/3838

(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 1015 L Arr T2 @ 1355 L Dep T2 @ 1715 L Arr H2 @ 1912 L Dep H2 @ 2025 L

Arr YT @ 2145 L Dep @ L Arr @ L Dep @ L Arr @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:

Routing: Time Aborne: ETA: Total Flight Time:

Dispatch/AFA #: S0406/3838

(Please note below the departure and arrival time for each stop on the flight route.)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Arr @ L Dep @ L Arr @ L Dep @ L Arr @


CONF # 207756

DISPATCHER: 2Russell

99
AIR SERVICES – AIR AMBULANCE REPORT

Authorization Number: HIC 111121 Out-Of-Prov. Physician-On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight: GAS 15046

Aircraft #1 Reg: ABF Company: Pol Crew Notification Time: 0800 Date of Trip: 10-09-16

Routing: YF-TZ-H2-11 Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: 63401/68335

(Please note below the departure and arrival time for each stop on the flight route)

Dep_ L Arr_ L Dep_ L Arr_ L Dep_ L Arr_ L Dep_ L Arr
Arr_ L Dep_ L Arr_ L Dep_ L Arr_ L Dep_ L Arr

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:

Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: 63401/68335

(Please note below the departure and arrival time for each stop on the flight route)

Dep_ L Arr_ L Dep_ L Arr_ L Dep_ L Arr_ L Dep_ L Arr
Arr_ L Dep_ L Arr_ L Dep_ L Arr_ L Dep_ L Arr

Remarks

DISPATCHER: [Signature]

s.40(1)
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care

Authorization Number: HCC11216 Out-Of-Provence, Physician-On-Call Authorized

Wait List: [ ] Yes [ ] No Shared Flight: [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg.: ABF Company: PAL Crew Notification Time: 0700 Date of Trip: 14-09-20
Routing: YT T2 YT Time airborne: 0845 ETA 1152 Total Flight Time: 7.0

Dispatch/FAA #: 50525/68262
(Please note below the departure and arrival time for each stop on the flight route)

Dep. YT @ 0845 L Arr. T2 @ 1152 L Dep. T2 @ 1325 L Arr. YT @ 1617 L Dep. @ L Arr. @

Aircraft #2 Reg.: Company: Crew Notification Time: Date of Trip:
Routing: Time airborne: ETA: Total Flight Time:

Dispatch/FAA #:
(Please note below the departure and arrival time for each stop on the flight route)

Dep. @ L Arr. @ L Dep. @ L Arr. @ L Dep. @ L Arr. @

Remarks: Toronto General

Dispatcher: [Signature]

[Redacted text: ACCOUNTING PURPOSES ONLY]
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List


Wait List: [ ] Yes [ ] No Shared Flight: [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: ARF Company: PAL Crew Notification Time: 8:40 Date of Trip: 2014-10-06

Dispatch/AFA #: 50588/68422
(please note below the departure and arrival time for each stop on the flight route.)

Dep. YT @ 1040 L Arr. DF @ 1218 L: Dep. DF @ 1407 L Arr. YT @ 1624 L: Dep. @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne ETA: Total Flight Time:

Dispatch/AFA #: (please note below the departure and arrival time for each stop on the flight route.)

Dep. @ L Arr. @ L: Dep. @ L Arr. @ L: Dep. @ L Arr. @

Remarks:

DISPATCHER: [Signature]
# AIR SERVICES – AIR AMBULANCE REPORT

**Priority:** Critical  
**Emergent:**  
**Urgent:**  
**Referred Care:**  
**Wait List:**  

**Authorization Number:** 11378  
**Out Of Province, Physician On Call Authorized:**  

<table>
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<tr>
<th>Wait List</th>
<th>Yes</th>
<th>No</th>
<th>Shared Flight</th>
<th>Yes</th>
<th>No</th>
<th></th>
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</table>

**Additional GAS #s for Shared Flight:**  

**Aircraft #1:**  
**Reg:** ABF  
**Company:** GOV  
**Crew Notification Time:** 0700  
**Date of Trip:** 14-10-09  
**Routing:** YT - TK - TZ - UT  
**Time Airborne:** 0521  
**ETA:** 1821  
**Total Flight Time:** 7.1  

**Dispatch/AFA #:** S-059916943  
*(Please note below the departure and arrival time for each stop on the flight route.)*

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**Aircraft #2:**  
**Reg:**  
**Company:**  
**Crew Notification Time:**  
**Date of Trip:**  
**Routing:**  
**Time Airborne:**  
**ETA:**  
**Total Flight Time:**  

**Dispatch/AFA #:**  
*(Please note below the departure and arrival time for each stop on the flight route.)*

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</tr>
</tbody>
</table>

**Remarks:** Confidential  
**Conf #:** 255468  
**MT:** 4575055  
**Arr:** 11AM - TZ  

**DISPATCHER:** [Signature]
## AIR SERVICES - AIR AMBULANCE REPORT

**Priority:** Critical  
**Emergent:**  
**Urgent:**  
**Referred Care:**  
**Wait List:**

**Authorization Number:** 11377  
**Out-Of-Prov, Physician On-Call Authorized:**

**Wait List:** [ ] Yes  [ ] No  
**Shared Flight:** [ ] Yes  [ ] No

**Additional GAS #s for Shared Flight:**

**Aircraft #1**  
- **Reg:** AGF  
- **Company:** GAL  
- **Crew Notification Time:** 1900  
- **Date of Trip:** 14-10-23  
- **Routing:** YT-HZ, HZ-IT  
- **Time Airborne:** 2015  
- **ETA:** 2215  
- **Total Flight Time:** 2.0  
- **Dispatch/AFA #:** 50637/69971  
(Please note below the departure and arrival time for each stop on the flight route.)

**Dep:** YT  @ 2015  
**Arr:** HZ  @ 2215  
**L:** Dep  @ 2310  
**L:** Arr  @ 0440  
**L:** Dep  @ 0125

**Aircraft #2**  
- **Reg:**  
- **Company:**  
- **Crew Notification Time:**  
- **Date of Trip:**  
- **Routing:**  
- **Time Airborne:**  
- **ETA:**  
- **Total Flight Time:**

**Dispatch/AFA #:**  
(Please note below the departure and arrival time for each stop on the flight route.)

**Dep:**  
**Arr:**  
**L:** Dep  
**L:** Arr  
**L:** Dep  
**L:** Arr  
**L:** Dep

**Remarks:**  
Victoria General  
14-10-23 02:20

**DISPATCHER:**

---
**AIR SERVICES - AIR AMBULANCE REPORT**

- **Priority:** Critical
- **Out-Of-Prov. Physician-On-Call Authorized:** Yes

**Authorization Number:** 1420

**Wait List:** Yes

**Shared Flight:** No

**Additional GAS #s for Shared Flight:**

**Aircraft #1**
- **Reg:** ABF
- **Company:** PAL
- **Crew Notification Time:** 1400
- **Date of Trip:** 14-11-10
- **Routing:** YT - UL - TZ - YT
- **Time Airborne:**
- **ETA:**
- **Total Flight Time:** 7.4

**Dispatch/AFA #:** S 0706169037

(Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
<th>L Arr</th>
<th>L Ul</th>
<th>L Dep</th>
<th>L Arr</th>
<th>L TZ</th>
<th>L Dep</th>
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<th>L TZ</th>
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<th>L Arr</th>
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<tbody>
<tr>
<td>YT</td>
<td>0800</td>
<td>UL</td>
<td>1113</td>
<td>1205</td>
<td>L</td>
<td>1310</td>
<td>L</td>
<td>1430</td>
<td>L</td>
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</tbody>
</table>

**Aircraft #2**
- **Reg:**
- **Company:**
- **Crew Notification Time:**
- **Date of Trip:**
- **Routing:**
- **Time Airborne:**
- **ETA:**
- **Total Flight Time:**

**Dispatch/AFA #:**

(Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
<th>L Arr</th>
<th>L Ul</th>
<th>L Dep</th>
<th>L Arr</th>
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</table>

**Remarks:**
- **Toronto General**
- **MT #:** 4626213-
- **10 Eaton South**
- **Conf #:** 284380

**DISPATCHER:**

**Company Invoice #:**

**Health Ref #:**

**Bill #:**
# AIR SERVICES - AIR AMBULANCE REPORT

**Priority:** Critical  Emergent  Urgent  Referred Care  Wait List  

**Authorization Number:** 11520  Out-Of-Provence, Physician-On-Call Authorized  

---

**Wait List:** [ ] Yes  [ ] No  
**Shared Flight:** [ ] Yes  [ ] No  

---

**Additional GAS #s for Shared Flight:**  

**Aircraft #1 Reg:** ABF  **Company:** PAL  **Crew Notification Time:** 0700  **Date of Trip:** 14-11-21  
**Routing:** YT - T2 - YT  **Time Airborne:** 0820  **ETA:** 1218  **Total Flight Time:** 7.0  

