

October 24, 2017



s.40(1)

Dear  s.40(1)

Re: Your request for access to information under Part II of the *Access to Information and Protection of Privacy Act* [Our File #: SNL-088-2017]

On October 11, 2017, Service NL received your request for access to the following records/information:

"The total cost to the province of switching to the new driver's license and ID cards with the enhanced security measures."

I hereby inform you that a decision has been made by Service NL to provide access to the requested information. There were no upfront costs to government to switch driver's licence providers as the contract period with the previous company, Morpho, had ended. Details on the new driver licence program were included in a news release from May 1, 2017 which stated that the provincial government pre-committed funding of \$2,850,100 over the five-year contract with Gemalto Canada. The new contract with Gemalto Canada represents savings of approximately \$53,000 annually when compared to previous expenditures. Had Service NL continued the over-the-counter model with Morpho (and also without the partnership with the other Atlantic Provinces), Service NL would have incurred additional costs of approximately \$176,000-\$352,000 annually, not inclusive of any related postage costs.

The referenced new release can be found via the following link:
<http://www.releases.gov.nl.ca/releases/2017/servicenl/0501n08.aspx>

The *Access to Information and Protection of Privacy Act* requires us to provide an advisory response within 10 days of receiving the request. As this request has been completed prior to day 10, this letter also serves as our Advisory Response.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the *Access to Information and Protection of Privacy Act* (the Act). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL. A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act.

Please be advised that responsive records will be published following a 72 hour period after the response is sent electronically to you or five business days in the case where records are mailed to you. It is the goal to have the responsive records posted to the Completed Access to Information Requests website within one business day following the applicable period of time. Please note that requests for personal information will not be posted online.

If you have any further questions, please feel free to contact me by telephone at 709-729-7437 or by email at ellenhaskell@gov.nl.ca.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ellen Haskell", written in a cursive style.

ELLEN HASKELL
ATIPP Coordinator