

March 27, 2018

Dear Applicant:

Re: Your request for access to information under Part II of the *Access to Information and Protection of Privacy Act* (Our File #: EECD/009/2018)

On March 5, 2018, the Department of Education and Early Childhood Development (EECD) received your request for access to the following records/information:

"I would like to obtain a list or records pertaining to all critical incidents at 1. centre-based child care, 2. family child care, and 3. family child care agencies. Could you please list the date, municipalities, a description of the incident, the type of investigation and sanctions that happened after each incident." The timeframe of the request is the last 3 years.

A decision has been made by the Deputy Minister for the Department of Education and Early Childhood Development (EECD) to provide access to the requested information. In accordance with your request for a copy of the records, the appropriate copies have been enclosed.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the *Access to Information and Protection of Privacy Act* (the Act). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The appeal may be addressed to the Information and Privacy Commissioner as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL. A1B 3V8
Telephone: (709) 729-6309; Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Completed Access to Information Requests website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

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If you have any further questions, please feel free to contact the undersigned by telephone at 709-729-7425 or by email at KimAnstey-Stockwood@gov.nl.ca .

Sincerely,

A handwritten signature in blue ink, appearing to read "K Anstey-Stockwood".

Kim Anstey-Stockwood
Manager of Information Services
ATIPP Coordinator

Attachment

Name of Region: Central East

Name of Child Care Service	CC/FCC/FCCA	Municipality	Date of incident (MM/DD/YYYY)	Description of incident	Investigation Required Y/N	Who investigated? EECD or Other (please state)	Was a Sanction Issued? (Y/N)	Sanction(s) Issued	Reason(s) for NOT Issuing a Sanction
Toy Box Preschool 2015	CC	GFW	2015/06/15	Lack of supervision in outdoor play area	Y	EECD	Y	Violation Order	N/A
Bright Beginnings CCC	CC	Bishop's Falls	2015/11/26	Child Bumped head - taken to hospital	N	EECD	N	N/A	Centre responded appropriately
Peter Pan Preschool II	CC	Gander	2016/01/07	Child with fever- taken to hospital	N	EECD	N	N/A	Centre responded appropriately
New Fun Land X	CC	Gander	2016/01/21	Small fire in kitchen	N	EECD	N	N/A	Centre responded appropriately
New Fun Land X	CC	Gander	2016/02/01	Child reported being hurt by a staff	Y	EECD	N	N/A	Report unfounded
YMCA Queensway	CC	GFW	2016/03/22	Child reported being hurt by a staff	Y	EECD	N	N/A	Report unfounded
Family Matters CCC	CC	Gambo	2016/09/07	Strange man loitering around centre	Y	EECD	N	N/A	Centre responded appropriately
Way 2 Grow CCC	CC	Baie Verte	2016/10/06	Inappropriate Supervision	Y	EECD	Y	Violation Order	N/A
New Fun Land II	CC	Springdale	2017/01/11	Exceeded staff-child ratio	Y	EECD	Y	Violation Order	N/A
Family Matters CCC	CC	Gambo	2017/01/16	Exceeded staff-child ratio	Y	EECD	Y	Violation Order	N/A
Family Matters CCC	CC	Gambo	2017/02/25	Child reported being hurt by a staff person	Y	EECD	N	N/A	Centre responded appropriately
New Fun Land II	CC	Springdale	2017/06/15	Child hit head outside - hospital visit	N	EECD	N	N/A	Centre responded appropriately
Peter Pan Preschool II	CC	Gander	2017/08/31	Staff aggressive with child outside	Y	EECD	N	N/A	Centre responded appropriately
Tiny Hands Day Care Centre	CC	GFW	2017/09/07	Exceeded staff-child ratio	Y	EECD	Y	Violation Order	N/A
Creative Learning CCC	CC	GFW	2017/09/14	Parent alleged lack of staff supervision	Y	EECD	N	N/A	Centre responded appropriately
New Fun Land IV	CC	Gander	2017/10/10	child fell outside - hospital visit	N	EECD	N	N/A	Centre responded appropriately
Gander Day Care/Peter Pan I	CC	Gander	2017/11/17	Child reported being hurt by a staff	Y	EECD	N	N/A	Centre responded appropriately
New Fun land IV	CC	Gander	2018/01/30	Child hit with a book - hospital visit	N	EECD	N	N/A	Centre responded appropriately
Special Additions CCC	CC	Coley's Point	2016/04/16	Child sleeping in kitchen	Y	EECD	N		Verbal and written warning given
Play 'n' Learn Preschool	CC	Bay Roberts	2016/10/17	Staff person without valid certificate of conduct	Y	EECD	Y	Violation Order	N/A
Keyin EL&DC	CC	Carbonear	2017/01/09	Deficiencies with fire/life safety inspection, facility not in a state of good repair.	Y	EECD and SNL	Y	2 violation orders	N/A
Little Angel's	FCC	Winterland	2017/01/16	Administrator over ratio	Y	EECD	Y	Violation order	N/A
Little Angel's	FCC	Winterland	2017/01/18	Administrator over ratio	Y	EECD	Y	Violation order	N/A
				Alleged serious incident (injury of child) involving police, written report not provided to CCS, Provincial Director not notified of serious incident within 24 hours.	Y	EECD	Y	4 violation orders issued - after appeal by the licensee one violation order remains (failure to report the incident to the Provincial Director within 24 hours).	As no proof of injury occurring at the centre was found, the other three violations were voided on appeal.
Funtime CCC	CC	Whitbourne	2017/10/21	Allegation of abuse from serious incident.	Y	CSSD	Y	In-service on duty to report completed by CSSD.	As no proof of injury occurring at the centre was found, the other three violations were voided on appeal.
Funtime CCC	CC	Whitbourne	2017/10/25	Child injured at the centre. According to incident report child tripped and fell on arm. Parent was contacted and taken to local clinic where it was found to be broken.	Y	EECD	N	N/A	Centre responded appropriately - appears to be accidental in nature