**Dispatch/AFA #:** 5073B / 69069  
*(Please note below the departure and arrival time for each stop on the flight route)*  

<table>
<thead>
<tr>
<th>Dep</th>
<th>YT @ D800</th>
<th>L</th>
<th>Arr</th>
<th>TZ @ 1218</th>
<th>L</th>
<th>Dep</th>
<th>TZ @ 1533</th>
<th>L</th>
<th>Arr</th>
<th>YT @ 1836</th>
<th>L</th>
<th>Dep</th>
<th>YT @ 2348</th>
<th>L</th>
<th>Arr</th>
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<tr>
<td></td>
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</table>

**Aircraft #2 Reg:**  
**Company:**  
**Crew Notification Time:**  
**Date of Trip:**  

**Routing:**  
**Time Airborne:**  
**ETA:**  
**Total Flight Time:**  

**Dispatch/AFA #:**  
*(Please note below the departure and arrival time for each stop on the flight route)*  

<table>
<thead>
<tr>
<th>Dep</th>
<th>YT @ D800</th>
<th>L</th>
<th>Arr</th>
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<th>L</th>
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<th>YT @ 2348</th>
<th>L</th>
<th>Arr</th>
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</tbody>
</table>

**Remarks:** Toronto Sick Kids  
**MT #:** 463 7605  
**ETA:** 1545 2  
**Conf:** 254 183  

**DISPATCHER:** Z. Reade  

---

**FOR ACCOUNTING PURPOSES ONLY**  
**Company:**  
**Invoice #:**  
**HST:**  
**Invoice #:**
### AIR SERVICES - AIR AMBULANCE REPORT

**Authorization Number:** 11540  
Out-Of-Prov. Physician-On-Call Authorized

<table>
<thead>
<tr>
<th>Priority:</th>
<th>Critical</th>
<th>Emergent</th>
<th>Urgent</th>
<th>Referred Care</th>
<th>Wait List</th>
</tr>
</thead>
</table>

**Wait List:** [ ] Yes  [ ] No  
**Shared Flight:** [ ] Yes  [ ] No

**Additional GAS #s for Shared Flight:** 13005

**Aircraft # 1 Reg:** AAF  
**Company:**  
**Crew Notification Time:**  
**Date of Trip:** Nov 26/14

**Routing:** YT - HZ - YT  
**Time Airborne:** 0900 ETA: 1111  
**Total Flight Time:** 3:6

**Dispatch/AFA #:** 50754 / 69085

(Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
<th>YT @ 0900</th>
<th>L Arr</th>
<th>HZ @ 111</th>
<th>L Dep</th>
<th>HZ @ 1320</th>
<th>Arr</th>
<th>YT @ 1445</th>
<th>L Dep</th>
<th>L Arr</th>
</tr>
</thead>
</table>

**Aircraft # 2 Reg:**  
**Company:**  
**Crew Notification Time:**  
**Date of Trip:**

**Routing:**  
**Time Airborne:**  
**ETA:**  
**Total Flight Time:**

**Dispatch/AFA #:**

(Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
<th>YT</th>
<th>L Arr</th>
<th>L Dep</th>
<th>L Arr</th>
<th>L Dep</th>
<th>L Arr</th>
</tr>
</thead>
</table>

**Remarks:**  

**Remarks:**  

O800  2 hours

**DISPATCHER:**

---

FOR ACCOUNTING PURPOSES ONLY:

Company Invoice #:  
Reference #:  
Purchase Order #:  
HST:  
Health Board Invoice #:  
HST Invoice #:
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: 11641
Out-Of-Province Physician On-Call Authorized

Wait List: Yes Shared Flight: No Additional GAS #s for Shared Flight:

Aircraft #1 Reg: BAF Company: Pal Crew Notification Time: 0700 Date of Trip: 14-11-29

Dispatch/AIDS #: 50769/69090
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 14:16 L Arr TZ @ 18:12 L Dep TZ @ 21:00 L Arr YT @ 05:00 L Dep L Arr

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AIDS #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks: Bob Carl #308228 m± 46+1050
2145 11045 Local

DISPATCHER: [Signature]

[Space for Additional Information]
AIR SERVICES – AIR AMBULANCE REPORT

Authorization Number: 11707  Out-Of-Prov, Physician On Call Authorized

Wait List [ ] Yes [ ] No  Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight

Aircraft #1 Reg: ABF  Company: PAL  Crew Notification Time: 1:00  Date of Trip: 14/12/24
Dispatch/AFA #: S-0861 169189
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @1425 L Arr SS @ 1445  L Dep SS @ 1700  L Arr YT @ 1830 L Dep L Arr L
Art @ L Dep @ L Arr @ L Dep @ L Arr @ L

Aircraft #2 Reg:  Company:  Crew Notification Time:  Date of Trip:
Routing:  Time Airborne:  ETA:  Total Flight Time:

Dispatch/AFA #:  (Please note below the departure and arrival time for each stop on the flight route.)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L
Art @ L Dep @ L Arr @ L Dep @ L Arr @ L

Remarks: 1-506-648-7000
3J Regional Hosp

DISPATCHER: [Signature]

Company Invoice #  Health Board Invoice #  Medical Provider Invoice #  Agency Invoice #
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical  Emergent  Urgent  Referred Care  Wait List

Authorization Number: 31-CL 17-146  Out-Of-Prov Inc, Physician On Call Authorized

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: AOE  Company: PAL  Crew Notification Time: 11:30  Date of Trip: 15-01-21
Dispatch/AFA #: 50953 / 69755
(Please note below the departure and arrival time for each stop on the flight route)

Dep. 11:33  L Arr. 16:45  L Dep. 17:50  L Arr. 18:02  L Dep. 18:02

Aircraft #2 Reg:  Company:  Crew Notification Time:  Date of Trip:
Routing:  Time Airborne:  ETA:  Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route)


Remarks: ETA YR 2015 2  AUDIT # T 15-01-21-08

Dispatcher: [Signature]
AIR SERVICES – AIR AMBULANCE REPORT

Authorization Number: 1177
Out-Of-Province Physician-On-Call Authorized

Wait List: [ ] Yes [ ] No
Shared Flight: [ ] Yes [ ] No

Additional GAS #s for Shared Flight:
13720 / 13777

Aircraft #1 Reg: Al, Company: PAL
Crew Notification Time: 0700
Date of Trip: 15-02-07

Dispatch/AFA #: 51012 / 67407
(For note below the departure and arrival time for each stop on the flight route)

Dep JT @ 08:55 L Arr HZ @ 10:21 L Dep HZ @ 10:35 L Arr JT @ 11:33 L Dep JT @ 13:50 L
Arr JT @ 13:45 L Dep JT @ 13:50 L Arr JT @ 14:00 L

Aircraft #2 Reg: Company: , Crew Notification Time: , Date of Trip: 
Routing: , Time Airborne: , ETA: , Total Flight Time: 

Dispatch/AFA #: 
(For note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @
Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks: With 08:30 JT-HZ

DISPATCHER: E. Russell

FOR ACCOUNTING PURPOSES ONLY

Company Invoices: 
Invoice Number: 
Amount: 
Health Board Invoices: 
Invoice #: 

116
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: 12085 Out-Of-Province Physician-On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #’s for Shared Flight:

Aircraft #1 Reg: AEF Company: PAL Crew Notification Time: 0700 Date of Trip: 15-03-02
Routing: UT-12-UT Time Airborne: 0900 ETA 1300 Total Flight Time: 4.5

Dispatch/AFA #: S.109616890
(Please note below the departure and arrival time for each stop on the flight route.)

Dep: UT @ 0900 L Arr: UT @ 1300 L Dep: UT @ 1735 L Arr: UT @ 1735

Aircraft #2 Reg: Company Crew Notification Time Date of Trip:
Routing: Time Airborne ETA Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep: Arr: L Dep: L Arr: L Dep: L Arr: L Dep: L Arr:

Remarks: [Redacted] (9th Cardiac Care Floor)

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice # Amount Date

HST: Health Board Invoiced Invoice #
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical ✓ Emergent Urgent Referred Care Wait List

Authorization Number: 12275 Out-Of-Prov. Physician-On-Call Authorized

Wait List: Yes No Shared Flight: Yes No

Additional GAS #s for Shared Flight: 13578

Aircraft #1 Reg: ABE Company: PAL Crew Notification Time: 0740 Date of Trip: 15-04-01

Dispatch/AFA #: I-00001 70000
(Please note below the departure and arrival time for each stop on the flight route)

Dep YT @ 1050 L Arr TZ @ 1420 L Dep TZ @ 1610 L Arr YT @ 1945 L Dep YT @ 2140

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks: NT# 4765532 Conf# 8252P
s.40(18) Sick KID(s) W/IN 0400 Request a Transfer Unit

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY:
Company Invoice #: Amount: Hourly Rate:
HST #: Health Board Invoices: Invoice #:
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical  Emergent  Urgent  Referred Care  Wait List

Authorization Number: HCL 12777'  Out-Of-Province, Physician-On-Call Authorized

Wait List [ ]Yes  [ ]No  Shared Flight [ ]Yes  [ ]No

Additional GAS #s for Shared Flight: 13577

Aircraft #1 Reg: ALP  Company: MAL  Crew Notification Time: 0900  Date of Trip: 15-04-01
Routing: YT-T2-TF  Time Airborne:  ETA: Total Flight Time: 

Dispatch/AFA #: T0001/170 000
(Please note below the departure and arrival time for each stop on the flight route)

Dep  L Arr  L: Dep  L: Arr  L: Dep  L: Arr  L: Dep  L: Arr
Arr  L: Dep  L: Arr  L: Dep  L: Arr  L: Dep  L: Arr

Aircraft #2 Reg:  Company:  Crew Notification Time:  Date of Trip:
Routing:  Time Airborne:  ETA: Total Flight Time:

Dispatch/AFA #: 
(Please note below the departure and arrival time for each stop on the flight route)

Dep  L Arr  L: Dep  L: Arr  L: Dep  L: Arr  L: Dep  L: Arr
Arr  L: Dep  L: Arr  L: Dep  L: Arr  L: Dep  L: Arr

Remarks: 10 Easton South  Con't 825 36

Toronto General

DISPATCHER: Z. Rameen
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: 6610383 Out-Of-Provence, Physician-On-Call Authorized

Wait List [ ] Yes [X] No Shared Flight [ ] Yes [X] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: ABC Company: 991 Crew Notification Time: Date of Trip: 15-04-20
Routing: Y1-T2-Y1 Time Airborne: 0900 ETA: 1957 Total Flight Time: 10

Dispatch/AFA #: 100 79 100 96
(Please note below the departure and arrival time for each stop on the flight route.)

Dep: Y1 @ 0900 L: Arr: T2 @ 1257 L: Dep: T2 @ 1315 L: Arr: Y1 @ 1925 L: Dep: @ L: Arr: @ L:

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep: @ L: Arr: @ L: Dep: @ L: Arr: @ L: Dep: @ L: Arr: @ L:

Arr: @ L: Arr: @ L: Dep: @ L: Arr: @ L: Dep: @ L: Arr: @ L:

Remarks: 11/16 03 28 Comp: 9916 ETA: 1535Z

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice: 1330.00 Total Amount Due: 1330.00

HST: 250.00 Health Board Invoiced: 1080.00

134
AIR SERVICES - AIR AMBULANCE REPORT

Authorization Number: HCL 12408  Out-Of-Provience, Physician-On-Call Authorized

Priority: Critical  Emergent  Urgent  Referred Care  Wait List

Wall List [ ] Yes [X]  Shared Flight [ ] Yes [X]

Additional GAS #’s for Shared Flight:

Aircraft # 1 Reg:  ABC  Company:  PCL  Crew Notification Time:  Date of Trip: 15-01-26
Routing: Y1-T2-Y1  Time Airborne: 1000  ETA: 1309  Total Flight Time: 7:09

Dispatch/AFA #: 760077/10119

(Please note below the departure and arrival time for each stop on the flight route.)

Dep Y1 1000  L Arr T2 1309  L Dep T2 1445  L Arr GT 1851  L Dep GT 1655
Art Y1 1925  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr

Aircraft # 2 Reg:  Company:  Crew Notification Time:  Date of Trip:
Routing:  Time Airborne:  ETA:  Total Flight Time:

Dispatch/AFA #:

(Please note below the departure and arrival time for each stop on the flight route.)

Dep  L Arr  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr
Art  L Dep  L Arr  L Dep  L Arr  L Dep  L Arr

Remarks: MTU 789609  REPT# 104537  LAND 404 FOR EYES DUE 1-11 WEATHER

DISPATCHER: [Signature]
AIR SERVICES – AIR AMBULANCE REPORT

Authorization Number: 12486

Priority: Critical Emergent Urgent Referred Care Wait List

Wait List [ ] Yes [ ] No [ ] Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight

Aircraft #1 Reg: ABF Company: PAL Crew Notification Time: 0700 Date of Trip: 15-05-09
Dispatch/AFA #: T-0129 170151
(Please note below the departure and arrival time for each stop on the flight route)

Dep: UT @ 0830 L Arr: TZ @ 1207 L Dep: TZ @ 1650 L Arr: UT @ 1950 L Dep: @ L Arr: @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:
Disp: Dispatch/AFA #: 170151
(Please note below the departure and arrival time for each stop on the flight route)

Dep: @ L Arr: @ L Dep: @ L Arr: @ L Dep: @ L Arr: @

Remarks: 01/19/10

DISPATCHER: [Signature]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate:
HST: Health Board Invoiced: Invoice #:
AIR SERVICES - AIR AMBULANCE REPORT

Authorization Number: 12060 Out-Of-Prov. Physician-On-Call Authorized

Priority: Critical Emergent Urgent Referred Care Wait List

Wait List: [ ] Yes [ ] No  Shared Flight: [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: ABF Company: PAL Crew Notification Time: 0000 Date of Trip: 15-05-25
Routing: YT-TZ-YT Time Airborne: 0155 ETA: 1244 Total Flight Time: 7.0

Dispatch/FAA #: I-0180170199
(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT @ 0155 L Arr T2 @ 1244 L Dep T2 @ 1540 L Arr YT @ 1634 L Dep YT @
Arr YT @ L Dep YT @ L Arr YT @ L Dep @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing:

Time Airborne: ETA: Total Flight Time:

Dispatch/FAA #: (Please note below the departure and arrival time for each stop on the flight route.)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @
Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @

Remarks: MT #: 481 7811 TC ETA 13:10 Toronto 1315-74

COMPANY: [Blank]

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: Hourly Rate:

HST: Health Board Invoiced: Invoice #:
**AIR SERVICES – AIR AMBULANCE REPORT**

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<tr>
<th>Priority:</th>
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<th>Urgent</th>
<th>Referred Care</th>
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<tr>
<td>Authorization Number:</td>
<td>12548</td>
<td>Out-Of-Prov. Physician-On-Call Authorized</td>
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<table>
<thead>
<tr>
<th>Wait List</th>
<th>Yes</th>
<th>No</th>
<th>Shared Flight</th>
<th>Yes</th>
<th>1/46</th>
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</thead>
</table>

Additional GAS #'s for Shared Flight:

Aircraft #1 Reg: ABF | Company: PAC | Crew Notification Time: 06:30 | Date of Trip: 15-06-20 |
Dispatch/AFA #: T-O191 70360 |
(Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
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<th>09:55</th>
<th>L</th>
<th>Arr</th>
<th>TZ</th>
<th>13:47</th>
<th>L</th>
<th>Dep</th>
<th>TZ</th>
<th>09:55</th>
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<td>Arr</td>
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Aircraft #2 Reg: Company | Crew Notification Time | Date of Trip: |
Routing: | Time Airborne | ETA: | Total Flight Time: |
Dispatch/AFA #: |
(Please note below the departure and arrival time for each stop on the flight route.)

<table>
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<td></td>
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<td>L</td>
<td>Arr</td>
</tr>
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</table>

Remarks: MT # 4821425: 8am departure - PAC advanced.
ETA TZ 11:30Z | Cont # 802-695 | S.40(1) | 12:50 | TZ-TZ |

**DISPATCHER:**

---

**FOR ACCOUNTING PURPOSES ONLY**

Company Invoice #: | Amount: | Hourly Rate: |
|-------------------|---------|-------------|
HST: | Health Board Invoiced: | Invoice #: |
AIR SERVICES - AIR AMBULANCE REPORT

Authorization Number: HCR12797 Out-Of-Provence, Physician-On-Call Authorized

Priority: Critical / Emergent Urgent Referred Care Wait List

Wait List: Yes / No Shared Flight: Yes / No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg. ABF Company: PM Crew Notification Time: 0730 Date of Trip: 15-07-05
Routing: YT-TZ-YT Time Airborne: 0905 ETA: 1852 Total Flight Time: 11

Dispatch/AFA #: TD315/70473

(Please note below the departure and arrival time for each stop on the flight route.)