Name of Region: Labrador

Name of Child Care Service	CC/FCC/FCCA	Municipality	Date of Incident (YYYY/MM/DD)	Description of incident	Investigation Required Y/N	Who investigated? EECD or Other (please state)	Was a Sanction Issued? (Y/N)	Sanction(s) Issued	Reason(s) for NOT Issuing a Sanction
Pigutsavik Centre	CC	Nain	2015-03-10	Sand in eye - child went to medical clinic	N		N		Centre responded to situation appropriately
Pigutsavik Centre	CC	Nain	2015-03-20	Tow pin came of Komatik - children slid to front and child bumped face	Y	EECD	N		Centre responded to situation appropriately
Pigutsavik Centre	CC	Nain	2016-04-04	Child said dad pushed them	Y	EECD	N		Centre was instructed to report incident to CSSD
Pigutsavik Centre	CC	Nain	2016-02-29	Child said dad kicked them	Y	EECD	N		Centre was instructed to report incident to CSSD
Pigutsavik Centre	CC	Nain	2017-05-16	Children were left by childcare centre's door - adult did not stay to sign them in.	Y	EECD	N		Centre responded to situation appropriately
Shakastueu Pishum	CC	Sheshatshiu	2016-02-01	Blood in child's vomit - ambulance called	Y	EECD	N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2015-05-14	Child ran into woods	N		N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2015-05-21	Child reported another child in the centre was touching their private part	Y	CSSD	N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2015-06-02	Finger stuck in toy - child taken to medical clinic	N		N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2015-06-08	Sand in eyes - Child taken to clinic	Y	EECD	N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2015-06-14	Child's finger jammed in door - child went to medical clinic	N		N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2015-10-27	Child fell from chair and hurt eye - went to medical clinic	N		N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2016-02-08	Child left play yard	Y	CSSD/RCMP	N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2016-02-11	Child reported private area hurt	Y	CSSD	N		Centre responded to situation appropriately
Mushuau Innu	CC	Natuashish	2016-04-20	Drunk man outside of centre causing a disturbance	Y	EECD/RCMP	N		Centre responded to situation appropriately
Ajagutak Centre	CC	Hopedale	2016-02-23	TB Case exposure	Y	EECD	N		Centre responded to situation appropriately
Pumpkin House	CC	HVGB	2015-11-13	Suspicious man outside prowling around daycare	Y	RCMP	N		Centre responded to situation appropriately
Pumpkin House	CC	HVGB	2015-05-07	Bead up nose - child required medical attention	N		N		Centre responded to situation appropriately
Pumpkin House	CC	HVGB	2017-01-17	Low sugars - child went to the hospital	N		N		Centre responded to situation appropriately
Pumpkin House	CC	HVGB	2018-01-18	Scratch on eye - child went to the hospital	N		N		Centre responded to situation appropriately
Pumpkin House	CC	HVGB	2017-08-09	Sand in eyes - child went to the hospital	N		N		Centre responded to situation appropriately
Pumpkin House	CC	HVGB	2017-09-11	Seizure - child went to the hospital	N		N		Centre responded to situation appropriately