Dep YT 0905 L Arr TZ @ 1252 L Dep TZ @ 1652 L Arr YT @ 1830 L Dep L Arr @

Aircraft #2 Reg. Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: TD315/70473

(Please note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @

Remarks: MFT Req'd Win @ 0400

DISPATCHER:

FOR ACCOUNTING PURPOSES ONLY

Company Invoice # Amount: Hourly Rate:

HST: Health Board Invoiced: Invoice #: 147
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical  Emergent  Urgent  Referred Care  Wait List

Authorization Number: KE-1297  Out-Of-Province, Physician-On-Call Authorized

Wait List [ ] Yes  [ ] No  Shared Flight [ ] Yes  [ ] No

Additional GAS #s for Shared Flight:

Aircraft # 1 Reg: ABF  Company: PAL  Crew Notification Time: 00:15  Date of Trip: 2015-07-25

Dispatch/AFA #: T0377/70536
(Please note below the departure and arrival time for each stop on the flight route)

Dep. VT 0110  Arr. DF 0158  L. Dep. HZ 0412  L. Arr. HZ 0534  L. Dep. VT 0641

Aircraft # 2 Reg: Company:  Crew Notification Time: Date of Trip:
Routing:  Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route)


Remarks: Weather in VT. Amb. HZ # 1388-346-999

DISPATCHER: [Signature]

[FOR ACCOUNTING PURPOSES ONLY]

Company Involved:  Amount:

Rate:  Invoice #:

Health Board Involved:  Hospital:

148
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: HEC-12510 Out-of-Province, Physician-On-Call Authorized

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: ABC Company: PAL Crew Notification Time: 7:00 AM Date of Trip: 04/02/20

Dispatch/AFA #: TOY14/7057A
(Please note below the departure and arrival time for each stop on the flight route)

Dep. YT @ 11:50 L. Arr. TZ @ 15:51 L. Dep. TZ @ 18:35 L. Arr. YT @ 21:39 L. Dep. @ L.
Arr. @ L. Dep. @ L. Arr. @ L. Dep. @ L. Arr. @ L. Dep. @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #:
(Please note below the departure and arrival time for each stop on the flight route)

Dep. @ L. Arr. @ L. Dep. @ L. Arr. @ L. Dep. @ L. Arr. @ L. Dep. @
Arr. @ L. Dep. @ L. Arr. @ L. Dep. @ L. Arr. @ L. Dep. @

Remarks: 9:30 AM, wheeled up on 08th E. ($750.00) M&S WLT Team # 4591421

DISPATCHER: [Signature]

For accounting purposes only

Company Invoiced: $18,302 ETA

Health Board Invoiced: $18,302

149
AIR SERVICES – AIR AMBULANCE REPORT

Authorization Number: 13181 Out-Of Province, Physician-On-Call Authorized

Priority: Critical  Emergent  Urgent  Referred Care  Wait List

Wait List: [ ] Yes  [ ] No  Shared Flight: [ ] Yes  [ ] No

Additional GAS #s for Shared Flight: 14250

Aircraft #1 Reg: A8F  Company: PAL  Crew Notification Time: 1727  Date of Trip: 15-07-24

Dispatch/AFA #: 70571 70746

(Please note below the departure and arrival time for each stop on the flight route)

Dep: YT @ 20:45  L: Dep: HZ @ 22:40  L: Arr: VR @ 01:00  L: Arr: YR @ 02:45  L: Dep: YR @ 03:15

Aircraft #2 Reg:  Company:  Crew Notification Time:  Date of Trip:
Routing:  Time Airborne:  ETA:  Total Flight Time:

Dispatch/AFA #:  

(Please note below the departure and arrival time for each stop on the flight route)

Dep:  L: Arr:  L: Dep:  L: Arr:  L: Dep:  L: Arr:
Arr:  L: Dep:  L: Arr:  L: Dep:  L: Arr:

Remarks: QE  S.40(1)

1-817-746-9999

DISPATCHER: [Signature]

[For Accounting Purposes Only]

Company Invoice #:  Amount:  Hourly Rate: 
HST:  Health Board Invoiced:  Invoice #: 

New ETA: 22:20
AIR SERVICES - AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: 13180 Out-Of-Province Physician On-Call Authorized

Wait List: Yes No Shared Flight: Yes No

Additional GAS #s for Shared Flight: 14268

Aircraft #1 Reg: AEF Company: GVR Crew Notification Time: 1727 Date of Trip: 15-05-24/25

Routing: YT H2 4N YT Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: T0571/70741

(Please note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:

Routing: Time Airborne: ETA: Total Flight Time:

Dispatch/AFA #: T0571/70741

(Please note below the departure and arrival time for each stop on the flight route)

Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @ L Arr @ L Dep @

Remarks:

DISPATCHER:

FOR ACCOUNTING PURPOSES ONLY

Company Invoice #: Amount: $200.00 Hourly Rate: HST: Health Board Invoice #:
AIR SERVICES – AIR AMBULANCE REPORT

Priority: Critical Emergent Urgent Referred Care Wait List

Authorization Number: 1372xx Out-Of-Prov. Physician-On-Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: _A_B_C_D_ Company: _P_A_L_ Crew Notification Time: 20:72 Date of Trip: 15-05-24

Dispatch/AFAS #: _T0564_ 70755
(Please note below the departure and arrival time for each stop on the flight route.)

Dep. Y1 @ 21:45 L: Dep. Y1 @ 21:45 L: Arr. Y2 @ 23:20 L: Dep. Y2 @ 00:45 L: Arr. H2 @ 03:54 L: Dep. H2 @ 05:00 L: Arr. H1 @ 06:14

Aircraft #2 Reg: _E_F_G_H_ Company: _J_K_L_M_ Crew Notification Time: _N_O_P_Q_ Date of Trip: _R_S_T_U_
Routing: _V_W_X_Y_ Time Airborne: _Z_A_B_C_ ETA: _D_E_F_G_ Total Flight Time: _H_I_J_K_

Dispatch/AFAS #: _L_M_N_O_ (Please note below the departure and arrival time for each stop on the flight route.)

Dep. _L_ @ _M_ L: Dep. _N_ @ _O_ L: Arr. _P_ @ _Q_ L: Dep. _R_ @ _S_ L: Arr. _T_ @ _U_ L: Dep. _V_ @ _W_ L: Arr. _X_ @ _Y_

Remarks:

DISPATCHER: _Zane_
AIR SERVICES - AIR AMBULANCE REPORT

<table>
<thead>
<tr>
<th>Priority: Critical</th>
<th>Emergent</th>
<th>Urgent</th>
<th>Referred Care</th>
<th>Wait List</th>
</tr>
</thead>
</table>

Authorization Number: HCC13236
Out Of Service. Received On Call Authorized

Wait List [ ] Yes [ ] No Shared Flight [ ] Yes [ ] No

Additional GAS #s for Shared Flight:

Aircraft #1 Reg: MGF Company: Pam Crew Notification Time: 0245 Date of Trip: 15-08-10
Routing: YT-HZ-YT Time Airborne: 2335 ETA: 0125 Total Flight Time: 3.3
Dispatch/AFA #: T061770786
(Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
<th>YT @ 2335</th>
<th>L Arr</th>
<th>HZ @ 0125</th>
<th>L Dep</th>
<th>HZ @ 0210</th>
<th>L Arr</th>
<th>YT @ 0310</th>
<th>L Dep</th>
<th>HZ @ 0330</th>
<th>L Arr</th>
</tr>
</thead>
</table>

Aircraft #2 Reg: Company: Crew Notification Time: Date of Trip:
Routing: Time Airborne: ETA: Total Flight Time:
Dispatch/AFA #: (Please note below the departure and arrival time for each stop on the flight route.)

<table>
<thead>
<tr>
<th>Dep</th>
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<th>L Arr</th>
<th>L Dep</th>
<th>L Arr</th>
<th>L Dep</th>
</tr>
</thead>
</table>

Arr | L | L: Dep | L Arr | L Dep | L Arr |

Remarks:

DISPATCHER:

FOR ACCOUNTING PURPOSES ONLY

Company Invoice

[Signature]

162
Re: Government's Air Ambulance Requirements

This refers to your letter to me of August 4, 2011. Your letter refers to government's Air Ambulance requirements for the next year and secondly, discussions concerning a five-year strategy for the provision of Air Ambulance services.

I am sure you can appreciate that meaningful discussion on this matter must include participation of the Department of Health and Community Services. In consideration of this, officials have been undertaking appropriate actions to facilitate further action on this matter.

I am at a loss, therefore to learn per your email to me of August 23, 2011 of your "intention to discontinue the process of dialogue and communication" with this department.

Given this is your position, I regret that this concludes this matter with you. Please note, however, that I remain available to discuss other issues that pertain directly to the Department of Transportation and Works.

Sincerely,

TOM HEDDERSON, MHA
Harbour Main District
Minister

cc: Minister Derrick Dalley
    Minister Jerome Kennedy

P.O. Box 8700, St. John's, NL, Canada A1B 4J8 1709.729.3878 1709.729.4285
MEETING NOTES
- Leigh
- Patriots
- Sean in last night
- Sean! Out tonight

- Getting answers @K waiting as long as...
- Very controversial issue.
- Nov.
- 2014.

Hornets Next Adapted? → Access

⇒ Smart Next
⇒ Against Public Tending Act.
⇒ Going to GPA
⇒ Going to GPA

⇒ 4-5 years ago = containment
⇒ Agent is who's agenda is it
⇒ Everything raised & broken up.
Bruch of leg went into a sprain.

Something to your attention.

Dec 22, 2012


March 2013 repaired?

May 1, 2015 - In Place.

Call these together for discussion.

Resubmit.

Govt Air Service - 27 yrs.
Call from EVAS Air  
December 3, 2015  
3:56 pm

- Going to be requesting full audit of awarding of RFP for in-province Air Ambulance.
- Need to pull back the onion going back to October 2013. Need deep dive, root cause analysis.
- No value in getting together tomorrow.
- There has been consistent inappropriateness.
- Will argue for what is fair, just and right.
- Important how we improve service for the province.
- Waiting until new Minister is in place.
- Better to email or phone him, rather than fax.
- Has already met with Patricia Hearn and Leigh Puddister.
- There was no RFP reference number in the letter received.

Taped taken by:
[Signature]
Dec 14, 2015
340pm

Call from [Redacted]  

- [Redacted] said [Redacted] wanted to talk about a couple of things.
- [Redacted] is looking for a response to his December 3, 2015 letter. I indicated I had understood from DM that [Redacted] had filed a formal complaint with GPA. [Redacted] confirmed this. But he indicated [Redacted] still wanted a response to [Redacted] letter. I indicated that a response will be forthcoming.
- [Redacted] indicated that Dr. Haggie is the new Minister and a very experienced and qualified person as previous head of CMA and NLMA. I indicated he was representing Gander; [Redacted] indicated this is bonus.
- [Redacted] indicated he would be meeting me in an in-person meeting very soon.

Heather Hanrahan

Note: following up with GPA to understand nature of the complaint and what can be acknowledged in response letter to [Redacted]
Meeting Note

Department of Business, Tourism, Culture and Rural Development
Exploits Valley Air Services (EVAS) and Air Labrador
January 26, 2016
Northern Lights Conference, Ottawa, Ontario

Attendees: Premier Ball
Exploits Valley Air Services.
Air Labrador

Purpose of Meeting:

of Exploits Valley Air Services (EVAS) requested a meeting with Premier
Ball to discuss intra provincial air services in Newfoundland and Labrador.

Background:

- Air service is vital to the people and economy of Newfoundland and Labrador (NL). Due to its
geographic location, economic drivers, and high yielding air ticket pricing, the province has
considerable aircraft seat capacity. There are in excess of three million seats available annually (total
inbound, outbound and within the province). This comprises of approximately 75% inter provincial,
15% intra provincial and 10% international.

- EVAS is a NL aviation services company based in Gander. EVAS provides a variety of services,
including flight training, schedule and charter air carrier service, and aircraft maintenance. EVAS is a
certified service center for Cessna Aircraft. Most notably, EVAS provides, on contract basis, air
carrier service throughout Atlantic Canada, as part of the Air Canada Express network.

- All of the major Canadian air carriers provide scheduled air service to the province. With the
exception of Air Canada’s St. John’s to Goose Bay route, scheduled intra provincial travel is provided
by three provincial based air carriers, Provincial Airlines (PAL), EVAS and Air Labrador. Approximate passenger percentages per carrier for 2015 are PAL 56%, AC/EVAS 30% and Air
Labrador 14%.

- A large portion of both PAL and EVAS’s passenger movement is between the island and Labrador.
While both air carriers provide frequent air service to Wabush and Goose Bay, only PAL and Air
Labrador serve the Labrador coastal communities. Only PAL serves Churchill Falls, which it does
from Wabush and Goose Bay (twice daily Mon- Friday and once on Sundays).

- Passengers travelling to work at Muskrat Falls are flying into Goose Bay via the three provincial air
carriers on both a scheduled or chartered basis. There are additional charter air carriers from other
provinces flying into Goose Bay for Muskrat Falls construction purposes.

- During fiscal year 2011, the province provided funding support to EVAS in the amount of $263,625.
over a three year period, towards the development of a Gander—Goose Bay route. The funding was
provided through the Airline Route Promotion and Advertising Rebate component of the Air Access
Development Program. Due to budget restraint measures, as a result of a government wide internal
core mandate review, funding support was withdrawn from the third year (2013) of the initiative.

- During fiscal year 2013, the Government Purchasing Agency (GPA) issued a Request for Proposal for
the provision of government employee air travel for both inter provincial and intra provincial air
routes. The inter provincial component was not awarded; however the intra provincial component was awarded to PAL. After the award notification, Air Canada raised concern that the intra provincial contract award may negatively impact Air Canada's St. John's – Goose Bay flight and all intra provincial air routes served by EVAS.

- Potential air service to Fogo Island has been discussed since the early days of the Shorefast Foundation's extensive tourism initiative on Fogo Island, including the Fogo Island Inn. There was speculation that EVAS would serve Fogo Island on a scheduled charter basis. This has not occurred, and it is unknown whether relevant discussions between Shorefast Foundation and EVAS are occurring.

- For provincial air ambulance purposes the provincial government has two of its own aircraft. One aircraft is based in Goose Bay the other in St. John's. This is complemented by a supplementary air ambulance service agreement with PAL. The Department of Health and Community Services (HCS) has had such a supplementary agreement with PAL since 2010. Under the agreement PAL provides a stand by aircraft, flight crew, aircraft handling and aircraft hangar. In September 2015 HCS signed with PAL a two year contract (with an option for the third year) to extend the provision of supplementary air ambulance aircraft. EVAS and Air Labrador have expressed concern over the RFP evaluation and award process that led to this contract. Refer to the associated HCS Information Note on the Air Ambulance Aircraft and Aviation Services RFP.

- HCS continues to request quotes from EVAS and Air Labrador when short term supplemental air ambulance services are required.

- Officials from the Department of Labrador and Aboriginal Affairs inform that [Redacted] Air Labrador may be joining [Redacted] at the meeting with the Premier. [Redacted]

Agenda item #1

- [Redacted] may wish to discuss future contracts for the HCS air ambulance service. [Redacted]

Analysis

- The current contract for supplementary air ambulatory services is due to expire on Aug 31, 2017. There are provisions for an optional one year extension, at the discretion of the Department of Health and Community Services. The absence of available hangar space in St. John’s presents a challenge for EVAS should they wish to bid on a future contract. [Redacted] may solicit access to the Department of Transportation and Works hangar at the St. John’s airport (currently 60% leased to PAL). EVAS also contacted the Government Purchasing Agency (GPA) requesting an investigation of the Request for Proposal (RFP) process, as it relates to the above contract, in late November 2015 which was followed by a formal request in January 2016. GPA has held a preliminary meeting with the Department of Health and Community Services and is gathering the RFP documentation for review.

- Labrador Grenfell Health (LGH) operates Skedevac (scheduled medical transport) flights and Medevac (emergency medical transport) flights to service the communities of coastal Labrador. There are two routes that operate three day a week: one route services the coastal communities north of HV-GB and the second route services the coastal communities between HV-GB and St. Anthony. Medevacs are flown by the same Skedevac aircraft as required. Air Labrador operated the Skedevac/Medevac service until December 31, 2015. In November 2015 LGH tendered the Skedevac/Medevac service for two years with an option for a third year. There were two bidders Air Labrador and INNU Mikun Airlines (Owned by the Innu people but operated by PAL). INNU Mikun
won the tender and started operations on January 1, 2016. Estimated total cost of the contract is $3.5 million.

Potential Speaking Points

- The Provincial Government is aware of your concerns respecting the RFP process regarding air ambulance services. It is of critical importance that we have a fair and open process in the procurement of government services.

- The Department of Health and Community Services advises they have discussed the outcomes of the RFP process, have accepted meeting invitations and are responding to all questions posed.

- HCS continues to request quotes from EVAS and Air Labrador when short term supplemental air ambulance services are required.


Ministerial approval: Received from Hon. Christopher Mitchelmore

January 26, 2016
Quentin

DM → yes, what to me?