Name of Region: Metro

Name of Child Care Service	CC/FCC/FCCA	Municipality	Date of incident (YYYY/MM/DD)	Description of incident	Investigation Required Y/N	Who investigated? EECD or Other (please state)	Was a Sanction Issued? (Y/N)	Sanction(s) Issued	Reason(s) for NOT Issuing a Sanction
YMCA School Age CC Bishop Field	CC	St. John's	2015/01/19	2 children left centre/2nd Violation/ Immediate Response	Y	EECD	Y	2 violations	
Family and Child Care Connections (Agency)	FCCA	St. John's	2015/03/04	Child suffered a broken femur	N	N/A	N		Accident - No violation occurred
Children's Choice	CC	CBS	2015/04/09	Hot beverage in homeroom	N	EECD	Y	Violation Order	
Rainbow Daycare #4	CC	St. John's	2015/04/15	Child had a bump and scratches on head	Y	RNC	N		RNC determined accidental
LPW -Lemarchant	CC	St. John's	2015/05/20	Child slipped through child care centre entrance into building hallway when another parent opened the door and re-entered centre without staff knowledge.	Y	EECD and RNC	Y	Violation order	
Daybreak Parent Child Centre	CC	Metro	2015/08/03	A staff member pushed a child while redirecting behavior.	Y	EECD; RNC	Y	Violation order; staff taken off the floor and eventually resigned.	N/A
Paradise Daycare and Preschool	CC	Paradise	2015/09/15	Children left unattended at school. Child Care staff did not have children on pick up list.	y	EECD	Y	Violation Order	
Les P'tits Cerfs Volants	CC	St. John's	2015/09/22	Child with unexplained bruises	Y	EECD	N		Concerns unsubstantiated
New Fun Land 7	CC	Torbay	2015/10/08	Child mistakenly put on wrong daycare bus by principal, staff thought child was picked up by parent. Staff called EECD to verbally report incident but did not complete an incident report.	Y	EECD	Y	Warning letter for not completing incident report	
Rainbow Daycare #4	CC	St. John's Metro	2015/10/15	Child sat in front seat of daycare vehicle	Y	EECD	Y	Violation	
Priceless Treasures	CC	St. John's Metro	2016/02/20	Child burned hand on heater	Y	EECD	N		Incident was accidental. Child with CP who had grown large enough that hand could reach the heater - centre took immediate steps to change the child elsewhere.
Oak Trees and Acorns	CC	St. John's	2016/02/23	Child with seizure unresponsive		EECD	N		Medical Issue
Stay and Play	CC	CBS	2016/02/26	inappropriate discipline/ tone used	Y	EECD	Y	Violation order	
Donna's Childcare Centre	CC	Metro	2016/03/29	Staff hit a child several times on the hand and once accidentally in the face, in response to negative behavior.	Y	rnc; eecd; centre	Y	Violation orders: guiding behaviour inappropriately; not submitting incident report. Centre dismissed staff same day.	N/A
LPW -Howley Estates	CC	St. John's	2016/04/08	Child stood on bench, bench tipped from underneath them, fell and hit mouth on corner of table, cut inside lip, hurt front teeth, and hospital visit required.	N	N/A	NA		Incident an accident
Les P'tits Cerfs Volants	CC	St. John's	2016/06/23	Child allegedly grabbed and pinched by staff.		EECD	N		Staff terminated by licensee
Campus Preschool I	CC	St. John's	2016/07/07	Child fell and broke collarbone		EECD	N		Accidental