→ long history

→ day after day

→ one more next week

→ PAI - can think
  - later $1
- Air Craft
- Bev's Background
- Lot of questions
- Delay

W: G -> Not have credibility
    -> Lessons since 2012
    ->

Bev
    -> No hesitate to meet
    -> Wanted answers to questions
    -> Gov't process is slow
    -> Consultant Q&A
    -> Been through

4/6/2016
2013 B. Cooper

- Discuss
- Correspondence
- The Print Media
- Highs & Lows
- No Transition - Questions present to respond

Letter unsuccessful Nov

- Due 21 => ND + H
  ↓
- Attippa
  - Health => Jan R: Clarify or Questions
  - Attippa => Jan 25 week ago

- Meet with WN

- June Months

- Pass with Company: Phone: 27

- Passionate Company: Phone: 200
- Un Provinc E 300 → CAL
  contract → scheduling
  loop hole

- Williams
  Administrator

- Most difficulty Dept.
  Try to deal → alleged confidential
  → not confidential
  →沣民ism to CAL

- Senior Adviser, VP CAL

Purpose of Questions we Ask
- Aircraft piece
- Total Mess
- What has gone on here
- Aircraft can't meet significant components
- Retain in Tender
False -> info based on Tender

- Consulted says Tender issues including
goa into the Community

- Aircraft can't go in threat. top

Fitch Report

Is why

Maintain -> AMT is installed? Low scores in Assumptions

Is going into top 10 % and a Criteria

As PTL

Decision Making -> numbers tainted

Retention -> iso & original control

Can't go back into puturity
- Need to meet a mini-A
- Required aircraft can't make
- One PAL Citation J
- EVAES → Ten or utter
- "Second"

IF PAL goes down

5. Back up

1st Dispatch → PAL

Leigh/Patricia - trying to get some answers

Cooper → Not 100% of time
TENDER

Long Distance → Missed its targets

2013 → EVAS → LEARget

Reliability

already denied.gov.

Cooper 2010 → 36 PAL 2010

Well done Moore → Jenn Kennedy

PAL contract → Air Ambulance.

Review → Ignored all comments on PALget

2 RFPs → GPA → Wayne Long

Anomalies → Treated unfairly
Maintain
6 Han Extra aircraft

Details
6 spaces

Citi - 3 for in country
→ Maintain
- access to greater parts
- great inventory

6 PA

On the basis of our own contacts, we can't cancel the contract.

Rent tending
As you know, so do I, I can see.

Suffer
ATTACHMENT

#2

In reference to e-mail on pg. 10.
Potential copyright material

If you wish to obtain a copy please contact the ATIPP Office at (709) 729-7072 or atipoffice@gov.nl.ca.
Attachment # 6
Preamble
We understand that there are guidelines that are provided by Justice and Treasure Board when RFPs are developed. With specific reference to RFP# HCS Air 2014-001

Question #1 (ATIP)
who developed the RFP, its scoring matrixes and who reviewed the Matrix before it was published? Was the RFP reviewed by GPA?

Question #2
The Matrix has 5 parts, Aircraft Specifications and Performance, Aircraft Maintenance, Flight Crew and Price, each of these 4 had a % weighting, what methodology was used to come up with these categories and why these and why the specific values.

Question #3
Since the Operators were asked to bid with a Retainer rate and a mileage rate why was it necessary for the RFP to tell the Department what the fuel flow of the aircraft was?

Question #4
In the RFP you asked for specific Cabin Temperature and Time Frame. Why and demonstrate that you have gone through this exercise in Labrador when the OAT is -35? How you can maintain 22 degrees five minutes of engine start up in extreme weather temperatures, hot/cold.

Question #5
Page 4, Paragraph 2 - Sky Trac Satellite Tracking System integrated in Gas System Why Sky Trac brand name?

Question #6 (ATIP)
Introduction paragraph 4 states “Retainer with PAL to expire March 31, 2015.” When did the retainer start? What RFP do you reference?

Question #7 (ATIP)
In 1999 a lawyer for Dept. of Justice. GAS was advised that Air Services no longer maintained fixed wing standing offer. Why are there rotor wing and no fixed wing standing offers?

Question #8
Who is the reviewing committee for the RFP and what are their credentials?

Question #9
Provide difference from Project Steering Committee and evaluation team.

Question #10
Long distance tender, Wayne Young cancelled, had clause not to sub contract, however, in this RFP section 10.1 bullet 2 subcontractors requested

Question #11
What is a certificate of Action from Transport Canada? Show sample.
Question #12
Page 9 - medical cabin shall #1-----
Can this PAL Jet configuration accommodate bariatric patients?

Question #13
Page 9 - Can PAL jet onboard supply system support 8 hours of oxygen at high flow rate?

Question #14
Article 6 requires 4 bags to be secured, easily accessible by the medical flight team.
How is this secured and accessible in PAL jet?

Question #15 (ATIP)
Under what article did the Government Purchasing Agency extend the contract to PAL? Please provide documentation.

Question #16
Page 10-2 independent heat source. While maintaining 22 degrees Celsius 5 minutes of engine start up.

Question #17 (ATIP)
Page 11 - Air operator subcontracting
Is the PAL jet leased in the cross company lease agreement?

Question #18
Assessment - Rules that govern RFP
List of consultants
EVAS to be added to the list of consultants

Question #19 (ATIP)
Request travel logs for Citation jet from Oct 2013 until Nov 30/15 for mainland transports.
Reference Public Tendering Act section 32, clause J

Question #20 (ATIP)
Please provide flight logs for Citation jet transport into Fogo Island, Winterland & St Andrews, wet or dry.

Question #21
Page 10, paragraph2 - The cabin door must support loading the patient on the aero sled without tipping the patient.

Question #22
Past requirements Aircraft specs 2 beds Air Ambulance aircraft.
Why did this change?
Question # 23
Why is the age of the aircraft relevant to the operation of aircraft? All aircraft are registered and airworthy.

Question #24
Page 19, 10.4 bullet 3
Explain wind conditions that would preclude landing for 100% of the missions
Explain who and how the committee assessed this clause

Question #25
Page 20, 10.6 SMS

Question #26
Page 23 bullet 12.7.3
Why is your timetable so restrictive?

Question #27
Page 23 - knowing the optics of awarding a controversial contract outside the timelines of the RFP and during a Provincial election, why not wait until the election. Government had the option to cancel RFP rather than award during campaign.

Question #28
Page 23, bullet 12.11
Any questions asked regarding the wording in the RFP

Question #29
Page 11, section 6.0 c  Operator in default
PAL is unable to meet numerous items in the RFP, why weren’t they eliminated? Please explain.
If the air operator fails to provide the services as and when required

Question #30
Page 14, stage 1
This aircraft should have been disqualified, why not? Please explain disqualifications of any proposals that fail to meet them.

Question #31 (ATIP)
Page 15, section 8.3.3
Who is the steering committee?

Question #32
Section 10.1- Presented by a single company
Is PAL a single company?

Question #33
Page 19, article 10.3
Please provide clarity on specification “A twin pilot instrument flight rules.”

Question #34
October 2013, long distance tender (Jet Service), EVAS Air was low bidder, subcontracting was not permitted however, in this RFP subcontracting is permitted. Who made the change?

Question #35
Page 31 - This is not permitted under the Privacy Act, totally illegal and non-compliant with Transport Canada. Why is this information being requested?

Question #36
Page 5, paragraph 4 - Why SMS is to be provided as part of this proposal?
Information Note
Department of Health and Community Services

Title: Air Ambulance Aircraft and Aviation Services Provision Request for Proposal (RFP) Award Process (updated January 24, 2016)

Issue: Premier meeting with officials of Air EVAS - Unsuccessful vendors including Air EVAS have expressed concern over the process and timelines required to prepare, issue, evaluate and award the Air Ambulance RFP.

Background:
• Government’s Air Ambulance Program (AAP) is a critical element of the province’s healthcare system, providing time sensitive transport of patients to the medical services they require. The AAP transports approximately 1,375 patients per year throughout the province and to/from mainland health care facilities.

• The province of NL currently owns two King Air aircraft which are used to complete air ambulance transports throughout Newfoundland and Labrador. Government Air Services (GAS), a division of the Department of Transportation and Works (TW) owns and operates these two Beechcraft King Air 350s which are modified for use as air ambulances: C-GNLO is stationed in St. John’s and C-GNLF is stationed in Happy Valley-Goose Bay.

• Since September 2010, Department of Health and Community Services (HCS) has placed a Provincial Airlines Limited (PAL) Citation II jet on 24/7 retainer to supplement Government air ambulance services. With advice and assistance from the Government Purchasing Agency (GPA) and Department of Justice and Public Safety (JPS) HCS subsequently extended the PAL contract until August 31, 2015 based on the following rationale:
  • to continue the transport of St. John’s based Medical Flight Team (MFT) to Labrador until the Happy Valley-Goose Bay MFT could be established;
  • to allow Fitch and Associates time to review the AAP and make recommendations on aircraft requirements; and
  • to allow HCS to use the information provided by Fitch report to prepare and to award an RFP for In Province air ambulance services.

• In December 2013 Fitch and Associates Provincial Road Ambulance Review contract was extended to have Fitch’s Air Ambulance Consulting group to study specific concerns that HCS had with the current Air Ambulance Program’s operations. HCS needed answers to the following questions: how can GAS improve its aircraft availability for medevac missions; what type of air ambulance aircraft should GAS purchase to replace a recently retired aircraft; and, how best should HCS fly patients to mainland health facilities. During the course of the review it was determined that resolving these issues would take several years so as a result of Fitch’s preliminary recommendations delivered in March 2014 (Final Report was delivered in December 2014 and accepted by Government) it was decided that HCS should tender for two different aircraft services.
A 24/7 retainer for the provision of a turboprop aircraft similar to the King Air 350 used by GAS to transport patients within the province, capable of landing at all provincial airports and airstrips; and

- The creation of an inventory of long distance air ambulance aircraft providers to be placed on on-demand standing offer contracts for the transport of patients to and from mainland health facilities as required on a case by case basis. The aircraft proposed had to be capable of flying non-stop from St. John’s to Toronto on 100% of the flights without refueling. With a Standing Offer (SO) interested proponents agree to provide a service in accordance with an established set of terms and conditions for a quoted price. Then on an as-needed basis the service provider with the lowest quoted price is called up to provide its service, a contract (mirroring the terms, conditions and price of the SO) is concluded on a case-by-case basis. If the lowest price provider is not available then the next lowest provider is called until a provider is identified to complete the required flight. An unlimited number of air ambulance providers who meet the qualification can be placed on the standing offer list.

- The rationale for two separate aircraft services is there is no single aircraft in commercial operation that can fly from St. John’s to Toronto nonstop without refueling 100% of the time and still have the capability to land at all the required airports and airstrips within the province.

- During the period October to December 2014, HCS with the assistance of Fitch, GPA, JPS and TW prepared two RFPs:
  - Air Ambulance Aircraft and Aviation Service Provision;
  - Long Distance Air Ambulance with Medical Team Provision On Demand Standing Offer.

- Both RFPs were issued on December 22, 2014 with a closing date of January 28, 2015.

- For the Air Ambulance Aircraft and Aviation Service Provision RFP, three proponents responded:
  - Provincial Aerospace Limited (PAL);
  - Exploits Valley Air Services Limited (EVAS);
  - Air Labrador Limited (Air Lab).

- For the Long Distance Air Ambulance with Medical Team Provision On Demand Standing Offer RFP, three proponents responded:
  - Provincial Aerospace Limited (PAL);
  - Fox Flight Limited (FOX);
  - Latitude Air Ambulance Limited (LAA).

- On February 18, 2015 an evaluation team comprised of HCS, TW, Eastern Health and Labrador-Grenfell Health officials met to evaluate the Air Ambulance Aircraft and Aviation Service Provision RFP proposals. The team used the Treasury Board Framework for the
Evaluation of Proposals Arising from Requests for Proposals as the evaluation template. The team determined that Provincial Aerospace Limited ranked the highest and should be recommended as the winning proponent. The proponents ranked as follows:

- PAL: first with 85.90 points;
- EVAS: second with 73.34 points;
- Air Lab: third with 50.60 points.

- After the technical evaluation, PAL had a slight point lead on EVAS. However PAL's financial proposal was significantly less than EVAS, leading to PAL's higher point total and first place ranking.

- In February 2015 HCS established an evaluation team comprised of representatives of HCS, GAS, and Eastern Health to evaluate the proponents' responses to the Long Distance Air Ambulance with Medical Team Provision On Demand Standing Offer RFP using a similar evaluation process to the Air Ambulance Aircraft and Aviation Services RFP. Unfortunately there were RFP response concerns identified: PAL had proposed the same Citation II jet aircraft for both RFPs but the aircraft could only be used for one contract and another proponent had not submitted all the requested RFP certification documentation. HCS decided to seek advice from Justice and Public Safety and GPA prior to completing the evaluation process. Competing departmental priorities delayed the evaluation of the RFP.

- On September 15, 2015 PAL and HCS signed a two year (with an option for a third year) supplemental air ambulance aircraft provision contract effective September 1, 2015. The plan was to communicate to unsuccessful vendors once it was determined if a public communication plan was required. It was decided that unsuccessful vendors would not be advised until after a communications strategy was in place. Unfortunately, due to other competing priorities both within the ambulance program as well as within HCS' communications division, the communications strategy was not finalized and the unsuccessful vendors were not notified until November.

Current Actions:

- HCS informed the unsuccessful proponents for the Air Ambulance Aircraft and Aviation Service Provision RFP, EVAS and Air Labrador, in writing on November 25, 2015. Both proponents have expressed concern, both verbally and in writing, with the award.
• EVAS: In response to HCS' November 25, 2015 letter, EVAS' management phoned the ADM(A) Professional Services, on several occasions expressing concern over the RFP process, requesting a meeting, and indicating that he would be seeking a review of the RFP process and award by the Auditor General and the Government Purchasing Agency (GPA). HCS replied in writing, offering a meeting December 4, 2015 to review EVAS' RFP response. HCS' offer was initially accepted but was subsequently cancelled by the company. EVAS then wrote on December 3, 2015 requesting the RFP's reference number and the name of the winning proponent. The letter also requested a formal investigation into the RFP process. A written response to this letter was provided by HCS on December 14, 2015.

• EVAS contacted the GPA requesting an investigation of the RFP process in late November 2015, which was followed by a formal request in January 2016. It is also understood an official of EVAS has met with officials of the GPA. GPA has held a preliminary meeting with HCS and is currently gathering the RFP documentation for review. It is unknown at this time the form or length of a review by GPA. It is undetermined if the Auditor General plans to carry out a review.

• EVAS later requested that the meeting previously set for December 3, 2015 with HCS be reestablished and on December 21, 2015 officials from HCS met with EVAS management to review the RFP evaluation process as was EVAS' right under Section 12.4 of the RFP. EVAS had also prepared a list of thirty-six questions relating to the RFP's development process, suitability of the successful proponent's aircraft to provide the air ambulance service requested, and the RFP's evaluation and award process. HCS asked for the questions in writing and agreed to respond in writing. On December 22, 2015 EVAS provided the questions in writing.

• On December 24, 2015 HCS received eight of EVAS' thirty-six questions. GPA was consulted on any questions that related to the Agency or the Public Tender Act. After a review of thirty-six questions, it was determined that eight were unclear and on January 15, 2016 EVAS was asked to clarify these questions. A teleconference was held with EVAS January 19 and questions have been clarified. HCS continues to work with Department of Justice and Public Safety to prepare responses to the questions posed. HCS is working to meet the January 25 deadline but it may be difficult to obtain all input by this date as several questions were only clarified with EVAS on January 19.
• Early January, EVAS requested separate meetings with the Deputy Minister and Minister of Health and Community Services. When EVAS was informed one meeting was being established with both officials, EVAS withdrew the request for a meeting with the Minister of Health and Community Services. EVAS continues to request a meeting with the Deputy Minister. A meeting will be set with the Deputy Minister after a written response to the 36 questions has been provided to EVAS.

• Air Labrador: In response to HCS’ November 25, 2015 letter Air Lab responded in writing expressing concern over the RFP process and requesting a review and a report on the RFP award. HCS replied in writing offering a meeting to discuss Air Lab’s RFP response and that HCS would not be carrying out a review. Air Lab responded both verbally and by e-mail asking for the meeting to be arranged to review RFP process as per section 12.14 of the RFP document. HCS met with officials of Air Labrador December 15, 2015 and reviewed the RFP process as per section 12.14. Air Labrador posed six questions to HCS which HCS committed to answering in writing. HCS in conjunction with Department of Justice is in the process of preparing a response. It is expected that HCS will respond to Air Labrador’s questions during the week of January 26, 2016.

• Long Distance RFP: In late-July 2015, HCS resolved the concerns which had delayed the award of the Long Distance RFP in July. It was determined that PAL and Fox Flight were successful proponents. Latitude Air Ambulance was declared to be non-compliant with RFP and would not be awarded a standing offer contract.

Prepared/Approved By: W. Young/O. Tubrett C. MacDonald Newhook H. Hanrahan B. Clarke
Ministerial Approval:
January 25, 2016
Health and Community Services
Key Messages
Awarding of Contract for Supplemental Air Ambulance Services
January 2016

OVERALL:

- A contract has been awarded to Provincial Airlines (PAL) to provide supplemental air ambulance services for in-province transfers.

- The contract with PAL will provide supplemental air ambulance services when the King Air aircraft are undergoing maintenance or not available.

- PAL's proposal ranked the highest in an open, transparent and competitive process and we are pleased to be able to continue our partnership with them in providing these services.

- It is expected that PAL will be required for approximately 200 transfers per year.

- Provincial Airlines has previously provided contracted air ambulance services for the Provincial Government since September 2010, which covered both in-province and out-of-province transfers.