Name of Region: Western

Name of Child Care Service	CC/FCC/FCCA	Municipality	Date of incident (YYYY/MM/DD)	Description of incident	Investigation Required Y/N	Who investigated? EECD or Other (please state)	Was a Sanction Issued? (Y/N)	Sanction(s) Issued	Reason(s) for NOT Issuing a Sanction
Stephenville High Infant Care Centre	CC	Stephenville	2015-03-05	Bomb Threat - Evacuation of school where child care centre is located	N		N		Centre responded to situation appropriately
Stephenville High Infant Care Centre	CC	Stephenville	2018-02-02	Lock Down - due to threat to school where child care centre is located	N		N		Centre responded to situation appropriately
Stepping Stones II	CC	Corner Brook	2015-08-19	Child left homeroom and proceeded to kitchen-supervised there by another adult	Y	EECD	Y	Violation issued - supervision	
Stepping Stones II	CC	Corner Brook	2016-11-08	Child left outside with another group of children while his homeroom and staff went inside	Y	EECD	Y	Violation issued - supervision	
Stepping Stones II	CC	Corner Brook	2017-07-18	Child left unsupervised in outdoor play area for short period when the rest of group returned to Homeroom	Y	EECD	Y	Warning letter - supervision	
Stepping Stones II	CC	Corner Brook	2017-08-21	Child seized at center: 911 called and child transport to hospital by ambulance	Y	EECD	N		Centre responded to situation appropriately
Stepping Stones II	CC	Corner Brook	2017-09-07	Staff fired due to incident-smacking child on hand	Y	EECD	Y	Service required to submit a very detailed behavior guidance policy and procedure signed by all staff	
Stepping Stones II	CC	Corner Brook	2018-01-16	Temporary Closure due to flooding	N		N		Centre responded to situation appropriately
Stepping Stones II	CC	Corner Brook	2018-01-18	Child transported to hospital via ambulance due to seizure	N		N		Centre responded to situation appropriately
Fisher Children's Centre	CC	Corner Brook	2016-04-19	Child exited the outside play area through an unlatched gate	Y	EECD	Y	Violation issued - supervision	
Fisher Children's Centre	CC	Corner Brook	2016-12-05	Child left without supervision in the outside area during the transition from outside to inside centre	Y	EECD	Y	Violation issued - supervision	
Fisher Children's Centre	CC	Corner Brook	2017-06-23	Child was released to a person who was not authorized by parent/guardian to pick up the child	Y	EECD	Y	Violation issued	
YMCA of Western NL After School Program Sacred Heart	CC	Corner Brook	2015-05-28	2 children left the outside play area unsupervised	Y	EECD	Y	Violation issued - supervision	
YMCA of Western NL After School Program Kinsmen Centre	CC	Corner Brook	2015-02-04	Allergic reaction - child required hospitalization	Y	EECD	Y	Violation issued - failure to report critical incident	
YMCA of Western NL After School Program Kinsmen Centre	CC	Corner Brook	2015-03-18	Fire Department called due to a malfunction of a heater in the homeroom	Y	EECD	Y	Violation issued - failure to report critical incident	
Creative Beginnings	CC	Corner Brook	2017-03-15	Child running from staff during transition from school to child care centre	Y	EECD	Y	meeting held to discuss concerns re: incident reporting - PD recommended and scheduled with centre	
Burgeo Academy Preschool	CC	Burgeo	2016-04-27	6 children permitted to leave licensed space without written parental consent	Y	EECD	Y	Violation issued - supervision	