- By issuing an RFP, we were able to pick the best possible service that meets our specific needs and the needs of patients requiring air transfers.

- The RFP process gave us the flexibility to evaluate all proposals in terms of proponents' abilities to meet both operational requirements and budgetary objectives.

- Each province across the country provides air ambulance services with some provinces using private contractors exclusively, some using government assets exclusively and all using private contractors when their primary aircraft are not available.

- We offer a very robust and responsive air ambulance service in this province. This reflects our government’s commitment to ensuring better
access, better outcomes, and better health for all Newfoundlanders and Labradorians.

- The current positioning of the air ambulances in St. John's and Happy Valley-Goose Bay mean that we are capable of responding to all areas of the province within one hour's flying time.

**RFP PROCESS:**

- The Department of Health and Community Services has taken ample time to discuss the outcomes of the RFP process with the unsuccessful proponents and has accepted meeting invitations and we are in the process of responding to all questions posed.

- The Department continues to work with the Government Purchasing Agency and is confident in its fair and equitable approach to this file.
**Official Journey Authorization**

**Section 1: Claimant Information**

**Employee Name:** Bruce Cooper  
**Department:** HCS  
**Position Title:** Deputy Minister  
**Supplier Number:**  
**Postal Code:**

**Section 2: Travel Details**

**From:** St. John's, NL  
**To:** Gander, NL  
**From Date:** Nov. 14, 2014  
**To Date:** Nov. 14, 2014  
**Purpose of Trip:** Meeting with EVAS Air officials

**Payment Method**
- [ ] Personal credit card  
- [ ] Government credit card  
- [ ] Travel order  

**Mode of Travel**
- [ ] Air  
- [ ] Personal vehicle

**The Estimated Total Trip Cost Must Be Encumbered Regardless of Impeast**

**Amount:** $  
**Accounting Distribution:** 0000

**Employee's Signature:**  
**Date:**

**Section 3: Certification**

I certify that the above employee is authorized to travel on government business as described and sufficient funds are available.

**Divisional Director / Assistant Deputy Minister**

**Signature:**  
**Date:**

**Deputy Minister**

**Signature:**  
**Date:**

**Section 4: To be completed if a travel advance is required**

Summary of all anticipated expenses equal to the amount of the advance required (travel advance only):

- [ ] Taxi, limousine, or bus fare to and from departure points: $  
- [ ] Transportation cost if travel order is not issued: $  
- [ ] Accommodations for ___ nights (Hotel / Private): $  
- [ ] Meals for ___ days [at approved rates]: $  
- [ ] Other: $  

**Cash Advance Required:**  
- [ ] Yes  
- [ ] No  

**Total Anticipated Expenses (Advance Required):** $ 0.00

**Amount** | **Accounting Distribution** | **Departmental Finance Division Use Only:**  
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01 | | 0000  
01 | | 0000  
01 | | 0000
Information Note
Department of Health and Community Services

Title: In Province Air Ambulance Request for Proposal (RFP) Award Process (updated January 18, 2016)

Issue: Unsuccessful vendors have expressed concern over the process and timelines required to prepare, issue, evaluate and award the In Province Air Ambulance RFP.

Background:
- Government’s Air Ambulance Program (AAP) is a critical element of the province’s healthcare system, providing time sensitive transport of patients to the medical services they require. The AAP transports approximately 1,375 patients per year throughout the province and to/from mainland health care facilities.

- The province of NL currently owns two King Air aircraft which are used to complete air ambulance transports throughout Newfoundland and Labrador. Government Air Services (GAS), a division of the Department of Transportation and Works (TW) owns and operates these two Beechcraft King Air 350s which are modified for use as air ambulances; C-GNLO is stationed in St. John’s and C-GNLF is stationed in Happy Valley-Goose Bay.

- Since September 2010, Department of Health and Community Services (HCS) has placed a Provincial Airlines Limited (PAL) Citation II jet on 24/7 retainer to supplement Government air ambulance services. With advice and assistance from the Government Purchasing Agency (GPA) and Department of Justice and Public Safety (JPS) HCS subsequently extended the PAL contract until August 31, 2015 based on the following rationale:
  o to continue the transport of St. John’s based Medical Flight Team (MFT) to Labrador until the Happy Valley-Goose Bay MFT could be established;
  o to allow Fitch and Associates time to review the AAP and make recommendations on aircraft requirements; and
  o to allow HCS to use the information provided by Fitch report to prepare and to award an RFP for In Province air ambulance services.

- In March 2014 Fitch and Associates delivered a preliminary AAP Review Report that recommended HCS should tender for two different aircraft services:
  o A turboprop aircraft similar to the King Air 350 used by GAS to transport patients within the province, capable of landing at all provincial airports and airstrips; and
  o The creation of an inventory of long distance air ambulance aircraft providers to be placed on on-demand standing offer contracts for the transport of patients to and from mainland health facilities when required. The aircraft proposed had to be capable of flying non-stop from St. John’s to Toronto on 100% of the flights without refueling.

- The rationale for two separate aircraft services is there is no single aircraft in commercial operation that can fly from St. John’s to Toronto nonstop without refueling 100% of the time and still have the capability to land at all the required airports and airstrips within the province.
During the period October to December 2014, HCS with the assistance of Fitch, GPA, JPS and TW prepared two RFPs:
  o Air Ambulance Aircraft and Aviation Service Provision;
  o Long Distance Air Ambulance with Medical Team Provision On Demand Standing Offer.

- Both RFPs were issued on December 22, 2014 with a closing date of January 28, 2015.

- For the Air Ambulance Aircraft and Aviation Service Provision RFP, three proponents responded:
  o Provincial Aerospace Limited (PAL);
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  o Air Labrador Limited (Air Lab).

- For the Long Distance Air Ambulance with Medical Team Provision On Demand Standing Offer RFP, three proponents responded:
  o Provincial Aerospace Limited (PAL);
  o Fox Flight Limited (FOX);
  o Latitude Air Ambulance Limited (LAA).

- On February 18, 2015 an evaluation team comprised of HCS, TW, Eastern Health and Labrador-Grenfell Health officials met to evaluate the Air Ambulance Aircraft and Aviation Service Provision RFP proposals. The team used the Treasury Board Framework for the Evaluation of Proposals Arising from Requests for Proposals as the evaluation template. The team determined that Provincial Aerospace Limited ranked the highest and should be recommended as the winning proponent. The proponents ranked as follows:
  o PAL: first with 85.90 points;
  o EVAS: second with 73.34 points;
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- After the technical evaluation, PAL had a slight point lead on EVAS. However PAL’s financial proposal was significantly less than EVAS, leading to PAL’s higher point total and first place ranking.
On September 15, 2015 PAL and HCS signed the In Province air ambulance contract effective September 1, 2015. The plan was to communicate to unsuccessful vendors once it was determined if a public communication plan was required. It was decided that unsuccessful vendors would not be advised until after a communications strategy was in place. Unfortunately, due to other competing priorities both within the ambulance program as well as within HCS’ communications division, the communications strategy was not finalized and the unsuccessful vendors were not notified until November.

Current Actions:

- HCS informed the unsuccessful proponents for the Air Ambulance Aircraft and Aviation Service Provision RFP, EVAS and Air Labrador, in writing on November 25, 2015. Both proponents have expressed concern, both verbally and in writing, with the award.

- EVAS: In response to HCS’ November 25, 2015 letter, EVAS’ management phoned the ADM(A) Professional Services, on several occasions expressing concern over the RFP process, requesting a meeting, and indicating that he would be seeking a review of the RFP process and award by the Auditor General and the Government Purchasing Agency. HCS replied in writing, offering a meeting December 4, 2015 to review EVAS’ RFP response. HCS’ offer was initially accepted but was subsequently cancelled by the company. EVAS then wrote on December 3, 2015 requesting the RFP’s reference number and the name of the winning proponent. The letter also requested a formal investigation into the RFP process. A written response to this letter was provided by HCS on December 14, 2015.

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- On December 24, 2015 HCS received eight of EVAS’ 36
• GPA was consulted on any questions that related to the Agency or the Public Tender Act. After a review of 36 questions, it was determined that eight were unclear and on January 15, 2016 EVAS was asked to clarify these questions. EVAS suggested a teleconference and dates have been offered for the week of January 18, 2016. HCS continues to work with Department of Justice to prepare responses to the questions posed.

• Early January, EVAS requested separate meetings with the Deputy Minister and Minister of Health and Community Services. When EVAS was informed one meeting was being established with both officials, EVAs withdrew the request for a meeting with the Minister of Health and Community Services. EVAS continues to request a meeting with the Deputy Minister. A meeting will be set with the Deputy Minister after a written response to the 36 questions has been provided to EVAS.

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